



# QUALITY ASSURANCE CARE MANUAL

FEBRUARY 2020

REVISION 2

## IMPORTANT: CONFIDENTIALITY AND NON- DISCLOSURE NOTICE

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The information contained therein should not be disclosed to any third party without the express written consent of the MRP Home Quality Assurance Manager.

MRP Home reserves the right to update this manual at any given time. Suppliers to MRP Home will be notified accordingly

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## **Softs -Care Labels and Tags**

### **1. General care labelling requirements**

RSA Law required that all clothing, leather-goods and soft homeware must have a care label attached to the goods. Failure to comply could result in penalties.

Approval of the proposed care instructions is dependent on the bulk fabric test results and product end-use.

Wording shall be in clear legible medium width lettering of which no individual letter shall be less than 1.5mm height. Wording must not be covered by stitching in any way.

### **2. MRP Home requirements:**

- Vendor number
- Keep away from fire in red
- Save energy wash at 30 degrees in green
- Batch number (Core/ replenished lines)
- Size (bedroom softs only)

### **3. Requirements by law:**

- Goods must conform to regulations specified in the Consumer Protection Act No. 68 of 2008 (CPA)
- Goods must conform to the South African national standard (**SABS 011 Code of Practice – Care-labelling of textiles and clothing**) in accordance with Government Notice No. 2410 of 2000

#### **3.1 Fiber Content and Percentage**

Where more than one fabrication is used the composition of both fabrications must be specified (Example Body: 100% Cotton, Lining 100% Polyester). The main fabrication to be specified first and the lesser fabric percentage to follow in accordance with South African National Standards code of practice for ‘Fiber content labelling of textiles’.

List in descending order of dominance by mass, the generic name of each fiber preceded by its percentage of total mass of the textile product

Allowable tolerances for fiber content: Single fiber: no tolerance.

Multi-fiber: ±5 percent of the total mass.

Textile products consisting of two or more separate items (e.g. two piece or three piece):

Where they are of same fiber content, they need bear only one fiber content label.

Where they are of different fiber contents, each shall bear a label stating its fiber content.

**3.2 Wash care instructions and symbols-** In accordance with South African National Standards code of practice for “Care labelling of textiles and clothing”.  
Care symbols alone are not sufficient on the label.

### **3.3 Country of Origin**

Locally manufactured product using imported material must state made in South Africa from imported fabric

### **3.4 Positioning guideline of Care labels**

The label position is assumed to be on the inside of the product.

Bottom left seam of the product, 10-20 cm in from the opening or hemline

Towels top left 4 cm from hem.

**Labels for cushions must be 8cm from the opening on your left seam.**

### Location of multiple labels

Where two or more labels are used, they shall be attached in one of the following positions:

- Adjacent to, or beside each other in the specified position.
- In an alternative position, only if it is technically or aesthetically difficult to attach the label in the specified position.

### **4. Requirements for made up goods without a permanent label.**

The instruction could be provided on a removable ticket, sticker or label attached to the goods, on a pamphlet accompanying the goods or as printed instructions on the wrapper or other matter in which the goods are packaged.

### Remarks:

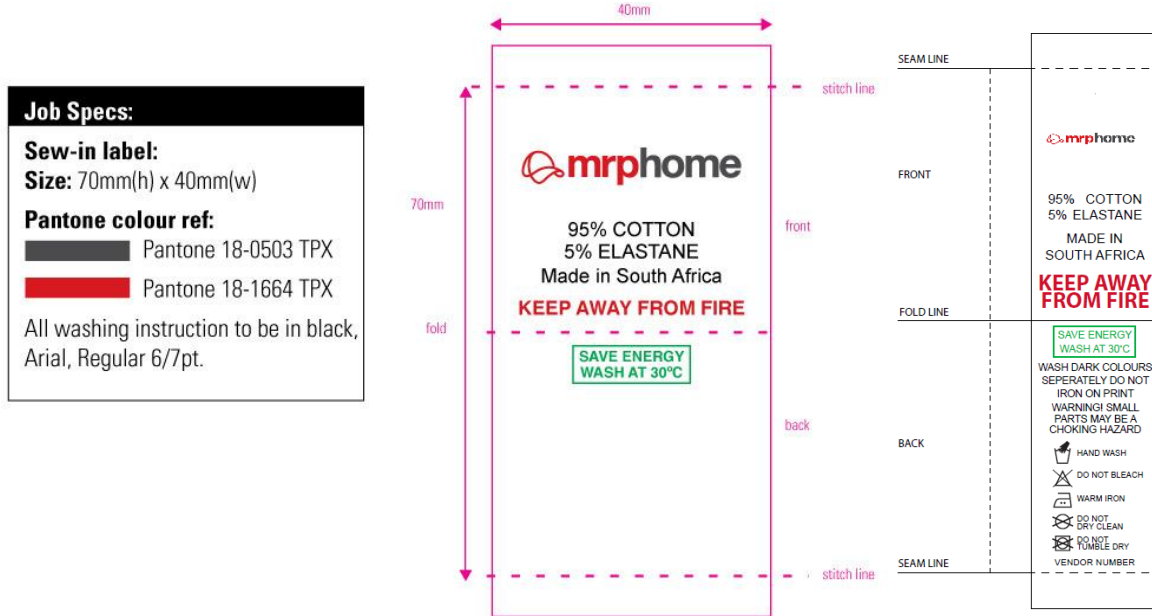
Made up goods for which care instructions may be provided in a form other than by a permanent label:

Furnishings: Cushions that are an integral part of a furniture suite.

Miscellaneous: Gardening gloves.

The instruction could be provided on a removable ticket or label attached to the goods, on a pamphlet accompanying the goods or as printed instructions on the wrapper or other matter in which the goods are packaged.

**5. Standard wash care label layout**



**Warning stickers/ labels**

**Job Specs:**  
**Sew-in label:**  
**Size:** 15mm(h) x 45mm(w)  
**Sticker:**  
**Size:** 10mm(h) x 35mm(w)  
 All text in black,  
 Arial, Regular



**7. Mandatory safety requirements on regulated products:**

**7.1 Regulated product list**

7.1.1 Corded internal window coverings (blinds and curtains).

7.1.2 Pouffes/ bean bags

7.1.3 Hot water bottles

7.1.4 Aquatic toys

7.1.5 Kids products and toys

7.1.6 Cosmetics/ body material

**7.1.1 Corded internal window covering (blinds and curtains)**

Must comply with the Competition and Consumer (Corded Internal Window Coverings) Safety Standard 2014.

Warning labels- All dangerous cords must be fixed out of children's reach

- **warning on retail package**

**WARNING: CURTAIN AND BLIND  
CORDS HAVE CAUSED THE DEATH OF YOUNG  
CHILDREN AND MUST BE INSTALLED SO THAT THEY  
ARE NOT A STRANGULATION HAZARD. FOLLOW THE  
INSTALLATION INSTRUCTIONS'.**

The words must be legible, in red upper-case letters at least 5 mm high on a white background

- **warning label/ swing tag on cord**

The warning label or swing tag must contain the words:

'WARNING: Young children have died by wrapping loose curtain and blind cords or chains around their necks. Secure cords or chains with cord guides or keep them out of reach by winding them around a cleat. Move cots and furniture away from window covering cords or chains. Do not remove this label'.

The words specified in sub regulation must be legible, with the word 'WARNING' in upper case letters at least 5 mm high and the other words in lower case letters at least 1.5 mm high.

- **Installation instructions on the retail packaging should include the below**

A person installing a corded internal window covering

Must attach a label to the corded window covering containing the name and contact details of the person or company responsible for the installation.

The label to the corded window covering must contain the name and contact details of the installer or company responsible for the installation; and the installer must ensure that any warning label or swing tag supplied with the corded internal window covering remains attached to the cord.

Installation instructions for corded internal window coverings must include the following

-A corded internal window covering must be installed in such a way that a loose cord cannot form a loop 220 mm or longer at less than 1,600 mm above floor level; using any components specified in the installation instructions as necessary to meet requirements for cord safety.

-A corded internal window covering must also be installed in accordance with the installation instructions on the retail packaging for the covering and other information provided in the installation instructions.

-No part of a cord guide may be installed lower than 1,600 mm above floor level unless: The cord guide remains firmly attached to a wall or other structure specified in the installation instructions when subjected to a tension force of 70 N applied in any direction for 10 seconds

The cord must be sufficiently secured or tensioned to prevent the formation of a loop 220 mm or longer.

A cleat used to secure a cord must be installed at least 1,600 mm above floor level.

- **Include components (cleat/ cord guide/ fixture) specified in the installation instructions as necessary for cord safety.**

If a cord guide is supplied with a corded internal window covering, the cord guide must be designed:

- (a) To remain firmly attached to a wall or other structure specified in the installation instructions when subjected to a tension force of 70 N applied in any direction for 10 seconds; and
- (b) To prevent the possibility of a cord forming a loop 220 mm or longer at a height of less than 1 600 mm above floor level.

### **7.1.2 Bean bags/ Pouffes containing bean bag filling**

#### **Warning tag/ stamp requirements:**

- Every bean bag/ pouffe cover or retail package must have a secure stamp, label or notice in the following form:

**Warning:** Children can suffocate if bean bag filling is swallowed or inhaled. Do not let children climb inside this bean bag. A bean bag is **not a safe** sleeping surface for an infant under 12 months of age.

#### **The warning label or notice must comply with the following requirements:**

- Bear the word **WARNING** in upper case red letter of not less than 5mm in height on a white background
- Bear the remaining words lower case letters as shown in the warning notice and the words “**not a safe**” in bold font
- The notice must be conspicuously displayed

**Please follow the care instructions (Softs care code for filled product- FP01 with warning tag)**

### **7.1.3 Hot water bottles**

The mandatory standard requires hot water bottles manufactured from rubber and polyvinyl chloride (PVC) to provide warnings on and accompanying goods. Some examples of warning include:

‘Do not use boiling water’.

WARNING—HOT WATER BOTTLES CAN CAUSE BURNS. AVOID PROLONGED DIRECT CONTACT WITH THE SKIN.’

**Please follow the care/ safety instructions (softs care code with warning tag- HW01)**



#### 7.1.4 Warning labels on aquatic toys

- Appropriate age labelling
- Aquatic toys must be permanently marked with the below warning notice:

**WARNING  
AQUATIC TOY**

**USE ONLY UNDER ADULT SUPERVISION, THIS IS NOT A LIFESAVING DEVICE.**

(In block letters no less than 6mm in height when the aid is deflated and in a colour contrasting with the background. Mandatory standard is based on AS 1900-2002)

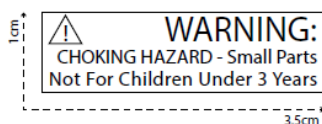
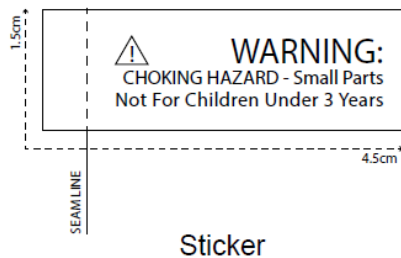
#### **Provisions of the EU Toy Safety Directive 2009/48/EC**

Annex V Part B.6 provides that aquatic toys shall bear the following

Warning: "Only to be used in water in which the child is within its depth and under adult supervision".

#### 7.1.5 Kid's products and toys

- Age appropriate labelling must be used for toys not suitable for children under 3
- Age grades must be established for toys with small parts
- Warning tag/ sticker must accompany toys or kids products with small parts posing a choking hazard.




































#### 7.1.6 Cosmetic Labelling Requirements

(Australia Trade Practices (Consumer Product Information Standards) (Cosmetics) Regulations 1991)

- The ingredients in a cosmetic product must be listed:
  - (a) on the container; or
  - (b) if the product is not packed in a container — on the product;

- The ingredients in a cosmetic product must be listed in descending order by volume or mass.
- Colour additives must be shown in the list of the product's ingredients
- A flavour or flavours in a cosmetic product must be shown in the list of the product's ingredients
- A list of ingredients must be prominently shown; and clearly legible.
- The names of the ingredients in the list must be either their English names or their International Nomenclature Cosmetic Ingredient (INCI) names.
- Designation of ingredients Shall be listed In descending order of predominance

**Basic wash care symbols**

 machine wash maximum temperature 30 C minimum agitation	 machine wash maximum temperature 30 C medium agitation	 machine wash maximum temperature 30 C maximum agitation	 machine wash maximum temperature 40 C minimum agitation	 machine wash maximum temperature 40 C medium agitation	 machine wash maximum temperature 40 C maximum agitation	 machine wash maximum temperature 60 C minimum agitation	 machine wash maximum temperature 60 C medium agitation	 machine wash maximum temperature 60 C maximum agitation	 handwash only maximum temperature 40 C handle with care	 do not wash be cautious when treating in wet stage	 do not use chlorine-based bleach	 chlorine-based bleaching allowed	
 machine wash maximum temperature 50 C minimum agitation	 machine wash maximum temperature 50 C medium agitation	 machine wash maximum temperature 50 C maximum agitation	 machine wash maximum temperature 95 C minimum agitation	 machine wash maximum temperature 95 C medium agitation	 machine wash maximum temperature 95 C maximum agitation	 do not tumble dry	 can be tumble dried	 can be tumble dried on a low heat setting	 can be tumble dried on a high heat setting	 cool iron (maximum 110 C)	 warm iron (maximum 150 C)	 hot iron (maximum 200 C)	 do not iron
 suitable for dry cleaning with special treatment, advice should be sought from a professional dry cleaner	 suitable for dry cleaning	 suitable for dry cleaning using all solvents	 suitable for dry cleaning using solvents R113 and hydrocarbon	 suitable for dry cleaning using solvents R113 and hydrocarbon advice should be sought from a professional dry cleaner	 do not dry clean								









































**Wash care instructions and symbols must be in accordance with South African National Standard of practice for “Care labelling of textiles and clothing”**

**SABS 011 Code of Practice – Care-labelling of textiles and clothing.** This standard is available for purchase from the South African Bureau of Standards

**Regional**

## 8 Softs: Care Guideline




Composition and application/ end use should be considered when selecting a care guide.

8.1 Cotton/ Viscose Rich Blends			
100% Cotton	Cotton and blends/ Elastane blends/ Prints/ Motives	Coated / Cotton rich blends with coatings	Viscose/ Delicate cotton blends/ Prints/ Motives/ Embellishments
MRPH-C01	MRPH-C02	MRPH-C03	MRPH-CV01
<p>WASH DARK COLOURS SEPARATELY <b>TO MINIMISE FADING DARK COLOURS AND PRINTS SHOULD BE TURNED INSIDE OUT BEFORE WASHING</b></p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> WARM IRON ON REVERSE</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>WASH DARK COLOURS SEPARATELY. <b>TO MINIMISE FADING DARK COLOURS AND PRINTS SHOULD BE TURNED INSIDE OUT BEFORE WASHING. .DO NOT IRON ON PRINTED AREA OR ON EMBROIDERY</b></p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> WARM IRON ON REVERSE</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>WASH SEPARATELY. DRY AWAY FROM DIRECT HEAT. DO NOT RUB OR WRING. DO NOT SPIN DRY. DRY OPEN TO AVOID CREASING</p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DRY IN SHADE</p> <p> COOL IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>WASH DARK COLOURS SEPARATELY. HANDLE WITH CARE WARNING! SMALL PARTS MAY BE A CHOKING HAZARD. <b>TO MINIMISE FADING DARK COLOURS AND PRINTS SHOULD BE TURNED INSIDE OUT BEFORE WASHING.DO NOT IRON ON PRINTED AREA OR ON EMBROIDERY</b></p> <p> COLD GENTLE HAND WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> WARM IRON ON REVERSE</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>
Non-washable Cotton / Viscose rich blends	Dry cleanable Cotton / Viscose rich blends	Cotton / Viscose rich blends with Pile (E.g. Towels)	Cotton/ Viscose Chenille
MRPH-CV02	MRPH-CV03	MRPH-CV04	MRPH-CV05
<p><b>SPOT CLEAN ONLY, WIPE WITH A DAMP CLOTH DRY IN SHADE</b></p> <p> DO NOT WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p> DO NOT WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DRY CLEANABLE</p> <p>VENDOR NUMBER</p>	<p>WASH SEPARATELY. DUE TO THE NATURE OF THIS PRODUCT LINTING MAY OCCUR. WASH BEFORE USE. USE FABRIC SOFTENER AND DETERGENT SPARINGLY. AVOID CONTACT WITH COSMETICS. TAKE CARE TO AVOID SNAGGING</p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> TUMBLE DRY ON LOW SETTING</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>WASH SEPARATELY. DUE TO THE NATURE OF THIS PRODUCT SOME SHEDDING MAY OCCUR. TAKE CARE TO AVOID SNAGGING. FOR <b>DECORATIVE USE ONLY.</b></p> <p> GENTLE HAND WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>

## Towel wash care label

**Job Specs:**  
**Woven Sew-in label:**































**Size:** 95mm(h) x 40mm(w)  
**Thread Col:** 3 col.





















**Pantone colour ref:**  
 Pantone 19-1102 TPX  
 Pantone 18-1664 TPX  
 Pantone 16-6340 TPX











**Country of Origin:** Please change to **"Made in ....."** using Arial, 6 point, Black





















**Supplier No.:** Please add number in artwork.























<b>8.2 Polyester/ Polyester Rich Blends</b>			
<b>100% Polyester and blends/ washable prints and embellishments</b>	<b>Delicate Blends with Prints/ Motives/ Embellishments</b>	<b>Non-washable blends products</b>	<b>Polyester/ Polyester rich blends with coatings</b>
<b>MRPH-P01</b>	<b>MRPH-P02</b>	<b>MRPH-P03</b>	<b>MRPH-P04</b>
<p>WASH DARK COLOURS SEPARATELY. WARNING! SMALL PARTS MAY BE A CHOKING HAZARD. <b>TO MINIMISE FADING DARK COLOURS AND PRINTS SHOULD BE TURNED INSIDE OUT BEFORE WASHING.DO NOT IRON ON PRINTED AREA OR ON EMBROIDERY</b></p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> COOL IRON ON REVERSE</p> <p> DO NOT DRY CLEAN</p> <p style="text-align: center;">VENDOR NUMBER</p>	<p>WASH DARK COLOURS SEPARATELY. WARNING! SMALL PARTS MAY BE A CHOKING HAZARD. <b>TO MINIMISE FADING DARK COLOURS AND PRINTS SHOULD BE TURNED INSIDE OUT BEFORE WASHING.DO NOT IRON ON PRINTED AREA OR ON EMBROIDERY.</b></p> <p> COLD HAND WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> COOL IRON ON REVERSE</p> <p> DO NOT DRY CLEAN</p> <p style="text-align: center;">VENDOR NUMBER</p>	<p><b>SPOT CLEAN ONLY, WIPE WITH A DAMP CLOTH DRY IN SHADE</b></p> <p> DO NOT WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p style="text-align: center;">VENDOR NUMBER</p>	<p>WASH SEPARATELY. DRY AWAY FROM DIRECT HEAT. DO NOT RUB OR WRING. DO NOT SPIN DRY. DRY OPEN TO AVOID CREASING <b>DRY IN SHADE</b></p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> COOL IRON</p> <p> DO NOT DRY CLEAN</p> <p style="text-align: center;">VENDOR NUMBER</p>
<b>Polyester/ Polyester rich blends with Pile surface</b>	<b>Polyester Chenille</b>		
<b>MRPH-P05</b>	<b>MRPH-P06</b>		
<p>WASH SEPARATELY. DUE TO THE NATURE OF THIS PRODUCT FIBER SHEDDING MAY OCCUR. WASH BEFORE USE. TAKE CARE TO AVOID SNAGGING</p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p style="text-align: center;">VENDOR NUMBER</p>	<p>WASH SEPARATELY. DUE TO THE NATURE OF THIS PRODUCT FIBER SHEDDING MAY OCCUR. TAKE CARE TO AVOID SNAGGING.<b>FOR DECORATIVE USE ONLY.</b></p> <p> GENTLE HAND WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p style="text-align: center;">VENDOR NUMBER</p>		











8.3 Acrylic and Acrylic blends			
100% Acrylic/ blends	Delicate Acrylic/ blends / Prints/ Motives/ Embellishments	Non-washable Acrylic/ blends	Dry cleanable wool/ Acrylic / blends
MRPH-A01	MRPH-A02	MRPH-A03	MRPH-A04
<p>WASH SEPARATELY. DUE TO THE NATURE OF THIS PRODUCT SOME SHEDDING MAY OCCUR. TAKE CARE TO AVOID SNAGGING. <b>FOR DECORATIVE USE ONLY.</b></p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>WASH SEPARATELY. DUE TO THE NATURE OF THIS PRODUCT SOME SHEDDING MAY OCCUR. TAKE CARE TO AVOID SNAGGING GENTLY SQUEEZE OUT ACCESS WATER. DO NOT WRING OR TWIST</p> <p> COLD HAND WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>SPOT CLEAN ONLY DUE TO THE NATURE OF THIS PRODUCT SOME SHEDDING MAY OCCUR. TAKE CARE TO AVOID SNAGGING. <b>DRY IN SHADE</b></p> <p> DO NOT WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>DUE TO THE NATURE OF THIS PRODUCT SOME SHEDDING MAY OCCUR. TAKE CARE TO AVOID SNAGGING</p> <p> DO NOT WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>

8.3.1 Kitchen Accessories e.g apron, tea towels, oven gloves	
Apron/tea towel	Pot holder, oven gloves
MRPH-01	MRPH-02
<p>WASH DARK COLOURS SEPARATELY.</p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> COOL IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p><b>SPOT CLEAN ONLY, WIPE WITH A DAMP CLOTH</b></p> <p> DO NOT WASH</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>












8.4 Filled products: Inners and Pillows			
Non-washable filled products (bean bag - inners)	Pouffe/bean bag warning for inner	Down/ Feather filled	Filled pillows / inners
MRPH-FP01	MRPH-FP01- Warning label	MRPH-FP02	MRPH-FP03
<p>WARNING! SMALL PARTS MAY BE A CHOKING HAZARD REMOVE INNER BEFORE WASH KEEP AWAY FROM DIRECT HEAT</p> <p> DO NOT WASH GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> DO NOT TUMBLE DRY</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p><b>WARNING:</b> Children can suffocate if bean bag filling is swallowed or inhaled. Do not let children climb inside this bean bag. A bean bag is <b>not</b> a safe sleeping surface for an infant under 12 months of age.</p>	<p>SPOT CLEAN ONLY WARNING! SMALL PARTS MAY BE A CHOKING HAZARD KEEP AWAY FROM DIRECT HEAT. THIS IS A SECONDARY PRODUCT.</p> <p> DO NOT WASH</p> <p> DO NOT BLEACH</p> <p> TUMBLE DRY ON LOW SETTING</p> <p> DO NOT IRON</p> <p> DRY CLEANABLE</p> <p>VENDOR NUMBER BATCH NUMBER</p>	<p>WASH DARK COLOURS SEPARATELY DO NOT RUB OR WRING. COLD RINSE. SUPPORT PRODUCT WHILE DRYING. KEEP AWAY FROM DIRECT HEAT</p> <p> COLD HAND WASH</p> <p> DO NOT BLEACH</p> <p> TUMBLE DRY ON LOW SETTING</p> <p> DO NOT IRON</p> <p> DRY CLEANABLE</p> <p>VENDOR NUMBER</p>
Machine washable Filled pillows/ inners			
MRPH-FP04			
<p>WASH DARK COLOURS SEPARATELY DO NOT RUB OR WRING COLD RINSE. SUPPORT PRODUCT WHILE DRYING KEEP AWAY FROM DIRECT HEAT</p> <p> GENTLE MACHINE WASH AT 30°</p> <p> DO NOT BLEACH</p> <p> TUMBLE DRY ON LOW SETTING</p> <p> DO NOT IRON</p> <p> DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>			



8.5. Cushions			
Polyester/ Cotton acrylic /blends	Polyester/ Cotton/ Blends / Chenille's with Pile / Fur / shaggy surfaces	Cushions with embellishments and prints	PU01
MRPH-01	MRPH-02	MRPH-03	MRPH-PU01
<p>WASH SEPARATELY. DRY AWAY FROM DIRECT SUNLIGHT <b>DO NOT RUB OR WRING</b> <b>DRY IN SHADE</b></p> <p> GENTLE HAND WASH   DO NOT BLEACH   COOL IRON   DO NOT DRY CLEAN   DO NOT TUMBLE DRY</p> <p>VENDOR NUMBER</p>	<p>WASH SEPARATELY. DUE TO THE NATURE OF THIS PRODUCT FIBER SHEDDING MAY OCCUR. WASH BEFORE USE. TAKE CARE TO AVOID SNAGGING. <b>DO NOT RUB OR WRING</b></p> <p> GENTLE HAND WASH   DO NOT BLEACH   DO NOT TUMBLE DRY   DO NOT IRON   DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>WASH SEPARATELY. <b>DO NOT IRON ON PRINTED AREAS OR ON EMBROIDERY. DO NOT RUB OR WRING. DRY IN SHADE</b></p> <p> GENTLE HAND WASH ON REVERSE   DO NOT BLEACH   DO NOT TUMBLE DRY   COOL IRON ON REVERSE   DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>SPOT CLEAN ONLY WIPE WITH A DAMP CLOTH. KEEP AWAY FROM DIRECT HEAT</p> <p> DO NOT WASH   DO NOT BLEACH   DO NOT TUMBLE DRY   DO NOT IRON   DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>

8.5.1 Curtains	
100%Polyester Taped/Tab top	100%Polyester Eyelet
MRPH-01	MRPH-02
<p>WASH DARK COLOURS SEPARATELY.</p> <p> GENTLE MACHINE WASH AT 30°   DO NOT BLEACH   DO NOT TUMBLE DRY   COOL IRON ON REVERSE   DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>WASH DARK COLOURS SEPARATELY.</p> <p> HAND WASH   DO NOT BLEACH   DO NOT TUMBLE DRY   COOL IRON ON REVERSE   DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>

8.5.2 Non- washable Mats and rugs (placemats, rugs and mats)				
Jute/ mats and blends	Coir mats and blends	Plastic woven mats/ placemats	Leather / Jute / Sisal	Chenille / Shaggy / Turkey Rugs
MRPH-J01	MRPH-J01	MRPH-PW 01	MRPH-	MRPH-
<p>THIS IS A NATURAL PRODUCT. KEEP OUT OF DIRECT SUNLIGHT SPOT CLEAN. SHAKE OFF EXCESS DIRT. DO NOT IMMERSE IN WATER USE OF A NONSKID RUG PAD IS RECOMMENDED PROFESSIONAL CLEANING IS RECOMMENDED</p> <p> DO NOT WASH  DO NOT BLEACH  DO NOT TUMBLE DRY  DO NOT IRON  DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>THIS IS A NATURAL PRODUCT. KEEP OUT OF DIRECT SUNLIGHT SPOT CLEAN ONLY. SHAKE OFF EXCESS DIRT. DO NOT IMMERSE IN WATER USE OF A NONSKID RUG PAD IS RECOMMENDED</p> <p> DO NOT WASH  DO NOT BLEACH  DO NOT TUMBLE DRY  DO NOT IRON  DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>SPOT CLEAN ONLY. KEEP AWAY FROM DIRECT HEAT.</p> <p> DO NOT WASH  DO NOT BLEACH  DO NOT TUMBLE DRY  DO NOT IRON  DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>THIS IS A NATURAL PRODUCT. KEEP OUT OF DIRECT SUNLIGHT SHAKE OFF EXCESS DIRT. DO NOT IMMERSE IN WATER USE OF A NONSKID RUG PAD IS RECOMMENDED <b>AVOID PET STAINS AS THESE ARE TOUGH TO REMOVE</b> <b>LIGHT VACUUM REGULARLY REMOVE SPILLS IMMEDIATELY TO AVOID STAINING. ROTATE RUGS OCCASIONALLY TO EQUALISE WEAR AND KEEP THE RUG NEWER FOR LONGER</b> <b>THE RUG MAY NOT LIE FLAT WHEN REMOVED FROM THE PACKAGING BUT WILL SETTLE DOWN IN A FEW WEEKS</b> <b>PROFFESIONAL CLEANING IS RECOMMENDED</b></p> <p> DO NOT WASH  DO NOT BLEACH  DO NOT TUMBLE DRY  DO NOT IRON  DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>	<p>SPOT CLEAN ONLY. KEEP AWAY FROM DIRECT HEAT. . KEEP OUT OF DIRECT SUNLIGHT SHAKE OFF EXCESS DIRT. DO NOT IMMERSE IN WATER USE OF A NONSKID RUG PAD IS RECOMMENDED <b>AVOID PET STAINS AS THESE ARE TOUGH TO REMOVE</b> <b>LIGHT VACUUM REGULARLY REMOVE SPILLS IMMEDIATELY TO AVOID STAINING. ROTATE RUGS OCCASIONALLY TO EQUALISE WEAR AND KEEP THE RUG NEWER FOR LONGER</b> <b>PROFFESIONAL CLEANING IS RECOMMENDED</b></p> <p> DO NOT WASH  DO NOT BLEACH  DO NOT TUMBLE DRY  DO NOT IRON  DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>

8.5.3 Washable Mats and Rugs	
Washable mats Small Rugs / kids	Washable Bath mats
MRPH	MRPH-BM01
<p>KEEP OUT OF DIRECT SUNLIGHT SPOT CLEAN. SHAKE OFF EXCESS DIRT. USE OF A NONSKID RUG PAD IS RECOMMENDED AVOID PET STAINS AS THESE ARE TOUGH TO REMOVE LIGHT VACUUM REGULARLY REMOVE SPILLS IMMEDIATELY.</p> <p> GENTLE HAND WASH  DO NOT BLEACH  DO NOT TUMBLE DRY  DO NOT IRON  DO NOT DRY CLEAN  DRY IN SHADE</p> <p>VENDOR NUMBER</p>	<p>WASH SEPARATELY.</p> <p> GENTLE MACHINE WASH AT 30°  DO NOT BLEACH  DO NOT TUMBLE DRY  DO NOT IRON  DO NOT DRY CLEAN</p> <p>VENDOR NUMBER</p>

**ADDITIONAL TAGS**

 <p>This product has been hand printed. Slight variations in colour and design may occur. It should not be seen as a flaw.</p> <p>MADE IN INDIA</p>	<p><b>Job Specs:</b>  <b>Size:</b> 40mm (w) x 40mm (h)  <b>Colours:</b> 1 colour  <b>Stock:</b> 300gsm  <b>Placement:</b> kimbled to product  <b>Country of Origin:</b> Currently reads "Made in India". If differs, please change using Helvetica, 6pt, black  <b>Colour references:</b>   Pantone Process Black C   Die Line (do not print)  <b>Please Note:</b> No changes to artwork without approval are permitted. If changes are required, please contact Mr Price Home Packaging Department. (031) 3108860</p>
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### 8.5.4 Warning/ Safety instructions

<b>Hot water bottle safety tag</b>	
<b>MRPH-HW01- Warning tag</b>	
<ul style="list-style-type: none"> <li>• DO NOT USE BOILING WATER WHEN FILLING THE BOTTLE</li> <li>• ONLY FILL TO MAXIMUM OF TWO THIRDS CAPACITY</li> <li>• TO FILL, HOLD BOTTLE BY THE NECK IN AN UPRIGHT POSITION TO AVOID WATER SPLASHING BACK</li> <li>• EXPEL AIR FROM THE BOTTLE BY LOWERING CAREFULLY ONTO FLAT SURFACE UNTIL WATER APPEARS AT THE OPENING</li> <li>• SCREW THE STOPPER TIGHT ENOUGH TO ENSURE NO LEAKAGE</li> <li>• DO NOT PLACE ANYTHING ON TOP OF THE FILLED HOT WATER BOTTLE</li> <li>• WHEN NOT IN USE, DRAIN COMPLETELY AND STORE IN A COOL DRY DARK PLACE TO PREVENT EXPOSURE TO SUNLIGHT.</li> </ul>	

**Special instructions for softs to be added where needed**

Wash separately	S-01	Professional cleaning is recommended	S-20
Wash inside out	S-02	This is a two-piece product	S-21
Wash dark colours separately	S-03	This is a three-piece product piece	S-22
Spot clean only	S-04	Detachable trims: Remove before wash	S-23
Do not leave or store damp	S-05	Do not soak	S-24
Wipe with a damp cloth	S-06	Do not iron on print	S-25
Keep away from direct heat	S-07	Do not iron on trim	S-26
Keep away from fire	S-08	Avoid contact with cosmetics	S-27
Take care to avoid snagging	S-09	Use fabric softener and detergents sparingly	S-28
Due to the nature of this product fiber shedding may occur	S-10	Keep out of direct sunlight	S-29
Handle with care due to the delicate nature of this product	S-11	This is a natural product	S-30
Remove detachable trims before wash	S-12	Use of a nonskid rug pad is recommended	S-31
Wash before first use	S-13	This product is handmade variations will occur	S-32
Dry in shade	S-14	Detachable trim to be removed before wash	S-33
Gently squeeze out excess water	S-15	Dry flat	S-34
Do not rub or wring	S-16	Support product while drying	S-35
Reshape whilst damp	S-17	Do not immerse in water	S-36
Do not wring or twist	S-18	Shake off excess dirt	S-37
Fading will occur due to the nature of this print	S-18	Sponge clean only	S-39
WARNING! Small parts may be a choking hazard	S-19	Cold rinse	S-40
		Do not spin dry	S-41

## 9. Hards: Care guideline

### Legal information required on hards

- Country of Origin



#### 9.1 Kitchen products

Crockery	Crockery with metallic/ foil prints / sprayed glassware	Melamine/ Plasticware/ blends	Non-washable Natural / wood / tableware
<b>MRPH-CK01</b>	<b>MRPH-CK02</b>	<b>MRPH-MB01</b>	<b>MRPH-NB01</b>
<p>DISHWASHER SAFE MICROWAVE SAFE WASH BEFORE FIRST USE AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS</p> <p>COUNTRY OF ORIGIN</p>	<p>HAND WASH ONLY NOT MICROWAVE SAFE WASH BEFORE FIRST USE AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS</p> <p>COUNTRY OF ORIGIN</p>	<p>HAND WASH ONLY WASH BEFORE FIRST USE NOT SUITABLE FOR HEATING. NOT MICROWAVE OR DISHWASHER SAFE AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS</p> <p>COUNTRY OF ORIGIN</p>	<p>THIS IS A NATURAL PRODUCT VARIATIONS MAY OCCUR. SURFACE IS FOOD SAFE. KEEP OUT OF DIRECT SUNLIGHT. WIPE WITH A DAMP CLOTH</p> <p>COUNTRY OF ORIGIN</p>
Washable natural/ wood/ bamboo tableware	Stainless Steel (non-ferrous) Cutlery	Cutlery (ferrous) / chrome finishing/ print techniques	Kids safety/ Cutlery
<b>MRPH-NB02</b>	<b>MRPH-CL01</b>	<b>MRPH-CL02</b>	<b>MRPH-CL03</b>
<p>THIS IS A NATURAL PRODUCT VARIATIONS MAY OCCUR. HAND WASH ONLY SURFACE IS FOOD SAFE. KEEP OUT OF DIRECT SUNLIGHT. DO NOT SOAK FOR LONG PERIODS OF TIME. AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS.</p> <p>COUNTRY OF ORIGIN</p>	<p>DISHWASHER SAFE WASH BEFORE FIRST USE AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS</p> <p>COUNTRY OF ORIGIN</p>	<p>WASH BEFORE FIRST USE HAND WASH ONLY. NOT DISHWASHER SAFE AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS</p> <p>COUNTRY OF ORIGIN</p>	<p>USE WITH ADULT SUPERVISION HAND WASH ONLY WASH BEFORE FIRST USE AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS</p> <p>COUNTRY OF ORIGIN</p>
Cookware	Chrome accessories		
<b>MRPH-CW01</b>	<b>MRPH-CA01</b>		
<p>WASH BEFORE FIRST USE. HAND WASH ONLY USE ON MODERATE HEAT SETTING. AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS. TO ENSURE LONG LIFE OF YOUR COOKWARE USE ONLY WOODEN OR NYLON UTENSILS TO MAINTAIN AND PROTECT THE SURFACE COATING. ALLOW COOKWARE TO COOL AFTER EACH USE BEFORE IMMERSING IT IN COLD WATER TO PREVENT WARPING. WHILE COOKING OVER A GAS BURNER, PLEASE ENSURE THAT THE GAS FLAME DO NOT EXCEED THE DIAMETER OF THE COOKWARE BASE</p>	<p>THIS PRODUCT HAS A CHROME FINISH AND IS NOT A STAINLESS STEEL PRODUCT. KEEP CLEAN AND WASH REGULARLY TO MAINTAIN THE CHROME FINISH AVOID THE USE OF ABRASIVE CLEANERS AND SCOURERS WIPE WITH A DAMP CLOTH</p> <p>COUNTRY OF ORIGIN</p>		

<p>COUNTRY OF ORIGIN</p>	
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## 9.2 Decorative products

Decorative/ Glass/ metal	Decorative/ natural products	Hand painted/ finishes	Softs/ Wall art
MRPH-DG01	MRPH-DN01	MRPH-HF01	MRPH-WA01
<p>HANDMADE VARIATIONS MAY OCCUR FRAGILE HANDLE WITH CARE</p> <p>COUNTRY OF ORIGIN</p>	<p>THIS IS A NATURAL PRODUCT VARIATIONS MAY OCCUR. KEEP OUT OF DIRECT SUNLIGHT.</p> <p>COUNTRY OF ORIGIN</p>	<p>PAINTED BY HAND COLOUR VARIATIONS MAY OCCUR</p> <p>COUNTRY OF ORIGIN</p>	<p>HANDMADE VARIATIONS MAY OCCUR USE FOR DECORATIVE PURPOSE HANDLE WITH CARE</p> <p>COUNTRY OF ORIGIN</p>
<p><b>Natural/ Wicker/ hold all/ Storage sets</b></p> <p><b>MRPH-HA01</b></p>			
<p>THIS IS A NATURAL PRODUCT KEEP OUT OF DIRECT SUNLIGHT. HANDMADE VARIATIONS MAY OCCUR IN COLOUR AND IN WEAVE. THESE VARIATIONS SHOULD NOT BE SEEN AS A DEFECT BUT AS THE INTRINSIC APPEAL OF A HANDMADE PRODUCT PLEASE DO NOT USE FOR WET OR DAMP ITEMS TO AVOID COLOUR TRANSFER. DO NOT IMMERSE IN WATER HANDLE WITH CARE</p> <p>COUNTRY OF ORIGIN</p>			

Candle safety label/ sticker	Aquatic toys- must be permanently marked/stamped	Projectile toys- packaging or labels must be marked
MRPH-CS01- Warning label	MRPH-AT01-warning stamp	MRPH-PT01-warning stamp/ tag
<p><b>WARNING! TO PREVENT FIRE: KEEP BURNING CANDLE WITHIN SIGHT. DO NOT KEEP BURNING CANDLE ON OR NEAR ANYTHING THAT CAN CATCH FIRE.</b></p> <p>DO NOT PLACE DIRECTLY ON FURNITURE OR FABRIC DO NOT BURN MORE THAN 2 HOURS PER USE ALLOW CANDLE TO COOL BEFORE RELIGHTING KEEP WICK TRIMMED TO 6MM TO AVOID SMOKING DO NOT ALLOW WICK TRIMMINGS TO ACCUMULATE IN WAX POOL AVOID BURNING THE WAX LESS THAN 13MM FROM THE BASE OF THE CANDLE</p>	<div style="text-align: center;">  <p><b>WARNING AQUATIC TOY ONLY TO BE USED IN WATER WHERE CHILD IS WITHIN ITS DEPTH AND UNDER ADULT SUPERVISION</b></p> </div>	<div style="text-align: center;">  <p><b>USE WITH ADULT SUPERVISION</b></p> </div>

<p>REMOVE ALL PACKAGING AND DECORATION BEFORE LIGHTING          PLASTIC WRAPPING COULD POSE A SUFFOCATION HAZARD. ALL          CANDLES MAY DRIP OR BLEED. ALWAYS BURN ON HEAT RESISTANT          HOLDERS.          BURNING TIME :            COUNTRY OF ORIGIN</p>	<p><b>THIS IS NOT A LIFESAVING DEVICE.          STORE DEFLATED</b></p>	
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### **9.3 Warning/ Safety instructions**

#### **Hards special instructions to be added where needed**

Not dishwasher safe	HI-01	Handle with care	HI-26
Dishwasher safe	HI-02	Avoid the use of abrasive cleaners and scourers	HI-27
Not microwave safe	HI-03		
Microwave safe	HI-04		
Not suitable for heating	HI-05		
Hand wash recommended	HI-06		
Spot clean only	HI-05		
Do not leave or store damp	HI-04		
Wipe with a damp cloth	HI-07		
Keep away from direct heat	HI-08		
Wash before first use	HI-09		
Fragile- Handle with care	HI-10		
WARNING! Small parts may be a choking hazard	HI-11		
Fading will occur due to the nature of this print	HI-12		
Handmade variations may occur	HI-13		
Do not soak for long periods of time	HI-14		
This is a natural product	HI-15		
This is a natural product variation may occur	HI-16		
Drip dry	HI-17		
Use with adult supervision	HI-18		
Not suitable for children under 3	HI-19		
Not suitable for children under 12 months	HI-20		
Store in a cool dry place	HI-21		
Not water proof	HI-22		
Surface is food safe	HI-23		
Surface should not be in contact with food	HI-24		
Use for decorative purpose	HI-25		