



**Mr Price Group Limited**  
Interim Results September 2012



## RETAIL SALES AND OTHER INCOME

R6.2bn

↑ 14.5%

## OPERATING PROFIT

R825m

↑ 21.2%

## OPERATING MARGIN

13.7%

↑ 0.8%

## HEADLINE EARNINGS PER SHARE

253.2c

↑ 35.2%

## DIVIDEND PER SHARE

133.0c

↑ 42.1%





# Achievements And Recognition

## May:

- Included in MSCI Emerging Markets Index

## June:

- IAS Awards 2012 – voted leader in corporate reporting in consumer services sector

## July:

- Launched Mr Price Apparel online ([www.mrp.co.za](http://www.mrp.co.za))
- Concluded ADR with Bank of New York Mellon

## September:

- Included in the JSE Top 40 Index
- Finalist in the World Retail Awards – Emerging Markets category
- Test stores in new markets – Nigeria meeting expectations and Ghana performing well above
- Redcap Foundation received award for “Partnerships that support health, wellbeing and learning” at 11<sup>th</sup> International Education Business Partnership Network Conference



- Finweek Top 200 Review – ranked 17<sup>th</sup> on JSE for internal rate of return and 15<sup>th</sup> for return on assets
- Sunday Times – ranked top performing company on JSE for total shareholder returns over 10 years
- Plimsol Analysis of global top 100 clothing retailers – ranked 64<sup>th</sup> for sales and 25<sup>th</sup> for pre-tax profit margin
- Highest returns out of local competitors, H&M and Inditex for:
  - Return on capital employed 62.7%
  - Return on shareholders' equity 47.2%
  - Return on operating assets 67.2%

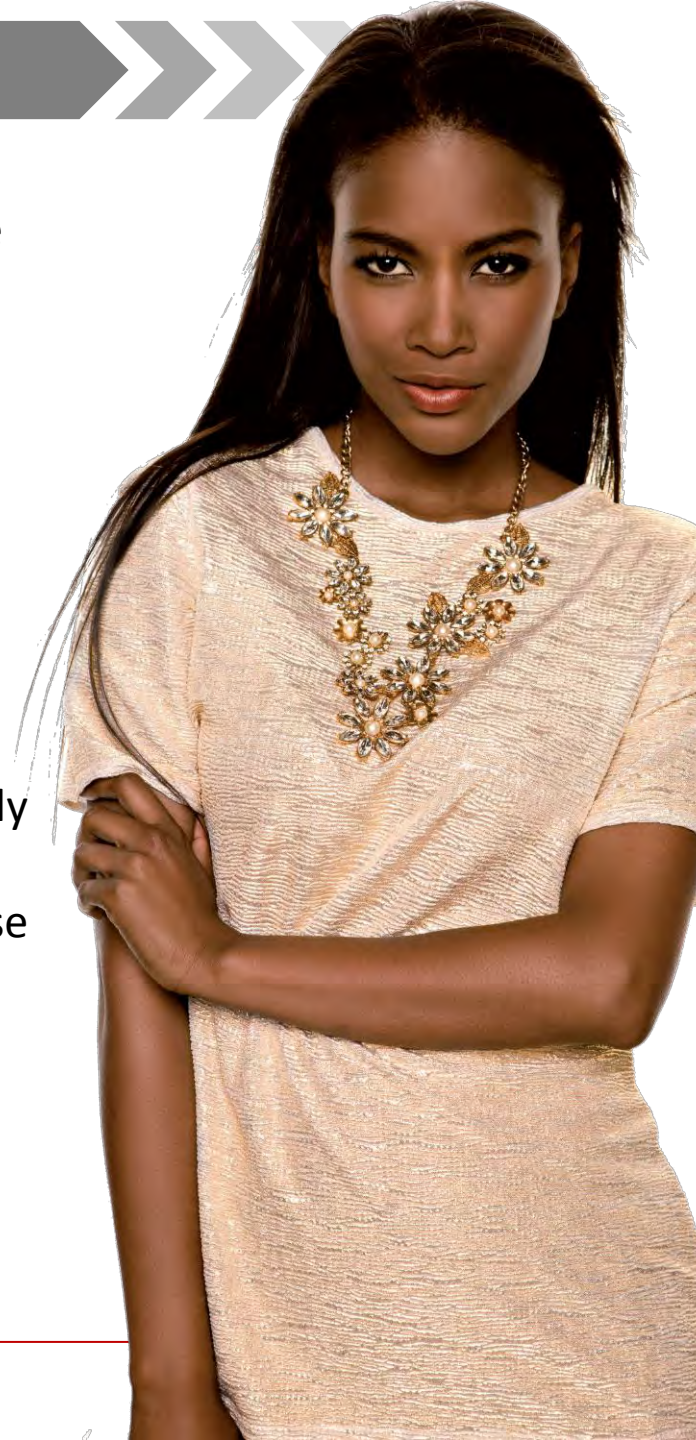




# Overview Of The Retail Environment

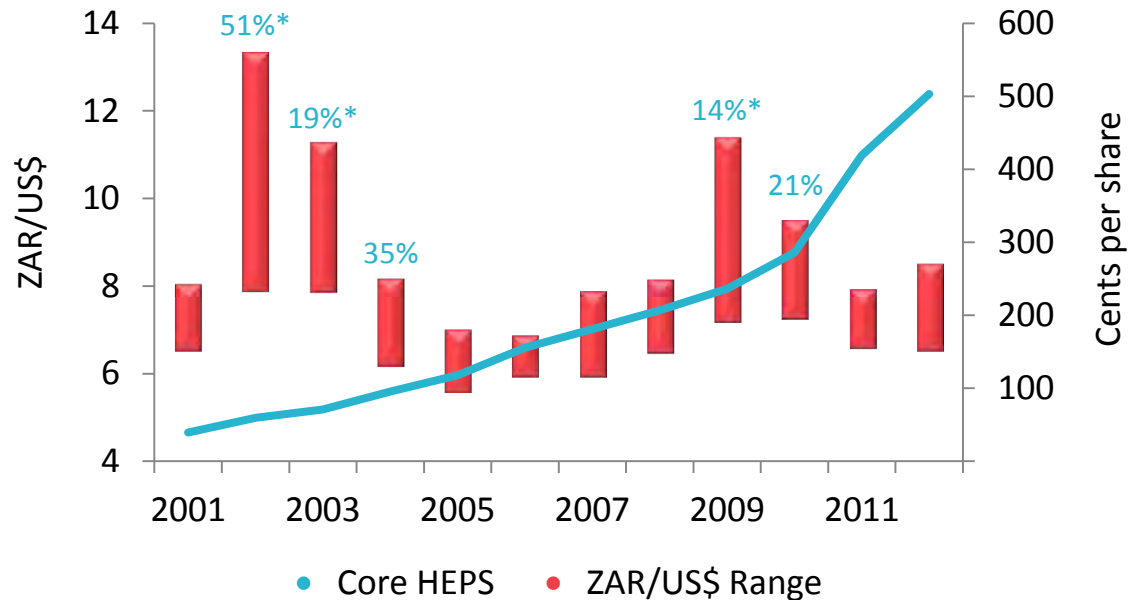
- Consumer confidence levels improved, but still slightly negative and not supportive of strong growth in consumer spending
- Business confidence increased from 41 to 47 in Q3, but still negative
- Interest rates remain at historically low levels, unlikely to increase until end 2013
- Q3 unemployment 25.5% - decline of 0.6% on Q2 and 0.5 % on Q3 2011, however 327 000 jobs created (Q3/Q3)
- Wage increases lower than in previous years but remain above inflation. Trend expected to continue into 2013
- Inflation rate has largely been in targeted range for 3 years, likely to peak slightly above 6% in Q4 2012 and into 1<sup>st</sup> half of 2013
- Currency weakness will result in higher general and merchandise inflation unless significant improvement in short term
- Forecast GDP growth for SA remains muted 2012: 2.2%, 2013: 2.6%

Source: Bureau for Economic Research/Rand Merchant Bank/Stats SA



# Exchange Rates, Volatility And Performance

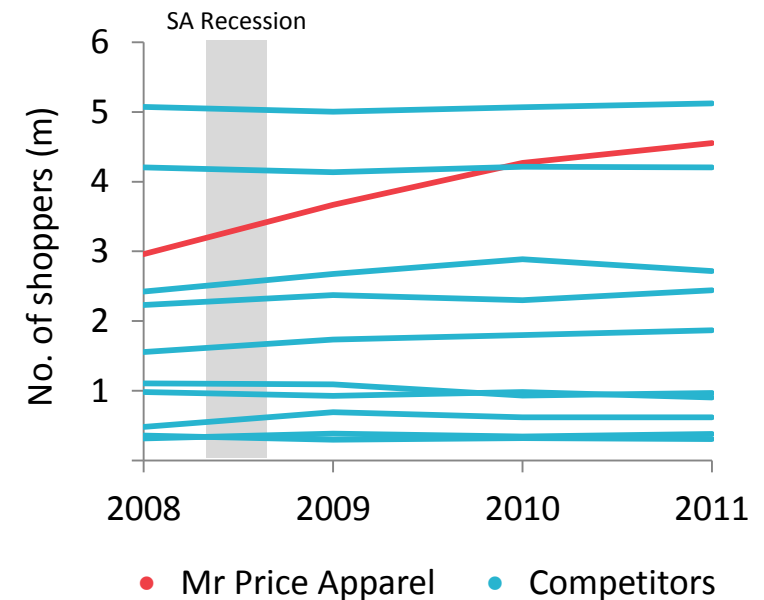
## ZAR/US\$ exchange rate and HEPS



\* Core HEPS growth in years exchange rate exceeded R10/\$1

- Have consistently achieved earnings growth throughout the cycles
- Level of imports is within the range of available competitor information
- All retailers will be impacted by a weaker rand, but MPC RSP's will be less affected due to comparatively lower price points
- Domestic production costs directly impacted by currency – yarn, fabric, dyes, trims as well as high administered costs – minimum wages, electricity, rates and fuel

## AMPS (Jul-Jun)



# Group Performance

	2012	2011	Growth
Retail sales	R6.0 bn	R5.3 bn	13.9 %
Comparable sales			8.5 %
Unit sales	92 m	85 m	9.0 %
RSP inflation			4.3 %
Weighted average space growth (net)			3.7 %
Trading density	R23 998 m <sup>-2</sup>	R21 964 m <sup>-2</sup>	9.3 %
Operating margin	13.7 %	12.9 %	

	Stores	Space*
Beginning of period	962	515 833
Openings	34	11 398
Closures	(7)	(3 241)
Expansions (7)		1 191
Reductions (12)		(2 268)
End of period	989	522 913

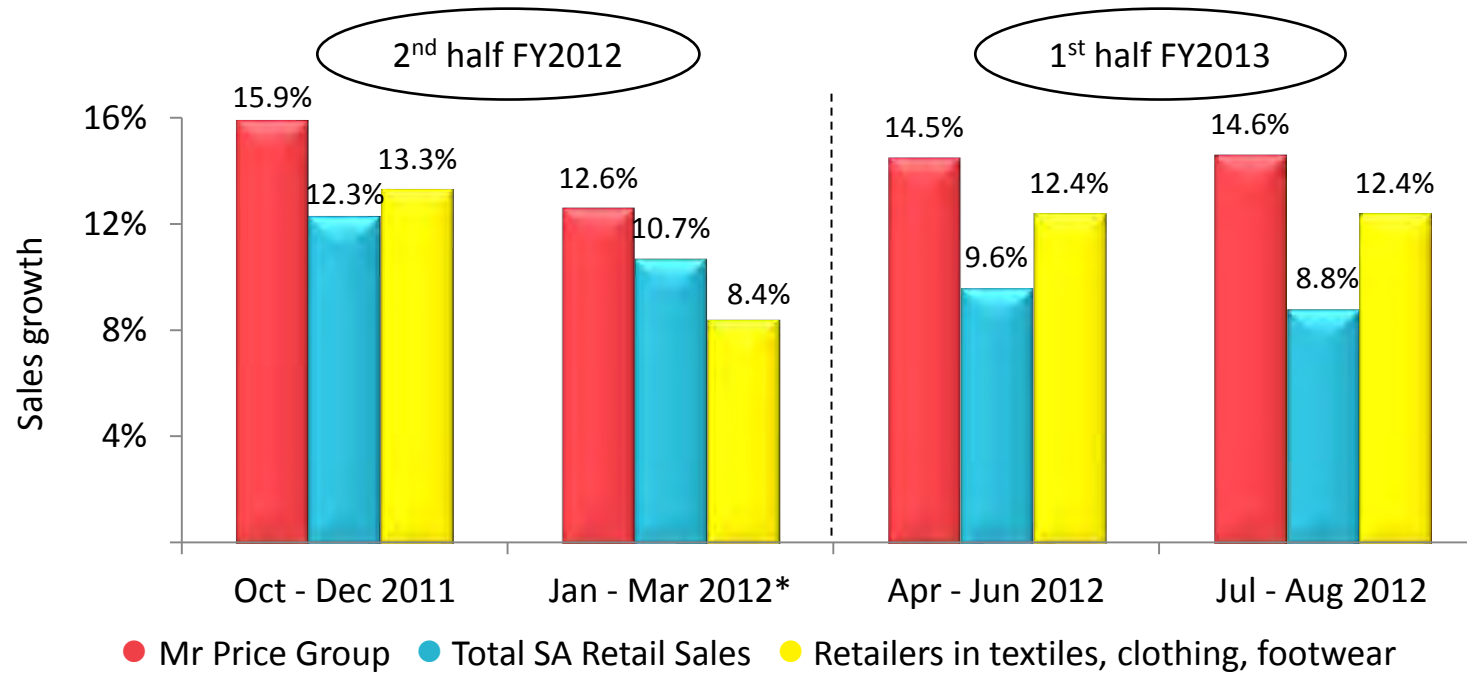
\* Net closing m<sup>2</sup>, information represents movement from 1 April 2012





# Retail Sales Growth

- Growth in total retail sales in RSA for 6 months to 31 March was favourably impacted by the performance of general dealers and retailers of food and beverages but has slowed in 5 months since
- Stronger performance by retailers of textiles, clothing, footwear and leather goods in 1<sup>st</sup> 5 months of the year
- MPC has consistently outperformed the market



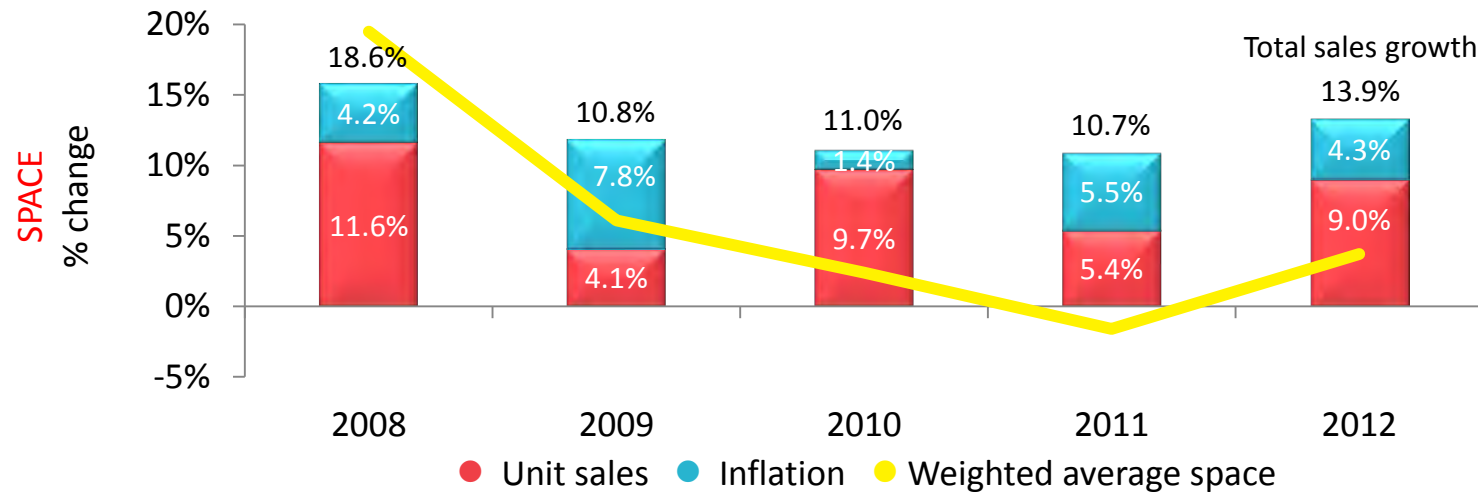
\* Adjusted to exclude 53<sup>rd</sup> week in base period

Source: Stats SA



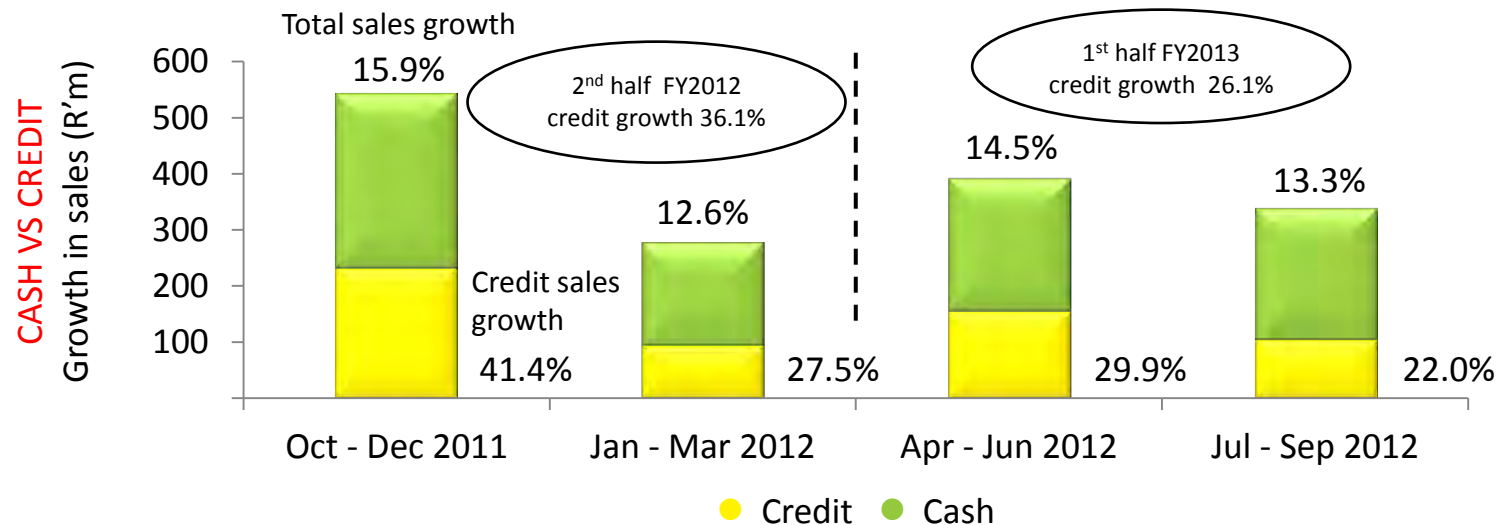


# Sales Analysis 2012



Note: excludes international sales and imputed interest adjustment on Miladys interest free debtors

- Space reduction in 2011 due to store closures & reductions
- Closures substantially complete
- Ongoing reductions, however net space growth is planned for the foreseeable future



- High credit growth in Q3 FY2012:
  - High base for 2<sup>nd</sup> half FY2013
  - Credit growth in 2<sup>nd</sup> half FY2013 to slow further



# 2012 Group Income Statement

R'm	2012	% of sales	2011	% of sales	Growth
Retail sales	6 015		5 283		13.9 %
Cost of sales	3 532		3 099		14.0 %
Gross profit	2 483	41.3%	2 184	41.3%	13.7 %
Other income	186		132		40.8 %
Selling expenses	1 404	23.3%	1 252	23.7%	12.2 %
Administrative expenses	440	7.3%	384	7.3%	14.5 %
<b>Profit from operating activities</b>	<b>825</b>	<b>13.7%</b>	<b>680</b>	<b>12.9%</b>	<b>21.2 %</b>
Net finance income	22		16		34.3 %
Profit before taxation	847		696		21.7 %
Taxation	242		243		(0.2 %)
Profit attributable to shareholders	605		453		33.5 %
<b>EBITDA</b>	<b>923</b>	<b>15.3%</b>	<b>776</b>	<b>14.7%</b>	<b>19.0 %</b>



# Analysis Of Expenses

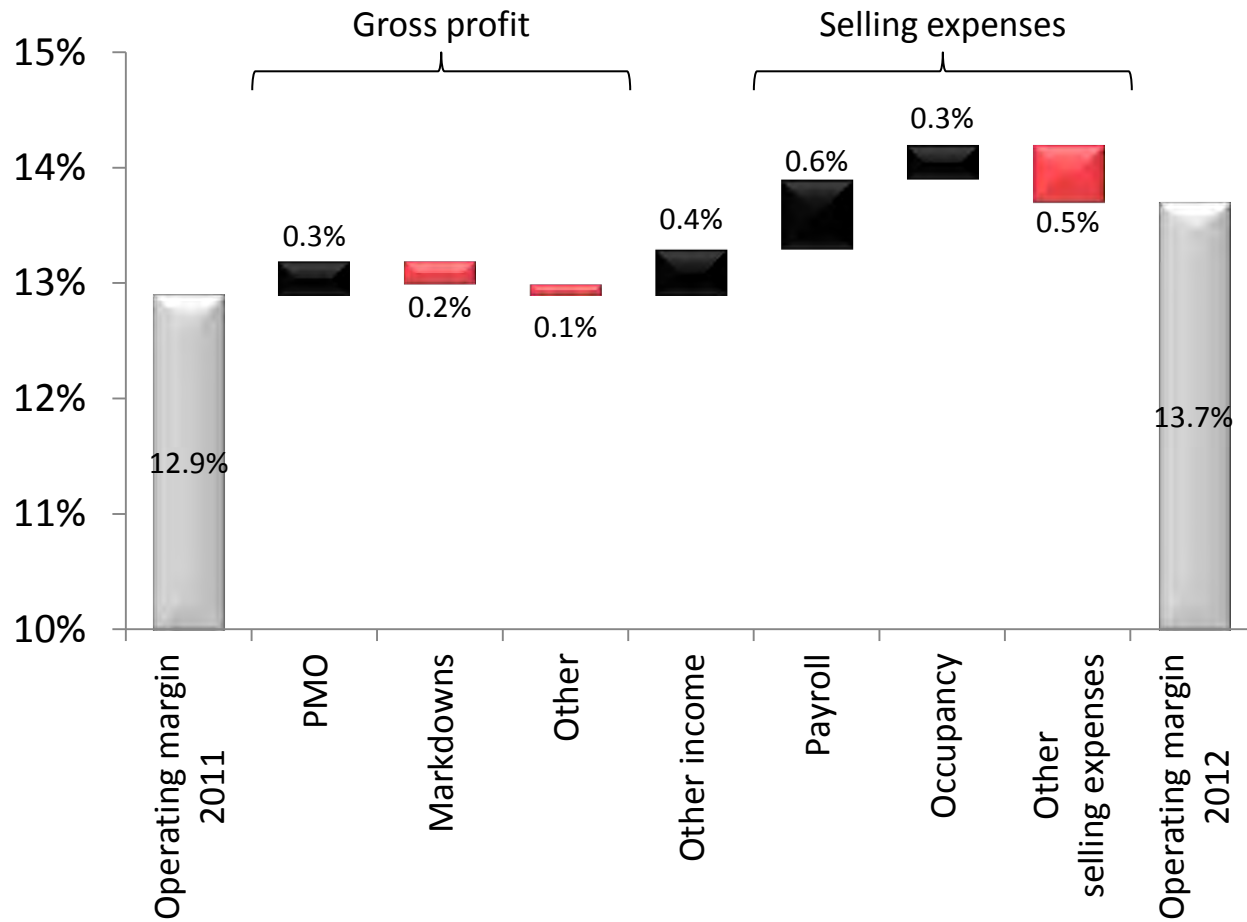
	2012 R'm	% increase	2011 R'm
Selling expenses	1 404	12.2%	1 252
Constitute 76% of total expenses			
Inflation (5.8%) and weighted average space growth (3.7%)		(9.5%)	
		<u>2.7%</u>	
% of retail sales	23.3%		23.7%

- Increase in bad debts
- Electricity and rates increases well above inflation
- Impairment of intangibles R10.7m
- E-Commerce costs R5.4m
- Excluding items above, increase in selling expenses is 7.3%
- Rentals and salaries well controlled
- 89 lease renewals to date reflect increase of 4.7% in base rentals
- 34 new stores opened and 7 closed vs. 18 and 11 in comparable period
  - New/expansions: incur costs prior to opening





# Operating Margin Improvement



# Earnings And Dividends Per Share

## Earnings per share

	2012	2011	Growth
Basic	247.8 c	186.6 c	32.8 %
Headline	253.2 c	187.3 c	35.2 %
Fully diluted headline	232.5 c	173.2 c	34.3 %

- Trading update 25 Oct 2012 – HEPS growth expected to be 30-35%
- HEPS growth impacted by change from STC to dividends tax – no STC charge in current period

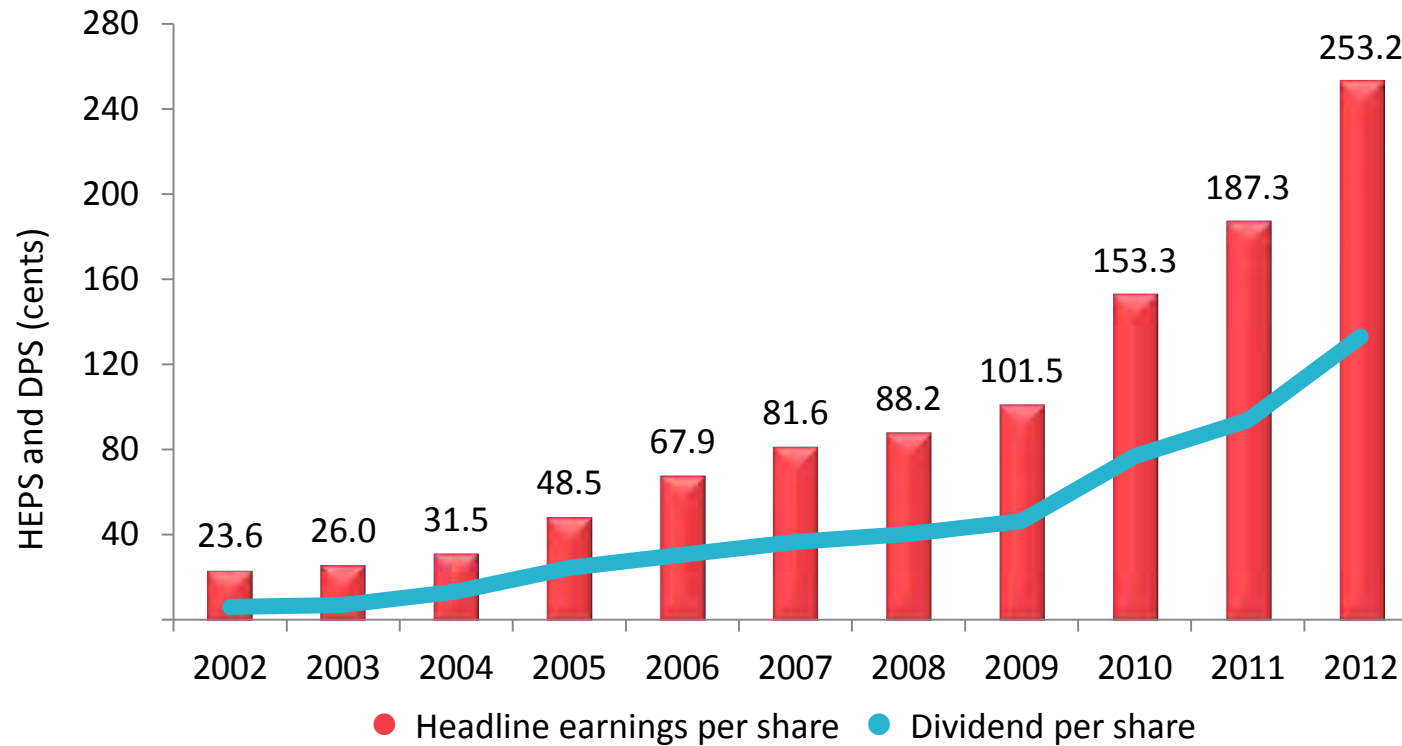
## Dividend per share

Interim dividend	133.0 c	93.6 c	42.1 %
Dividend cover (times)	1.9	2.0	
Dividend payout ratio	52.5 %	50.0 %	

- Dividend payout ratio increased in order to:
  - More closely align interim with year end ratio
  - Reduce impact of dividends tax which did not apply in base period
- Assuming shareholders not exempt from withholding tax, net dividend is 113.1 cents per share, an increase of 20.8%



# Performance Record



	HEPS	DPS
5 year CAGR	25.4%	29.5%
10 year CAGR	26.8%	36.3%
March 2012 26 year CAGR	23.4%	25.3%



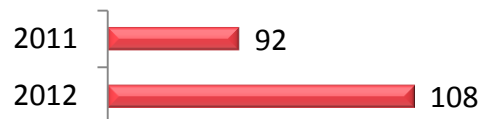


# Financial Position

R'm	2012	2011
<b>Non-current assets</b>		
Property, plant and equipment	584	486
Intangible and other assets	212	159
<b>Current assets</b>		
Inventories	1 117	1 055
Trade and other receivables	1 342	1 056
Cash and cash equivalents	1 030	900
	<u>4 285</u>	<u>3 656</u>
Equity attributable to shareholders	2 800	2 222
Non-current liabilities	199	185
Current liabilities	<u>1 286</u>	<u>1 249</u>
	<u>4 285</u>	<u>3 656</u>



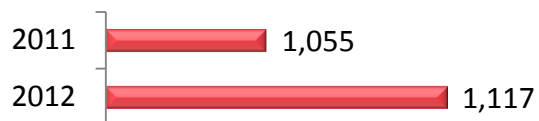
## Intangible assets (R'm)



↑ 16.5%

- E-Commerce system
- Human Capital Management and merchandise related systems
- IT software licenses

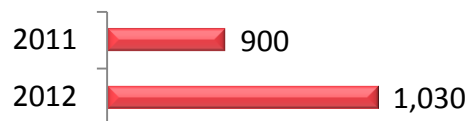
## Inventories



↑ 5.9%

- Growth in Home chains lower than sales growth
- Affected by delivery problems Aug/Sep 12, but improved since

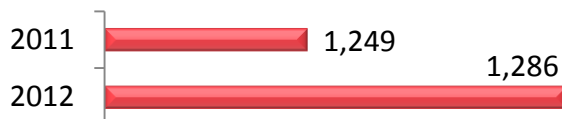
## Cash and cash equivalents



↑ 14.5%

- Lower share purchases for share incentive schemes
- Cash flow from operations aided by improved working capital management, improved operating profit and higher interest income

## Current liabilities

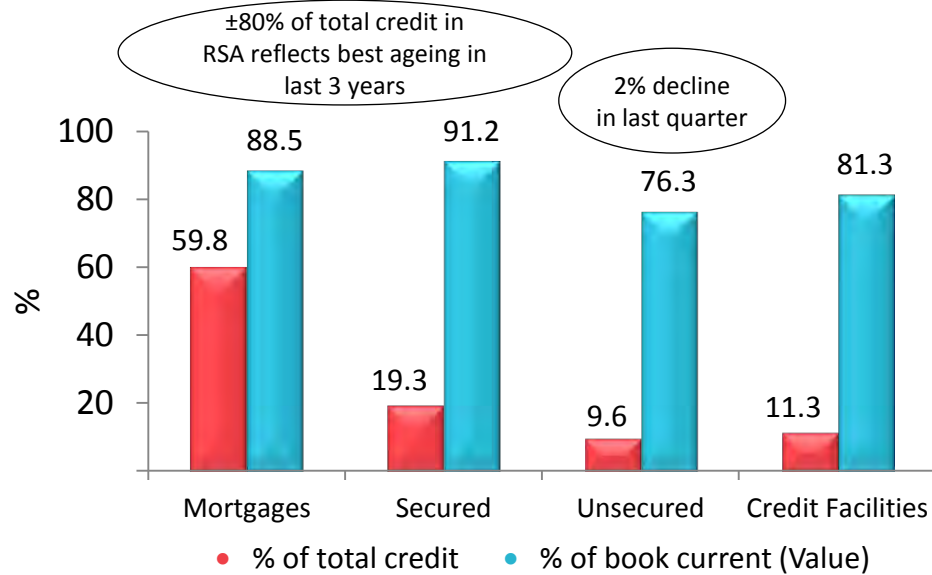


↑ 3.0%

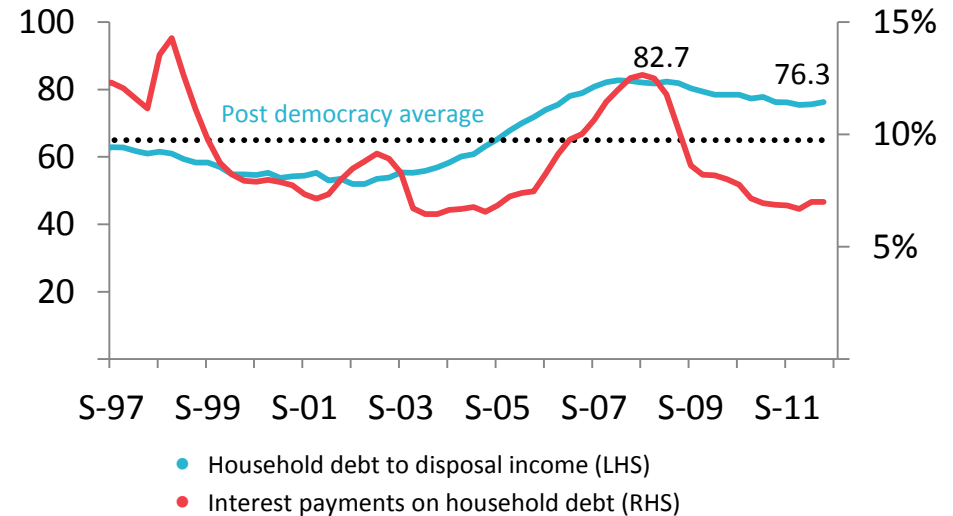
- Decrease in outstanding cheques due to move to EFT
- Increase in trade payables in line with inventory growth



# Accounts Receivable



Source: National Credit Regulator



Source: Macquarie Research

## Unsecured lending growth driven by:

- Income growth – average annual increase in public sector wage bill 16% since 2008
- Switch from 'access bonds' which has dried up
- Debt consolidation – however growth rate is lower when viewed net of settlements
- 67% increase in number of working adults earning >R15k per month (2008-2011)

Credit quality remains robust – 'consumers are currently living within their means'

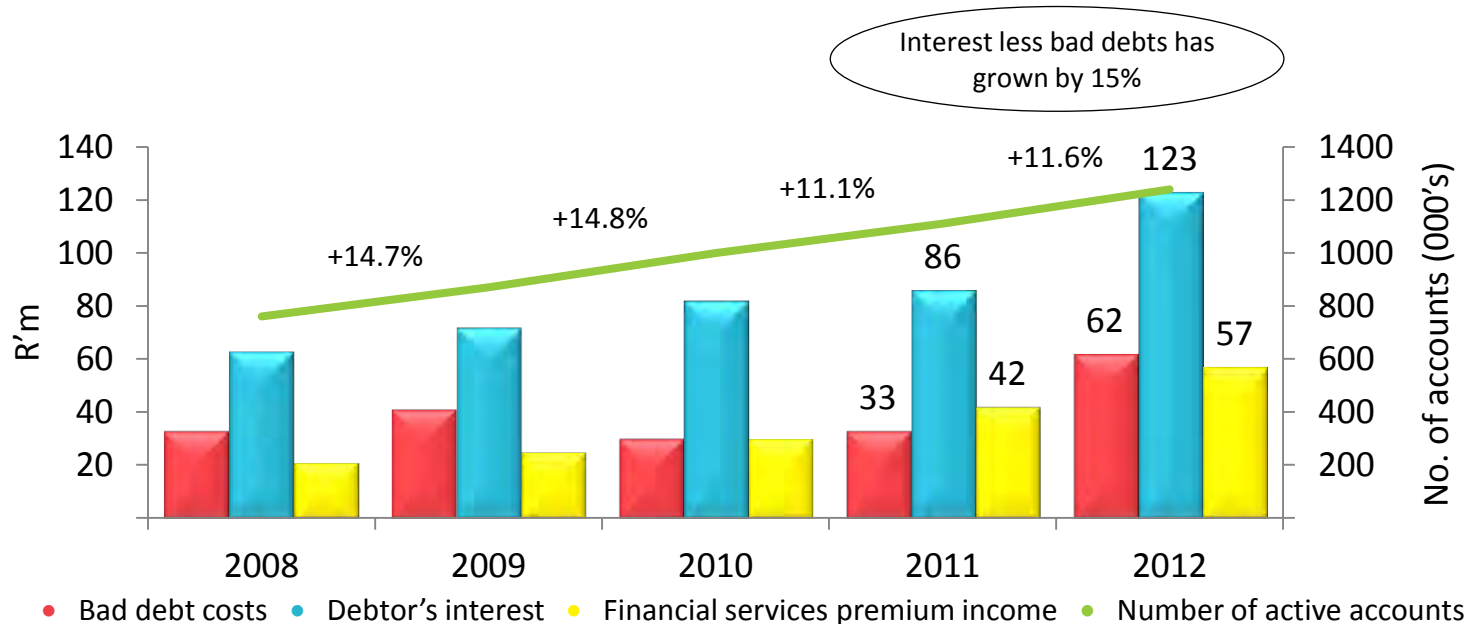
(Credit Suisse, Sep 2012)





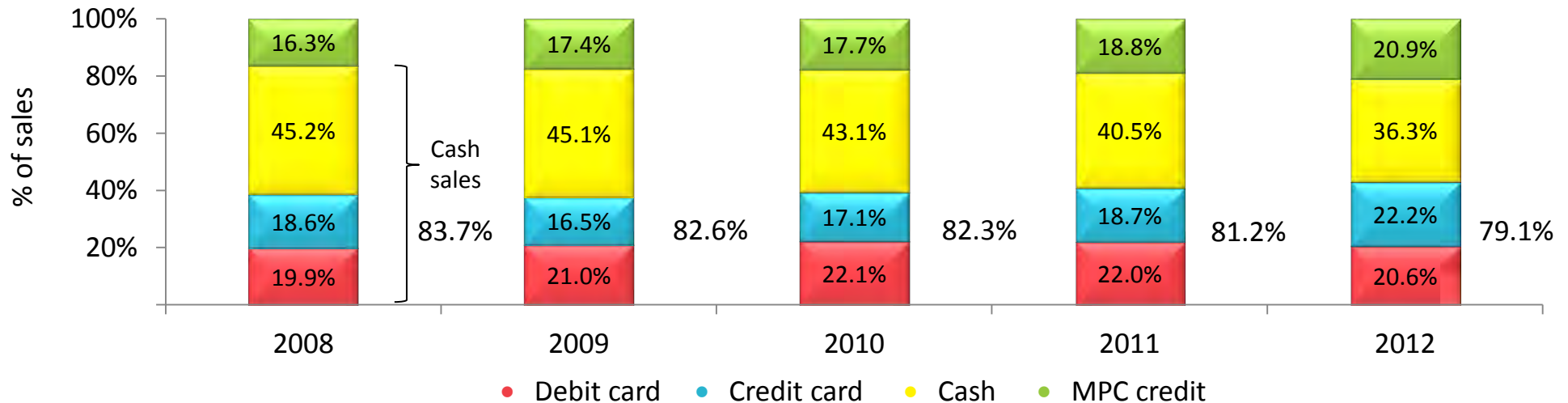
# Accounts Receivable

	2012	2011	Growth
Gross trade receivables	R1 351 m	R954 m	41.6 %
Number of active accounts	1 240 k	1 111 k	11.6 %
Credit sales	R1 254 m	R994 m	26.1 %
Percentage able to purchase	89.9 %	91.1 %	
Annualised net bad debt - % of debtors	6.1 %	4.1 %	
Excludes collection costs, movement in provision			
Impairment provision	8.1 %	8.0 %	

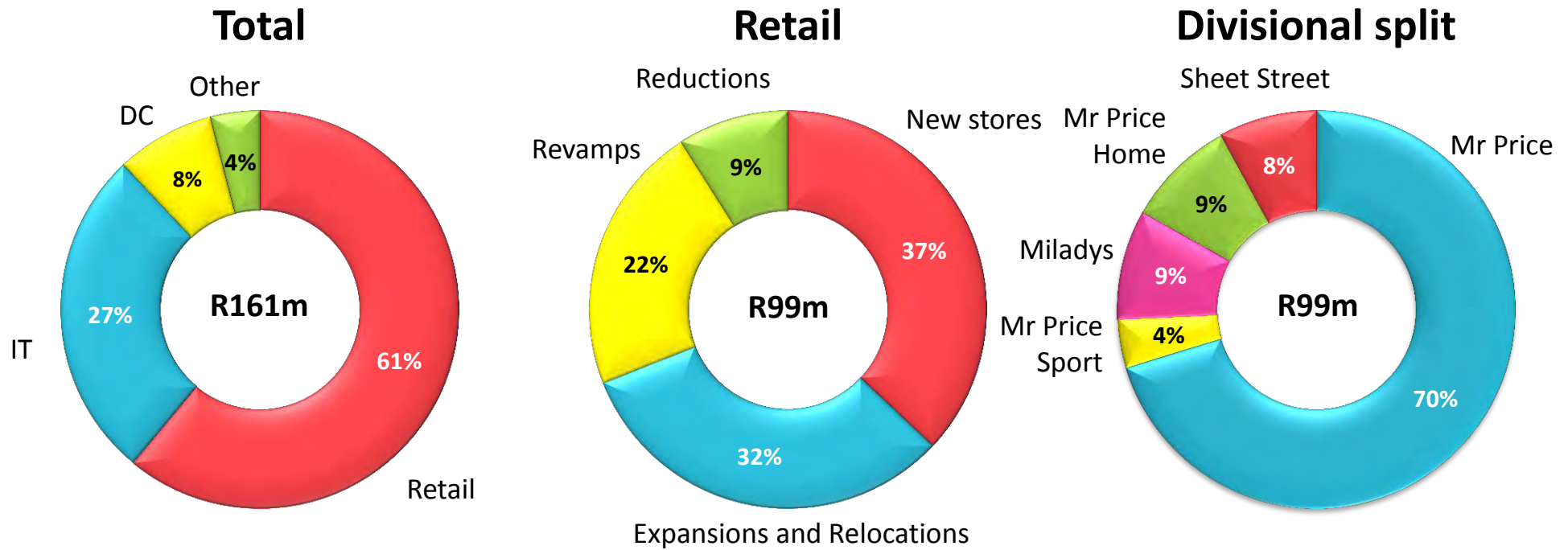


- Festive campaign in Q3 FY2012 resulted in credit growth higher than desired
- Reacted by reducing limits and balancing growth of 6 and 12 month books
- 90% of total debtors ('old book' and 'new book' - written since Jan 2012) performing well
- Independent benchmarking – MPC still has the cleanest book in the industry (PIC Solutions)
- Several downside risks exist in the unsecured credit area in RSA
  - Unrest/unemployment
  - Real wage growth has reduced substantially
  - Repayments are high due to loan period and are interest rate sensitive

## MPC tender types



# Capital Expenditure



- Charge for period:
 

Depreciation	-	R83m	(2011: R83m)
Amortisation	-	R15m	(2011: R12m)
- Capital expenditure for FY2013 is projected at R340m (retail: 62%)







## Mr Price Group Limited

Divisional Performance

# Segmental Performance Apparel

	2012	2011	Growth
Retail sales*	R4.3 bn	R3.8 bn	13.1 %
Comparable sales			7.5 %
Unit sales	65.0 m	59.9 m	8.5 %
RSP inflation			4.1 %
Weighted average space growth			4.7 %
Number of stores	600	580	
Trading density	R26 812 m <sup>-2</sup>	R24 687 m <sup>-2</sup>	8.6 %
Operating profit	R727.9 m	R626.6 m	16.2 %
Operating margin	17.0 %	16.5 %	

\* Includes sales to Franchisees



	2012	2011	Growth
Retail sales*	R3.3 bn	R3.0 bn	11.2 %
Comparable sales			4.7 %
Enhanced comparable sales**			7.2 %
Unit sales	56.2 m	52.5 m	7.0 %
RSP inflation			3.6 %
Stock turn (times)	7.3	7.9	
Weighted average space growth			7.3 %
Number of stores	363	344	
Trading density	R31 052m <sup>-2</sup>	R29 755m <sup>-2</sup>	4.4 %

\* Divisional information excludes sales to Franchisees

\*\* Includes expanded stores in like for like locations

- Increased operating profits despite
  - Higher markdowns due to clearing excess stock from previous summer and impact of late winter
  - Poor spring deliveries due to transport strike and port delays
  - Carrying expenses on behalf of the group in testing new markets and establishment of online capability





## RLC market share (%)

(up to 30 June)

### Clothing



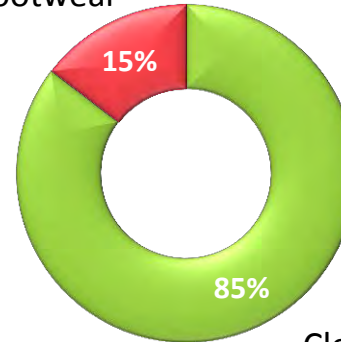
### Footwear



● 2011 ● 2012

## Contribution to sales

Footwear



Clothing

- Digesting AMPS results – preliminary results contradict sales performance, market share, number of transactions and basket size data
- Retailmap research – opportunity to widen pricing architecture
- New look stores 1<sup>st</sup> year performance ahead of feasibility - combined branch contributions up 55%
- Nigeria and Ghana trading well, further store planned for Nigeria in 2<sup>nd</sup> half
- Successfully launched online in July 2012



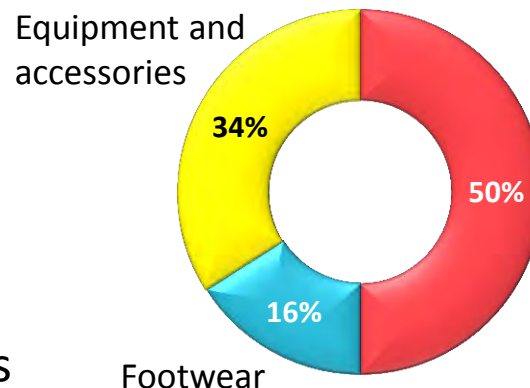
	2012	2011	Growth
Retail sales	R373 m	R294 m	27.0 %
Comparable sales			15.5 %
Unit sales	4.6 m	3.9 m	17.7 %
RSP inflation			7.9 %
Stock turn (times)	5.2	5.5	
Weighted average space growth			5.2 %
Number of stores	49	44	
Trading density	R16 277 m <sup>-2</sup>	R13 553 m <sup>-2</sup>	20.1 %

- Impacted by same delivery issues as Apparel
- However strong comparable sales growth driven by equipment, accessories and seasonal sports:
  - Improved range of international brands
  - Widening of assortments
  - Further development of high performance house brands



- Maxed Elite and Trail Tech tests successful - range to be expanded
- Gross profit % increase due to improved markdowns
- Growth in expenses well below sales increase
- New look stores exceeding sales and profitability expectations
- Smaller store format continues to be successful
  - 7 of top 10 performing stores are <1,000m<sup>2</sup>
  - Format to drive future store rollout

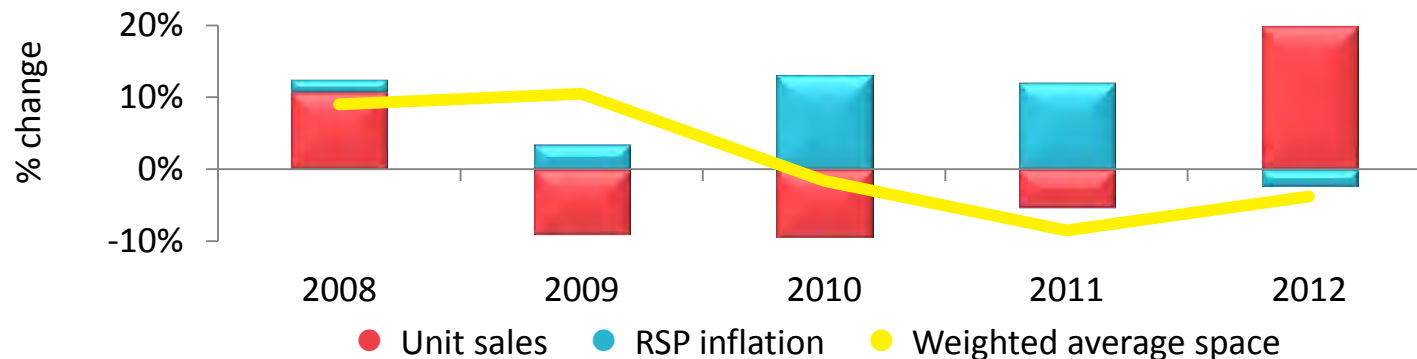
Contribution to Sales





	2012	2011	Growth
Retail sales	R605 m	R515 m	17.5 %
Comparable sales			18.5 %
Unit sales	4.2 m	3.5 m	19.6 %
RSP inflation			(2.3 %)
Stock turn (times)	6.1	5.5	
Weighted average space growth			(3.8 %)
Number of stores	188	192	
Trading density	R19 740m <sup>-2</sup>	R16 269m <sup>-2</sup>	21.3 %

- Delivery issues also experienced in spring
- Improved merchandise offer is key driver of sales performance
- Gross profit % maintained (lower input margin and lower mark downs) and excellent cost control



## RLC market share (%)

(up to 30 June)

### Outerwear



### Footwear



### Intimatewear



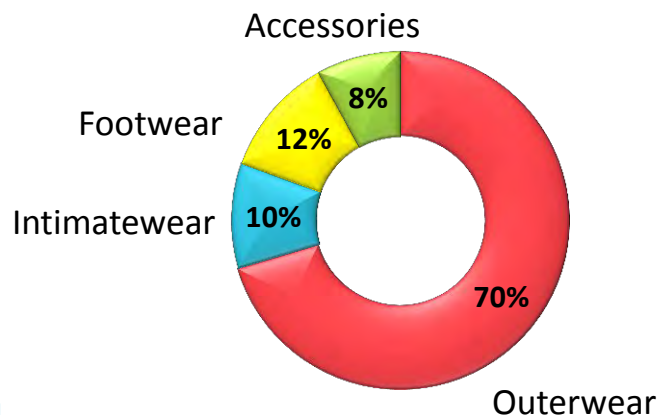
### Accessories



● 2011 ● 2012

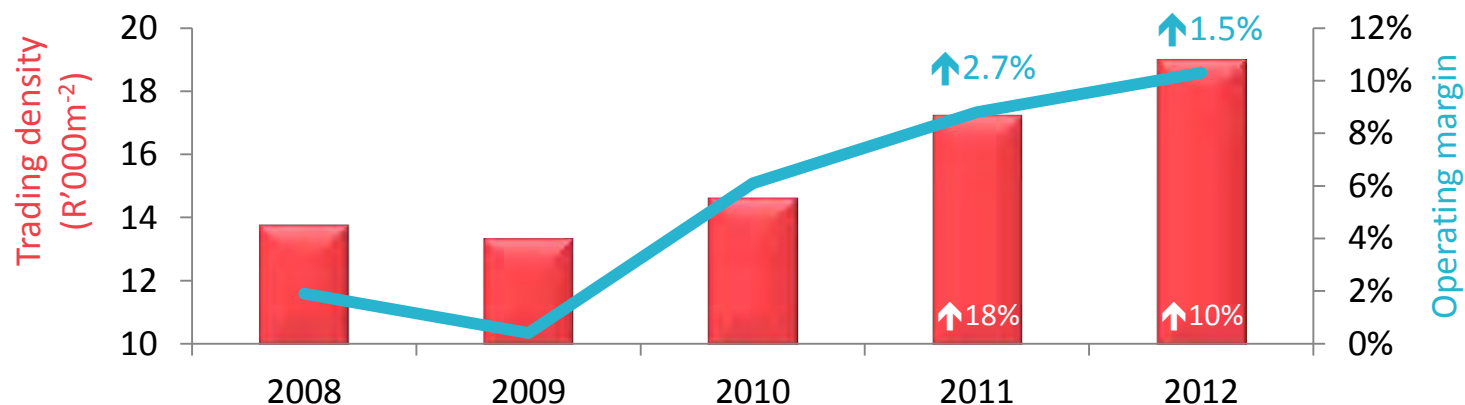
- AMPS:
  - 9% increase in no. of shoppers, compared to AMPS universe increase of 3%
  - 13% increase in 35+ age group
- Nielson Landscape survey:
  - increase in spontaneous awareness compared to prior year, with the highest being in the 35+ age group
  - improved brand affinity
- Improved performance in 2<sup>nd</sup> half FY2012 continued into 1<sup>st</sup> half of this year, however many opportunities for further improvement still exist

## Contribution to sales



# Segmental Performance Home

	2012	2011	Growth
Retail sales	R1.7 bn	R1.5 bn	15.9 %
Comparable sales			10.9 %
Unit sales	27.2 m	24.7 m	10.2 %
RSP inflation			4.6 %
Weighted average space growth			1.8 %
Number of stores	389	364	
Trading density	R19 014 m <sup>-2</sup>	R17 258 m <sup>-2</sup>	10.2 %
Operating profit	R178.1 m	R130.5 m	36.5 %
Operating margin	10.3 %	8.8 %	



- Strong correlation between density and operating margin
- Trend expected to continue with ongoing right sizing of stores





	2012	2011	Growth
Retail sales	R1.2 bn	R1.0 bn	16.6 %
Comparable sales			11.5 %
Unit sales	18.8 m	17.0 m	10.9 %
RSP inflation			3.9 %
Stock turn (times)	6.0	5.9	
Weighted average space growth			1.5 %
Number of stores	144	133	
Trading density	R17 511 m <sup>-2</sup>	R15 882 m <sup>-2</sup>	10.3 %

- Home chains not as affected by delivery issues as Apparel
- Good sales performance in living decorative, bedroom and kitchen departments
- Improved gross profit % as a result of lower markdowns and carriage
- Single digit growth in operating expenses
- Achieved double digit operating margin at the half year for the 1<sup>st</sup> time



# Mr Price Home Highlights

## RLC market share (%)

(up to 30 June)

### Domestic textiles



### Accessories and decor



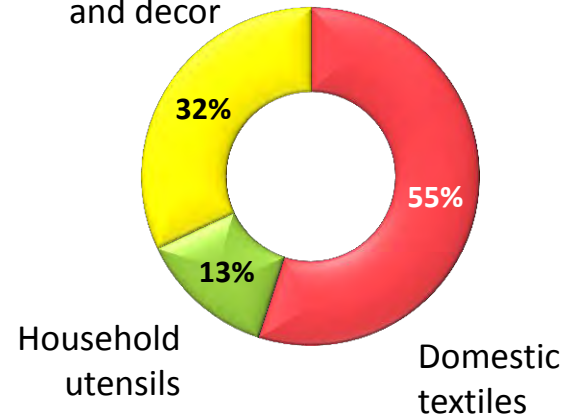
### Household utensils



● 2011 ● 2012

## Contribution to sales

Accessories and decor



Household utensils

Domestic textiles

- Per AMPS grew total shopper numbers by 25%, against a stable total population, and 10% growth in homewares categories
- Have grown shopper numbers 53% since 2008
- Remains the most loved and most frequented homewares retailer
- New look Sandton store open almost a full year – ROCE increased to 153%
- The Times/Sowetan Top Retail Awards – winner of Home Accessories & Décor category



	2012	2011	Growth
Retail sales	R541 m	R469 m	15.4 %
Comparable sales			9.7 %
Unit sales	8.4 m	7.8 m	8.7 %
RSP inflation			6.2 %
Stock turn (times)	6.8	6.8	
Weighted average space growth			2.6 %
Number of stores	245	231	
Trading density	R23 368 m <sup>-2</sup>	R21 210 m <sup>-2</sup>	10.2 %

- Gross profit % improvement due to higher input margin (largely product mix) and lower carriage (volume reduction initiatives)
- Strong cost control
- In store stock issues between Dec and Feb in prior year will provide sales growth opportunity in 2<sup>nd</sup> half of the year





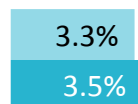
## RLC market share (%)

(up to 30 June)

### Domestic textiles



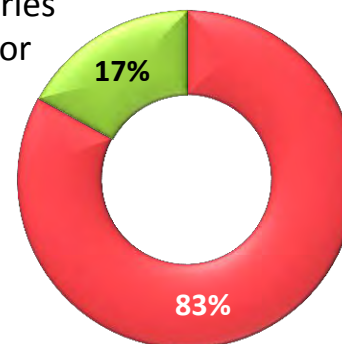
### Accessories and decor



● 2011 ● 2012

## Contribution to sales

Accessories  
and décor



Domestic textiles

- Winner of the Ask Afrika Orange Index 2012 - customer service levels in Home & Décor category
- Daily News Your Choice Awards – 1<sup>st</sup> place in Best Linen category
- The Times/Sowetan Top Retail Awards - Home Accessories & Décor category - placed 2<sup>nd</sup> to Mr Price Home
- Roll-out of new look to 26 stores. In total, 11 new stores opened >3 months exceeding branch contribution expectations, which are higher than divisional average



## Space

- Targeting 4-5% annual growth
- Smaller store formats have been successful to date. Viable in areas previously not considered and not dependent on major centre developments
- Expansion opportunity mainly in Mr Price Apparel – aim to expand 127 stores
- Ongoing reductions particularly in Mr Price Home and Mr Price Sport but also in Miladys and Sheet Street
- Focus on rental negotiations and lease terms

## Market share

- All divisions have identified opportunities in specific departments to grow market share

## Pricing architecture

- Following the success of testing designer collaborations in Apparel and Maxed Elite and Trail Tech in Sport, opportunity exists to widen pricing architecture in many categories

## Margins

- Significant margin improvement achieved in recent years, however Home chains, Miladys and Mr Price Sport still well short of operating margin potential



## Why online?

- To protect and grow local market share
- Lower costs associated with this model
- To use platform to launch brand in prospective international markets

## Key differentiators

- 3 delivery channels, mobile enabled, 6 payment methods
- Low delivery costs relative to competitors
- Full range of merchandise available to every South African
- Ability to track orders online, through call centre and status updates sent via sms/email
- Industry leading security - 1<sup>st</sup> SA retailer to partner with Cybersource Payment Gateway

**WE'RE  
NOW  
OPEN  
24/7**

**SHOP ONLINE**  
***mrp.co.za***





- Performance metrics achieved:
  - Conversion rates
  - Average basket size
  - Time spent on site
  - Average page views
  - Ratio of mobile pages to web pages viewedare characteristic of a mature USA/European E-Commerce business – very unusual for a new start up
- Key focus is to drive traffic to the site as metrics in line with industry leaders
- Brand is being closely watched by international/expatriate communities
- Average basket size higher than both those of cash and credit
- Number of weekly orders continues to increase

 **Mr Price HOT  
FASHION**  
**DELIVERED**

**SHOP ONLINE**  
**mrp.co.za**

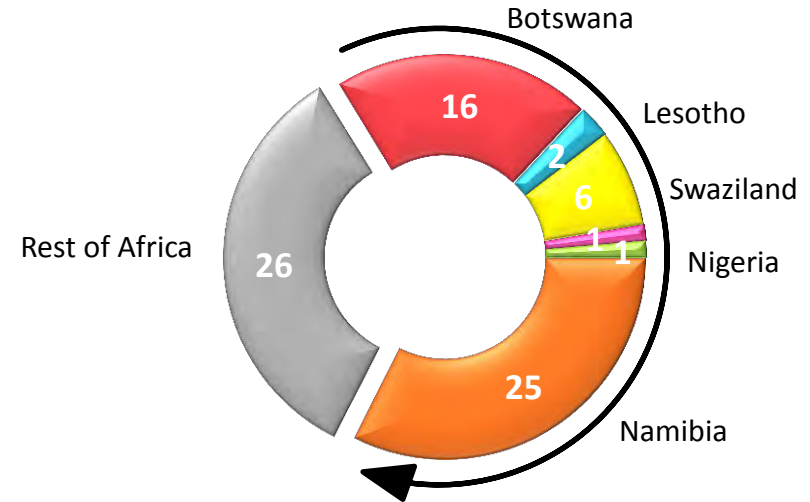


# The Growth Strategy

SOUTH AFRICA

INTERNATIONAL

- 14 years experience operating in Africa
- Test stores in Ghana and Nigeria highlight potential of these markets
  - Double digit operating margin in 1<sup>st</sup> year
  - Ghana top quartile store
- Focusing on supply chain to reduce landed cost and reduce selling prices further. Will positively impact unit sales. Informal market is our competition, particularly in Nigeria. Store growth will be gradual as a result of availability of formal retail space
- Investigating alternative trading formats
- Online is a key enabler in entering new markets
- Opportunity for Apparel, Home and Sport
- Plan to acquire selected franchises



## FRANCHISED

Mr Price Apparel  
Mr Price Home

26

19  
7

## OWNED

Mr Price Apparel  
Mr Price Sport  
Miladys  
Mr Price Home  
Sheet Street

51

25  
1  
8  
6  
11



## Productivity improvements

- Implemented e-Tradex – paperless importing and exporting system that resulted in improved accuracy and speed
- Now capable of ordering in multiple currencies for delivery to multiple destinations
- Implemented PANDA – print and apply system which automates delivery instructions at the DC

## Distribution centre

- Anticipated date for new DC extended to FY2016
- Temporary solution will be to rent additional space that will handle volumetric stock
- Suitable land identified and offer accepted, subject to due diligence and municipal and govt. approvals





SOUTH AFRICA

INTERNATIONAL

**SUPPLY  
CHAIN**

## Consolidation centres

- 3 offshore third party centres used (2 in China, 1 in Bangladesh)
- Test phase – 1.5 million units from 20 factory direct suppliers
- Benefits are:
  - Reduced freight costs
  - Increased visibility
  - Avoiding double duties by merchandise destined for foreign stores being received directly into bond store

## Strengthening relationships with key suppliers

- Apparel entered into strategic 'partnerships' with 10 suppliers, covering 60% of order book
- Trend and forecast information shared, leading to improved reaction time, resourcing, quality and prices



SOUTH AFRICA

INTERNATIONAL

**SUPPLY  
CHAIN**

## Factory direct sourcing

- Increased by 69% in value in last 6 months

## Reduced dependence on China

- Reduction of 2.5% of total purchases from China in 1<sup>st</sup> half
- Approximately half of this picked up by South African manufacturers, which has increased by 38% in the last 2 years
- Now source from over 30 countries



# The Growth Strategy

SOUTH AFRICA

INTERNATIONAL

SUPPLY  
CHAIN

**SYSTEMS**

## ERP system

- New ERP system required to support future local and international growth
- Strategic IT assessment complete
- Possible vendors identified
- Vendor and client site visits undertaken
- Proof of concept presentations currently underway
- Selection expected by year end





# The Growth Strategy

SOUTH AFRICA

INTERNATIONAL

SUPPLY  
CHAIN

SYSTEMS

PEOPLE

- Human Capital Management system currently being implemented
- Roll-out of Dayforce labour scheduling system to 50 stores in November. Balance of stores over next 12 months
- Training spend increased 225% over last 3 years
- 92% of new associates are employment equity candidates, of which 62% are female
- Expanding capacity in key growth areas
- Robust group succession plan in place
- Share schemes proving to be a strong motivation and retention tool given company and share price performance





# Thank You

