

Overview of Retail Environment

- Total consumer spending contracted sharply
- Decline in retail sales in real terms for seven consecutive months
- Household debt to disposable income at historically high levels
- Consumer confidence fell in third quarter
 - High income group (> R5,000pm) confidence increased
 - Low income group (< R5,000pm) confidence plunged
- Cashflow 'freed up' by lower interest rates being used to reduce debt
- Easing inflation and food prices
- Volatile rand
- Erratic trading patterns















South African retail sales growth



- Retailers in household furniture, appliances and equipment
- Retailers in textiles, clothing, footwear and leather goods

- SA Retail Statistics
- Mr Price Group

- Retail sales growth exceeds RLC
- Continued gain in market share
- Improvement in operating margin despite under-performance of Miladys and Home divisions
- Strong performance of debtors book
- Working capital improvement aided by **Project Redgold**





2009 Highlights

| | 2009 | 2008 | |
|------------------------------------|----------------|----------------|--|
| Retail sales | R4,3 bn | R3,9bn | |
| Comparable sales | | | |
| Net weighted average trading space | | | |
| RSP inflation | | | |
| Profit from operating activities | R342m | R300m | |
| Operating margin | 8.0% | 7.7% | |
| Headline earnings per share | 101.5 c | 88. 2 c | |
| Core headline earnings per share | 93.9c | 80.3c | |
| Dividend per share | 46.2 c | 40.2c | |
| | | | |



Retail sales and operating profit (Interim)

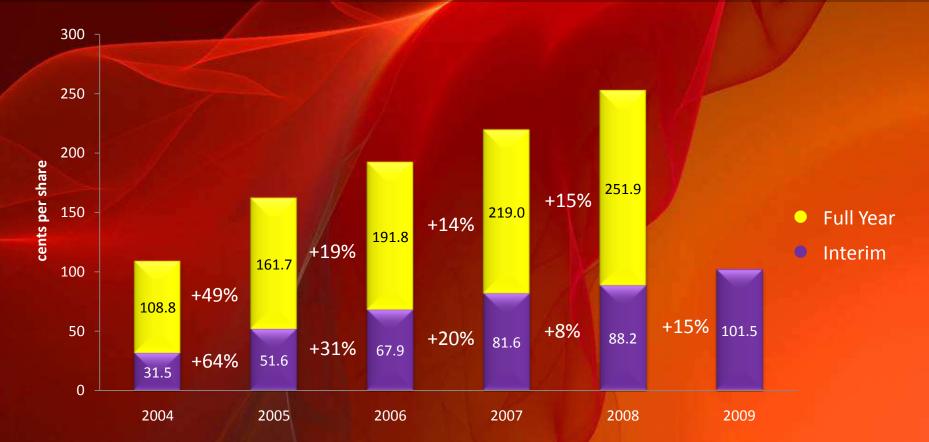


5 year CAGR — Retail sales: 20%

Operating profit: 26%



Headline earnings per share



5 year CAGR - Interim Full

- HEPS: 26% HEPS: 23% **DPS: 28% DPS: 31%**



Market and social recognition

Business Times Top 100 Companies

- Share price performance
 - Over five years placed 23rd
 - Highest placed clothing retailer
- Return on equity placed 19th
- Placed in Top 100 for 19 successive years

Mail and Guardian Investing in the Future

- Corporate Award Mr Price Group and RedCap Foundation
- Sports Development Award Mr Price Mitchells Plain Soccer Development Programme



Financial Position

| | 2009 | 2008 | Growth |
|--|--------|--------|--------|
| Gross inventories | R1,1bn | R1,0bn | 2% |
| % sales growth | | | 11% |
| Stock turn (times) Benefits of Redgold | 5.8 | 5.4 | |
| Trade and other payables | R1,2bn | R1,1bn | 16% |
| Capital expenditure | R79m | R115m | (32%) |
| Cash balances | R635m | R365m | 74% |
| | | | |



| | 2009 | 2008 |
|-------------------------------------|--------------|-------|
| Gross trade receivables | R742m | R610m |
| Total number of active accounts | 871 k | 760k |
| Net bad debts as % credit sales * | 3.8% | 3.6% |
| Net bad debts as % debtors * | 7.4% | 7.1% |
| Impairment provision (% of debtors) | 8.6% | 8.4% |
| Markov chain analysis | 5.3% | 5.4% |
| Additional risk factors | 3.3% | 3.0% |

^{*} Excludes collection costs, movement in provision

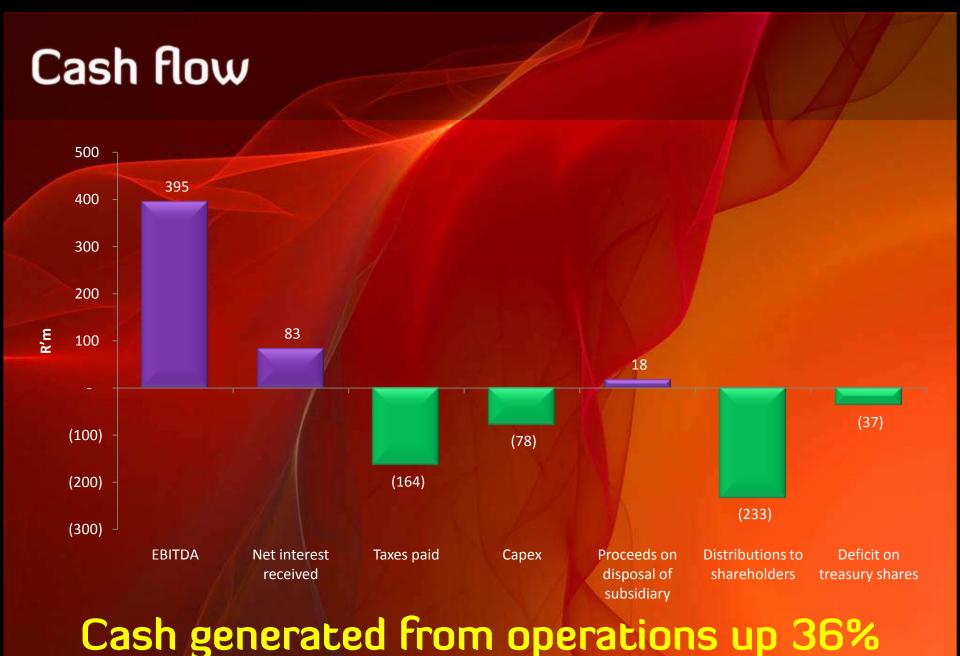
Growth 22% 15%



Cash sales of 83%

Capital expenditure







Segmental Performance - Apparel

2009 2008 Growth Retail sales and other income R3,1bn R2,7bn Comparable sales Unit sales Weighted average space growth (net) RSP inflation R20,989m⁻² R19,255m⁻² Trading density





Operating margin

Number of stores

Apparel constitutes 71% of group sales

12.6%

576

12.2%

552

Mr Price

| | 2009 | 2008 | Growth |
|-------------------------------------|------------------------|------------------------|------------|
| Retail sales and other income | R2,4 bn | R2,0 bn | 21% |
| Comparable sales | | | 18% |
| Unit sales | | | 11% |
| Weighted average space growth (net) | | | 7 % |
| RSP inflation | | | 9% |
| Trading density | R25,897m ⁻² | R22,415m ⁻² | 16% |
| Number of stores | 328 | 320 | |
| | | | |



RLC — Market Share



- Per AMPS survey performed in 2009, increase of 24% in number of shoppers, with increase in AMPS universe of 0.7%
- The AMPS survey also noted a 39% increase in number of black shoppers
- In our target market, per Bateleur research:
 - For third year running, Mr Price has the highest brand affinity of apparel retailers
 - Have retained position as most frequented clothing chain
 - RT and Red have been identified as the two most well known house brands in South Africa



Mr Price Sport

| | 2009 | 2008 | Growth |
|-------------------------------------|-----------------------|-----------------------|-------------|
| Retail sales and other income | R195m | R166m | 17 % |
| Comparable sales | | | 10% |
| Unit sales | | | 2 % |
| Weighted average space growth (net) | | | 8% |
| RSP inflation | | | 15% |
| Trading density | R9,781m ⁻² | R9,513m ⁻² | <i>3</i> % |
| Number of stores | <i>32</i> | 29 | |
| | | | |



Mr Price Sport

- Action taken in previous year yielding results
- Per Bateleur research: ranks first in spontaneous awareness, significant achievement given the newness of the brand
- Gross margin percentage improved through lower markdowns
- Division exceeded its internal targets
- Now at 32 stores with three more planned to year end





Miladys

| | 2009 | 2008 | Growth |
|-------------------------------------|------------------------|------------------------|--------|
| Retail sales and other income | R500m | R534m | (6%) |
| Comparable sales | | | (11%) |
| Unit sales | | | (9%) |
| Weighted average space growth (net) | | | 11% |
| RSP inflation | | | 4% |
| Trading density | R14,209m ⁻² | R15,639m ⁻² | (9%) |
| Number of stores | 216 | 203 | |
| | | | |



Highlights

- Internal issues affecting trade have been identified, and corrective action taken
- Customers resisted winter assortments that were too basic and focussed on price rather than fashion
- Product cycles and lead times have been reduced and introduced a more responsive culture in the business
- Cosmetics launched in two stores in August 2009





Segmental Performance - Home

Retail sales and other income

Comparable sales

Unit sales

Weighted average space growth (net)

RSP inflation

Trading density

Operating margin

Number of stores

2009

R1,3bn

2008

R1,2bn

Growth

1%

4%

(4%

3%

11%

(4%)

R13,669m-2 R14,194m⁻²

> 1.9% 0.4%

375 375



Home segment constitutes 29% of group sales

Mr Price Home

| | 2009 | 2008 | Growth |
|-------------------------------------|------------------------|------------|--------|
| Retail sales and other income | R861m | R866m | (1%) |
| Comparable sales | | | 6% |
| Unit sales | | | (6%) |
| Weighted average space growth (net) | | | 2% |
| RSP inflation | | | 11% |
| Trading density | R12,717m ⁻² | R13,219m-2 | (4%) |
| Number of stores | <i>136</i> | 141 | |



Highlights

- RLC stats demonstrate Mr Price Home has increased market share since September 2008, and maintained market share since March 2009
- Per Bateleur research: even in difficult trading conditions, Mr Price Home has the highest affinity amongst homeware retailers
- Mr Price Home named "Top Homeware Retailer" for second consecutive year per Sunday Times
- Drive to regain our dominant value position
- Management focus remains on improving and communicating the value proposition and reducing overheads





Sheet Street

| | 2009 | 2008 | Growth |
|-------------------------------------|------------------------|------------------------|------------|
| Retail sales and other income | R392m | R374m | 5% |
| Comparable sales | | | (1%) |
| Unit sales | | | (4%) |
| Weighted average space growth (net) | | | 7 % |
| RSP inflation | | | 9% |
| Trading density | R16,419m ⁻² | R16,995m ⁻² | (4%) |
| Number of stores | 239 | 234 | |



Highlights

- Per RLC Sheet Street has maintained its market share over the last year
- Bateleur market research revealed that Sheet Street is second most frequented Home textiles retailer in South Africa and has the second highest brand affinity, a significant improvement on January 2008 survey
- Increased focus on value going forward





Mr Price International

| | Mr Price Sheet | | | |
|--------------|----------------|------|--------|--|
| | Mr Price | Home | Street | |
| Zambia | 1 | 1 | 100 | |
| Ghana | 1 | | | |
| Tanzania | 1 | 1 | | |
| Mozambique | 2 | 1 | 1 | |
| Kenya | 2 | 2 | 1 | |
| Mauritius | 1 | 1 | | |
| Malawi | 1 | | | |
| Uganda | 1 | | | |
| Saudi Arabia | | 3 | | |
| Total | 10 | 9 | 2 | |



Mr Price International

- Tests to date have been successful
- Strong demand for our merchandise offer
- Extensive market research underway to:
 - Identify most attractive markets
 - Select appropriate business model
 - Streamline business and logistics processes
- Significant growth opportunity for the group





- Number of leading indicators suggest that economy bottomed out during second and third quarters
- Consumers still in precautionary mode suggests a slower recovery
- Easing inflation rate and food prices
- Electricity increases well above inflation
- Interest rate cycle pointing upwards
- Rand volatility
- Bank lending less conservative
- SA has large infrastructural spending programmes
- Wage inflation / unemployment data?



Prospects

- Tough trading environment expected to continue well into 2010
- Focus on cash with a tightly managed credit facility has been successful in good and bad trading conditions
- Focus will be on internal efficiencies, trading densities, operating margins, Project Redgold, selective space growth and cost control
- Well placed to gain further market share and benefit from a recovering economy





