



Analyst questionnaire – August 2010

Results distributed to analysts in November

	Rating
Presentation by core team *	88%
Q&A after formal presentation *	84%
Results pack and presentation CD st	88%
Networking after the results *	72%
Level of disclosure - Results presentation * - Annual report *	88% 96%
Time allocated sufficient? - Presentation (% Yes)	77%
- Q&A (% Yes)	88%
Similar format for next results presentation? (% Yes)	83%



* % Responses 'informative', 'very informative' and 'extremely informative'



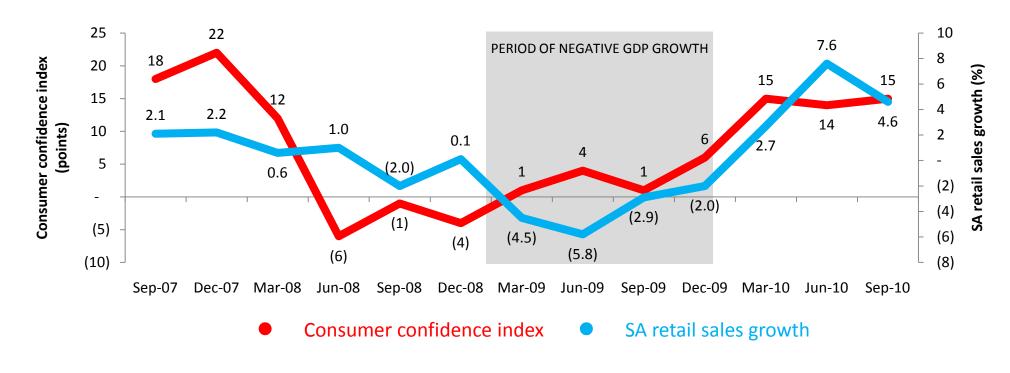
Overview of retail environment

- Increase in retail sales in real terms for 8 consecutive months
- Extended school holidays as a result of the FIFA World Cup impact on Mr Price Group not significant
- Household debt to disposable income remains at high levels
- Lowest interest rates in 30 years
- Wage increases > CPI average wage settlements in 2nd quarter dropped from 8.4% to 8.2%
- Continued increase in unemployment rate
- Strong Rand and low inflation CPI within targeted range for last 8 months
- Strong international investor interest in South African retail sector





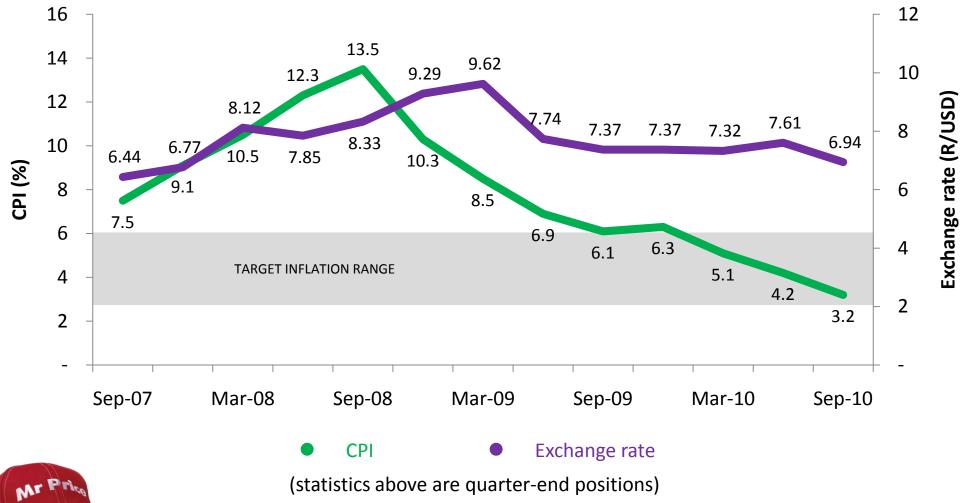
Consumer confidence and SA retail sales growth



- Sharp rise in confidence amongst
 - white consumers (+1 2Q 2010 to +10 3Q 2010)
 - high income consumers. More willing to buy durables (-9 2Q 2010 to +2 3Q 2010)
- Consumer confidence highest level in 3 years peaked around World Cup however retail sales growth has dropped thereafter
- Business confidence increased 3Q 2010 highest level in 2½ years



CPI and Rand/USD exchange rate



2010 Group highlights

- Improved profitability by the chains which were underperforming
- Expenditure well controlled
- Improvement in operating margins across all divisions
- Strong performance of debtors book
- Continued improvement in stock turn, aided by Project Redgold
- Cash sales ratio maintained
- Strong cash flow generation results in healthy balance sheet





2010 Group highlights

	2010	2009	Growth
Retail sales	R 4.8bn	R 4.3 bn	11.0%
Comparable sales			
 Including expanded and relocated stores in like-for-like locations 			8.4%
 Excluding the above (basis disclosed in remainder of presentation) 			7.5%
RSP inflation			1.4%
Units sold	80.3 m	73.2 m	9.7%
Weighted average space growth (net)			2.4%

Business Times Top 100 companies survey:

- Mr Price ranked 8th on JSE for share price performance over last 5 years
- Top placed clothing retailer





2010 Group income statement

R'm	2010	2009	Growth
Retail sales	4 772	4 300	11.0%
Cost of sales	2 806	2 619	7.2%
Gross profit - Rand	1 966	1 681	16.9%
- %	41.2%	39.1%	
Other income	115	102	12.6%
Selling expenses	1 164	1 105	5.4%
Administrative/other expenses	<i>378</i>	336	12.2%
Profit from operating activities	539	342	57.4%
Operating margin	11.3%	8.0%	
Net finance income	23	14	62.9%
Export partnerships	-	19	(100.0%)
Profit before taxation	562	375	49.8%
Taxation	192	128	49.8%
Profit attributable to shareholders	370	247	49.7%
EBITDA	633	431	46.7%



Operating margin increased from 8.0% to 11.3%



Sales and operating profit

	% Growth
4 ct 10	and L. If

	1st half	2 nd half	1st half
	2010	2010	2011
Sales			
Apparel	<i>15.4%</i>	11.2%	11.4%
Home	0.9%	5.3%	10.0%
Total	10.8%	9.4%	11.0%
Operating Profit			
Apparel	19.1%	17.8%	34.4%
Home	(80.8%)	60.3%	1785.7%
Total	14.0%	23.2%	57.4%



- Recovery of underperforming divisions commenced in 2nd half of 2010 financial year
- 2nd half 2011 up against higher base

Earnings and dividends per share

	2010	2009	Growth
Basic earnings per share *1	150.8 c	100.5 c	<i>50%</i>
Headline earnings per share	153.3 c	101.5 c	51%
Core headline earnings per share *2	153.3c	93.8 c	63%
Dividend per share	76.7 c	46.2 c	66%
Dividend cover (times) *3	2.0	2.2	
•		7012	66%



^{*1} Impacted by higher STC charge as a result of lowering dividend cover

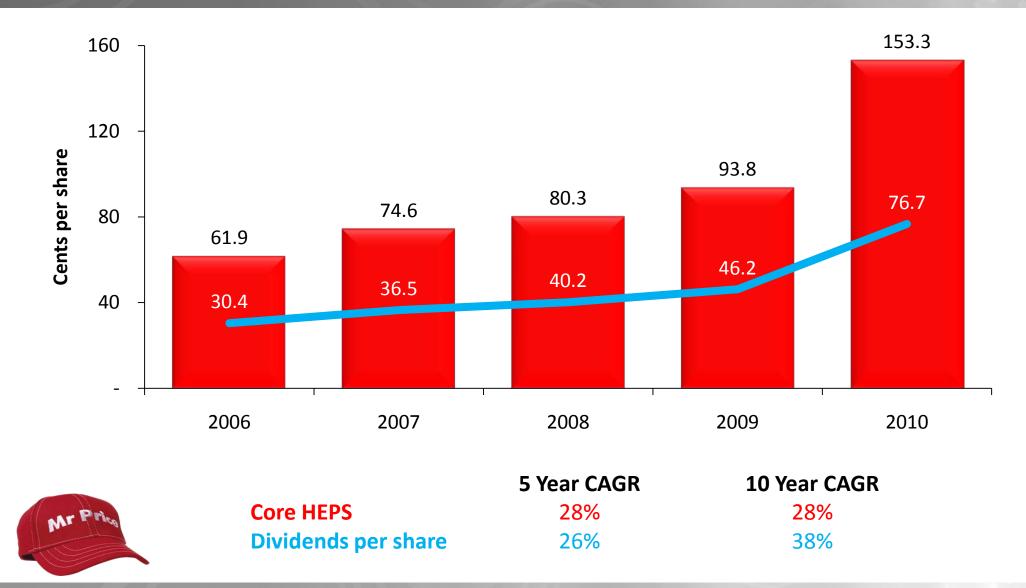
^{*2} Excludes impact of export partnerships

^{*3} Dividend cover at year end not expected to exceed 1.6 times

Sales and operating profit growth



Core headline earnings and dividends per share



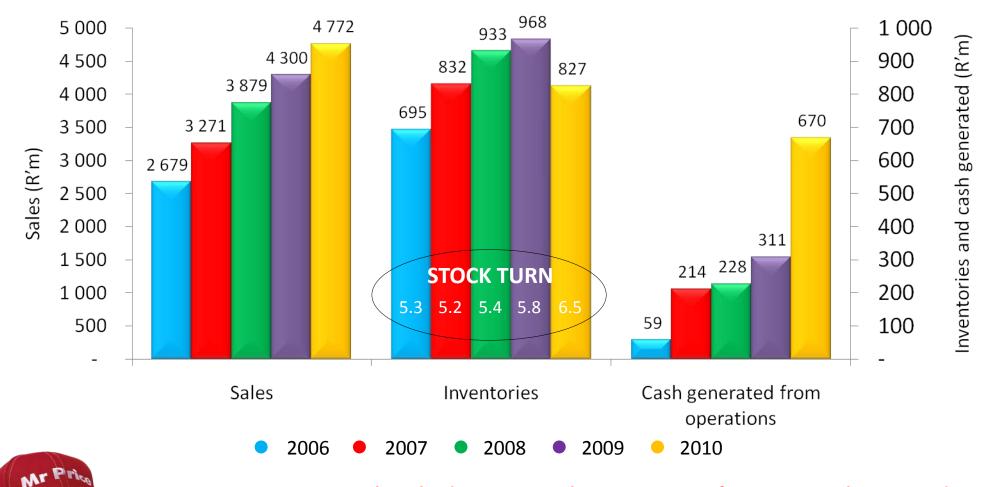
Financial position

R'm	2010	2009
Non-current assets		
Long-term receivables and prepayments	-	240
Property, plant and equipment	492	559
Intangible and other assets	154	79
Current assets		
Inventories	<i>827</i>	968
Trade and other receivables	903	771
Cash and cash equivalents	<u> </u>	635
	3 617	3 252
E. O. angle relief to the selection	4.027	4 756
Equity attributable to shareholders	1 937	<i>1 756</i>
Non-current liabilities	176	228
Current liabilities	1 504	1 268
	3 617	3 252





Project Redgold



Inventory at 2007 levels despite a sales increase of 46% over the period

Trade receivables

Gross trade receivables
Net bad debts as % credit sales *
Net bad debts as % debtors *
Impairment provision (% of debtors)
Markov chain analysis
Additional risk factors

²⁰¹⁰ 2009 Growth *R 855*m *R 742*m **2.5**% 3.8% 4.7% 7.4% *8.2*% 8.6% **5.4**% 5.3% *2.8*% *3.3*%

15%

best launch of a new service



^{*} Excludes collection costs, movement in provision **Direct Marketing Awards** Direct Marketing Association of South Africa – Assegai Awards best use of direct marketing using mobile technology Mobile Marketing Association (Europe, Middle East and Africa) building customer relationships

¹⁵

Trade receivables

	2010	2009	Growth
Number of active accounts	<i>1 000</i> k	<i>871</i> k	15%
Average credit limit	R 2 274	R 2 367	
Average balance	R 855	R 851	
% able to purchase	<i>89</i> %	87%	
New application approval rate	42 %	<i>36</i> %	

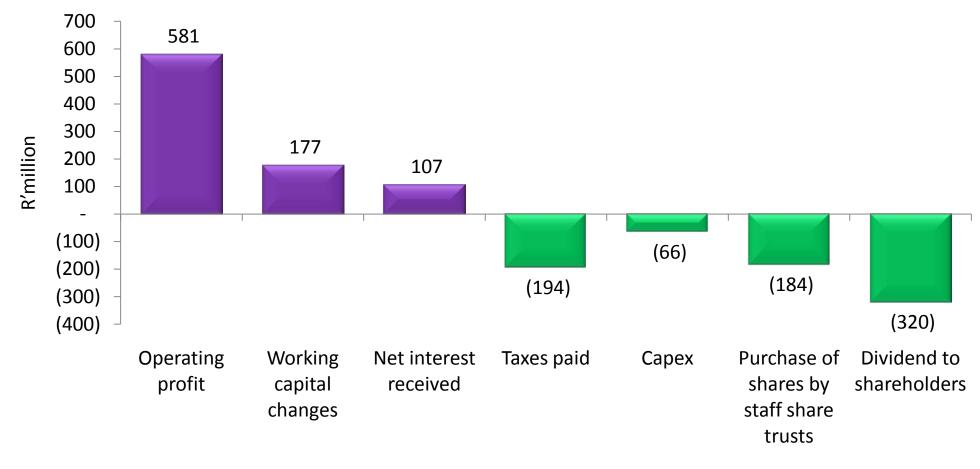
Debt relief applications	2010		lief applications 2010 2		2009	2009
	Number	Value	Number	Value		
Requested	3 834	R5.1m	5 467	R7.9m		
Granted	3 803	R5.8m	2 023	R2.9m		
Total	7 637	R10.9m	7 490	R10.8 m		



Average debtor balances are less than half the of industry average



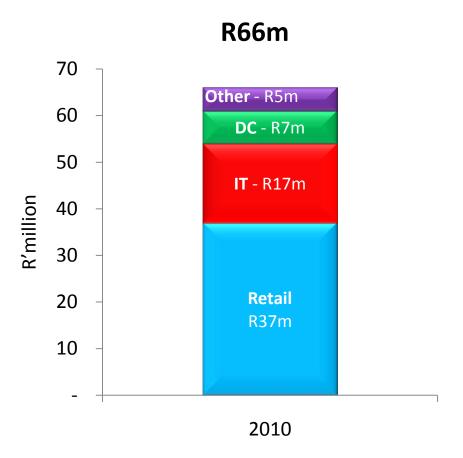
Cash flow – significant items



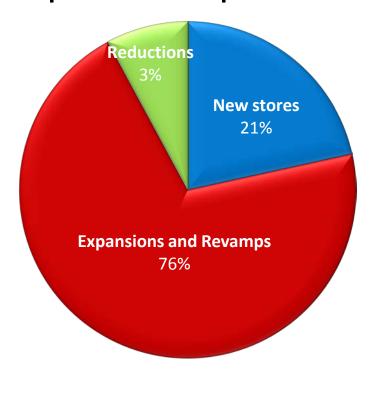


Cash generated from operations up 116% Cash sales 82.3% (LY: 82.6%)

Capital expenditure



Split of retail capex F2010





Projected capex spend for FY2011 – R195m



Segmental performance - Apparel

	2010	2009	Growth
Retail sales	R 3.4 bn	R3.1 bn	11.4%
Comparable sales			6.5%
Unit sales	56.5 m	51.1 m	10.6%
Weighted average space growth			4.6%
RSP inflation			0.8%
Trading density	R 21 998m ⁻²	R 20 685m ⁻²	6.3%
Operating profit	R 517.5 m	R 385.2 m	34.4%
Operating margin	15.2 %	<i>12.6</i> %	
Number of stores	<i>578</i>	<i>576</i>	



Apparel constitutes 72% of group sales

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Mr Price

Trading density

Growth 2010 2009 Retail sales R 2.7 bn R2.4 bn 12.0 % Comparable sales 7.7 % Unit sales 11.5 % 49.5 m 44.4 m Weighted average space growth 6.1 % **RSP** inflation 0.6 %





6.5 %

R27 071m⁻² R 25 414m⁻²

Highlights

 Per AMPS survey performed in July 2010, increase of 16% in number of shoppers, with increase in AMPS universe of 8%

The AMPS survey also noted:

30% growth in number of shoppers aged 15-24

15% increase in black shoppers (2009: 39%)

 notable increase in Coloured (26%) and Indian (53%) shoppers

In our target market, per Bateleur Khanya research:

Mr Price has the highest brand affinity of apparel retailers

Holds the position as most frequented clothing chain
 (both for 4 consecutive years)



Mr Price Sport

Growth 2010 2009

R 194 m 25.9% R 244 m Retail sales

Comparable sales 7.1 %

Unit sales 3.3 m 2.6 m 26.5 %

8.3 %

Weighted average space growth

(0.5%)**RSP** inflation

13.7% Trading density **R 11 121m**⁻² R 9 781m⁻²

Number of stores *36 32*



23

Highlights

Action taken in previous year continues to yield results

Gross margin percentage improved through lower markdowns

- Strategic reduction in trading space proving successful
- Division exceeded internal profitability targets
- Per Bateleur Khanya research:
 - ranks 1st in spontaneous awareness
 - increased customer acceptance of house brands
- 3 more stores planned to year end



Miladys

Retail sales

Comparable sales

Unit sales

R 484 m

3.7 m

Weighted average space growth

RSP inflation

Trading density

Number of stores

R 484 m R 472 m 2.5 %
1.1 %
3.7 m 4.1 m (9.4%)

2009

(1.6%)

R 14 434m⁻² R 14 209m⁻²

2010

203 216





Highlights

- Performance negatively affected by
 - change in buying methodology
 - poor deliveries from suppliers
- Despite the factors detailed above and low sales growth, division achieved a significant increase in operating profit due to
 - lower markdowns
 - tight expense control
- Per Bateleur Khanya research:
 - spontaneous awareness in target market maintained
 - held brand affinity in a market where brand affinities declined
- Steady increase in new account applications

MILADYS



Segmental performance - Home

	2010	2009	Growth
Retail sales	R 1.4 bn	R 1.2 bn	10.0 %
Comparable sales			9.9 %
Unit sales	23.8 m	22.2 m	7.6 %
Weighted average space growth			(1.0%)
RSP inflation			2.5 %
Trading density	R 14 644 m ⁻²	R 13 365 m ⁻²	9.6 %
Operating profit	R 83.0 m	R 4.4 m	1785.7 %
Operating margin	6.1 %	0.4 %	
Number of stores	<i>365</i>	<i>37</i> 5	





Both chains continued to gain market share

Mr Price Home

	2010	2009	Growth
Retail sales	R 948 m	R 850 m	11.5 %
Comparable sales			11.3 %
Unit sales	16.7 m	14.9 m	12.0 %
Weighted average space growth			(0.9%)
RSP inflation			(0.2%)
Trading density	R 13 694m ⁻²	R 12 355m ⁻²	10.8 %
Number of stores	131	136	
Nr Price Tione			

Highlights

- Initiatives introduced last year have significantly improved trading performance
- Market share growth per RLC driven by domestic textiles
- Per Bateleur Khanya research: Mr Price Home remains the most loved and most frequented homewares retailer
- Per AMPS:
 - increase in number of shoppers of 11% compared to AMPS universe increase of 8%
 - Growth 17% in our target market (25-34 year old)





Sheet Street

Growth 2010 2009 6.7 % R 411 m R 385 m Retail sales Comparable sales 7.2 % Unit sales 7.2 m 7.3 m (1.4%)(1.2%)Weighted average space growth **RSP** inflation 8.6 % Trading density **R 17 357m**⁻² R 16 304m⁻² 6.5 % Number of stores 234 239



Highlights

 Significant increase in operating margin achieved by higher GP% (improved resourcing and markdowns) and tight expense control (5% growth vs. 7% sales growth)

Per RLC market share in main category (domestic textiles)
 over past year has increased by more than 1%

 The division continues to be the 2nd most loved homewares retailer

 Per AMPS, gains in target market (LSM: 5-8) and black shoppers, which now stands at 56%

Winner - Ask Afrika Orange Awards for service recognition in the home brand category



Mr Price International

- Post 2000 compound GDP growth in Africa has been 4.9% and wholesale/retail sector 6.8%
- Africa has 52 cities with population exceeding 1 million and by 2040 the labour force will exceed China's
- Have extensive experience in Southern Africa with 42 owned stores outside our borders and 24 franchise stores
- Corporate stores are the preferred model
- Focus on specific regions with sufficient buying power and where critical mass can be achieved
- Field research about to begin on:
 - establishing appropriate structures for our corporate stores
 - logistics
 - property
- Bond store to be operational from early 2011





Economic outlook

- Number of leading indicators suggest that economy is slowly recovering
- Credit demand positive since May 2010, however recovery expected to be subdued
- Although consumers are more confident, growth in spending post World Cup is slowing
- CPI expected to remain within targeted range
- Electricity increases well above inflation
- Interest rate cycle stable in the short term
- Rand strength/volatility vs. US Dollar
- Continued unemployment challenges





Prospects

 Although the trading environment is expected to remain challenging, consumer confidence is improving and we will capitalise on this

- Focus on cash with a tightly managed credit facility has been successful in good and bad trading conditions
- Improvement in internal efficiencies, trading densities,
 Project Redgold, selective space growth and cost control will further enhance operating margins
- 2nd half profit growth will not be as high as first half due to a higher base - action to address the underperforming divisions had a positive impact on 2nd half 2010 financial year
- 53rd week FY2011 changed basis of computation, so less of an impact than before





Thank You