

2012

April 2011- March 2012
PRICELESS (VAT INCL)

WE'RE ONLINE

Following your
favourite fashion
Group is just
a click away



Attractive
growth
opportunities
ahead

Dur
exciting new look

JUMPSTART

Helping SA's
youth to gain
skills and work
experience

THINKING CAP

Stunning new identity!



Mr Price Group Limited

ANNUAL INTEGRATED REPORT

MARCH 2012



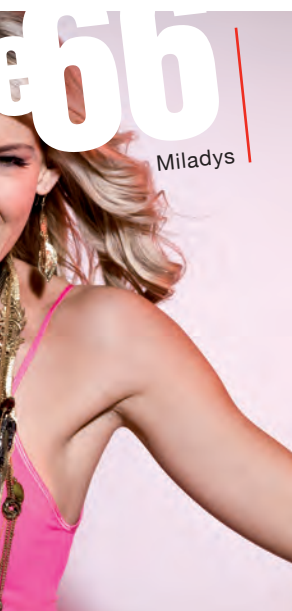


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SCOPE & BOUNDARY

OF THE ANNUAL INTEGRATED REPORT

About the report

The Group is committed to integrating social, environmental and governance performance with financial performance in accordance with the King Code on Governance for South Africa, 2009 (King III). Issues that have a material impact on the Group have been reported, with links to additional information on the Group's website (www.mrpricegroup.com). This report is centred around stakeholder engagement, as the last year has seen an enhanced level of dynamic and meaningful interaction between the Group and its stakeholders.

This report, for the 52 week trading period ended 31 March 2012, includes the consolidated financial results of Mr Price Group Limited trading in South Africa, its operations in Botswana, Namibia, Lesotho, Swaziland and Nigeria in addition to the income received by the Group from its franchise operations trading elsewhere in Africa.

The Group's strategic planning framework and the Global Reporting Initiative (GRI) guided the business on issues material to its long-term sustainability. Relevant disclosures include those pertinent to the Group's own operations, but exclude franchise operations. The Group's social initiatives are focused on South Africa's national priorities.

The Annual Financial Statements have been prepared on the historic cost and going concern bases, except where indicated otherwise in a policy detailed in the Statement of Accounting Policies. The Annual Financial Statements are prepared in accordance with International Financial Reporting Standards (IFRS) and in the manner required by the Companies Act (71 of 2008) and the JSE Listings Requirements.

Assurance

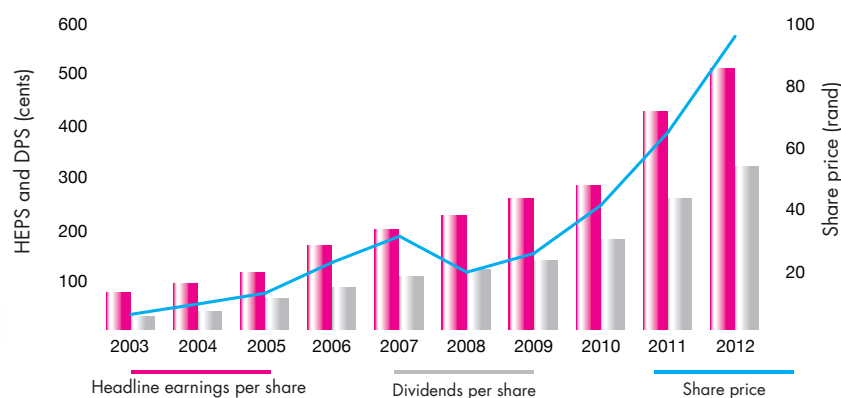
The Board is satisfied with the progress made both on the sustainability journey and with integrated reporting, but recognises that it is premature to subject the reporting to an external verification at this point. An external verification has, however, been sought for the broad-based black economic empowerment (BBBEE) accreditation level for the March 2012 year. Verification was carried out by a South African National Accreditation System (SANAS) accredited organisation. Group Internal Audit has verified the information contained in the Transformation Committee Report (page 100) and the Report on our People (page 28). The external auditors have verified the information in the Remuneration Report (page 106).

Directors' responsibility

The Board acknowledges its responsibility to ensure the integrity of the integrated report. The Board has applied its mind to the integrated report and confirms that the report addresses all material issues, and presents fairly the integrated performance of the Group.



2012 HIGHLIGHTS



Operating profit
(52/53 weeks: +22%)

+26%

+25%

Headline earnings
per share
(52/53 weeks: +20%)

Dividends
per share

+25%

33.1%

10 year CAGR
in dividends
per share



CASH
RESOURCES

R1.2 BILLION

ASSOCIATES
EMPLOYED

17 894

R94.34

YEAR END
SHARE PRICE



2012 UNDER REVIEW

DIVISIONAL MILESTONES

Sheet Street:

R1 billion sales

Financial Services:

R1 billion debtors' book

Mr Price Home and Sheet Street:

Double-digit operating margins



NEW STORE CONCEPT & LOGO



A new generation store concept and brand logo were launched in Sandton City in November 2011, for Mr Price Apparel, Mr Price Home and Mr Price Sport.

JUMPSTART



A R17.5 million grant was awarded to the RedCap Foundation's JumpStart programme by the National Treasury's Jobs Fund. The grant is allocated over a three year period, to assist the RedCap Foundation in scaling up its JumpStart Programme in all nine provinces. The programme is focused on developing targeted skills of unemployed matriculants and offering them work experience.

REDCAP SPORT



RedCap Sport was formed during the year. Its main objective is to use sport as a vehicle for the development of social skills, academic support, building self-esteem and a sense of team spirit amongst high school learners from disadvantaged communities in South Africa.

GROUP INTERNAL AUDIT

The division remained the only South African Internal Audit function to achieve full conformance to all Standards in an independent, external quality assurance review.

Voted 24th most valuable brand

Source: Brand Finance South Africa

Most loved apparel and homewares retailer in RSA

Source: Nielsen's Brand Health Study and Bateleur Khanya



AWARDS



sagra

SOUTH AFRICAN GRADUATE RECRUITERS ASSOCIATION

South African Graduate Recruiters Association Awards 2011:

The Mr Price Group recruitment team won three medals at the SAGRA awards 2011, for outstanding examples of excellence in graduate recruitment.

Investment Analysts Society Awards 2011:

Mr Price Group won Best Presentation to the Society - companies with market capitalisation between R5 billion and R20 billion.



Member Login

Username

Mr Price

Password

☐ Remember Password

login



NIGERIA STORE

The Group opened its first corporate-owned Mr Price store in Nigeria in March 2012.

FAREWELL



New Chairman

Nigel Payne was appointed as the Group's independent, non-executive Chairman on 1 January 2012.



ALASTAIR MCARTHUR

During his 20 years of service, Alastair helped build Mr Price from a factory shop into the most loved apparel and homewares retail brands in South Africa.

It's been an amazing achievement, both as MD of Mr Price Apparel and then from 1997 as CEO of the Group. In 2010 he became executive Chairman, a position he held until his recent retirement.



BERYL ORRELL

The oldest serving employee of the Group, Beryl Orrell, was employed by John Orrs in March 1970. She retired from the Group at the end of March 2012.

She was a tremendous support to the many executive directors she assisted over her 42 years of service.



CHRIS YUILL










After 34 years of dedicated and loyal service to the Group, Chris Yuill retired in March 2012. A highly respected 'officer and gentlemen' in the business, his presence and wealth of knowledge will be missed by all who had the honour of working with him.



Search

search



| | Number of stores | Store details |
|--|------------------|--|
| APPAREL | | |
|  | 353 | Average store size 625m ² |
|  | 47 | Average store size 1 002m ² |
|  | 188 | Average store size 331m ² |
| HOME | | |
|  | 140 | Average store size 990 m ² |
|  | 234 | Average store size 202m ² |
| FRANCHISE | | |
|   | 28 | Franchise stores |
| FINANCIAL SERVICES | | |
|  | | Credit and financial services available in all South African and Namibian stores |
| CENTRAL SERVICES | | |
|  | | |

* Head office associates only

Refer to page 73 for a summary of all international stores

OUR BUSINESS

| Number of associates | Product offering | Customers and positioning |
|----------------------|---|---|
| 9 336 | Clothing, footwear, accessories, underwear and maternitywear | Marketing is pitched at 15 to 24 year olds who want to keep abreast of the latest international trends at exceptional prices. LSM range six to 10 |
| 1 180 | Sporting apparel, equipment, footwear and accessories | Value-minded sporting families who enjoy performance, quality, comfort and fit, whether they are participants or spectators. LSM range six to 10 |
| 1 910 | Classic and updated women's clothing, footwear, intimatewear, cosmetics and accessories | Family orientated women aged 40+ years who have fashion sensibility and require differentiated, trend appropriate garments that offer style and co-ordination. LSM range six to 10 |
| 3 218 | Home textiles, homewares, furniture and kids merchandise | Contemporary lifestyle customers, aged 18 and upwards, all with a young-at-heart attitude. LSM range six to 10 |
| 1 426 | Bedroom, livingroom and bathroomware | Middle income consumers looking to co-ordinate their homes tastefully but responsibly. LSM range five to eight |
| 5* | Clothing, footwear, accessories, underwear and maternitywear. Home textiles, homewares and furniture | The franchise stores operate the same business model as the owned stores |
| 312 | Granting of credit, management and collection of debtors' books and marketing of financial services products | Customers of the respective trading divisions. Cards available are as follows: <ul style="list-style-type: none"> • Mr Pricemoney (Mr Price Apparel, Mr Price Home, Mr Price Sport) • Miladys • Sheet Street |
| 507 17 894 | Provides services to the trading divisions including information technology, internal audit, human resources, group real estate and finance | |



ANNUAL INTEGRATED REPORT OVERVIEW

“We add value to our customers’ lives and worth to our partners’ lives, while caring for the communities and the environments in which we operate.”

How does the Group create value and make decisions?

The Group is a fashion-value retailer that sells predominantly for cash.

Fashion

The merchandise teams build fashion assortments within clear financial and performance guidelines.

Fashion research is essential to keeping the merchandise on trend. A specialist trend team and frequent international travel guide the fashion trending process. Websites, blogs and cellular technology enable active dialogues with customers and the feedback plays a vital role in keeping in touch with social and fashion trends. Buying and planning teams respond instantly to customers’ changing fashion needs.

Merchandise commitments are only made after careful consideration of customer needs and product testing programmes have been completed.

Value

Value is at the very core of the Group’s existence. The customer’s perception of value is high if they are satisfied with the level of fashion, as well as the quality and price of the merchandise. Being a value retailer means lower mark-ups, in order to offer ‘everyday low prices’, which requires higher volumes of sales. Large order volumes keep input prices low. An example of this is the Mr Price Apparel division, which sold approximately 7.9 million pairs of jeans and 22.1 million t-shirts in the year under review.

Furthermore, maintaining a low overhead structure is imperative to delivering acceptable operating margins. The Group continues to identify opportunities in information technology, supply chain and product sourcing, to further increase efficiencies and to support future growth plans.

Cash

The Group is focused on remaining a cash-driven retailer (an internal benchmark is that the cash sales contribution of at least 75% is maintained in the medium to long term). This year cash sales constituted 81.4% (2011: 83.8%) of total sales.

This level of cash generation continues to differentiate the Group from its competitors in that:

- It is less impacted by the cyclical nature of retail. In good times, generally all retailers benefit, however in poor economic times, shoppers tend to ‘shop for value’ and are more likely to buy for cash for fear of building up credit that they may later be unable to service. The Group therefore tends to increase its market share during poor economic times. Furthermore, history has shown that when better economic times return, these new customers are retained;
- In poor economic times the Group:
 - is less exposed to increased bad debt as it does not have the challenge of collecting a large debtors’ book;
 - does not have to depend on releasing more credit into the market in order to drive turnover; and
- Strong cash flows fund future growth without gearing, further boosting the investment proposition.

Governance

Good governance is important to the Group. The Board has created sub-committees to facilitate good governance and a separate section on each committee highlights its commitment, composition, role and activities during this period. In addition, the Group’s Internal Audit division was again rated as the first function in South Africa to achieve full conformance to all Standards in an independent external quality assurance review, and was placed in the top 8% of all quality reviews globally. Refer to page 94 for more details.

The Group’s overall governance structure is detailed on pages 82 to 90.

What are the circumstances under which the Group operates?

The sustainability journey

The sustainability journey has resulted in the Group gaining an even greater understanding of its environment and thereby developing appropriate competencies and capabilities to address the specific internal and external issues most critical to its long-term prosperity.

The alignment between the Group investing in a manner that will set the foundation for long-term sustainable growth and financial return for shareholders is critical. Although the sustainability journey has resulted in fresh thinking, it has confirmed that a long-term focus is well entrenched in the business. The Group's strategic planning process identifies key imperatives that must be successfully addressed for the Group to achieve its goals.

The Group is aware of its risks and opportunities

The Group has reviewed its environment within the global, South African and industry contexts, as well as engaged with key stakeholders in order to identify and assess its key business risks and opportunities.

Global context

Social media has become critical to the success of a business and this is no different in the retail environment. Real-time mass communication can be leveraged as an advantage, for example to gauge consumer opinion on an issue or on merchandise, but it can also have the opposite impact in the event of poor quality or an unpleasant shopping experience. The Group recognises this importance, in particular the link between new technologies and the age profile of its target market. The international trend is for an integrated omni-channel approach to communicating with customers, presenting a consistent look and feel, as well as experience. Several new and exciting initiatives are underway, including the mid-year launch of an e-commerce sales platform.

The Group's ability to drive value, which is fundamental to its business model, is impacted by the global markets of cotton, wood, leather, oil, fuel and currency exchange rates which are critical inputs affecting product prices. The Group ensures that these risks are mitigated as much as possible, by hedging or taking appropriate action ahead of time, thereby limiting the potential impact.

Businesses across the globe have seen the need to identify the impacts of climate change and how resources can be more efficiently and effectively utilised. This better utilisation of resources, such as energy, water and fuel, enables mitigation of rising costs as well as a reduction in carbon footprint and overall impact on the environment. The Group's usage of these resources is under scrutiny, through energy and supply chain initiatives.

The Group sources merchandise from local manufacturers and suppliers who, in turn, may source offshore, as well as from international suppliers, particularly from China, Pakistan, Vietnam and India. Sourcing from the East, however, is not ideal as the need for faster fashion and shorter delivery times would support more local sourcing.

On the African continent, a third of the population (over 300 million people) can now be considered middle class. There are significant opportunities for retail in developing economies, and the Group will focus on these, initially in Africa. Demand for retail outlets in Africa's most densely populated country, Nigeria, has increased significantly over recent years, driven by rising urbanisation and consumerism, as well as the swelling middle class. The lifting of the ban on imported goods in Nigeria last year, provided the opportunity to trade in this growing economy and the Group's first test store in Lagos opened in March 2012. The Group will open its first corporate-owned store in Accra, Ghana, in June 2012.

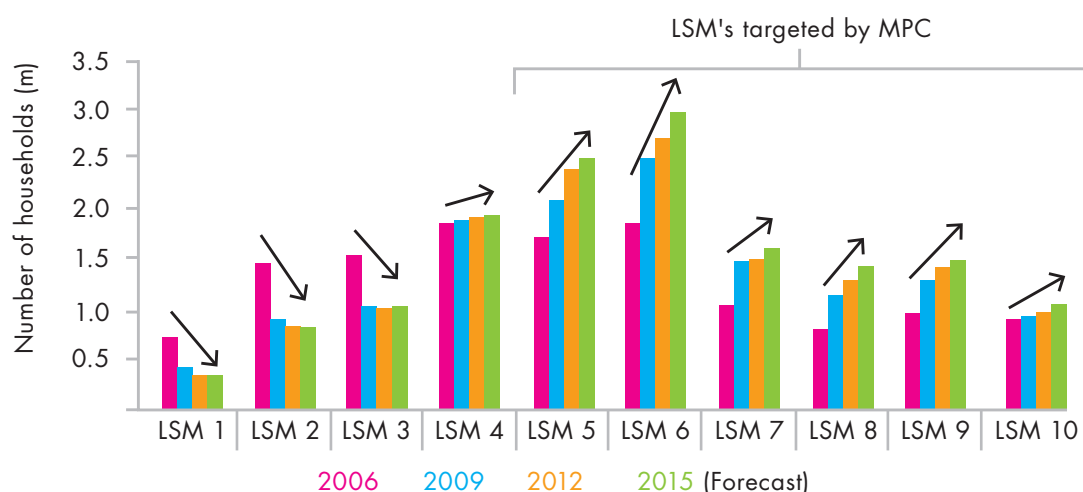
South African context

South Africa is a developing nation with complex economic, social and political considerations.

Economic considerations

South African retailers have, in general, experienced a decade of remarkable growth. The retail sector has managed to overcome the worst of the recession thanks to sound fiscal policy, the resilience of the South African consumer and the increased spending of the emerging middle class. Consumer confidence has been further boosted by the low repo rate. The South African economy is well regulated and remains reasonably insulated from global economic conditions. Key factors that forecast positive growth for the South African retail industry include economic growth, rising disposable income and increasing urbanisation. Government and business have joined forces to tackle the unemployment challenge. South Africa has inflexible labour laws and the Group is currently reviewing the impact that proposed new legislation will have on operations and how the potential increased costs can be minimised.

The graph below depicts the movement of consumers through the various Living Standard Measures (LSM) levels and in South Africa this trend is expected to continue. In addition, this phenomenon is also expected to play out in Nigeria and Ghana as those economies prosper from increased foreign investment. The Group is well placed in the demographic 'sweet spot' in the LSM five to 10 range, where the growth has been significant.



Source: SBG Securities/BER

The economic concern though is that the wealth effect is not yet broad-based and remains limited to those who are employed and who own assets. The Group supports BBBEE empowerment initiatives to address economic disparities and encourages meaningful economic development. The Group's Level 6 compliance was maintained this year. The proposed changes to the BEE Codes of Good Practice however, may impact on the future rating. Refer to pages 100 to 102 for the detailed scorecard.

The Group's success to date has benefited associates, investors and South Africa at large as follows:

- Associates:**
- the Group pays above minimum wage and paid R1.3 billion in salaries, wages and other benefits to its valued associates during the year;
 - all permanent staff take part in short-term incentive schemes, which can form a material part of their total remuneration;
 - permanent associates qualify to participate in the long-term share schemes after one year's service, and have benefited from the rising share price. In the case of the Partners Share Scheme, dividends totaling R43 million have been distributed to participants to date; and
 - the Group employs almost 18 000 associates and favourably impacts the lives of their extended families.
- Investors:**
- total shareholder returns have increased by a compound annual growth rate of 37.3% over the last 10 years. Refer to page 51.
- South Africa:**
- the Group has assisted in creating jobs by growing the number of stores by 33.8% (250 stores) over the last 10 years;
 - growth has an effect on allied industries;
 - various activities carried out by the RedCap Foundation concentrate on sustainable interventions focused on national priorities. This has resulted in external recognition and funding. Refer to page 103; and
 - the Group has purchased R1.5 billion from local manufacturers and service providers and paid in excess of R1 billion in all forms of taxation to the Fiscus in the current financial year.

There are an increasing number of international retailers who have established a presence in South Africa, or are considering doing so. The Group will continue to monitor events closely, however it does not feel at this stage that this will have a significant impact. The Red Cap brands are well entrenched in the hearts and minds of South African consumers and the Group will seek to ensure that this is sustained by focusing on having the right product, at the right quality at the right price. The majority of new entrants into the local retail landscape do not operate at the value end of the spectrum and are not planning a significant store footprint in South Africa.

Social and political considerations

South Africa is currently an evolving landscape with new world class legislation and governance, volatile labour and political dynamics, which all impact on customers' propensity to spend and the Group's ability to do business. The cost of doing business in South Africa is reported to be one of the highest in the developing world and the Group welcomes President Zuma's commitment to lowering the cost of doing business in South Africa when he addressed the nation during his fourth State of the Nation speech on 9 February 2012.

The government is under pressure to improve its service delivery in respect of basic human needs that impact the lives of many South Africans (such as housing, health and safety) and supports almost a third of South Africa's population under the age of 15 on social grants.

Poor education levels contribute to the lack of skills, which hampers business growth. The poor numeracy and literacy levels of school leavers impact negatively on the Group's recruitment, while tertiary education is not supporting a stream of learners into critical retail roles such as buying, planning and logistics. These challenges strain the business, both operationally and from a cost perspective as South Africa's pool of skilled resources becomes increasingly limited.

Talent and management development programmes support the development of black managers and grow the leadership in the Group. Through its Red Cap Academy, the Group increases retail skills in South Africa and has developed electronic retail-specific training programmes to train associates for a career in retail. Refer to Report on our People on pages 28 to 33. The Group's corporate social investment initiatives

support education and sport for development. Refer to the Transformation Committee Report on pages 100 to 105.

External pressures from government, consumers, investors, the JSE Limited and the media all play key roles in the increasing demands on organisations from a corporate responsibility perspective. The Group is committed to acting responsibly and to considering the interests of its stakeholders – in short, being a good corporate citizen. In doing so, the Group abides by the laws of the territories in which it transacts and expects its associates, suppliers and stakeholders to adopt and maintain these high ethical standards.

Industry context

The local manufacturing industry is impacted by the fact that the majority of fabrics are imported and therefore attract import duties. The CMT (cut, make and trim) process is further hampered by a lack of investment in new technology and high wages without corresponding high productivity. These factors combined result in the high local costs of manufacturing in South Africa.

While the Company gives preference to, and sources a material proportion of its merchandise from local suppliers, its efforts are hampered by the lack of competitiveness of the local manufacturing industry. In response to the opportunity to assist local manufacturers, an Enterprise Development Strategy was developed. The Group has already entered into a strategic relationship with a local footwear manufacturer to increase their production capacity and supply to the Group, and will identify further opportunities to assist local suppliers in the year ahead. In the last year, merchandise acquired from South African manufacturers increased by 17%.

The retail industry is considered to have a medium impact on the environment. In response to the opportunity to improve on resource utilisation, the Group's environmental impacts are being assessed and appropriate action plans devised. Due to increasing electricity tariffs, energy efficiency has already been identified as such an opportunity and a Utilities Management Committee has been established to focus on the energy usage in the Group. Refer to the Risk and Sustainability Committee Report on page 98 for further details.



The Group continues to positively contribute to the economy by selling merchandise at unbelievable value, creating employment and improving the lives of its associates and the communities in which it operates.

Stakeholder engagement

The Group recognises that there are many people and organisations interested in its economic, social and environmental performance. While the communication with key stakeholders is ongoing, the Group has acknowledged that an enhanced level of engagement is required if it is to build dynamic and meaningful relationships between itself and its relevant stakeholders.

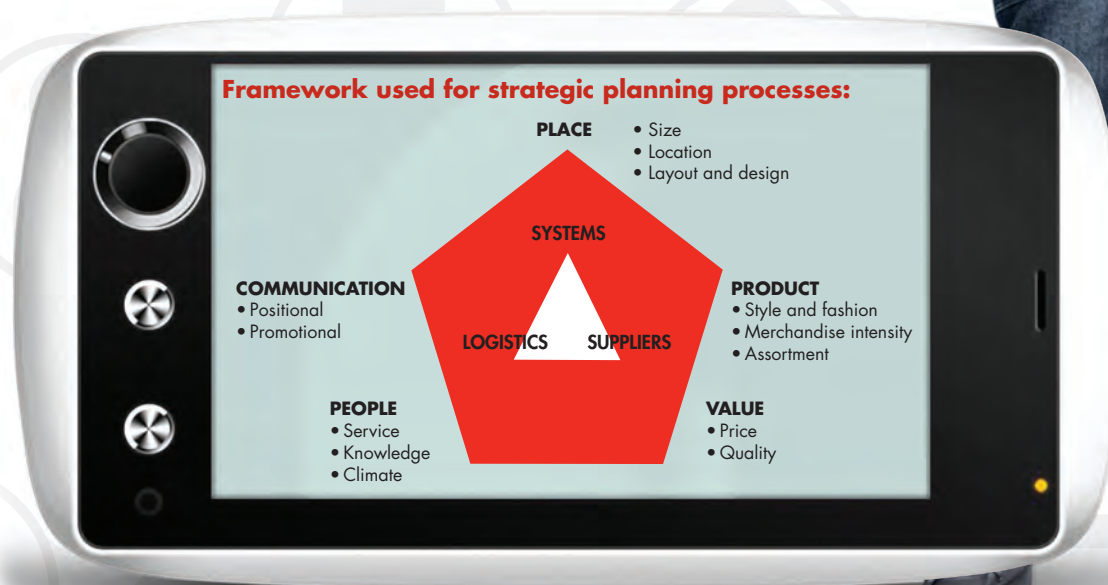
Refer to pages 27 to 41 for a description of the Group's key stakeholders and the activities that have been undertaken in the current year regarding these important relationships.

Risk appetite

The Group's entrepreneurial spirit is evidenced by its rapid growth over the last 26 years. This has been achieved by exploring new opportunities and taking calculated risks. The ability to maintain this distinctive culture of entrepreneurship and innovation, while simultaneously enhancing further accountability and solid integrated performance, is critical to the Group's future prosperity. The values of "Passion, Value and Partnership" are embedded in the Group's culture.

The Board recognises that taking risks in search of future return is both necessary and unavoidable. Risk management and the strategic planning process ensures that appropriate checks and balances are in place to mitigate any significant downside risk, and thorough upfront risk identification and assessments are carried out prior to exploring new business opportunities.

The Group has a well defined risk appetite and tolerance levels that are cascaded through the divisions.



The Group's key risks and opportunities are detailed in the table below:

| Context | Why this is so important | What we are doing |
|------------------|--|---|
| Value | <p>The Group is a value retailer. Customers' perception of value will be high if they are satisfied with the level of fashion, the quality and the price of the merchandise.</p> <p>Being a value retailer means lower mark-ups in order to offer 'everyday low prices' and selling high volumes.</p> | <p>To sustain the value-focused business model and improve margins, the Group must ensure that costs are contained, while continually improving operational efficiencies through innovation, improved systems and supplier engagement.</p> <p>The Group sources its product at the best possible price, aided by the large order volumes placed with suppliers, and maintains low overhead structures.</p> <p>Associates are incentivised on profit performance, so have an interest in cost containment and improved efficiencies.</p> <p>The Group will continue to identify efficiencies to improve margins and maintain the low cost structure, while making the necessary investments to support the Group's growth plans.</p> |
| Product | <p>The Group is a fashion retailer. Repeated significant and correct merchandise calls build the brand's reputation and positioning. Any misinterpretations of fashion trends could result in inappropriate procurement of merchandise, increased markdowns, compromised long-term financial performance and loss of competitive brand positioning.</p> <p>Appropriate product assortments and correct allocations of the merchandise to stores is critical to maximise sales and profitability.</p> | <p>Product calls are informed by extensive international research of fashion trends, sophisticated in-house design capabilities and analysis, market research and testing. Senior divisional executives are involved in evaluating all major merchandise commitments.</p> <p>Improved planning processes and trained merchandise planners reduce product markdowns and improve inventory management.</p> |
| Logistics | <p>An efficient and effective supply chain is critical to enabling new sales channels and is important due to rising fuel prices and transportation costs.</p> | <p>While the current supply chain serves the existing market well, there is a need to ensure that the Group is able to efficiently service new markets and territories.</p> <p>A supply chain project is underway that will result in an updated blueprint for both local and international operations.</p> <p>A new, single facility distribution centre in Durban is being planned to commence operation in the 2015 financial year, and will have the capacity to be further expanded to support long-term growth. Refer to Group Logistics and Distribution on page 78.</p> |
| Systems | <p>An effective information technology (IT) system is essential to support business growth and achieve future efficiencies.</p> <p>The proper alignment of IT systems and capabilities to support business needs and strategies is critical to operational efficiencies and the ability to meet stakeholder requirements.</p> | <p>While the existing IT systems serve the current business well, there is a need to ensure that the Group is able to service international markets and new territories.</p> <p>Projects are in place to examine information technology systems and business processes in pursuit of better ways of working. A strategic IT capability assessment is currently underway.</p> |



| Context | Why this is so important | What we are doing |
|------------------|---|---|
| Suppliers | <p>Large order volumes keep input prices low.</p> <p>Appropriate balance between price and quality.</p> <p>Spread country risk and risk of supplier dependency.</p> <p>Improve on-time delivery.</p> <p>Shorten lead times.</p> | <p>The Group is reviewing its resourcing strategy in pursuit of its desired business outcomes which, inter alia, involves building strategic relationships with certain key suppliers and working closer with certain local suppliers to improve speed to market for higher fashion turnaround time.</p> |
| Growth | <p>Having experienced strong growth over many years, the Group is focused on identifying opportunities in order to sustain this performance.</p> | <p>The search for new opportunities, channels, concepts, products and markets is an ongoing focus of the Group, supported by an innovative and passionate entrepreneurial culture.</p> <p>Associates are incentivised on both short-term and long-term business performance so have a key interest in furthering business opportunities that meet the business criteria.</p> <p>Continue to sustain the sales growth through:</p> <ul style="list-style-type: none"> • Maximising local opportunities - new locations, products and markets; • New channels (such as e-commerce); • International research and testing (corporate owned store model in Nigeria and Ghana); and • Researching other new markets that hold potential. |
| People | <p>The Group recognises that it has highly passionate and committed people that drive the successful business model.</p> <p>There is a need to work even harder to maintain and promote the corporate 'DNA', as the business becomes more diverse as it grows in size and geography.</p> <p>The ability of Group leadership to maintain the business model and respond favourably to opportunities and threats will impact significantly on its fortunes.</p> <p>There is a scarcity of retail specific skills.</p> | <p>Keep the culture alive via the 'Dreams and Beliefs' programme.</p> <p>The Group supports retail skills development through e-learning and continues to improve programmes for specialised buyer and planner skills, which are critical skill areas to the business.</p> <p>The Group's share schemes, variable remuneration to incentivise targeted achievements, and merchandise and emerging leadership development through the Red Cap Academy, all contribute to retaining and growing the human capital.</p> <p>Focused development of black associates for middle and senior management succession. 69% of total associates hired during the year were black.</p> <p>Robust processes exist for reviewing operating results and business strategies.</p> |
| Place | <p>Robust market research and feasibility processes ensure good location selections and store sizing, which positively impact trading densities and store profitability.</p> <p>Shoppers must enjoy a pleasant shopping environment that does justice to the brand.</p> | <p>A rigorous store feasibility process ensures that store placement is optimised.</p> <p>The business responds quickly to real estate opportunities and carefully monitors stores that are not achieving the required standards.</p> <p>Right-sizing or closing unproductive stores this year has increased trading densities and significantly increased store profitability, as the Group is overspaced, particularly in the Mr Price Home and the Mr Price Sport chains. Right-sizing will continue to positively influence operating margins in the years ahead.</p> |

| Context | Why this is so important | What we are doing |
|----------------------|---|--|
| Place (cont.) | | <p>Store layouts and designs are periodically reviewed by leading consultants. The new store design, which was launched in Sandton City in November 2011, is in the roll-out phase, providing an enhanced shopping experience. These stores are trading ahead of expectations.</p> <p>Opportunities exist to expand high performing stores, where trading densities are hindering the shopping experience. Total space growth of 5% is being targeted in the new year.</p> |
| Financial | The ability of leadership to maintain control and respond to any emerging financial risks, positively impacts on the Group's financial performance. | <p>Financial The Group's approach to financial risk management is fully detailed in the Annual Financial Statements on page 166.</p> <p>The Group has a strong internal audit division. Refer to pages 94 to 97.</p> <p>Insurance Given the Group's growth, business practice changes and emerging risks, insurance cover is reviewed annually for appropriateness. The review includes: uninsured and uninsurable risks, deductibles, exclusions, indemnity limits, credit rating, and the stability and sustainability of the underwriter. The insurance renewal process is reviewed annually by the Risk and Sustainability Committee which believes that the process is robust and that the level of cover is adequate and appropriate. Claims by peril are assessed quarterly for trends.</p> <p>Credit The Group provides credit facilities to customers as a payment option. Credit is granted in a responsible manner and in accordance with risk scorecards and legal affordability requirements, thereby protecting the customer and the Group. Refer to pages 74 and 75.</p> |
| Legislation | The Group's ability to identify, manage and monitor compliance with all relevant legislation impacts on the Group's reputation and financial performance. | Legislative compliance is carefully controlled by the relevant business unit executives. A Group legal and compliance officer has been appointed to further enhance the legal compliance framework adopted by the business. |

Where do we want to go?

The Group aims to be a top performing retailer. Sales and earnings growth will translate into an improved operating margin, while dividend and share price growth will result in improved total returns to shareholders. Senior management, executive and non-executive Directors take part in the annual strategic planning process, which includes five year financial forecasts. This process is intended to challenge management to ascertain the maximum potential of each individual business and to identify other potential growth drivers. In so doing, the Group is mindful of the risks involved and is aware of opportunities that exist so that these may be explored. The overall aim is to ensure that the Group continues to deliver superior results over the long term.



How do we intend to get there?

In business, winning once is not enough. The Group has been very successful over the last 10 years, recording a compound annual growth rate in HEPS of 23.8% and 37.3% in total shareholder returns.

This growth has been achieved through a combination of:

- Organic growth through an extension of product assortments;
- Additional space (at its peak increasing by 20% in 2008);
- New concepts;
- Operational excellence and efficiency targeting;
- Maintaining our fashion-value model; and
- Having the best possible people, particularly merchants.

This all resulted in the Group improving its operating margin, over the last 10 years, as follows:

| | Rand growth R'm | Change in % of sales |
|---|--------------------|-------------------------|
| Retail sales | 9 041 | |
| Costs and expenses | 7 502 | 7.6 |
| Cost of sales | 4 944 | 6.1 |
| Selling expenses | 1 919 | 2.1 |
| Administrative and other operating expenses | 639 | (0.6) |
| Profit from operating activities | 1 539 | 8.0 |
| Net finance income | 54 | 0.7 |
| Profit before taxation | 1 593 | 8.7 |
| Taxation | 515 | (3.0) |
| Profit attributable to shareholders | 1 078 | 5.7 |

Operating
margin has
increased from
6.8% to 14.8%

Targeting world class performance

To achieve the vision of being a top performing retailer, the Group needs a clinical execution of its domestic business strategies, with all divisions delivering optimal performance. Together with this, a highly focused and well executed international strategy will be critical.

To support this strategy, world class logistics and enhanced IT capabilities will be required that not only support, but pre-empt business needs. This will only be possible with the very best people leading from the front in order to focus and inspire the Group's partners.

The Group's growth strategies are detailed in the CFO's Report on page 53.

How have we fared over the reporting period?

Key indicators have been identified to measure the Group's economic, social and environmental progress.

| | Unit | 2012 | 2011 | 2010 |
|--|--------------------------|---------|---------|--------------|
| Economic | | | | |
| Retail sales | R'm | 11 767 | 10 673 | 9 454 |
| Core HEPS | cents | 503.0 | 420.6 | 285.7 |
| Operating margin | % | 14.8 | 13.4 | 10.5 |
| Dividends per share | cents | 314.0 | 252.0 | 173.0 |
| Share price (closing) | Rand | 94.34 | 63.38 | 39.80 |
| Return on net worth | % | 43.8 | 42.2 | 32.5 |
| Cash sales as a percentage of total sales | % | 81.4 | 83.8 | 83.9 |
| Social | | | | |
| Total number of people employed | | 17 894 | 17 887 | 17 300 |
| Investment in people learning and development* | R'm | 25.1 | 9.9 | 7.0 |
| BBBEE rating | | Level 6 | Level 6 | Not measured |
| Corporate social investment | R'm | 13.0 | 11.4 | 7.4 |
| Enterprise development investment | R'm | 21.4 | 1.5 | Not measured |
| Environmental | | | | |
| Carbon emissions | CO ₂ e tonnes | 141 485 | 147 592 | Not measured |

*2012 included capital expenditure as per BEE recognition criteria



VALUE ADDED STATEMENT

Economic value added

The Group annually measures the value added to the key stakeholder groups by the activities of purchasing and selling merchandise. The trend of value-add over time provides an indication of the Group's sustainability process.

| | Note | 2012 R'000 | % | 2011 R'000 | % |
|-------------------------------------|------|---------------|-----|---------------|-----|
| Retail sales | | 11 766 765 | | 10 673 364 | |
| Other revenue | 2 | 340 074 | | 294 392 | |
| Cost of merchandise and services | | (8 718 991) | | (8 006 552) | |
| Value added | | 3 387 848 | 100 | 2 961 204 | 100 |
| Applied as follows: | | | | | |
| Associates' costs | | | | | |
| - salaries and wages | | 1 264 281 | 37 | 1 153 872 | 39 |
| - other benefits including training | | 147 709 | 4 | 128 909 | 4 |
| Depreciation and amortisation | | 190 010 | 6 | 195 001 | 7 |
| Taxation | | 569 114 | 17 | 473 950 | 16 |
| Dividends to shareholders | | 670 381 | 20 | 512 308 | 17 |
| Net earnings retained | | 546 353 | 16 | 497 164 | 17 |
| | | 3 387 848 | 100 | 2 961 204 | 100 |

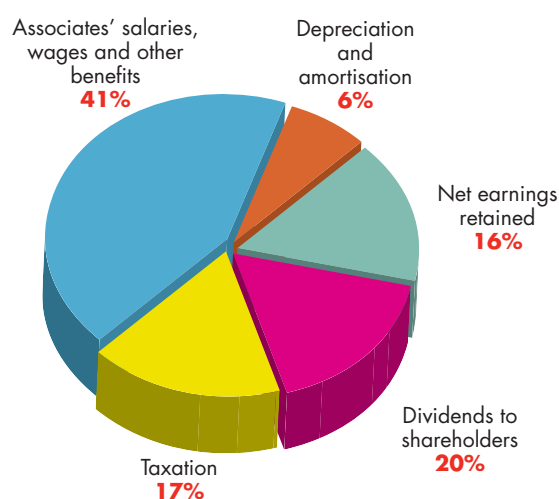
Notes to the value added statement:

1. Value added

Value added is the wealth that the Group has created by purchasing, manufacturing and selling its merchandise and services. The above statement shows how this wealth created has been applied among the Group's stakeholders leaving an amount to fund the replacement of assets and facilitate future growth.

2. Other revenue

| | 2012 R'000 | 2011 R'000 |
|-------------------------------|---------------|---------------|
| Interest on trade receivables | 197 194 | 163 965 |
| Net finance income | 44 392 | 54 662 |
| Club fees | 12 412 | 12 092 |
| Service fee revenue | 8 232 | 7 091 |
| Premium income | 70 544 | 47 714 |
| Other income | 7 300 | 8 868 |
| | 340 074 | 294 392 |





**KIDS
LIKE
us...**

know summer
never gets
old

Product available in store from 28 November
Shoes & accessories available in selected stores



Mr Price



www.mrprice.co.za



Activities carried out in relation to the strategic framework and strategic profit model:



| Measure | Goals |
|---------------------------|---|
| Margin management | |
| Place | Expand stores where trading density exceeds optimal level |
| | Identify areas where smaller format stores can be opened |
| | Exit from unproductive space |
| | Ensure rental costs are minimised and within store feasibility parameters |
| | Maintain freshness of the brand via store design and layout |
| | Ensure appropriate level and allocation of capital expenditure to maintain brand appeal |
| | Research and conduct tests to support the internationalisation of the business |
| Product | Allocate appropriate trading areas to high performing departments |
| | Gain market share |
| | Consider new concepts and strategic alliances or acquisitions |
| Value | Maintain appropriate mix of fashion, quality and price |
| | Keep cost structures low |
| People | Ensure adequate retail training |
| | Focus on executive development to increase leadership skills |
| | Align incentive structures to attain targets that will drive long-term sustainability |
| | Robust succession plan to be in place |
| | Use technology to support strategic initiatives |
| Communication | Ensure focused and appropriate communication to target market |
| Systems | Technology to support business processes and add value |
| Suppliers | Enhance supplier interaction |
| | Expand resource base |
| Logistics | Improve supply chain capacity and cost efficiencies |
| Asset turn | |
| Increase sales | Detailed under margin management above |
| Minimise assets | Maintain optimum inventory levels |
| | Effective use of cash resources |
| Financial leverage | Reduce dividend cover |
| | Purchase shares to satisfy share schemes |

Activity

Mr Price Apparel expanded 27 stores by a total of 8 420m².

Monthly assessment of trading density by store is performed.

Mr Price Apparel, Mr Price Home and Mr Price Sport have all identified and tested smaller format stores, which will significantly contribute to future growth. The majority of these stores are trading ahead of forecast.

The Group has exited from 10 462m² of unproductive space. Further progress is still required.

Monthly assessment of store performance is undertaken.

Rental costs as a percentage of retail sales amounts to 7.5% (2011: 8.0%).

Where rentals could not be negotiated in line with store feasibilities, the Group considered not renewing the lease or opening the store.

New generation stores launched in the three Mr Price divisions in November 2011 are trading ahead of expectations.

The budget for the ensuing year and the strategic plans for the next five years reflect capital expenditure allocations to the businesses that generate the highest returns. Consideration is also given to keeping all brands fresh. Mr Price Apparel received 56% of store capital expenditure and in 2013 this is expected to be 61%.

An appropriate capital expenditure allocation between new stores and expanded space was made. The split in the current year was 34:66.

Capital expenditure was curtailed during the recession and in the 2013 financial year will increase to approximately R311 million (prior to capital expenditure relating to new distribution facility).

Keeping in line with investing in major African markets, the first corporate-owned test store in Lagos, Nigeria, was opened in March 2012. A store is also scheduled to open in Accra, Ghana, in June 2012.

Allocation is the subject of continual review, from merchandise reviews to strategic planning sessions.

The market share in Mr Price Apparel has increased to 12.7%. In the second half of the year three divisions increased market share and one maintained market share.

Potential acquisitions and strategic alliances were investigated during the year, none of which were pursued beyond initial discussions.

Appropriate mix maintained.

Total overheads reduced from 30.7% of sales to 29.6%.

Significant improvement in the training format in the organisation has been made. Refer to pages 30 and 31.

People development practices have been significantly enhanced. Refer to pages 30 and 31.

Incentive structures are tailored annually and aligned to short-term financial results and the attainment of key imperatives per the strategic plans. Refer to pages 108 to 109. Share options are granted to associates to incentivise long-term performance.

A succession plan is in place.

A best-of-breed human capital management system including learning management, recruitment, payroll and time and attendance is being implemented. This will also present an opportunity to re-engineer certain of the Group's business practices and processes.

The marketing team ensures alignment of marketing initiatives with the target market and campaigns are measured against sales achieved. Print and TV campaigns are to be supported by increased social media communication.

Although the capital cost will initially be higher, the benefits of acquiring best-of-breed systems will result in fewer 'school fees' being paid. An appropriate balance between the two alternatives will be maintained. The two most significant systems changes this year were the purchase of an e-commerce system and an internally generated point-of-sale system. Refer to page 77. A strategic IT capability assessment is currently underway.

Supply chain processes were enhanced with costing models being developed. Refer to page 78.

Divisions are continually reviewing their supply base to ensure the optimal mix of price, quality and lead times.

A study was completed by international consultants to define the long-term supply chain blueprint. Refer to page 78. A new distribution centre is expected to be completed in the 2015 financial year.

Detailed under margin management above.

Project Redgold is an ongoing initiative and is delivering on its objectives of ultimately increasing full priced sales and releasing working capital. Improved markdowns have had a significant impact on results in the current year, and in the last five years inventory levels have increased by 29% compared to sales, which are up by 63%.

Strategic plans support the view that cash generated by the business can finance the Group's future growth, the acquisition of shares for share schemes and maintaining an attractive dividend cover.

Dividend cover has reduced from 3.3 times in 2002 to the current level of 1.6 times.

The Group makes grants to the share trusts which utilise these to acquire shares on the open market to cover options awarded. Any purchase of shares will be effected after reviewing market conditions. In the current year, 3 853 889 treasury shares were purchased at an average price of R67.52.





STAKEHOLDER ENGAGEMENT

The Group recognises that there are many people and organisations (stakeholders) interested in its financial, social and environmental performance. Stakeholder engagement is crucial as it enables continual adaptation to changing needs and will sustain the business into the future. The Group's stakeholder engagement process is guided by the principles set out in the AA1000 Stakeholder Engagement Standard (2011) published by AccountAbility.

This year has seen the continued meaningful development of the following stakeholder relationships:

- Associates (our people) – The Group responds to its peoples' concerns and expectations both formally and on an ongoing basis during the year. Harnessing passion and going the extra mile is part of the Group's successful performance (entrepreneurial 'DNA') and must be retained in a performance driven business. Further information can be found in the Report on our People on pages 28 to 33.
- Customers – The Group started to engage with its customers on a new level via social media, resulting in the ability to start obtaining opinions with regard to product and responsible company behaviour. A strong bond with customers, by truly understanding and satisfying their needs, is critical to long-term sustainability. In addition, market research surveys are undertaken regularly to understand the Group's customer behaviours. This key stakeholder group is discussed in more detail on pages 34 to 37.
- Suppliers – Strategic relationships with key suppliers to promote transparency and partnership were formed. Refer to page 38 for more information.
- Investors – An increased level of engagement has been acknowledged with regard to investor expectations and the business principles to which they subscribe. Further detail on this key stakeholder is discussed on page 40.



REPORT ON OUR PEOPLE

Employee engagement

Mr Price Group strives to be a sought-after Company to work for by offering leading career opportunities in fashion-value retailing, in energetic and entrepreneurial working environments. The Group beneficially impacts the lives of not only its 17 894 employees, but also their families and the communities in which they reside, being actively involved in these communities through the RedCap Foundation.

Inspired by the Group's core founding values of Passion, Value and Partnership as articulated through the 'Dreams and Beliefs' philosophy, the culture and climate of the working environment is constantly surveyed to ensure that the needs of associates are heard, that actions are taken to enrich their working lives and to protect the core values.

While direct communication and engagement is preferred, social media technologies are being increasingly explored to find creative and effective ways to engage all associates. A 'ThInk' campaign was run throughout the year, inviting "participation through innovation" with the aim of improving many aspects of the business.

Performance recognition and reward

A core theme running through the Group culture is to actively encourage, recognise and reward exceptional performance and the achievement of personal goals. Performance is measured against well-defined incentive targets and performance discussions are conducted at year end or as required through the year. This culminates in generous financial rewards for outstanding performance in terms of the incentive programme indicated in the Remuneration Report on page 106.

Regular management communication sessions are held to present business results, celebrate team or personal achievements, and re-inforce the spirit of performance. Associates who have delivered outstanding performance or are responsible for exceptional innovation, are acknowledged annually by receiving the Mr Price Group medallion. The Mr Price Group 'Running Man' statue is presented to associates who have contributed consistently to the Group's progress over an extended period. Recipients wholly embody the business culture and are committed to the core beliefs. The Group also recognises associates for long service.

Talent acquisition

While developing homegrown talent is a high priority, attracting the right skills externally is equally important to cater for growth. During the past year, a campaign to creatively profile the Group's employment proposition was conducted directly to potential employees through the Company's social networking platform and through active involvement with schools, colleges and universities. For this campaign, the Group won top national awards from the SA Graduate Recruitment Association for best print media (bronze), best graduate website (gold), best integrated campaign (silver) and top company overall. Continued improvement in systems to administer and store applicants' data has allowed more proactive management of talent pools.



ASSOCIATE ENGAGEMENT

All new associates attend induction programmes introducing their job specific requirements, working environment and the core values contained in 'Dreams and Beliefs'. Considerable improvement to induction processes is planned for the forthcoming year, to cater for the increasingly geographic spread of associates.

The Company has a staff turnover of 24.4% per annum in stores and 11.3% per annum at head office, including support services (permanent associates only). These statistics are within industry norms. Vacancies are preferably filled in-house or with applicants drawn from the local communities with exceptions occurring when associates apply for more senior positions that may require relocation. Stringent pre-employment assessments are conducted for all store positions, including numeracy and behavioural attributes, to ensure that the required levels of skill are achieved.

Employment equity

The Group's philosophy is to encourage associates to achieve their full potential, irrespective of race or gender. In line with this philosophy, associates are encouraged to apply for and secure growth opportunities in the Group as these arise.

The Group recognises the need for its workforce to be fully representative of national demographics and continues attracting, employing and developing people from previously-disadvantaged groups. Special attention is given to taking in graduates from previously-disadvantaged backgrounds and preparing them for future management and specialist retail positions. Pre-employment internships are offered as a way of evaluating young prospective employees, while the RedCap Foundation's JumpStart programme provides soft skills training and work experience for unemployed matriculants in a Mr Price Group store or distribution centre.

With its preferred "appoint from within" philosophy, the Group identifies and develops associates from previously-disadvantaged backgrounds who have the potential to attain top management positions and, accordingly, meet succession plan needs. Attendance at internal and external leadership programmes provides business exposure for these individuals, facilitates feedback on development areas, and assists the Group in attaining the employment equity goals set for the Senior Management and Middle Management categories.

The Executive Transformation Committee reviews and assesses, and the Board ratifies, appropriate employment equity targets in line with the Group's broad-based black economic empowerment plans (BBBEE). Goals have been set to 2017 with action plans to address representation requirements at senior levels. Regular reporting will monitor progress made.

Total Employment Equity Representation at Occupational Levels

| Total African, Coloured and Indian representation across occupational levels | Female Goal 2012 % | Female Actual 2012 % | Total Goal 2012 % | Total Actual 2012 % |
|--|--------------------|----------------------|-------------------|---------------------|
| Top management | 3.0 | 2.8 | 3.5 | 2.8 |
| Senior management | 14.5 | 11.3 | 24.5 | 18.6 |
| Middle management | 20.0 | 20.4 | 37.1 | 35.9 |
| Junior management | 57.9 | 58.5 | 79.4 | 79.2 |
| Semi-skilled | 69.4 | 70.6 | 97.0 | 97.0 |
| Unskilled | 42.0 | 47.0 | 99.0 | 100.0 |

An employment equity and skills development forum, fully representative of the Group's associates, meets regularly to discuss progress in employment equity, identify and recommend steps to overcome barriers to affirmative action and to ensure adherence to relevant legislation.



Career and personal development

The Group offers outstanding career opportunities and actively encourages associates to pursue their ambitions within the Group. Development discussions are held with associates at least annually to discuss personal growth and career development, with line managers responsible for ensuring that these discussions are conducted properly and give rise to meaningful personalised development plans.

During the year, an organisational psychologist was appointed, offering line managers and associates a specialist capability for assessing, evaluating and identifying areas of potential performance improvement through personal development.

Management and leadership development

The Group has a history of successful leadership growth, attributable to appropriate succession planning and the application of innovative programmes. Given the hands-on nature of retail, the Group's approach to leadership development is to encourage managers to take direct ownership for their particular area of responsibility and to use the programmes provided to build their own entrepreneurial leadership style. During the year, the Group continued to partner with the Gordon Institute of Business Science to provide creative and highly developmental leadership programmes for designated individuals. These programmes are designed flexibly to cater for unique peer group needs, taking into account the day-to-day time and scheduling demands of the busy retail working environment and include:

- The Emerging Leaders Development Programme for entry level leaders who display high potential for future leadership positions;
- The Advanced Leaders Development Programme available to individuals already in positions of influence and who are candidates for growth into higher levels of leadership; and
- Executive Development opportunities designed for incumbent senior executives who have specific developmental requirements in line with the demands of their positions and/or current Group strategic priorities.

Programmes with more direct skills development objectives continue to be offered to managers and leaders, either to facilitate individual growth or to promote the development of a collective group capability. These include:

- The internationally facilitated programme in Strategic Planning and Management in Retailing focused on productivity measures and key retail performance indicators;

- The Area Manager Development Programme that develops retail operational management skills; and
- The Management Development Programme that measures and develops high-potential managers against international leadership competencies.

During the year new leadership development initiatives were identified and implemented, including programmes secured through the Group's relationship with the Wholesale and Retail SETA. This included placement of five candidates on the SETA's International Leadership Development Programme, as well as 14 middle managers on the Retail Management Development Program which commenced in February 2012.

Ongoing partnerships with leading international universities have proved highly beneficial. A major achievement was to secure a preferential relationship with the Centre for Retailing Excellence (CRE) at the Sam M. Walton College of Business, University of Arkansas. The Group has gained international exposure through the talent exchange programme by participating in the CRE, and has been invited to participate on the CRE Board. This relationship provides direct access to top international academic and training experts in retail, supply chain and logistics.

The personal growth and development of leaders is supplemented by personal and career development discussions, comprehensive leadership assessments, development of personal development plans and regular feedback on performance. Mentoring and coaching are offered on-the-job, or more specifically as required.

Talent development

The Board and top management recognise the importance of attracting, developing and retaining world-class skilled retailers and managers in all disciplines to ensure competitiveness and sustainability. This is reflected in the allocation of a longer term budget to the development of talent and has seen a 153% increase in investment compared to last year. This increased investment has been in developing cutting edge methodologies using modern technology in order for there to be greater reach in the number of associates developed regardless of where they are geographically located.

The constantly increasing demand for scarce skills among competing Southern African retail organisations and the need to retain this talent necessitated increased attention on succession planning and career development and further improving the quality and delivery of training and development during the year. The Red Cap Academy

ASSOCIATE ENGAGEMENT

CONTINUED

(RCA), as the in-house institution through which all learning and development programmes are facilitated, continued to grow its expertise, improve its delivery capability and meet its longer term objective to be a top retailing academy. The RCA employs innovative training practices including online, on-the-job and classroom-based learning, drawing on internal subject matter experts, top external faculty and carefully selected service providers.

Precise job and competency profiling is at the core of the design and development of training material and the introduction of a specialist psychometric assessment capability has enabled more accurate evaluation of the outcomes of training received. This capability will also ensure more effective identification of individual training needs of core associates.

A major achievement remains accreditation of the RCA, allowing associates to obtain credits towards qualifications and secure recognition for training received. Merchandise skills continue to be the Academy's primary focus in accordance with the Group's merchandise standards, as well as frontline operations management development. Based on the demands of the business, intern development programmes in merchandise and store operations ensure a feed of externally selected trainees into areas of need, while

internal trainees are provided with meaningful work under the guidance of allocated mentors and trained according to an individually paced hierarchy of learning.

The e-learning methodology continues to provide an effective training solution to the geographically widespread store locations. This method has made learning and development initiatives available to thousands of associates at store level, providing access to learning at point-of-sale terminals on a daily basis and new modules are continually being developed. Participation is actively encouraged as a way to progress careers and promote job security. The effectiveness of the medium is highlighted by the 9 096 associates who have completed one or more of the available e-learning modules, such as an overview of point-of-sale, stock control, credit and business administration, customer service or a specific module on product knowledge.

The Group supports the national skills initiative through learnerships. These are available across various disciplines such as logistics and store management and enable associates to receive a nationally recognised qualification. During the year, 80 associates were actively involved in the learnership programme, 87% of whom are previously-disadvantaged individuals.



| Key achievements in talent development | 2012 | 2011 |
|---|---------------------|------------|
| Number of off-the-job learning and development programmes completed | 10 610 | 15 244 |
| Number of programmes in various skills and compliance completed (inclusive of e-learning) | 28 255 | 23 515 |
| Associates who have completed various leadership development programmes | 3 241 | 1 203 |
| Investment in learning and development | R25 160 637* | R9 963 796 |
| Average learning and development days per person | 3.7 | 3.1 |
| Percentage of previously-disadvantaged individuals participating in learning and development programmes | 87% | 83% |
| Percentage of females participating in learning and development programmes | 70% | 73% |

* 2012 included capital expenditure as per BEE recognition criteria



Employee relations

All associates with more than 12 months' full-time service are invited to participate in the Mr Price Group share or share option schemes, detailed on pages 110 to 113. As these employees are therefore part-owners in the Company, they are referred to as partners.

Maintaining good working relationships is of utmost importance to the Group. Developing and maintaining one-on-one relationships with associates opens communication channels with management. Frequent communication sessions are held within divisions to update associates on business progress, celebrate achievements and introduce new associates. General employee communication and information sharing is conducted through Red Cap TV with informative broadcasts delivered twice monthly to associates through intranet or point-of-sale technologies. A social media policy has been developed to provide guidelines for new and innovative ways of communicating internally using social networking technologies.

The regularly conducted climate and culture surveys across all divisions allow associates to confidentially highlight areas of concern and thereafter to discuss these in facilitated focus groups, thus contributing to improving the workplace.

The review, upgrade and re-documentation of human resources policies has been completed and the policies standardised across the divisions. Tight control,

communication and monitoring of best practise policies ensure that the Group retains its status as a leading destination for career retailers.

The Group complies with all relevant labour legislation including the Labour Relations Act, the Basic Conditions of Employment Act, the Sectoral Determination Act No 9, the Skills Development Levy Act, the Skills Development Act, the Employment Equity Act, the Unemployment Insurance Fund Act and the Occupational Health and Safety Act. Line management is supported by well trained employee relations practitioners.

Proposed amendments to national labour legislation during the forthcoming year may pose challenges to the Group, however these changes have been anticipated and preparatory work conducted to mitigate risks that may arise.

During the year, 21% of dismissals were referred to the Commission for Conciliation, Mediation and Arbitration (CCMA). Of those referred, 51% were settled at either conciliation or arbitration. From the cases arbitrated at the CCMA, 70% were determined in favour of the Group.

Ethical behaviour

The Group has partnered with an independent organisation to provide a confidential toll-free number for reporting suspected fraudulent activity or unacceptable behaviour. Associates are encouraged to be alert to



fraudulent or unacceptable activity and immediately report instances to the Whistle Blowers' fraud hotline. Internal Audit confidentially investigates reported incidents.

Each associate acknowledges receipt of a detailed Business Code of Conduct upon joining the Group. Senior and other selected associates complete annual declarations in which compliance with the Code is confirmed and any external interests or relationships that could potentially give rise to a conflict of interest are disclosed. A Social and Ethics Committee has been established and held its first meeting in May 2012.

Wellness

Full-time associates are offered membership to the subsidised Group medical aid, while the cost-effective medical aid product Discovery Keycare Plus offers associates access to affordable medical aid benefits. Currently 3 959 associates, representing 30.0% of permanent associates, have cover for themselves and their families through one of the medical aid options.

The Group encourages associates to make healthy lifestyle choices. This philosophy is promoted annually through the Wellness Week and via regular Red Cap TV broadcasts. Through both the medical aid programmes and Wellness Week, associates have access to health counselling and prevention and risk-control programmes to assist with information and treatment regarding serious diseases.

Occupational health and safety

The Group encourages safe working practices and 9.5% of permanent associates have been trained as health, safety and/or fire marshals. This includes those who have completed a first aid course. Regular attention is paid to workplace health and safety with the required practice drills and safety reviews being conducted.

In the year under review, three serious work-related accidents were reported, while the number of minor injuries on duty increased from 63 to 92.

Human Capital Management systems

In order to transform human resources management practices to a world class standard, investment in leading edge information systems and technologies is required. Comprehensive and in-depth research and analysis was conducted during the year, identifying the best possible solutions available. Proposals specifying the highest value-add and most cost-effective options for workforce management, learning management and payroll systems implementations were evaluated, whereafter the successful service providers were appointed. A core Human Resources system will follow at a later date.



CUSTOMER & BRAND INTERACTION ON A WHOLE NEW LEVEL

.....

Social media, when used to its fullest potential and executed correctly, will become one of our most effective marketing assets. No longer is communication and broadcasting a one-way street - our customers now have a voice and as much as we can educate them, social media allows them to educate us too. It's now a two-way information highway, the traffic flow is fast and there's no turning back!

.....

COMMUNITY OF BRAND CHAMPIONS

ENGAGE WITH YOUR CUSTOMERS, KEEP THEM ENTERTAINED, AND THEY'RE FANS FOREVER.

Social media creates an ever-growing world where our brand and fans can live, learn and experience each other together; through competitions, giveaways, open discussion and image sharing, to name a few. This interaction and feedback is invaluable to brand strategy. LET'S CALL IT THE **THREE I'S**.

“

IF YOU DON'T KNOW
WHO YOUR
FANS ARE,
YOU JUST HAVE
CUSTOMERS

”



♥ INCLUSION

.....

We love offering our fans the opportunity to show off their individual style. We do this by capturing them on the street or in-store, and then featuring them in our MRP Magazine and on our Facebook page. The more we include them, the more they “share” us.



Mr Price
OUR MAGAZINE



MXO 26
multi media
designer



TRACY 20
graphic designer

Seeking Black
**GENERATION
NEXT**

AWARDS

**WINNER OF THE COOLEST
FASHION & ACCESSORY STORE 2011**

SURVEY DONE ON SOUTH AFRICAN YOUTHS AGED 8 - 22 YRS TO SEE
WHO THEY THOUGHT WERE THE UBER-COOL BRANDS OUT THERE.

♥ INCENTIVE

Experiences rather than product prizes also prove invaluable to building brand loyalty. We've offered everything from a trip to London, VIP treatment at the O31 Fashion Show, a style make-over, a girls pamper party and even a day on the set of one of our shoots. Who wouldn't want to get involved?



**WIN AN EXCLUSIVE
VIP EVENING**

**AT THE O31 COLLECTION - DURBAN'S PREMIER FASHION EVENT
ON THE 21ST MAY
FOR YOU AND 3 FRIENDS**

♥ IN LOVE

Customer feedback really helps us to improve on our fans' shopping experience as well as our fashion offering. We can find out almost immediately what is working and what isn't. This information we get from our fans can be channelled almost immediately to our buyers for them to act upon.

MR PRICE AND 95 697 OTHERS LIKE THIS



Simón Stephens Love MR PRICE :-)) my whole wardrobe is filled with ur brand!! and love the fact every season new trends r being set n ur collaborations with upcoming designers r awesome!! keep it up! #hugeMrPricefan"



Alessia Pinna Got the most amazing stuff yesterday, totally broke but at least ill be broke in style"



Athena 'Karamelitsa' Deligatos! hope u guys are number 1 in the country again! Reason being u guys are probably the only store in Sa that properly keeps up with fashion and all types of fashion that caters to different tastes ! Also u make it affordable for evryone ! Doubt I'd be stylish as a student if it weren't for u guys ! Anyone I know comes to u guys, all classes of financial backgrounds ! As soon as I get paid I usually blow it at u guys ! But yeah def worth it ! To ur designers, I bow down to u guys ! Thnx for bein fashion forward ,makin Sa a fashionable country



Melissa Wright new ads are amazing! really loving the new style of Mr Price. definately becoming a brand that stands out for style!the new look and feel are wicked cool!well done!



Siyename Ncinci Mashizal! m obsessed with Mr Price...i love the bold colours, slouchy tops, shorts, shoes, sunnies you name it!! its like you're being my own brand ambassador!! keep up the amazing work... Crazy Love for you Guys!!



Charis Kb love all the colours in store sooo fresh and happy!





ORIGINAL AND INNOVATIVE

CONSTANTLY PUSHING BOUNDARIES TO KEEP OUR FANS EXCITED.

Simple gaming and competition mechanics, fun marketing tactics, all integrated with social media platforms, are just a few ways where we can continue to "wow" and delight our fans. Social media is all about inclusion, and as soon as a fan feels a part of something cool and street credible, they will tell friends, encourage "sharing", and continue to push the love forward.



PAPER DOLL APP

Fans could use all the products from our RT catalogue to 'dress up' a paper doll with their own looks and get friends to vote. Simple, fun and super effective.



FASHION MOVING FORWARD

To launch our new generation store and new brand evolution, our "Fashion Moving Forward" campaign took the brand to the streets in a sort of giant "moving catwalk" or "Fashion Wagon". Fans followed us around the country and engagement levels increased dramatically as we uploaded all activity onto our social media platforms.



031 COLLECTION AND AGYNESS DEYN

Young designers got a chance to showcase their talents with an opportunity to have their range produced and sold in selected Mr Price stores. International model Agyness Deyn was brought out to judge the event as well as style one of our ladies ranges. She also got involved in some RedCap Foundation work while she was over here. We love Aggy!



We love to connect, follow us.

BROADCASTING, LISTENING AND RESPONDING

GIVE FANS A VOICE AND LISTEN UP...GOOD.

Social media now enables brands to interact and communicate with their fans on a personal level like never before. It gives them an instant voice, which in turn, forces brands to constantly check themselves. Online reputation management tools allow us to listen to online conversations, monitor brand sentiment and integrate the findings into our product offering and brand experience. It is our key to healthier customer engagement and risk mitigation as well as being imperative to improving the shopping experience and delighting our fans every day!

SOCIAL MEDIA STATS

APRIL 2011 - MARCH 2012

138%

FACEBOOK FANS

98%

E-MAIL DATABASE

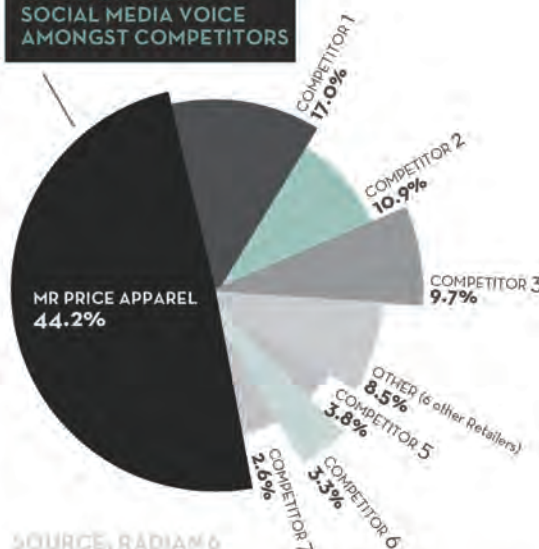
516%

TWITTER FOLLOWERS

0 → 97 000

MXIT SUBSCRIBERS

SHARE OF ONLINE
SOCIAL MEDIA VOICE
AMONGST COMPETITORS



SOURCE: RADIAN 6

MR PRICE IS
CURRENTLY THE
5TH LARGEST
FACEBOOK GROUP
IN SOUTH AFRICA

SOURCE: SOCIALBAKERS



OUR BLOG: inthefashionloop.com
www.mrp.co.za



SUPPLIER ENGAGEMENT

Supplier engagement and sourcing are not simply about buying at a lower price - a good sourcing strategy should be in a constant state of flux, shifting to take account of changing markets, competition, costs, risks and opportunities. Its foundations must fit with the Group's overall culture, corporate objectives and brand positioning. The Group's supply chain strategy is aimed at providing an essential framework to make Mr Price's sourcing practices a competitive advantage and a strong driver of increased shareholder value.

| | | |
|---|--|---|
| | Sourcing | |
| | Retail market | <ul style="list-style-type: none"> Understand market needs on margin, quality, cost and time. Keep a close eye on increased competition, falling margins and consumer demand for newness. |
| GREAT VALUE Focus on fashion, quality and cost. | Brand positioning | |
| | Cost factors | <ul style="list-style-type: none"> Cost model will compare suppliers and countries of origin. Costs to consider include sampling, production costs, cost of raw materials, freight, logistics, customs duties, quality control, disposal and rework, loss of sales (due to quality or delivery problems) and markdowns. |
| | Non-cost factors | <ul style="list-style-type: none"> A focus on cost should not be at the exclusion of non-cost elements. These include local knowledge on a specific product category, the availability of raw materials, sufficient production capacity, ethical and social standards, geo-political risks and quality. Risk and non-cost factors should be scored against the cost benefit of switching to any region. |
| Set optimal mix of local manufacturers and suppliers and overseas factory direct relationships. | Sourcing channels | |
| | Sourcing areas | Consideration is given to lead times, visibility, delivery reliability, political stability, size and flexibility of production capacities, product quality, social conditions of production, buying price, duties, inbound logistics, product design, and technical skills. |
| Chosen channel must match the overall supply chain strategy. | Selecting and optimising channels | |
| | Balanced portfolio of suppliers | These include strategic partners who work collaboratively with the Group, core suppliers who may only work on certain product groups and additional suppliers, who are often a back-up or new supplier. All categories of suppliers have an important role to play. |
| | Sourcing strategy in practice | The foundations of a sourcing strategy must fit in with the overall corporate strategy. |

Having the right product, at the right place, at the right time and at the right price is what makes or breaks a fashion-value retailer. The Group's ability to perform well is aligned with its ability to partner with its key suppliers. In the last 18 months, a number of changes have taken place worldwide which have significantly impacted the apparel industry (refer to pages 13 to 15 for more detail). These factors have influenced both developed and developing regions. As a result, the Group has further enhanced its sourcing and supply chain strategy which is intended to provide existing suppliers, through improved communication, with its merchandise related requirements and expectations. In certain instances, this has led to a reduction in lead-times from four to three months and an improvement in on time and in full deliveries. There is also a commitment for building strategic business relationships with the Group's best suppliers.

The overall sourcing strategy is to achieve an optimum balance between local and overseas manufacturers and suppliers, and will entail both direct imports and working with third parties. A long-term project is underway to reduce country risk and dependence on China in favour of other countries, including South Africa.

During the year the Group:

- strengthened its relationship with and increased merchandise acquired from local manufacturers by 17%; and
- provided an enterprise development loan to a key supplier to expand local operations.

Refer to Group Logistics and Distribution on page 78 for more information.

PMO (price mark on) - Prices

The Group will continue to provide its customers with amazing value. The aim is to always exceed expectations and this will be achieved by continuing to be creative and innovative and by constantly developing in all areas. Suppliers are a significant part of this strategy and are encouraged to find smarter technical solutions and/or to offer other possible price alternatives for quality, manufacturing and trims.

ON TIME - On time delivery

The Group's suppliers need to meet their committed delivery schedules which is key to offering customers updated fashionable merchandise. However, suppliers should also have the flexibility, when required, to react to how a specific product is trading - supplier's ability to hold back or accelerate the delivery of stock to the Group.

LEAD TIME - Shorten lead times

This is the Group's top priority in relation to suppliers as the merchandise in-store must always be up-to-date and fashionable. Both first development sample and production lead times are crucial. Focus will be on sample lead time improvement because it's important to get correct samples made within the right time and keep enough time in production in order to secure the bulk quantity with the appropriate quality levels.

Enterprise Development

Refer to page 102 for details on developments that have been made in relation to local suppliers.



INVESTOR ENGAGEMENT

Investor engagement has received increased focus in recent times. The following activities have taken place during the current year:

- Frequent meetings with local and international analysts and investors have been held at the Group's corporate headquarters;
- Attendance at lunches, dinners and store visits with the investment community;
- Half year and year end presentations to the Investment Analyst Society (IAS) in both Cape Town and Jhb;
- Invitations were extended to the major institutions and shareholders for one-on-one meetings immediately after the IAS results presentations;
- In recognition of the increasing international shareholding (36.4% at year end), the Group embarked upon its inaugural international roadshow to London in November 2011. This proved very successful, with approximately half the investors visited either acquiring equity in the Company for the first time, or increasing their stake. The London roadshow will now be a permanent feature on the investor relations calendar and has paved the way for a planned USA roadshow in June 2013 with RMB Morgan Stanley;
- The Group, in conjunction with its external public relations partner, Corporate Image, embarked upon a

market survey with the investment community, during which their opinion on a host of communication matters and disclosure of information was sought. The questionnaire, together with summarised results, is posted on the Group website (www.mrpricegroup.com). The Company recognises that improvements can always be made, but was very satisfied with the results obtained; and

- Partnering with Bank of New York Mellon, the Group undertook the necessary research and completion of the documentation requirements for the establishment of a sponsored level 1 American Depositary Receipts (ADR) programme. This will facilitate the acquisition of the Company's ordinary shares by certain US investors. It is expected that all necessary registrations and formalities will be finalised early in the new financial year and that the programme should be in operation by June 2012.

In recognition of the increased focus given to improved communication, the Group received the following recognition, which was determined by votes by the members of the Investment Analysts Society:

- Best presentation to the IAS – Companies with a market capitalisation between R5 billion and R20 billion (June 2011); and
- Best reporting and communication in the Consumer Services sector (June 2012).







CHAIRMAN'S REPORT

Nigel Payne

Search

I am privileged to report to our shareowners, our people, our business partners and all other stakeholders on behalf of the Board. The very pleasing operational and financial performance reported on by the CEO, Stuart Bird, and CFO, Mark Blair, reflect the efforts of thousands of people over the past number of years, and establish both the foundations of and the momentum for the next few years.

The past year has seen a significant increase in the percentage of the Company owned by shareholders resident outside South Africa. We welcome you and appreciate your confidence in us. As detailed in the Remuneration Report, we are pleased that the vast majority of our management and staff have a beneficial stake in the Company. This model has proved itself over a number of years to add value not only to our people, but also to the Company and its shareholders, whilst simultaneously contributing to our black economic empowerment initiatives.

Our current market share, profitability, capitalisation and reputation are a result of:

- The vision and values of the founders, as defined by our 'Dreams and Beliefs'. The Board has recently reviewed these foundations and confirmed them as the bedrock upon which the Company will continue to be built;
- A coherent strategy, implemented consistently over a number of years; and
- Excellent operational implementation by our passionate leadership and their teams.

The Board devotes a significant portion of its time and effort to ensuring that these

foundations remain robust in support of our operational plans, budgets and five year targets.

The increasing polarisation of the global economy, accompanied by significant volatility, but also reflective of a shift towards emerging economies and younger, more demanding consumers, provides the Group with significant opportunities to expand its fashion-value offering. As in the past, these will be undertaken only after careful consideration, detailed market testing, and supported by robust competencies and systems. We believe that there is no substitute for excellence, and thus welcome the arrival in our home market of a number of other top retailers – competition will make us stronger, to the benefit of our customers.

As indicated in the CEO's Report, we have embarked upon a number of strategic initiatives, including internationalisation, expansion of our channels to market, further improving our merchandising, supply chain and logistics capabilities, launching new format stores, upgrading our IT systems whilst continuing to be responsible corporate citizens. The fact that the Board has approved so many significant initiatives

CHAIRMAN'S REPORT



simultaneously is reflective of our confidence in the leadership teams, the capacity of our divisional executives and the passion of all in the Mr Price Group family.

The Group has significant financial capacity to invest in these initiatives, which will in due course appear as assets on our balance sheet. In a quirk of accounting however, our biggest investment, namely in our people, is expensed on an annual basis. The effectiveness of such investment is probably best reflected in our cumulative growth in earnings and dividends, as well as in the culture and passion that pervades our business.

The Board has devoted a significant amount of its time to ensuring that we remain true to our values, have an appropriate strategy and the best possible leadership team to implement it. Our recruitment, development and reward mechanisms are all tailored to this end. The success of these initiatives is reflected in the diversity of awards bestowed on the Company recently, including for fashionability, multi-media, recruitment and development of talent, corporate

social investment, financial reporting and the like. Financial markets have expressed their approval via a succession of record share prices.

The governance of the Group has evolved over the past few years and will continue to do so. The Board comprises a good mix of retail expertise, not only amongst the executives but also in the continued service of our founders, Laurie Chiappini and Stewart Cohen. The non-executives bring a good mix of specialist expertise as well as a blend of new blood and significant experience in the Group. The Board is developing a board skills matrix which, together with a robust annual Board and Director evaluation process, will form the basis for the structure and composition of the Board, as well as defining steps towards further enhancing our corporate governance and the role of the Board.

I believe that the Board, and each individual Director, have functioned effectively during the year, have made a valuable contribution to the Group, and have certainly earned their Directors' fees. The culture in the boardroom is robust, based upon transparency and

mutual respect, but with significant space for challenge and independent thinking. I thank my fellow Directors for your confidence in appointing me as Chairman, and my predecessors Alastair McArthur, Stewart Cohen and Laurie Chiappini and Lead Director, Bobby Johnston for the quality board and governance structures that I have inherited.

On behalf of the Board and the entire Mr Price Group family, I acknowledge and thank Alastair McArthur and Chris Yuill for their extensive contributions over many years and wish them well for the future. We will miss you. We welcome Daisy Naidoo to the Board and reluctantly accept the decision by Sonja Sebotsa not to make herself available for re-election due to the pressures of her increased business commitments. We hope to welcome her back in future.

While there is much to be done to prepare ourselves for the future, we take comfort that we have the benefit of doing so while being propelled by the tailwinds of past initiatives. Momentum is our friend.





CEO'S REPORT

Stuart Bird

Search

- Whilst the past year presented some challenges, our formula of great fashion and quality at excellent prices proved to be a robust one and again produced pleasing results.

These results are a direct consequence of all the outstanding people in the Mr Price family who, guided by our values of Passion, Value and Partnership, constantly provide innovative ways of delighting our many customers.

Through presenting their customers with another year of great fashion and value, Mr Price Apparel further grew market share. Despite the resourcing challenges that occurred during the year, being the overhang of the cotton crisis in the first half, the termination of Duty Credit Certificates in September and the currency volatility in the second half, the division again managed to improve its operating margin.

During the year a number of very successful merchandise range collaborations were undertaken with certain notable individuals. The first being with international super model Agyness Deyn and others with local designers Holmes Bros, Cleo Droomey and Amber Jones.

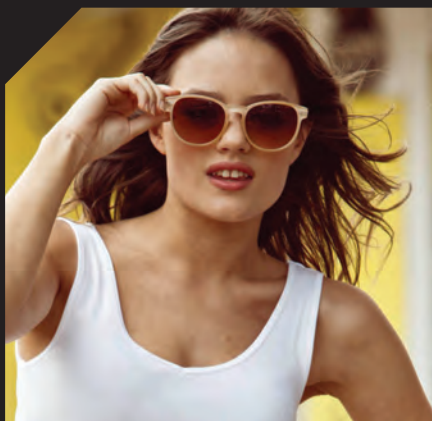
A key criteria in selecting personalities to collaborate with in developing these ranges, is their authenticity and alignment with the values of our brand. They are not just fashion mercenaries.

Another area that has had very good success is that of our social media platform. At the initial stages of planning we wanted to ensure that our interaction with our customers and any other interested parties was a positive one and that our sites were not dominated by negative issues. This has been achieved by frequently posting relevant, exciting material about fashion and our business, as well as dealing with any negative issues promptly and sincerely. We are very pleased that our Facebook page has the fifth largest following in South Africa in the survey done in April 2012 by the global social media and digital analytical company, Socialbakers.

Our Mr Price Apparel store in Lagos, Nigeria, was opened with much anticipation on 29 March 2012. This was our first corporate-owned store outside the SADC region and the first step to fulfilling our strategy to own and control our stores in new markets wherever possible. Although the store has not been open very long, the early results are very encouraging. We are planning to open our first corporate-owned store in Ghana in June 2012 and anticipate good results as the previous franchise store, when stocked, performed very well.

After successfully executing turnaround strategies the previous year, Mr Price Home, Mr Price Sport and Sheet Street have all grown their contributions and operating margins strongly from these bases, with Mr Price Home and Sheet Street achieving double-digit operating margins for the first time.

In addition, Miladys has performed significantly better since the half year and continues to do so. We are encouraged by the progress the division has made, as are their customers, with Miladys market share per the Retailers Liaison Committee (RLC) growing solidly in every month since September 2011.



As a Group, we continue to invest in our people. Over the past year we trained 9 096 of our associates, of which 87% were black, completing 28 255 training courses. Our training and development programmes are designed to not only educate our people on retail skills, but to also entrench our culture, develop future leaders and to ensure that areas of skills scarcity are addressed. This is critical to ensure that we have a sustainable retail business.

In addition to opening 46 new stores across the Group, good progress was made in our store right-sizing programme, with 10 464 m² of expansion space brought on stream during the year and 16 132m² of redundant space vacated. The expansion space is typically acquired in store locations where turnover and efficiencies are compromised by excessive trading densities. Some of the significant expansions this last year were the Mr Price Apparel stores in Sandton City, Eastgate, Tygervalley and Church Street, Pretoria, all of which have delivered outstanding results.

We also launched Mr Price Apparel, Mr Price Home and Mr Price Sport's new generation stores in Sandton City in November 2011. Our customers' response to these new generation stores has been most pleasing and after some minor fine tuning, we are now rolling it out for all new stores, expansions and as revamps to certain high profile stores.

In July 2012 we plan to launch our online retail offer. This will start with the full Mr Price Apparel range with the intention of the other divisions to follow in due course. The successful implementation of this platform will provide future opportunities not only in our existing markets, but in other markets where we are not currently present.

The work on merchandise planning and supply chain, started as Project Redgold some years ago, has continued. Part of the success of this was evidenced by our distribution centres having their smoothest peak season ever, despite handling record volumes. The major projects currently in progress are Location Planning and Consolidation and Shipping from Source.

A project to scope out our future distribution centre requirements was recently completed and the outcome is that we will build and commission a new distribution centre in 2014, with the site selection process currently underway.

In addition to this, we are also evaluating our current IT architecture in relation to the future business requirements. Our existing in-house developed core systems have served the Group exceptionally well, providing bespoke solutions at low costs. However, with the rapidly developing technologies and changing business requirements, we believe that an in-depth review is required to give guidance on the way ahead. This is currently underway.

As we look ahead we recognise that there remain many economic challenges, however, we believe that by continuing to invest in our ability to improve what we do, we will not only continue to grow in our existing markets, but be able to take advantage of opportunities in new markets.





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CFO'S REPORT

Mark Blair

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Highlights

The current reporting period included 52 trading weeks, while the prior year contained 53 weeks. In order to aid comparison, the impact of the 53rd week in the base period is detailed below.

| | | 2012 | 2011 | | % change | |
|--|-----------|----------|----------|----------|----------|----------|
| | | 52 weeks | 53 weeks | 52 weeks | 53 weeks | 52 weeks |
| Retail sales | R'million | 11 767 | 10 673 | 10 452 | 10.2 | 12.6 |
| Gross profit | % | 41.8 | 41.9 | 41.9 | | |
| Stock turn | times | 6.5 | 6.6 | | | |
| Profit from operating activities | R'million | 1 742 | 1 430 | 1 376 | 21.8 | 26.5 |
| Core headline earnings per share | cents | 503.0 | 420.6 | 405.0 | 20.1 | 24.7 |
| Group operating margin | % | 14.8 | 13.4 | 13.2 | | |
| EBITDA margin | % | 16.4 | 15.2 | | | |
| Net bad debts to book | % | 3.9 | 4.5 | | | |
| Dividends per share | cents | 314.0 | 252.0 | | 24.6 | |
| - interim | cents | 93.6 | 76.7 | | 22.0 | |
| - final | cents | 220.4 | 175.3 | | 25.7 | |
| Dividend cover | times | 1.6 | 1.6 | | | |
| Cash and cash equivalents | R'million | 1 201 | 1 369 | | (12.3) | |
| Return on net worth | % | 43.8 | 42.2 | | | |
| Return on average shareholders' equity | % | 47.2 | 46.0 | | | |

Changes in accounting policies

The Board believes that appropriate accounting policies, supported by sound, prudent management judgments and estimates, have been consistently applied. During the year, the Group adopted new or amended accounting Standards and Interpretations, as detailed on pages 146 and 147 of this report, which did not materially impact results.

Economic and retail environment

Although still net positive at +5 index points, consumer confidence has been in a general decline. This appears to be at odds with the total retail sales in South Africa, as reported by Statistics South Africa, which has reported double-digit growth (or very close thereto) for each of the last three quarters. There is no doubt however, that



the demand for, and resultant increase in unsecured credit balances in South Africa, has positively impacted sales growth, particularly in the second half of the year.

In contrast, business confidence improved in all five sectors surveyed in the first quarter of 2012, and it is the first time in more than a year that more than 50% of businesses are happy with prevailing conditions in the economy. In particular, retail business confidence improved to 61 index points, which is well above the general business confidence level of 52 index points.

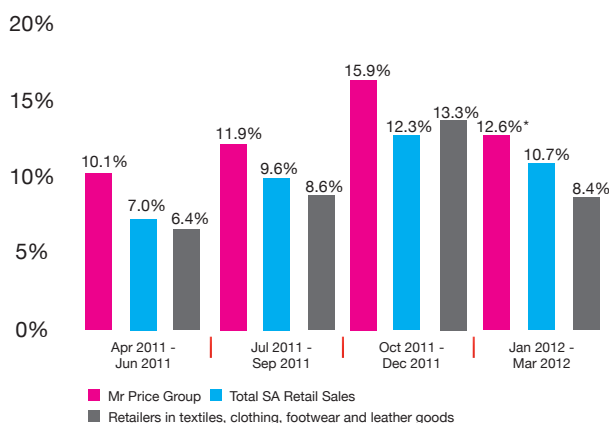
Other positives are:

- Although the unemployment rate has increased from 25.0% to 25.2%, the number of people employed has shown an increase of 304 000 jobs in the last quarter to March 2012, mainly driven by the formal sector;
- CPI has been increasing since September 2010, however peaked at 6.3% in January 2012 and has reduced in each of the following two months to 6.0% in March; and
- GDP has increased for 11 consecutive quarters to March 2012, growing by 2.7% in the last quarter reported.

Financial commentary

The Group continued to gain market share as measured by the Retailers' Liaison Committee (RLC) and increased sales by 10.2% to R11.7 billion (52 week base: 12.6% increase). This compares favourably with the total retail sector, which, as reported by Statistics South Africa, grew by 10.0% for the 12 months to March 2012. Comparable sales rose by 8.2% (52 week base: 10.3%) and 193.1 million units were sold, an increase of 7.6% over a comparable base. Mr Price Group outperformed the market in all four quarters of the year.

Mr Price Group sales growth vs. SA retail sales quarterly sales analysis



*Mr Price Group fourth quarter adjusted to exclude 53rd week in base period
Source: Stats SA



The impact of the 53rd week in 2011 on sales growth was as follows:

| | 2012 | 2011 | | Total sales growth | | Comparable sales growth | |
|----------------------|---------------|---------------|---------------|--------------------|----------------|-------------------------|----------------|
| | 52 weeks R'm | 53 weeks R'm | 52 weeks R'm | 53 week base % | 52 week base % | 53 week base % | 52 week base % |
| Mr Price Apparel | 6 607 | 5 991 | 5 867 | 10.3 | 12.6 | 7.6 | 9.8 |
| Miladys | 1 145 | 1 049 | 1 030 | 9.1 | 11.2 | 12.1 | 14.0 |
| Mr Price Sport | 686 | 555 | 542 | 23.6 | 26.6 | 9.2 | 11.7 |
| Total Apparel | 8 438 | 7 595 | 7 439 | 11.1 | 13.4 | 8.4 | 10.6 |
| Mr Price Home | 2 281 | 2 123 | 2 080 | 7.5 | 9.7 | 6.7 | 8.4 |
| Sheet Street | 1 048 | 955 | 933 | 9.7 | 12.3 | 9.3 | 12.0 |
| Total Home | 3 329 | 3 078 | 3 013 | 8.2 | 10.5 | 7.5 | 9.5 |
| Total Group | 11 767 | 10 673 | 10 452 | 10.2 | 12.6 | 8.2 | 10.3 |

New store openings totaled 46, however weighted average trading space remained flat on last year, as a consequence of store closures and size reductions offsetting expansions and store openings. The Group has been giving the improvement of its trading densities a high priority in recent years. While trading densities have shown meaningful improvement, there is still work to be done and the Group is targeting further improvement in the years ahead.

There were 962 corporate-owned and 28 franchise stores at year end. Details of stores and trading space movements are contained in the divisional performance indicators on page 61.

The Apparel chains increased sales by 13.9% to R8.4 billion with comparable sales up by 10.6% and retail selling price inflation of 4.6%. Operating profit grew by 21.7% to R1.5 billion and the operating margin increased from 17.1% to 18.0% of retail sales.

The Home chains increased sales by 10.6% to R3.3 billion with comparable sales up 9.5% and retail selling price inflation of 5.9%. Operating profit rose by 45.6% to R373.6 million and the operating margin increased from 8.8% to 11.2% of retail sales.

Other income grew by 23.3%, largely due to a 47.8% increase in premium income relating to the sale of financial services products and a 20.3% increase in interest on trade receivables.

The gross profit percentage decreased marginally to 41.8% (2011: 41.9%), however the performance in the second half of the financial year was better than anticipated at the half year stage.

Selling expenses were tightly controlled and increased by 5.6% (52 week base: 6.7%) and constituted 22.5% of retail sales, an improvement on last year's 23.5%. Electricity and water costs increased by 16.0%, which was largely offset by the 3.7% increase in operating lease rentals, which constitutes one of the Company's biggest expenses. Although net bad debt as a percentage of book reduced to 3.9%, the actual write off was significantly higher than the prior year due to the increase in trade debtors of 47.3%. Loss on disposal of property, plant and equipment was lower than the prior year, as a result of the higher number of store closures and size reductions that took place in that period.

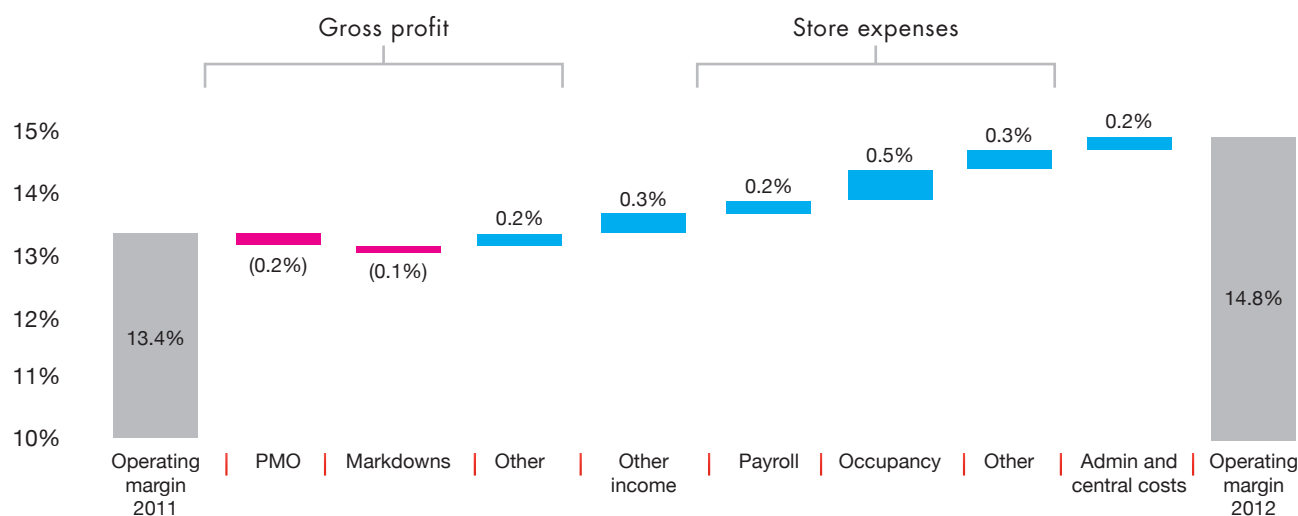
Administrative expenses increased by 7.2% (52 week base: 9.5%) a rate marginally higher than inflation and comprised 7.1% of retail sales, an improvement on last year's 7.3%.

Total expenses as a percentage of sales decreased from 30.7% to 29.6%.

Operating profit increased by 21.8% (52 week base: 26.5%) and the operating margin increased to 14.8% of retail sales, compared with last year's 13.4%.

CFO'S REPORT CONTINUED

The increase in operating margin can be explained as follows:



The sales and operating profit percentage growth splits are as follows:

| | First Half 26 weeks % | Second Half 26 weeks % | Full year 52 weeks % |
|-------------------------|-----------------------------|------------------------------|----------------------------|
| Sales | | | |
| Apparel | 11.1 | 15.4 | 13.4 |
| Home | 9.7 | 11.2 | 10.5 |
| Total | 10.7 | 14.2 | 12.6 |
| Operating profit | | | |
| Apparel | 21.1 | 22.1 | 21.7 |
| Home | 57.3 | 40.0 | 45.6 |
| Total | 27.4 | 25.9 | 26.5 |

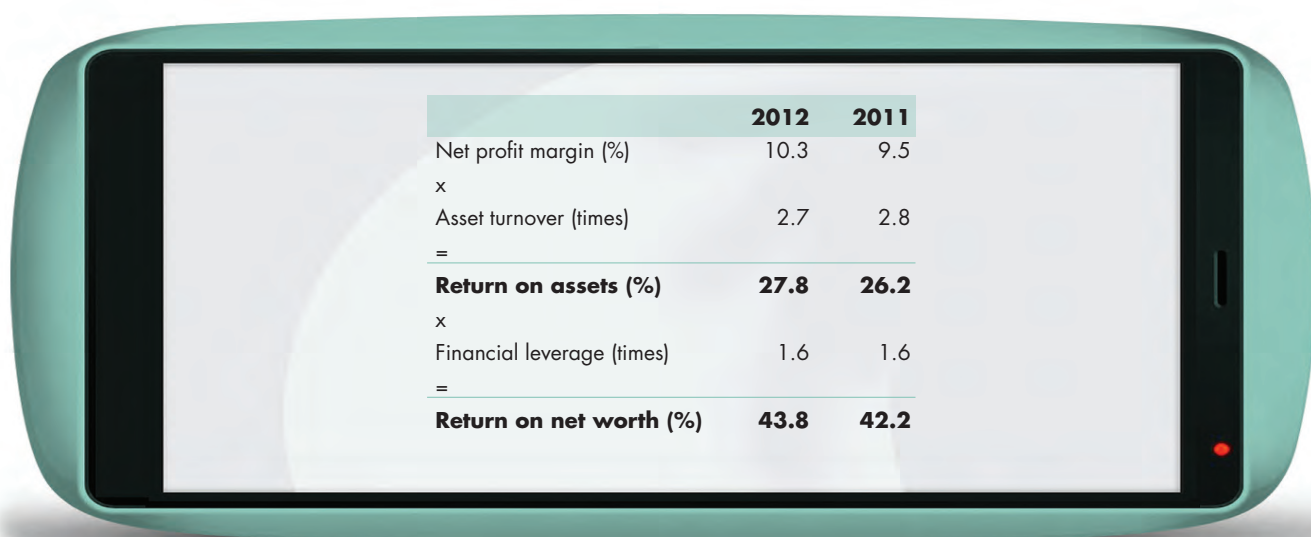


Net finance income was lower than the comparable period as a result of lower average cash balances and lower average interest rates. Net profit after net finance income increased by 20.3% (52 week base: 24.5%) to R1.8 billion. The effective taxation rate for the year was 31.9%, consistent with the prior year. Excluding secondary taxation on companies (STC), the effective taxation rate in the current year was 28.3% (2011: 28.3%).

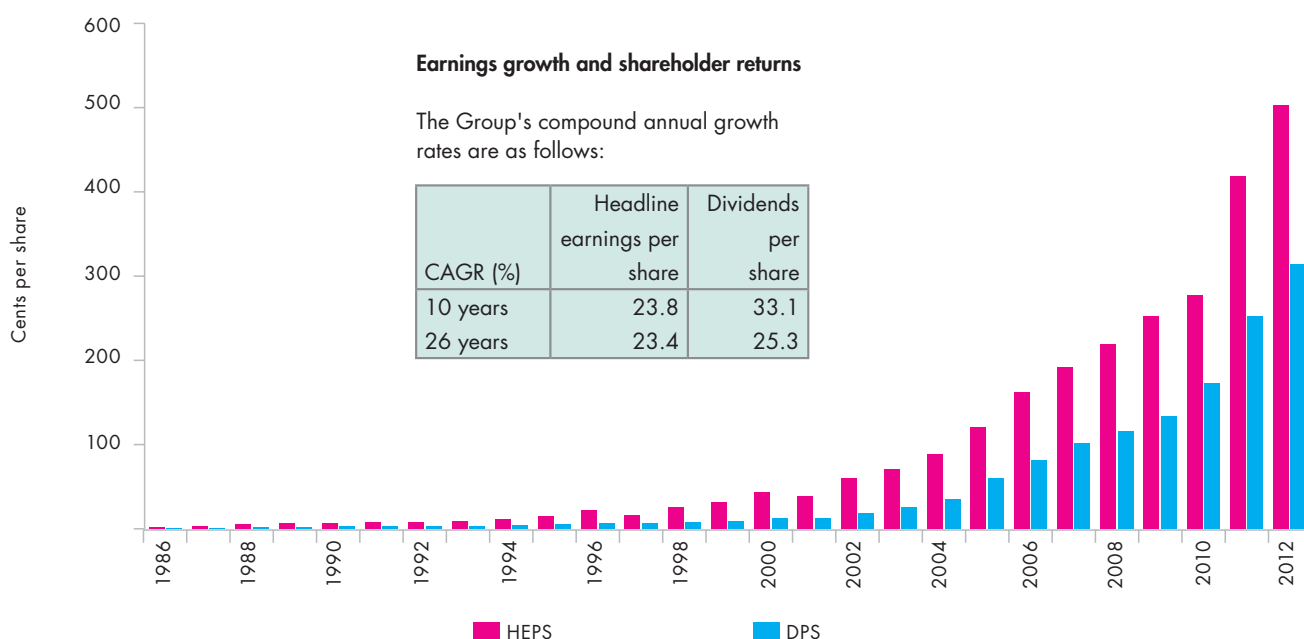
The number of shares in issue at year end decreased by 0.9 million due to the increased number of treasury shares held. Treasury share purchases during the year (3 853 889 shares at an average cost of R67.52 per share totaling R260.2 million) exceeded treasury shares sold (2 956 416 shares), as a result of share options vesting. Treasury shares held all relate to covering

shares or share options granted under the Group's various share schemes.

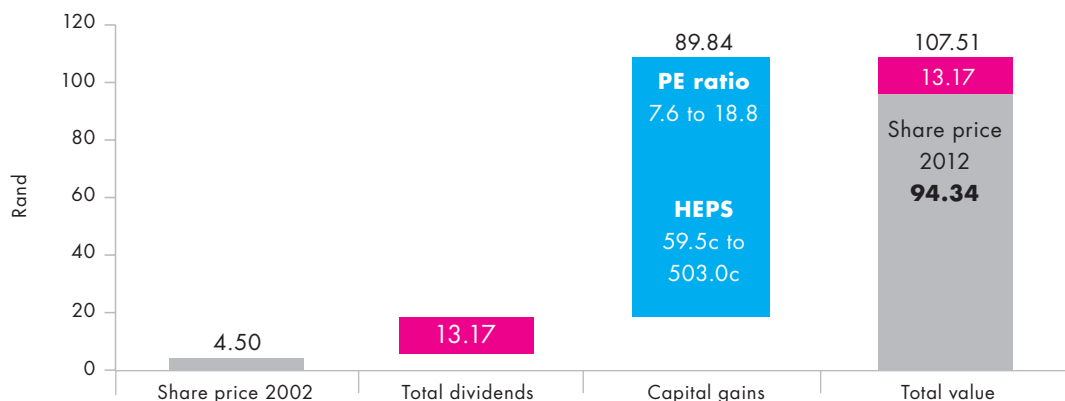
Headline earnings per share increased by 20.1% (52 week base: 24.7%) to 503.0 cents. The increase in the weighted average share price for the year to R75.68 (2011: R53.95) is the main driver for the difference between headline and diluted headline earnings per share. The higher weighted average share price resulted in a higher number of shares deemed to be issued for no consideration, and consequently a larger dilution effect. One of the primary ratios used by the Company for assessing its performance and for benchmarking against its competitors, is return on net worth. In the current year, the primary drivers of the increase from 42.2% to 43.8% were:



The Group has a proud track record of growth, as evidenced by the graph below:



Total shareholder returns:



Over the last 10 years:

- Total shareholder returns have increased by a CAGR of 37.3%.
- In a recent Sunday Times survey, Mr Price Group was the top ranked company on the JSE for shareholder returns.

Financial position

Additions to property, plant and equipment for the year amounted to R252.2 million, of which furniture, fittings, equipment and vehicles constituted 72% (2011: 87%) and computer equipment 10% (2011: 11%). Land and buildings to the value of R39.2 million were acquired in the wind-up of the export partnerships. The depreciation charge for the year was R164.5 million (2011: R170.8 million).

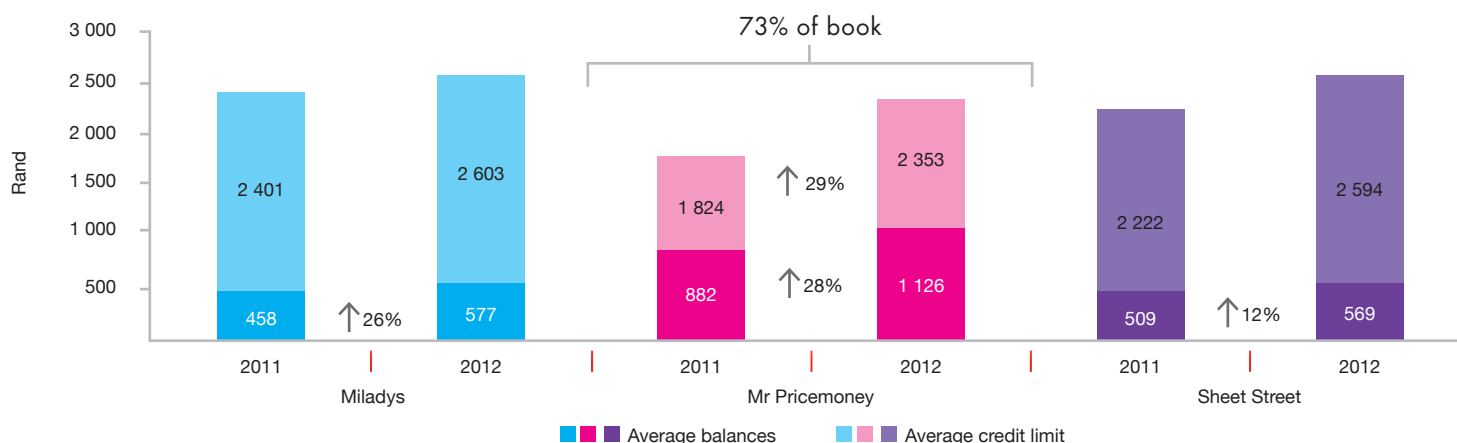
Disposals of property, plant and equipment totaling R7.6 million (2011: R19.4 million) occurred due to the closure of non-performing stores and planned space reductions. Additions to intangible assets amounted to R49.2 million and related primarily to IT spend on e-commerce (R16.2 million) and e-learning (R7.6 million). The amortisation charge for the year amounted to R25.5 million (2011: R24.2 million).

Net inventories increased by 22.5%, as a result of a low base, where the Group was understocked, and the timing of holidays in April, which were earlier in the month than in the prior year. Group stock turn decreased from 6.6 to

6.5 times. This increase in inventory positioned the Group well and sales for the first month of the new financial year increased by 13.2% (comparable 9.5%).

Trade and other receivables increased by 27.0% to R1.2 billion. Gross trade receivables increased by 47.3% to R1.2 billion. This growth is in line with the increase in unsecured credit balances in the South African market in the year to December 2011, as reported by the National Credit Regulator.

The Company has historically applied very stringent credit granting criteria. In the current year, increased credit limits were granted to high performing account holders and the number of new account applications increased as a result of demand. This co-incided with a surge in demand for unsecured credit in the South African marketplace and resulted in credit sales growing by 26.2% in the current year, constituting 18.6% of total sales. The Group is strongly committed to ensuring that the cash sales ratio is maintained at a minimum level of 75% in the future. Average credit limits and average balances increased as follows:



Net bad debt as a percentage of the debtors' book reduced from 4.5% to 3.9%. This was due to the continued focus on credit management and risk processes, an improved collections strategy and consumers' increased level of disposable income. Independent benchmarking has once again confirmed that the Company continues to lead the industry in terms of the health of its book. The provision for impairment has been set at 9.3% of trade receivables.

Prepayments decreased from R95.2 million to R37.3 million, primarily as a consequence of the timing of April store operating lease rentals. The Group continues to reflect a healthy financial position. The cash sales component remained high at 81.4%. Despite dividends paid to shareholders increasing by 30.9% to R670.4 million and the purchase of treasury shares to the value of R260.2 million, cash balances at year end were R1.2 billion. The Group is focused on maintaining a high cash sales component in the future and does not plan for this to reduce to less than 75% of total sales.

Equity attributable to shareholders increased by R385.3 million to R2.8 billion. The movement is made up as follows (R'000):

| | |
|---|------------------|
| Opening balance | 2 394 184 |
| Total comprehensive income for the year | 1 208 526 |
| Treasury share transactions | (201 136) |
| Recognition of share-based payments | 48 323 |
| Dividends to shareholders | (670 381) |
| Closing balance | <u>2 779 516</u> |

Treasury share transactions include:

- the purchase of treasury shares to partially cover options granted (R260.2 million);
- a deficit on treasury share transactions (R80.6 million) that resulted from the take-up of options under the old and new option schemes;
- the sale of treasury shares due to options vesting during the year (R107.5 million); and
- taxation relating to grants from the Company to the share trusts (R32.2 million).

Long-term lease obligations comprise the long-term portion of straight line lease liabilities.

Trade and other payables decreased by 0.5% to R1.2 billion. Trade payables increased by 3.5%, while other payables decreased by 4.6% to R587.3 million (2011: R615.9 million).

Prospects

The year ahead is expected to be challenging due to a variety of well documented potential threats to consumer spending, which include inflation at the high end of the targeted range, the interest rate cycle potentially changing later in the 2013 financial year, rising fuel and electricity costs and the previous high level of real wage inflation decreasing. Despite this, the Group is well placed as a fashion-value retailer to capture further market share. Recent research undertaken by SBG Securities and the Bureau for Economic Research has highlighted that the strong growth in Mr Price Group's targeted customer base in recent years, as a result of the emergence of the middle class, is expected to continue. Refer to page 14 for more information.



The Group has many reasons to look to the future with confidence:

- Although Mr Price Home, Sheet Street and Miladys have delivered pleasing results over the last two years, the divisions' operating margins are still below expectation. The Group is satisfied that the initiatives undertaken to improve performance are working, thereby providing the impetus for future improvement in sales growth and operating margins;
- Mr Price Sport, which started in 2006, was profitable for the first time in 2010, once critical mass had been achieved. Since then performance has been improving steadily and the division is also targeting operating margins well above 10%;
- Mr Price Apparel is a world class performer, has a strong management team and a clear strategy. It is the recipient of the bulk of retail capital expenditure and plans to gain further market share and improve operating margins;
- Space growth of 5% is being targeted in 2013, which will be a mix of approximately 70 new stores being opened, high performance stores being expanded and poor performing stores being reduced in size or closed. Although space rationalisation in stores that are too large for requirements will continue, the relatively high number of store closures experienced over the last few years will not, and all trading divisions are focused on identifying attractive new trading locations;
- The divisions launched exciting new generation stores which are trading well and will be further rolled out;
- Mr Price Apparel will launch an online selling capability mid year that will provide further opportunity to grow market share by making the whole product range available to all South Africans. Currently certain geographic locations may not have stores, or may have smaller format stores which only carry limited ranges. Mr Price Home and Mr Price Sport will follow with online offers next year; and
- Following a period of research, the Group opened a corporate-owned test store in Lagos, Nigeria in March and will open a store in Accra, Ghana in June. Africa presents a significant growth opportunity for the Group,

and although additional test stores may be opened, a meaningful roll-out will only commence once the test stores have delivered sustained, positive trading results. In addition, it is essential that capabilities are built before scaling the business.

The Group will retain its intense focus on the local retail market by continuing to offer fashionable merchandise at everyday low prices, while testing exciting opportunities in new markets. This will require supply chain and information technology capabilities to match the more complex needs of a business which is growing in size and geography, as well as ongoing investment in people practices.

To this end:

- The Group's resourcing strategy is being reviewed to improve visibility of product, ensure sustainable supply, enhance merchandise flexibility and reduce lead times. Being able to respond quickly to merchandise opportunities will result in more on-time deliveries and selling more full-priced merchandise, thereby impacting sales growth and providing the potential for gross margin improvement;
- A new distribution centre will be commissioned this year, for completion in the 2015 financial year;
- IT systems are currently being reviewed to ascertain their ability to match the business strategy; and
- The research and selection of a human capital management system has been completed. Key features of the proposed systems are learning and development modules, recruitment, time and attendance and labour scheduling, which is expected to lower employment costs.

Increased investment will therefore be required over the next few years, however a key consideration is the identification of efficiencies through improved business processes. In addition, management is focused on identifying cost savings in other areas in order to offset the financial impact.

The end result will be a world class 'backbone' to the business which will support the Group's long-term growth plans.

Dividend policy and final cash dividend

The Group seeks to maintain a balance between:

- maintaining a strong balance sheet by having adequate cash resources;
- returning funds to shareholders in the form of dividends; and
- funding the required level of capital expenditure to maintain and expand its operations.

The Group business model is cash generative, however after taking into consideration the increased investments detailed above, the dividend cover of 1.6 times (or alternatively the dividend payout ratio of 62.5%) has been maintained. This will be evaluated at least annually. The final dividend has increased by 25.7% to 220.4 cents per share and total dividends for the year by 24.6% to 314.0 cents per share.



Abridged statements of financial position, cash flows and income

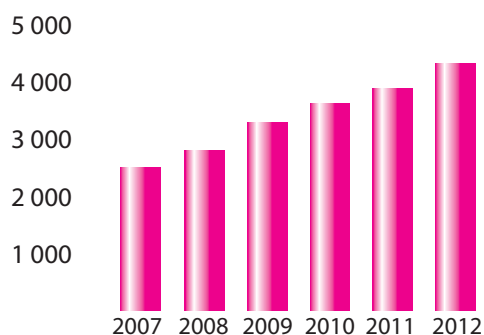
| (R'000) | 26 year compound growth % | Five year compound growth % | 2012 | 2011 | 2010 |
|--|---------------------------------|-----------------------------------|-------------------|------------|-----------|
| Statement of financial position | | | | | |
| Assets | | | | | |
| Non-current assets | | | 743 404 | 607 681 | 686 475 |
| Property, plant and equipment | | | 539 463 | 459 634 | 530 407 |
| Export partnerships | | | - | - | - |
| Other | | | 203 941 | 148 047 | 156 068 |
| Current assets | | | 3 551 664 | 3 253 456 | 2 923 769 |
| Inventories | | | 1 168 191 | 953 666 | 934 671 |
| Trade and other receivables | | | 1 182 895 | 931 278 | 818 355 |
| Cash | | | 1 200 578 | 1 368 512 | 1 170 743 |
| | | | 4 295 068 | 3 861 137 | 3 610 244 |
| Equity and liabilities | | | | | |
| Equity attributable to shareholders | | | 2 779 516 | 2 394 184 | 2 070 823 |
| Non-current liabilities | | | 194 474 | 179 010 | 200 966 |
| Current liabilities | | | 1 321 078 | 1 287 943 | 1 338 455 |
| Trade and other payables | | | 1 234 918 | 1 241 624 | 1 310 170 |
| Other | | | 86 160 | 46 319 | 28 285 |
| | | | 4 295 068 | 3 861 137 | 3 610 244 |
| Statement of cash flows | | | | | |
| Cash flows from operating activities | | | 1 059 002 | 1 104 698 | 1 021 444 |
| Cash flows from investing activities | | | (310 244) | (155 043) | (100 924) |
| Cash flows from financing activities | | | (913 375) | (748 026) | (401 799) |
| Net (decrease)/increase in cash and cash equivalents | | | (164 617) | 201 629 | 518 721 |
| Cash and cash equivalents at beginning of the year | | | 1 368 512 | 1 170 743 | 660 787 |
| Exchange (losses)/gains | | | (3 317) | (3 860) | (8 765) |
| Cash and cash equivalents at end of the year | | | 1 200 578 | 1 368 512 | 1 170 743 |
| Income statement | | | | | |
| Retail sales | 21.1% | 14.2% | 11 766 765 | 10 673 364 | 9 454 130 |
| Profit from operating activities | 24.0% | 23.2% | 1 741 823 | 1 433 768 | 991 518 |
| Profit attributable to shareholders | 27.5% | 20.5% | 1 217 101 | 1 010 254 | 673 568 |
| Headline earnings attributable to shareholders | 27.5% | 20.5% | 1 222 375 | 1 026 399 | 682 135 |

SIX YEAR REVIEW

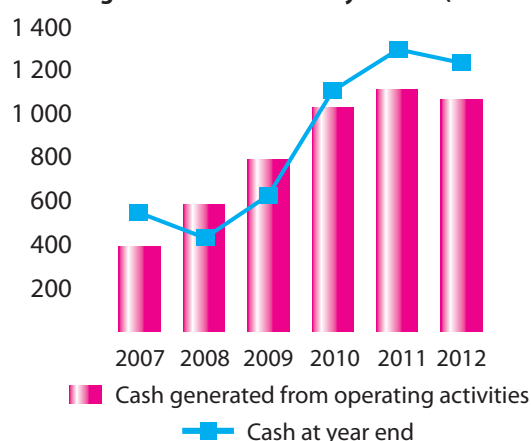
| 2009 | 2008 | 2007 |
|-----------|-----------|-----------|
| 893 460 | 846 334 | 712 485 |
| 603 299 | 566 176 | 464 082 |
| 220 254 | 220 310 | 201 688 |
| 69 907 | 59 848 | 46 715 |
| 2 377 410 | 1 945 182 | 1 781 177 |
| 1 002 456 | 909 094 | 741 229 |
| 714 167 | 570 811 | 469 003 |
| 660 787 | 465 277 | 570 945 |
| 3 270 870 | 2 791 516 | 2 493 662 |
| 1 764 187 | 1 479 331 | 1 316 808 |
| 225 673 | 241 142 | 231 263 |
| 1 281 010 | 1 071 043 | 945 591 |
| 1 208 450 | 1 034 118 | 821 139 |
| 72 560 | 36 925 | 124 452 |
| 3 270 870 | 2 791 516 | 2 493 662 |
| 783 153 | 578 774 | 387 945 |
| (219 246) | (255 020) | (237 381) |
| (367 135) | (429 598) | (203 691) |
| 196 772 | (105 844) | (53 127) |
| 465 277 | 570 945 | 624 523 |
| (1 262) | 176 | (451) |
| 660 787 | 465 277 | 570 945 |

| | | |
|-----------|-----------|-----------|
| 8 591 258 | 7 203 640 | 6 056 757 |
| 827 188 | 716 180 | 612 685 |
| 615 723 | 550 943 | 479 164 |
| 622 724 | 553 165 | 480 644 |

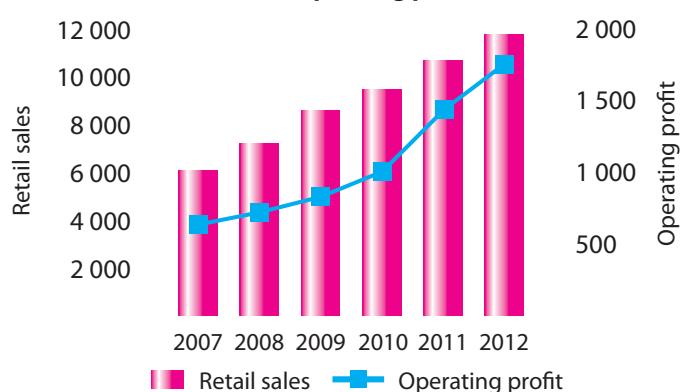
Total assets (R'million)



Cash generated and cash at year end (R'million)



Retail sales and operating profit (R'million)



Notes:

1. 2011 was a 53 week period.
2. The 26 year compound growth rates, reflected on pages 54 to 59, are calculated from the date of acquiring joint control in 1986.
3. Definitions are found on page 179.

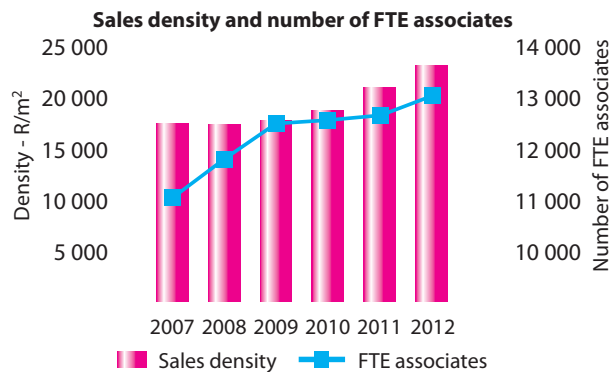
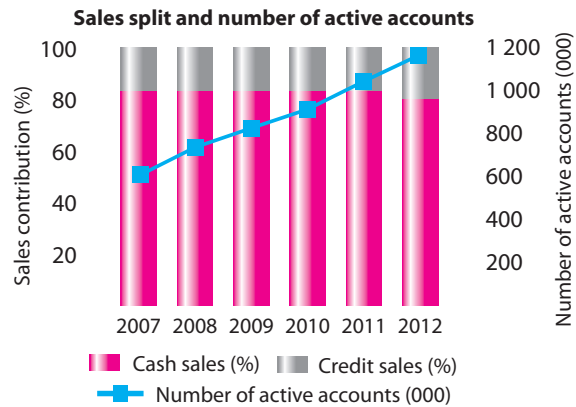


Stores and productivity measures

| Ratios/indicators | 26 year compound growth % | Five year compound growth % | 2012 | 2011 | 2010 |
|--|---------------------------------|-----------------------------------|------------|------------|-----------|
| Operating statistics | | | | | |
| Depreciation as a % sales ^a | | | 1.4 | 1.6 | 1.7 |
| Employment costs as a % sales ^b | | | 11.9 | 11.9 | 11.8 |
| Occupancy costs as a % sales ^c | | | 7.5 | 8.0 | 8.3 |
| Total expenses as a % sales | | | 29.6 | 30.7 | 31.6 |
| Number of stores | | | | | |
| Mr Price Apparel | | | 353 | 340 | 338 |
| Mr Price Sport | | | 47 | 40 | 36 |
| Miladys | | | 188 | 198 | 214 |
| Total Apparel stores | | | 588 | 578 | 588 |
| Mr Price Home | | | 140 | 130 | 136 |
| Sheet Street | | | 234 | 229 | 238 |
| Total Home stores | | | 374 | 359 | 374 |
| Franchise | | | 28 | 24 | 27 |
| Total stores | 8.8% | 3.6% | 990 | 961 | 989 |
| FTE associates ^d | | | 12 994 | 12 585 | 12 536 |
| Trading area | | | | | |
| - weighted average net m ² | | | 508 390 | 508 316 | 504 707 |
| - closing net m ² | 11.0% | 6.4% | 515 833 | 501 497 | 513 347 |
| Retail sales (R'000) | 21.1% | 14.2% | 11 766 765 | 10 673 364 | 9 454 130 |
| Traditional comparable sales growth % | | | 8.2 | 10.2 | 6.5 |
| Retail selling price inflation % | | | 5.0 | 3.0 | 5.6 |
| Cash sales % | | | 81.4 | 83.8 | 83.9 |
| Credit sales % | | | 18.6 | 16.2 | 16.1 |
| Sales per store excluding Franchise stores (R'000) | | | 12 232 | 11 391 | 9 828 |
| Sales per FTE associates (Rand) | | | 905 560 | 848 102 | 754 170 |
| Sales density excluding sales to Franchises (Rand per weighted average net m ²) | | | 22 979 | 20 787 | 18 492 |

SIX YEAR REVIEW CONTINUED

| 2009 | 2008 | 2007 |
|-----------|-----------|-----------|
| 1.8 | 1.8 | 1.7 |
| 11.9 | 12.3 | 12.7 |
| 8.3 | 8.0 | 7.7 |
| 31.6 | 31.5 | 31.5 |
| 326 | 315 | 305 |
| 31 | 23 | 8 |
| 215 | 196 | 184 |
| 572 | 534 | 497 |
| 138 | 140 | 136 |
| 244 | 222 | 196 |
| 382 | 362 | 332 |
| 17 | 7 | 1 |
| 971 | 903 | 830 |
| 12 472 | 11 884 | 11 036 |
| 483 141 | 414 773 | 347 060 |
| 498 884 | 439 901 | 377 813 |
| 8 591 258 | 7 203 640 | 6 056 757 |
| 7.8 | 6.4 | 8.0 |
| 5.0 | 11.5 | 6.9 |
| 84.0 | 84.2 | 84.1 |
| 16.0 | 15.8 | 15.9 |
| 9 006 | 8 040 | 7 306 |
| 688 854 | 606 170 | 548 804 |
| 17 445 | 17 256 | 17 436 |



Notes:

- 2011 was a 53 week period.
- The 26 year compound growth rates, reflected on pages 54 to 59, are calculated from the date of acquiring joint control in 1986.
- Definitions are found on page 179.
 - Depreciation on property, plant and equipment only.
 - Employment costs include salaries, wages and other benefits, incentives, share-based payments, restraint of trade expenses, defined contribution pension fund expense, defined benefit pension fund net expense and post retirement medical aid benefits.
 - Occupancy costs include land and building lease expenses, including straight line lease adjustments.
 - FTE: Full-time equivalent.



Returns, profitability and share information

| Ratios/indicators | 26 year compound growth % | Five year compound growth % | 2012 | 2011 | 2010 |
|--|---------------------------------|-----------------------------------|---------|---------|---------|
| Productivity ratios | | | | | |
| Net asset turn | | | 4.2 | 4.5 | 4.5 |
| Gross margin (%) | | | 41.8 | 41.9 | 39.9 |
| Operating margin (%) | | | 14.8 | 13.4 | 10.5 |
| EBITDA margin (%) | | | 16.4 | 15.2 | 10.7 |
| Profitability and gearing ratios (%) | | | | | |
| Return on net worth | | | 43.8 | 42.2 | 32.5 |
| Return on average shareholders equity | | | 47.2 | 46.0 | 35.6 |
| Return on capital employed | | | 62.7 | 63.6 | 42.6 |
| Return on operating assets | | | 67.2 | 63.8 | 52.4 |
| Solvency and liquidity ratios | | | | | |
| Current ratio | | | 2.7 | 2.5 | 2.2 |
| Quick ratio | | | 1.8 | 1.8 | 1.5 |
| Inventory turn | | | 6.5 | 6.6 | 5.9 |
| Total liabilities to total shareholders equity | | | 0.5 | 0.6 | 0.7 |
| Per share performance (cents) | | | | | |
| Headline earnings | 23.4% | 21.3% | 503.0 | 418.9 | 276.9 |
| Diluted headline earnings | 23.0% | 20.4% | 464.5 | 388.8 | 263.0 |
| Dividends | 25.3% | 25.5% | 314.0 | 252.0 | 173.0 |
| Operating cash flow | | | 436 | 451 | 415 |
| Net worth | | | 1 140 | 978 | 837 |
| Stock exchange information | | | | | |
| Number of shares in issue net of shares held by staff trusts (000) | | | 243 922 | 244 845 | 247 298 |
| Number of shares on which earnings based (000) | | | 242 996 | 245 024 | 246 320 |
| Shares traded (000) | | | 287 699 | 284 749 | 251 912 |
| Percentage of shares traded (%) | | | 118.4 | 116.2 | 102.3 |
| Earnings yield (%) | | | 5.3 | 6.6 | 7.0 |
| Dividend yield (%) | | | 3.5 | 4.0 | 4.3 |
| Dividend cover | | | 1.6 | 1.6 | 1.6 |
| P:E ratio | | | 18.8 | 15.1 | 14.4 |
| Market capitalisation (R'm) | | | 23 561 | 15 744 | 9 837 |
| Share price (cents) | | | | | |
| - high | | | 9 434 | 6 908 | 4 318 |
| - low | | | 6 190 | 4 026 | 2 435 |
| - closing | 27.0% | 25.9% | 9 434 | 6 338 | 3 980 |
| Foreign shareholding at year end (%) | | | 36.4 | 29.2 | 16.7 |

SIX YEAR REVIEW CONTINUED

2009 2008 2007

4.8 4.8 4.5
39.0 39.4 40.0
9.6 9.9 10.1
12.0 12.2 12.3

34.9 37.2 36.4
38.4 39.6 41.0
52.5 52.1 53.0
52.9 52.5 51.5

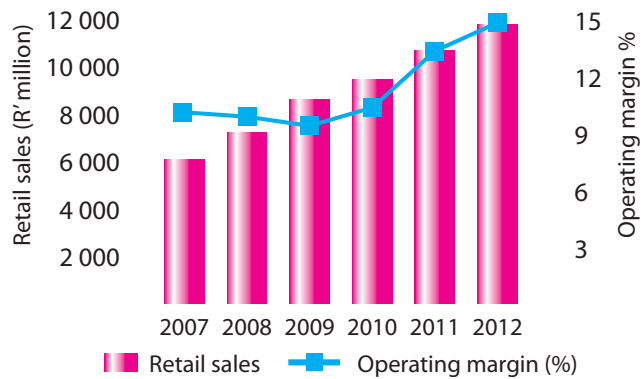
1.9 1.8 1.9
1.1 1.0 1.1
5.5 5.3 5.7
0.9 0.9 0.9

251.9 219.0 191.8
244.6 210.8 183.6
133.0 116.0 101.0
317 229 155
717 598 523

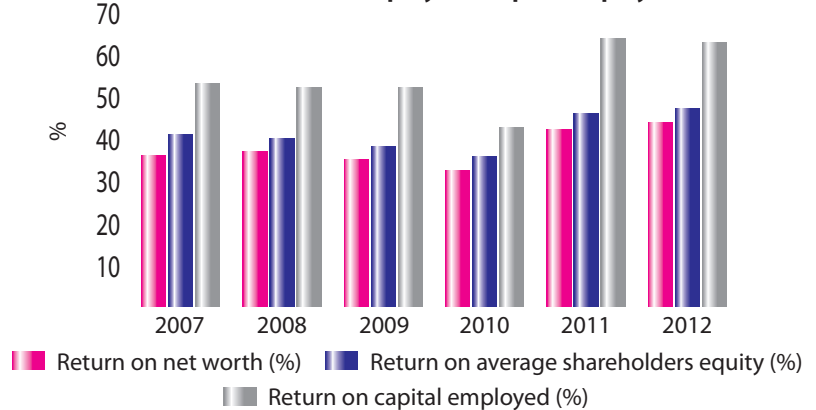
245 946 247 332 251 882
247 175 252 599 250 553
308 975 271 233 238 286
125.0 109.7 101.5
10.4 12.0 6.4
5.5 6.4 3.4
1.9 1.9 1.9
9.6 8.3 15.5
5 994 4 498 6 995

2 651 3 340 3 189
1 440 1 719 1 600
2 425 1 820 2 980
20.3 12.1 18.1

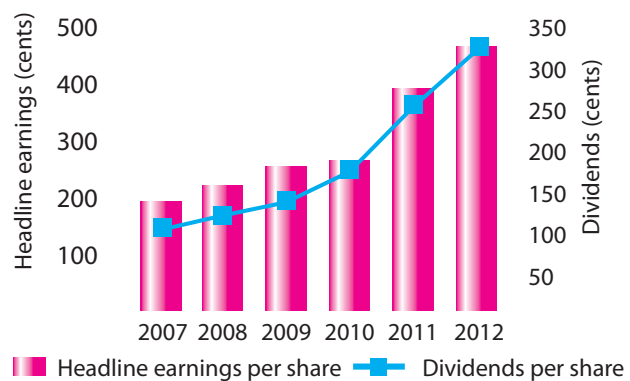
Retail sales and operating margin



Return on net worth, equity and capital employed



Headline earnings and dividends per share



Notes:

1. 2011 was a 53 week period.
2. The 26 year compound growth rates, reflected on pages 54 to 59, are calculated from the date of acquiring joint control in 1986.
3. Definitions are found on page 179.



SEGMENTAL ANALYSIS

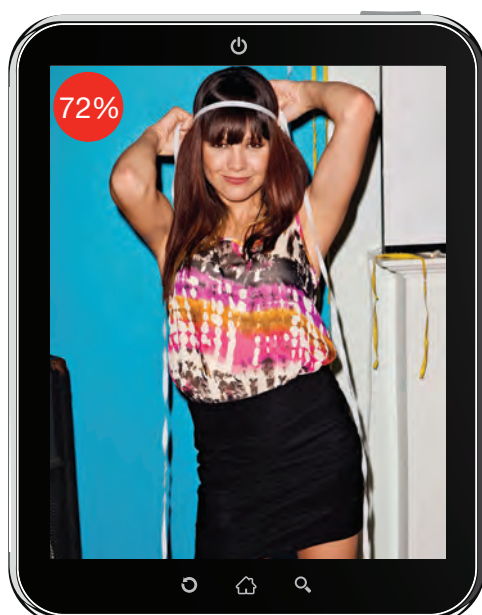
The Group's retail operations are organised into two segments for operational and management purposes, namely:

- the Apparel chains comprising Mr Price Apparel, Mr Price Sport and Miladys; and
- the Home chains comprising Mr Price Home and Sheet Street.

| | 2012 R'000 | 2011 R'000 | % change |
|---------------------------------------|-------------------|-------------------|-----------|
| Retail sales and other revenue | | | |
| Apparel | 8 672 866 | 7 782 964 | 11 |
| Home | 3 379 054 | 3 119 944 | 8 |
| Central Services | 10 527 | 10 186 | |
| Total | 12 062 447 | 10 913 094 | 11 |
| Operating profit | | | |
| Apparel | 1 515 330 | 1 302 340 | 16 |
| Home | 373 583 | 271 218 | 38 |
| Central Services | (147 090) | (144 016) | |
| Total | 1 741 823 | 1 429 542 | 22 |

Contribution 2012

Retail sales and other revenue



Operating profit



DIVISIONAL PERFORMANCE INDICATORS

| | Mr Price Apparel | Miladys | Mr Price Sport | Total Apparel | Mr Price Home | Sheet Street | Total Home | Total Group |
|---|---------------------|---------|-------------------|------------------|------------------|-----------------|---------------|----------------|
| Retail sales (R'm)* | | | | | | | | |
| March 2012 | 6 607 | 1 145 | 686 | 8 438 | 2 281 | 1 048 | 3 329 | 11 767 |
| March 2011 | 5 867 | 1 030 | 542 | 7 439 | 2 080 | 933 | 3 013 | 10 452 |
| % change | 12.6 | 11.2 | 26.5 | 13.4 | 9.7 | 12.4 | 10.5 | 12.6 |
| Retail sales (R'm)^ | | | | | | | | |
| March 2012 | 6 539 | 1 145 | 686 | 8 370 | 2 264 | 1 048 | 3 312 | 11 682 |
| March 2011 | 5 779 | 1 030 | 542 | 7 351 | 2 061 | 933 | 2 994 | 10 345 |
| % change | 13.2 | 11.2 | 26.5 | 13.9 | 9.9 | 12.4 | 10.6 | 12.9 |
| Comparable sales growth (%) | | | | | | | | |
| March 2012 | 9.8 | 14.0 | 11.7 | 10.6 | 8.4 | 12.0 | 9.5 | 10.3 |
| March 2011 | 7.5 | 0.9 | 7.1 | 6.3 | 11.2 | 11.1 | 11.2 | 7.8 |
| Number of stores (year end) | | | | | | | | |
| Opening | 340 | 198 | 40 | 578 | 130 | 229 | 359 | 937 |
| New stores | 16 | 1 | 7 | 24 | 12 | 10 | 22 | 46 |
| Closures | (3) | (11) | - | (14) | (2) | (5) | (7) | (21) |
| Closing | 353 | 188 | 47 | 588 | 140 | 234 | 374 | 962 |
| Trading area | | | | | | | | |
| - weighted average net m² | | | | | | | | |
| March 2012 | 213 605 | 63 784 | 45 848 | 323 237 | 137 845 | 47 308 | 185 153 | 508 390 |
| March 2011 | 205 690 | 69 407 | 44 298 | 319 395 | 139 937 | 48 984 | 188 921 | 508 316 |
| % change | 3.8 | (8.1) | 3.5 | 1.2 | (1.5) | (3.4) | (2.0) | 0.0 |
| Trading area - year end net m² | | | | | | | | |
| Opening | 206 575 | 66 189 | 44 841 | 317 605 | 136 281 | 47 611 | 183 892 | 501 497 |
| New stores | 8 990 | 456 | 4 756 | 14 202 | 4 423 | 1 508 | 5 931 | 20 133 |
| Expansions (reductions) | 6 925 | (974) | (1 494) | 4 457 | (402) | (958) | (1 360) | 3 097 |
| Closures | (1 740) | (3 431) | (1 012) | (6 183) | (1 731) | (980) | (2 711) | (8 894) |
| Closing | 220 750 | 62 240 | 47 091 | 330 081 | 138 571 | 47 181 | 185 752 | 515 833 |
| Sales densities | | | | | | | | |
| (Rand per weighted average net m²) | | | | | | | | |
| March 2012 | 30 614 | 17 950 | 14 963 | 25 895 | 16 426 | 22 149 | 17 888 | 22 979 |
| March 2011 | 28 094 | 14 834 | 12 241 | 23 017 | 14 729 | 19 040 | 15 847 | 20 352 |
| % change | 9.0 | 21.0 | 22.2 | 12.5 | 11.5 | 16.3 | 12.9 | 12.9 |
| Units (000) | | | | | | | | |
| March 2012 | 120 034 | 7 950 | 9 074 | 137 058 | 38 596 | 17 417 | 56 013 | 193 071 |
| March 2011 | 110 859 | 7 508 | 7 543 | 125 910 | 36 908 | 16 650 | 53 558 | 179 468 |
| % change | 8.3 | 5.9 | 20.3 | 8.9 | 4.6 | 4.6 | 4.6 | 7.6 |

Information above is based on 52 weeks for both reporting periods

*Including sales to franchisees

^ Excluding sales to franchisees





Mr Price

APPAREL

SPORT

MILADYS

HOM



Looking HOT!

OK I'm going to be frank now.
I AM IN LOVE WITH MR PRICE!!! I would so
marry Mr Price - if one was allowed to marry
shops of course - hahaha.
Martelle



Apparel



Summer lovin'

Love MR PRICE :-) my wholeeeeee
wardrobe is filled with ur brand!! and love the
fact every season new trends r being set
n ur collaborations with upcoming designers
r awesome!! keep it up!
#hugeMrPricefan - Simone



Who we are:

Mr Price Apparel is a clothing, footwear and accessories retailer that sells a range of differentiated on-trend merchandise at exceptional prices across ladies, men's and children's wear. Customers are fashion-conscious and of all ages, but the primary marketing pitch is aimed at the 15 to 24 year old, LSM six to 10.

What we did:

The division had another good year and, for the seventh year in a row, has grown market share in both clothing and footwear as per the RLC. Retail sales growth of 13.2% to R6.5 billion was achieved with comparable sales growth of 9.8%. In addition, sales density grew by 9.0% to R30 614 per square metre.

AMPS (measure of through-the-door shoppers) statistics revealed that the division increased its number of shoppers by 7% compared with the AMPS universe which was flat. Closing gross trading space grew by 6.9% (weighted average space by 3.8%) as the division opened 16 and closed three stores. A total of 8 420 square metres were expanded. Included in the above is the division's first test store in Nigeria, located in the Ikeja Mall, Lagos.

A new generation store was launched in November 2011 in Sandton City and a further five such stores have since been rolled out. Sandton City was a significant milestone as the division was able to showcase its new store look in one of the most prestigious and innovative shopping centres in South Africa. The core focus is always on the customer and the division strives to exceed their expectations at all times. The aim was to create a high-fashion feel with sustainable interiors that would result in an enhanced customer shopping experience.

Another milestone for the year was the sale of more than 120 million units of merchandise. This included more than 15 million pairs of shoes, which translates to almost 43 000 pairs a day.

Where are we going:

The strategy remains focused on aggressively pursuing market share and further improving profitability. Focus will be on enhancing product development, resourcing and merchandise processes, the launching of an online sales capability in South Africa and continuing to capitalise on the momentum established in corporate-owned stores in extended Africa.

Given its proven track record, the division plans to open the most stores in the Group, 33 in 2013, and will be the format used to test foreign markets.

Research into other possible markets that have the potential to accept the product offering, will continue.





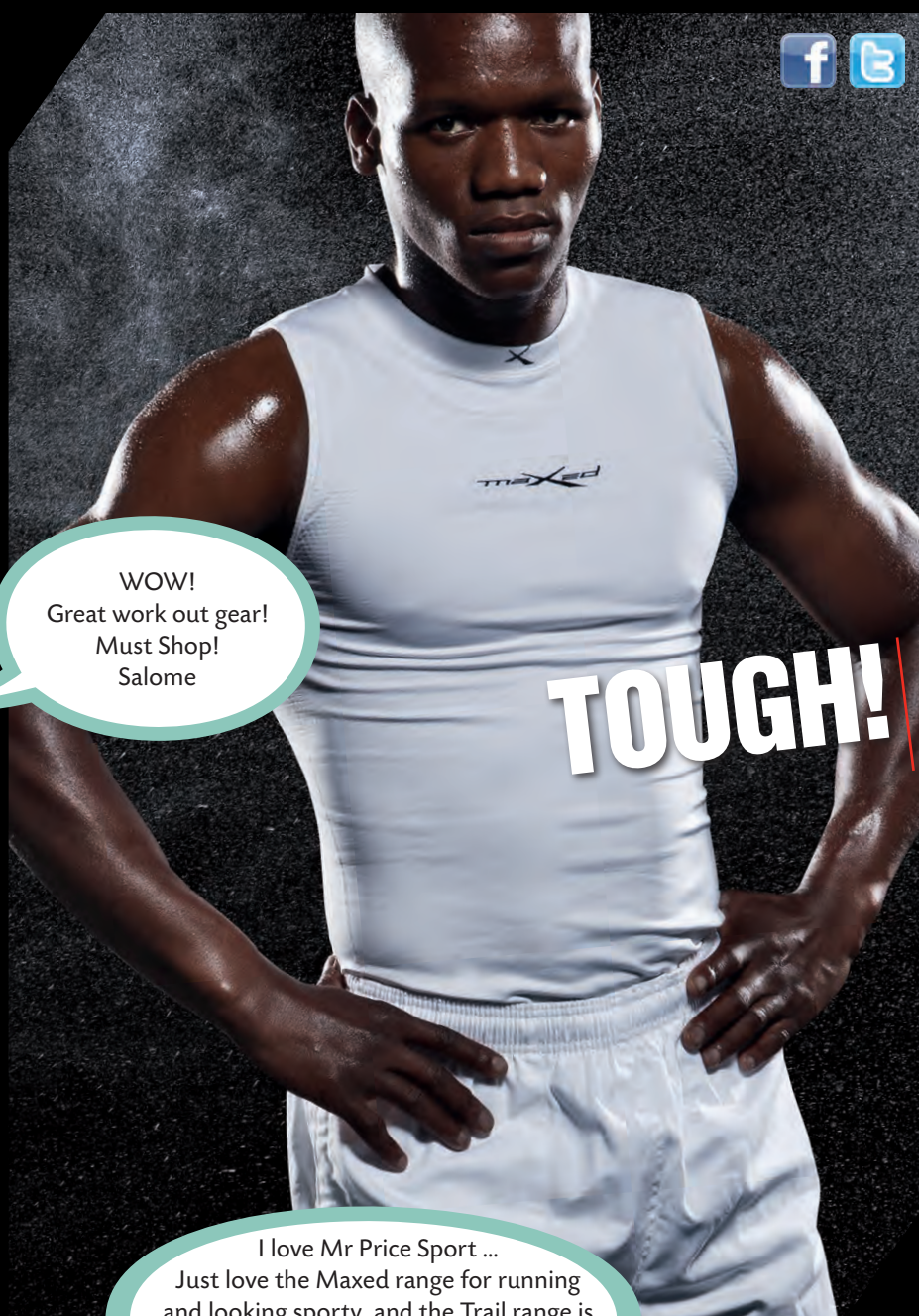
Mr Price SPORT

APPAREL

SPORT

MILADYS

HOME



WOW!
Great work out gear!
Must Shop!
Salome



I love Mr Price Sport ...
Just love the Maxed range for running
and looking sporty, and the Trail range is
so relaxed and comfy... Just wanna buy
everything in the shop!
Angela



Who we are:

The division retails sporting and outdoor apparel, equipment, footwear and accessories. The target market comprises value-minded sporting and outdoor enthusiasts, aged eight and upwards, within the six to 10 LSM range.

What we did:

Mr Price Sport grew sales by 26.5% with comparable sales growing by 11.7%. Weighted average trading space grew by 3.5% as the division opened seven new stores, ending the year with 47 stores. Continuing with its strategy to right-size certain locations, the business reduced a further two stores (total of five over the past 18 months). With the space being cut by an average of 55%, these stores have exceeded expectations, delivering good sales growths and have contributed to the 22.2% improvement in sales density from R12 241 to R14 963 per square metre. The gross profit margin was in line with last year and this, together with total costs growing at a rate below sales growth, resulted in a pleasing growth in operating profit.

Following the successful test of smaller format stores last year, a further four stores (average 648 square metres) were opened in the current year.

Located in less expensive, secondary locations or in smaller demographic nodes, the smaller format store allows the business to target locations not previously available to 'big box' retailers and significantly improves the potential national roll-out. Leveraging off proven working capital strategies and tight control over terminal stocks, these stores will also provide a framework for potential future expansion beyond South African borders.

Market research shows the established acceptance of homegrown brands Maxed, Trail and Promaster.

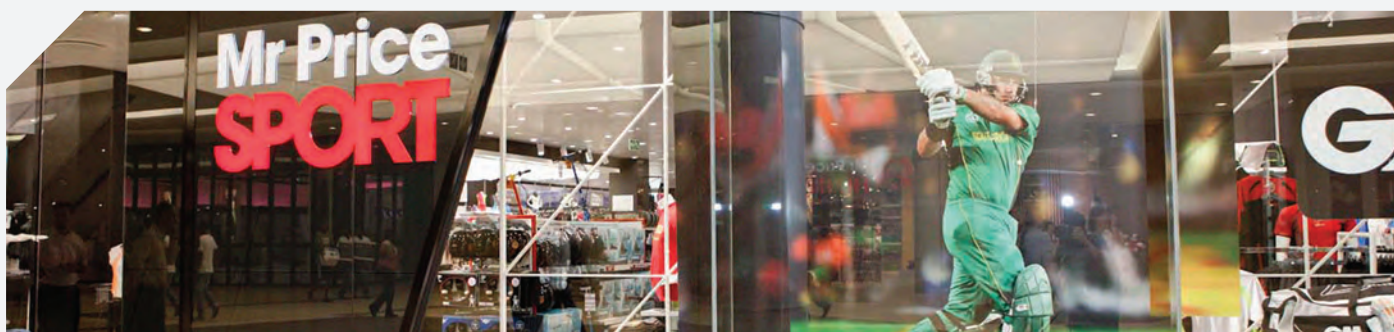
Continued product development and strategic growth in factory direct relationships has seen the successful testing of higher-end technical and performance products under the Maxed Elite and Trail Tech brands, while still offering great value with like-for-like product. The contribution of international brands in the business

has grown, with brands looking to extend their offer of top-end products. In addition, new international partners including Gunn & Moore, Oakley, Bushnell, huffy, Razor, Summit, unicorn, Casio, and Timex have been added to the mix, and the strategy is to continually seek to add 'wanted' international brands into the fold.

A new generation store and brand logo were launched in November 2011. Results to date have been pleasing.

Where we are going:

The division continues to improve profitability and remains on track to deliver its strategic targets with a national footprint of between 80 and 100 stores, with potential for further international expansion.



MILADYS

APPAREL

SPORT

MILADYS

HOME

Pyjama Party

I love Miladys clothing, they make me feel comfortable and confident, I'm a full figured woman and I love it!
Charlotte



STYLISH

My No.1 choice for buying clothes!
Ingid

Miladys



Who we are:

Miladys retails moderately-priced, authentic women's fashion, specifically a focused assortment of women's clothing, lingerie, shoes, bags and accessories that are on-trend, differentiated, affordable, of good quality and have a comfortable fit. Miladys is customer-centric, and has the vision to inspire women to look and feel wonderful. The target market comprises family orientated women aged 40 years and older who are not fashion risk-takers, but have fashion sensibility and aspire to looking trend right. She requires differentiated, trend-appropriate garments offering her style, with a degree of co-ordination. Comfortably-fitting garments are important and she demands value and above average in-store service. She is typically in the LSM six to 10 range.

What we did:

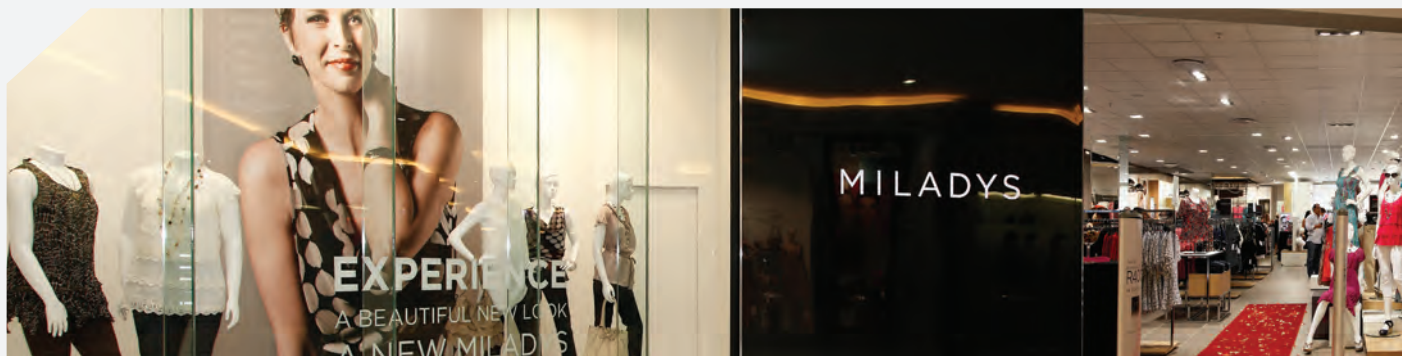
Miladys had a year of consolidation during which it addressed product pitch, source of supply and the timely flow of merchandise into the business. Eleven unprofitable stores were closed, one new store was opened, three stores were relocated and two were downsized. A new generation store was launched in the Pavilion shopping centre in November 2011, and is trading well. Despite the overall reduction in weighted average trading space of 8.1%, sales increased by 11.2%, with a comparable sales growth of 14.0%. Sales density increased by 21.0% as a consequence of the increased sales and reduced space. Retail selling price inflation at

6.2% was lower than the prior year, due to changes in price point mix. Overheads were tightly controlled (growing at a rate lower than inflation) and operating profit increased by 36%. The performance in the second half of the financial year was particularly pleasing with sales growth of 15.4%, unit sales growth of 11.9%, expense growth of 5.9% and operating profit growth of 42.7%.

Where we are going:

This year has seen some significant successes, including the regaining of market share in both smart and casualwear in the summer 2011 season. In addition, further opportunities to improve the fashion

and value offering have been identified in specific merchandise categories and have been incorporated into the winter 2012 assortment. Focus on supply chain management will continue in order to shorten the lead time from production to store and improve reaction speed to good selling product, ensuring that the in-stock position by size and colour improves. The roll-out of the new generation stores will continue, with an additional three stores planned for the new financial year. These measures will assist in consolidating the new market position and should result in the recapturing of market share within the short-term.





Mr Price HOME

APPAREL

SPORT

MILADYS

HOM



Relaxation Time

Mr Price
..... my style....my inspiration
.....my price.....my home!
I love Mr Price Home! :-)
- Marietjie



Home



LETS BAKE!

I Love Mr Price Home.
Could spend my whole salary there!!
Such great bargains and so much to
choose from....love it!!!
- Michelle



Who we are:

Mr Price Home retails contemporary designed homewares and furniture to value-minded customers, aged 18 years and older (LSM six to 10), who have a young-at-heart attitude. The vision is to be South Africa's top-performing homewares and furniture retailer, and the division continually aims to delight its customers with innovative products at everyday low prices.

What we did:

The division has achieved a 9.9% sales growth to R2.3 billion. Like-for-like sales grew by 8.4%, reflecting an acceptable performance against the RLC. Growth was fairly consistent across merchandise categories with above average growth in furniture.

AMPS figures (measure of through-the-door shoppers) in the 12 months to December 2011, reflected a 16% growth in customers (to 571 000) in the target market against a stable total AMPS population. In line with strategy, there was higher than average growth in LSMs six and seven as the division increased its store footprint in areas previously not traded.

Trading density growth exceeded sales growth as a consequence of planned space reductions. Stock levels were slightly higher than last year, reflecting sound inventory management. The quality of stock and the resultant freshness factor is consistent with last

year, providing a good platform for the year ahead. Gross margins were in line with the previous year and this, together with continued tight cost control and a focus on productivity, enabled a meaningful increase in operating profit. The division achieved a double-digit operating margin for the first time.

Independent research conducted by Bateleur Khanya again reflected Mr Price Home as the most loved and frequented homewares retailer in South Africa. The division was also the winner of the Orange index for customer service in homewares.

Where we are going:

The division remains committed to cementing its position as a leading fashion-value retailer of homewares and furniture. It will continue to enhance customers' shopping experiences, through improved interpretation of fashion trends, the use of historical data, better product

selection and continued disciplined inventory management. The division will also focus on improved resourcing and supply chain initiatives in the year ahead.

Mr Price Home aims to grow market penetration across its current assortments and will continue to expand its store footprint, particularly in underpenetrated areas. The division is well positioned to enjoy market share growth in the semi-durable homewares and furniture markets. Although the division has certain under-performing space it wishes to reduce or exit, it will continue to seek new space opportunities, both of which will lead to an overall favourable impact on operating margins.

A new generation store was introduced in November 2011, and stores with the new look are trading ahead of feasibility.



sheet•street

loving your home!

APPAREL

SPORT

MILADYS

HOM



Bed Time

I love SHEET STREET.
Busy redecorating and the first place I
went to over the weekend was Sheet
Street! For the best items at the best
prices BY FAR!!!! - Lashe



CHILL OUT

Sheet Street

SHEET STREET:
where you will find
the heart beat of your
home. - Danita



Who we are:

Sheet Street concentrates on the LSM five to eight target market for their home textile needs in the bedroom, livingroom and bathroom. Convenience is offered through easy-to-shop and accessible stores in Southern Africa including Swaziland, Botswana, Namibia and Lesotho. As a value retailer, Sheet Street strives to offer exceptional value to its customers of tasteful homewares products. The 234 stores are small format stores and average 200 square metres in size.

What we did:

Sales exceeded R1 billion in a financial year for the first time, increasing by 12.4%, with comparable sales growth of 12.0%.

Although a net five stores were opened during the year, weighted average trading space decreased by 3.4% due to planned space reductions. The market sales growth per the RLC was more buoyant than expected, but the division gained an additional 0.2% market share.

Trading density increased by 16.3% to R22 149 per square metre, as a

consequence of the increased sales and reduced space. The gross profit margin was slightly lower than last year due to a change in product mix and increased carriage costs. However, excellent cost control resulted in the operating profit being substantially higher than the prior year.

Sheet Street achieved second most loved and second most shopped home textiles retailer as per the Bataleur Khanya Landscape Survey 2011 and was once again voted the best linen store in the KwaZulu-Natal "Sunday Tribune Your Choice" reader awards. AMPS (measure of through-the-door

shoppers) show that Sheet Street has increased its number of customers by 14.3%, with this growth coming from its core target market.

Where we are going:

The division expects performance to improve in the coming year, through a combination of sales growth initiatives (new fabrications and improvements to the product range) and further improvements in operational efficiencies. Twenty new stores are budgeted to open in the new financial year, with 10 major revamps expected to further improve the in-store experience.





International

Ikeja Mall,
Lagos,
Nigeria

Who we are:

Working very closely with the trading divisions, the international division identifies new markets that appear to have attractive trading potential for the Group's brands. Extensive research is undertaken, country visits conducted, pricing comparisons performed, competitor analysis detailed, external resources engaged and financial feasibilities developed and analysed. The attractiveness and ease of doing business in each market is evaluated against ruling legislation and risks.

The division also works with the service divisions within the Group to register companies in new markets, apply for relevant licenses and permits, develop relationships with third party service providers, understand and apply the HR policies of that market, recruit management and staff, train appointed associates, and assist in facilitating the opening of the first stores in any new market.

What we did:

The division continued to update its research into identified key African markets. Franchise stores sold 2.4 million units from total gross space of 17 906 square metres. During the past year the currency of franchisee countries weakened against the rand, increasing their input inflation and thus negatively impacting local pricing. Disposable income of these consumers has also been affected by tough economic conditions in these countries.

The first corporate-owned store in the Ikeja Mall, Lagos, Nigeria (1 200 square metres) was opened in March 2012, as planned. Trading results to date have been encouraging and are tracking ahead of forecast. This is part of a detailed test of the Group's potential in Nigeria.

DIVISIONAL REVIEWS

CONTINUED

SHEET STREET

INTERNATIONAL

FINANCIAL SERVICES

www.mrpricegroup.com

Where we are going:

The division will continue to monitor franchisee performance and assist franchisees to optimise their businesses, including enhancing the supply chain capability in order to deliver merchandise to franchisees at the lowest possible cost in the quickest possible time.

A corporate-owned company in Ghana has been registered and a store is scheduled to open in Accra, Ghana in June 2012.

Research into markets further afield will be continued, and the potential of the various ownership models that best suit

market entry into each of these regions, will be evaluated.

Africa's population is expected to grow from one billion to three billion by 2050 (outstripping India and China in the process). As experienced in South Africa, this should result in the emergence of a sizeable middle class which will benefit retailers. Mr Price Group's merchandise offer will position it well in its chosen territories, however overcoming obstacles (power, infrastructure, supply chain and ease of doing business) will be challenging. The Group will conduct 'tests' in chosen key markets, however will only scale up the business once IT and supply chain processes have been improved.

| OWNED | Mr Price Apparel | Mr Price Sport | Miladys | Mr Price Home | Sheet Street | Total | Retail sales (R'm) |
|--|------------------|----------------|----------|---------------|--------------|-----------|--------------------|
| Neighbouring countries - common customs union | | | | | | | |
| Namibia | 12 | 1 | 4 | 3 | 4 | 24 | |
| Botswana | 7 | - | 1 | 2 | 2 | 12 | |
| Lesotho | 1 | - | - | - | 1 | 2 | |
| Swaziland | 2 | - | 2 | - | 2 | 6 | |
| | 22 | 1 | 7 | 5 | 9 | 44 | |
| Rest of Africa | | | | | | | |
| Nigeria | 1 | - | - | - | - | 1 | |
| TOTAL CORPORATE OWNED | 23 | 1 | 7 | 5 | 9 | 45 | 548.4 |
| FRANCHISE | Mr Price Apparel | Mr Price Sport | Miladys | Mr Price Home | Sheet Street | Total | |
| Kenya | 5 | - | - | 4 | - | 9 | |
| Malawi | 2 | - | - | - | - | 2 | |
| Mauritius | 3 | - | - | 1 | - | 4 | |
| Mozambique | 3 | - | - | 1 | - | 4 | |
| Rwanda | 1 | - | - | 1 | - | 2 | |
| Tanzania | 1 | - | - | 1 | - | 2 | |
| Uganda | 1 | - | - | - | - | 1 | |
| Zambia | 3 | - | - | 1 | - | 4 | |
| TOTAL FRANCHISE | 19 | | | 9 | | 28 | 84.4 |
| TOTAL STORES OUTSIDE SA (corporate and franchise) | 42 | 1 | 7 | 14 | 9 | 73 | 632.8 |
| Percentage of Group retail sales | | | | | | | 5.4 |





Financial Services

Who we are:

The division is focused on supporting the trading divisions' profitable growth in retail market share through effective Customer Value Management (CVM) over the consumer's lifecycle. CVM profitability is realised through an appropriate blend of risk, merchandise margin and financial services products, and is the primary tool in acquiring, developing and retaining the Group's most valuable customers.

Limit-granting criteria are aligned to the National Credit Act requirements and are proactively managed along the lifecycle. Risk strategies are underpinned by sound application scorecards, decision engines and customer segmentation rules derived from both credit bureaus and internal data sources.

The bad debt forecast and impairment model applies Markov statistical techniques to determine the recoverability of trade receivables.

The CVM framework has allowed the division to broaden its product offering to include financial services products that augment the Group's core philosophy of offering great value to customers. Insurance products are offered in partnership with selected insurance providers, while underwriting risk is managed through appropriate re-insurance.

What we did:

The number of active accounts increased by 14.7% and the debtors book increased by 47.3% to R1.2 billion. In comparison, unsecured credit growth in South Africa increased to 53.1% in the last year. The strategy to increase credit limits to deserving customers and acquire new accounts resulted in credit sales growth of 26.2%, which surpassed expectations.

This translated to higher credit basket values, frequency of shop and lifted the credit sales percentage contribution to 18.6% of total Group sales.

DIVISIONAL REVIEWS

CONTINUED

SHEET STREET

INTERNATIONAL

FINANCIAL SERVICES



www.mrpricegroup.com

Account management summary

| | 2012 | 2011 |
|---|------------------|-----------|
| Trade debtors (gross) (R'000) | 1 207 559 | 819 536 |
| Total active accounts | 1 186 896 | 1 034 396 |
| Average balance (R) | 1 011 | 784 |
| % of debtors able to purchase on credit | 87.4 | 88.7 |
| Retail sales analysis (% of total sales) | | |
| Cash | 81.4 | 83.8 |
| Credit | 18.6 | 16.2 |
| Net bad debt (net of recoveries) | | |
| % of credit sales | 2.0 | 2.1 |
| % of debtors | 3.9 | 4.5 |
| Impairment provision % of debtors | 9.3 | 9.1 |

Independent benchmarking performed by PIC Solutions confirms that the division has maintained the credit portfolio as among the best in the industry.

The testing of second generation insurance products has been completed and these are now being offered to all qualifying credit customers. The rate of growth of these products has exceeded expectations, resulting in the development of an insurance-specific strategy designed to optimise the growth opportunity that is sustainable in the long term.

Where we are going:

The division will continue to develop and refine its CVM strategy whilst maintaining a conservative risk management approach with regard to new business. As a result, the credit scorecard has been tightened to ensure that the pace of credit growth experienced in the second half of the year is slowed.

Growth opportunities:

CVM – leveraging enriched data to enhance profitability:

- Acquisition – enhancing the enterprise decision management solution;
- Customer management – enhancing strategies that focus on limit management, spend stimulation and cross-selling to increase merchandise spend and shopping frequency;
- Delinquency management – further leveraging the decision engine to improve productivity and enhance collections performance; and
- Monitoring and reporting.

Insurance – increasing the profit contribution:

- Strengthening the foundation – quality assurance, legal and compliance and training;
- Improving telemarketing efficiency and capacity; and
- Product enhancement and new product development.

Gross trade receivables per division

| R'000 | Mr Price Apparel | Mr Price Home | Mr Price Sport | Miladys | Sheet Street | Total 2012 | Total 2011 |
|--------------|------------------|----------------|----------------|----------------|---------------|------------------|------------|
| Six months | 207 014 | 53 810 | 6 446 | 99 274 | 31 104 | 397 648 | 302 038 |
| 12 months | 488 445 | 87 015 | 25 615 | 153 403 | 38 190 | 792 668 | 504 427 |
| 24 months | | 17 243 | | | | 17 243 | 13 071 |
| Total | 695 459 | 158 068 | 32 061 | 252 677 | 69 294 | 1 207 559 | 819 536 |





REAL ESTATE

This service provider to the Group's trading divisions remains true to its central tenet of being a value-driven unit in all its activities. Its reason for being is to efficiently, and in the most cost-effective manner, implement the real estate strategies of the trading divisions and the various support and distribution functions.

Strategies for implementation revolve around:

- Growing space as determined by merchandise and business strategies in the best locations at the lowest cost;
- Rationalising unwanted space due to changes in the market or redundancy;
- Renewing good space at best cost; and
- Reducing utility overheads by enabling reduced consumption and looking to cost effective capital spends particularly in the fields of air-conditioning and electrical reticulation.

The division, with 32 associates mainly located in Durban but with a strong Johannesburg presence, is able to meet its customers' needs whether in South Africa, Southern Africa or West Africa. The division is fully involved in the Utilities Management Committee and is passionate about reducing energy consumption across the Group. A notable achievement was the finalisation and on-time implementation of three new generation stores for Mr Price Apparel, Mr Price Home and Mr Price Sport in Sandton City, as well as the subsequent replica roll-outs thereof to other locations.

See page 61 for changes in trading space.

Statistics for 2012

136 fit outs

new/relocation/reduction/
expansion/closure projects

203

leases
renewed

67

leases
renegotiated

1 099

leases under
administration

SYSTEMS

During the year, the division's 126 information technology associates delivered and implemented key projects that were prioritised in terms of the Group's strategic plans. The major projects undertaken utilised best-of-breed third party software solutions which were integrated into existing applications. The Group will continue striving to implement the most effective and efficient systems and as a result, its previous strategy of mainly focusing on in-house development has changed to focus on third party, best-of-breed solutions.

What we did:

- A best-in-class e-commerce solution was purchased and development commenced early in 2012. Integration of systems and processes to create an omni-channel customer experience is nearing completion. Concurrently, existing websites and their content were enhanced to allow for improved brand and product communication to customers;
- The internally developed point-of-sale system was enhanced to provide a touchscreen version, enhancing the customer shopping experience and improving the speed at which customers are served;
- A new store network design and hardware upgrade was concluded. Once implemented, this will significantly enhance the services offered to customers in store and the quality of information that can be provided to store management;
- The product lifecycle management software roll-out continued through the year, increasing the visibility into the supply chain and improving supplier communication;
- Supply chain processes and costing models are being enhanced and developed to create the capability to source, buy and cost products from any country and deliver to any country in the most efficient manner;
- The customer application process was enhanced, improving the accuracy and speed of customer credit applications; and
- Enhancements to the warehouse management systems allowed for record transactions to be processed through the Group's distribution facilities in the peak period.

Where are we going:

- Leverage the omni-channel platform created to enhance the customer experience at all points of contact;
- Conduct a strategic IT capability assessment to ensure it can support the Group's growth plans;
- Enhance business intelligence to provide a single platform that presents users with a consistent experience and consistent information to drive decision making;
- Location planning will be implemented to allow for planning in multiple geographies;
- A labour scheduling application will be implemented, enabling labour efficiencies at store level, improving customer service levels and reducing overheads; and
- The store network infrastructure will be refreshed during the new financial year.



GROUP LOGISTICS AND DISTRIBUTION



The objectives of Mr Price Group's overall supply chain strategy are to improve visibility, ensure stable supply, enhance product flexibility and reduce lead times and costs. Activities undertaken during the year were aligned with this strategy.

Several new initiatives were undertaken to ensure that distribution centre processes maximised available resources and reduced waste and, at the same time, required courier efficiencies and cycle times to be optimised.

The Distribution division provided the Group with production efficiencies that enabled the processing of record unit volumes (9.3% unit growth on a comparable base) within budgeted expenditure (cost per unit growth of 0.7% on a comparable base). This resulted in the distribution centre experiencing its smoothest peak season ever.



A distribution network study was completed during the year which concluded that the distribution centres and regional cross-dock hubs are optimally located to service store demand. However, in order to support the Group's mid to long-term growth strategies, a new single facility distribution centre would need to be operational in the 2015 financial year. To this end, the Group and its advisors are in the process of designing the layout and identifying and evaluating possible locations for such a facility. A critical component of the Group's distribution strategy will be to acquire enough land to enable further future expansion, when required.

The level of capital expenditure will increase over the next few years in line with the development activities of this new facility. Partnering with internationally renowned industry experts and 'zero-basing' distribution centre practices will result in many efficiencies, a significant portion of which will impact positively on sales growth and an improved gross profit percentage. The Group is focused on ensuring that these additional costs are mitigated, as far as possible, by identifying cost savings in other areas of the business.



The Group recently established a consolidation centre in China, with the aim of being able to ship directly to the end destination without being required to pass through the Durban distribution centre. In time, this will result in the elimination of 'double duties,' relating to merchandise shipped to non-Southern African Development Community (SADC) countries. This will enable the reduction in merchandise selling prices in the key foreign markets of Nigeria and Ghana, further embedding the Group's value offer and driving higher market penetration.

| 2008 units | 2009 units | growth | 2010 units | growth | 2011 units | growth | 2012 units | growth |
|-------------|-------------|--------|-------------|--------|-------------|--------|-------------|--------|
| 149 689 615 | 165 927 742 | 10.8% | 170 661 223 | 2.9% | 187 673 395 | 10.0% | 200 982 862 | 7.1% |

people
LIKE
us...

KNOW PERFECTION WHEN WE SEE IT.

Mix **SOFT** accents of colour and subtle feminine detail with a **DARK** edge to perfect this season's hottest look.



LACE is a key trend this season.



rt

1) Dress R119.99 2) Corset R89.99 3) Skirt R79.99 4) Hairband R29.99 5) Earrings R29.99
6) Bracelet Set R29.99 7) Pumps R89.99 8) Knitwear R89.99 9) Bag R79.99

OK!

HOT DETAIL ALERT!
Look out for flower trim on all accessories from bags to head bands.



To finish it off add a top knot and glossy nude lips.



Mr Price



SPORTS MARKETING

In 2011 Mr Price was again the proud sponsor of several highly successful national and international sporting events with a number of South Africa's elite athletes, teams and clubs continuing to endorse the Mr Price brand at the highest level.

On the rugby fields, 2011 was another noteworthy year for the Sharks, with the Durban franchise making it to the play-offs of the inaugural "Super 15" competition and to the finals of the Currie Cup.

Although the 2010 Currie Cup champions didn't claim any silverware, they were arguably the most consistent South African team of the year with Patrick Lambie, Bismarck du Plessis and Sibusiso Sithole being crowned among the prize winners at the end-of-year South African Rugby Awards.

Mr Price's longstanding involvement in the annual Kearsney Easter Rugby Festival continued in 2011 with the tournament drawing capacity crowds. The festival has grown in stature over the years and is now considered one of the leading schools rugby festivals in the country. The tournament features 12 of South Africa's top rugby schools including Grey College, Monument, Kearsney College and Paarl Gymnasium.

One of the standout international events of the year was the 2011 edition of the Mr Price Pro, Ballito which will go down as one of the most memorable surfing events on the ASP World Tour. The event, which carried a prize purse of R2 million and featured 96 surfers from 14 nations, produced six days of spectacular waves with American Patrick Gudauskas emerging as the champion.

It was also a memorable year for Mr Price sponsored surfers, with SA team captain Davey Brand leading the South African Junior Surfing team to their first ever runner-up finish at the Quiksilver ISA World Junior Championships in Peru in May. In the same month, Mr Price surfers Greg Emslie and Nikita Robb were crowned open national champions at the 2011 Billabong SA Surfing Champs in Seal Point, with the former also becoming the SA Masters Champion at the national event held at Nahoon Reef in East London in August.

On the athletics front, the Mr Price team made their presence felt at the Comrades Marathon, most notably the Nurgalieva twins, with Elena winning her sixth title, just seconds ahead of sister, Olesya. Earlier in 2011 it was Olesya who came in ahead of her sister to capture her third Old Mutual Two Oceans Marathon title in Cape Town, with fellow Mr Price teammates, Samukeliso Moyo and Riana van Niekerk also finishing in the top 10. In the men's race, Motlhokoa Mkhabutlane claimed a credible runner-up position, while team mates Moeketsi Mosuhli and Mike Fokoroni were also among the top 10 finishers.

Mr Price successfully hosted the 2011 Karkloof Classic which has grown to become one of the biggest and most popular mountain biking festivals in the country. The annual three day cycling festival in April features a night race, a cross country course and various trails for all ages from beginners to professionals.





Plaudits must also go to 30 intrepid cyclists from the Mr Price Cycle Club who successfully completed the 640km Double Triple Charity Challenge (DTCC) at the end of 2011, and in the process, raised in excess of R75 000 for the RedCap Foundation.

At the beginning of 2012, Mr Price Sport was delighted to announce the signing of Cheetahs and Springbok rugby flanker Heinrich Brussow as an ambassador for the Maxed brand. Brussow is a welcome addition to the Heroes team which includes Adrian Hansen (squash), Dominique Mann (gymnastics), Franco van der Merwe (rugby), Siyabonga Ntubeni (rugby), Jacques Botes (rugby), Kelly Madsen (hockey), Morne' van Wyk (cricket) and Cameron Delpont (cricket).

Meanwhile, Mr Price Yamaha motocross rider Richard van der Westhuizen was deservedly crowned the SA National MX1 champion at the end of the 2011 season, securing the MX1 title for the fifth time, after completely dominating in this class.

2011 also saw the successful launch of Heroes TV with 12 episodes airing in prime time on SuperSport featuring Africa's top athletes and events.



GOVERNANCE STRUCTURES

COMMITMENT STATEMENT

The Board subscribes to sound values of good corporate governance, supporting the King Code of Governance for South Africa 2009 (King III) principles and practices and the JSE Listings Requirements. King III is not prescriptive, but rather a series of recommendations which can be adopted on an “apply or explain” basis. As such, the Group does not follow King III blindly, but very carefully considers each and every aspect. The Board then applies or rejects that aspect in light of what it considers in the best interest of all stakeholders. Explanations are provided for those aspects of King III which are not applied.

COMPLIANCE

In preparation for the adoption of King III, the Group undertook an externally-facilitated gap analysis exercise and an internal audit review process, the results of which identified five areas requiring attention. Progress in these identified areas was detailed in the 2011 Annual Integrated Report. The areas of risk management and IT governance are overseen by the relevant committees, namely Risk and Sustainability Committee and Audit and Compliance Committee respectively. Progress in the current financial year on the remaining three identified areas requiring further focus can be summarised as follows:

- **Sustainability measurement and integrated reporting systems**

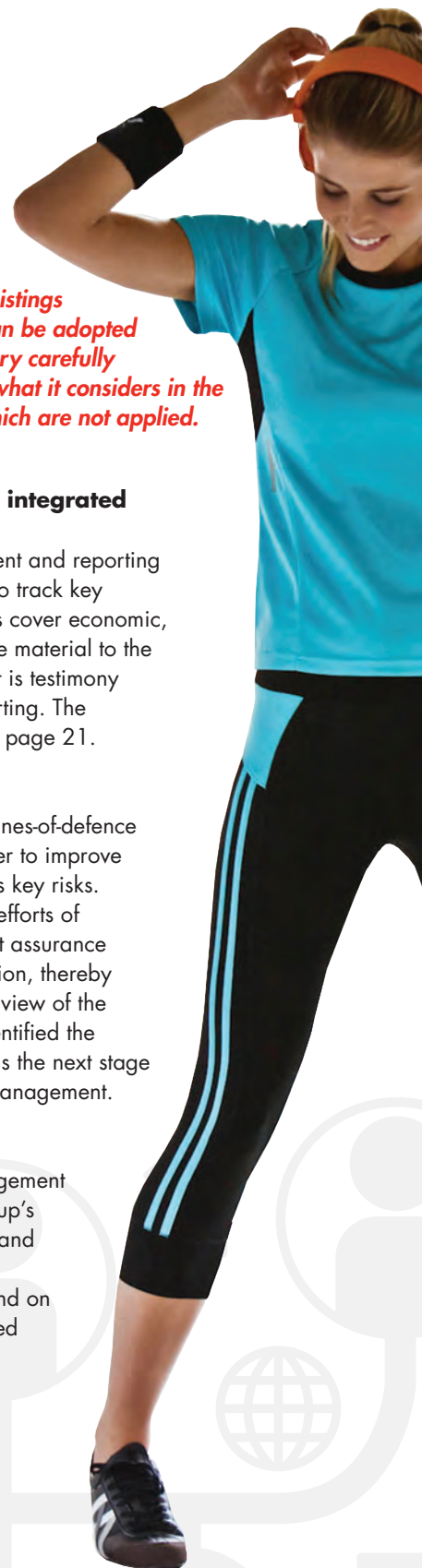
The Group is developing its measurement and reporting capability in the form of a dashboard to track key business sustainability issues. Indicators cover economic, social and environmental issues that are material to the business. This Annual Integrated Report is testimony to the improvements in integrated reporting. The measurement dashboard is detailed on page 21.

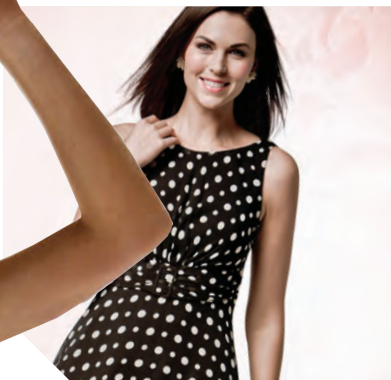
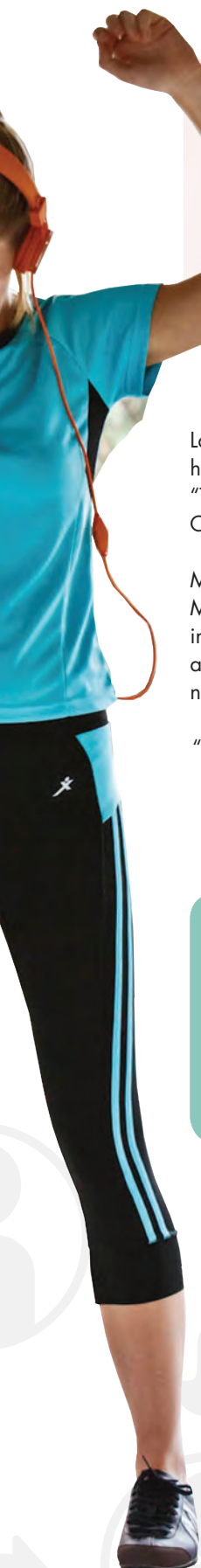
- **Combined assurance model**

The Group has implemented the three-lines-of-defence combined assurance framework in order to improve and integrate assurance on the Group's key risks. Furthermore, it aims to co-ordinate the efforts of management, internal and independent assurance providers and increase their collaboration, thereby developing a shared and more holistic view of the Group's risk profile. The Group has identified the advancement of combined assurance as the next stage of development within enterprise risk management.

- **Stakeholder communication**

The overall stakeholder map and engagement strategy was formalised, while the Group's stakeholder owners monitor key issues and respond accordingly. More details on stakeholder communication can be found on pages 27 to 41 of this Annual Integrated Report.





Last year the Group reported that, although it complied with the spirit of corporate governance embodied in King III, it had not adopted Principle 2.16, which provides that:

"The Board should select a Chairman of the Board who is an independent non-executive Director. The CEO of the Company should not also fulfil the role of Chairman of the Board."

Mr AE McArthur elected to take early retirement and resigned from the Board with effect from 31 December 2011. Mr NG Payne was appointed Chairman in his stead. Having served on the Board and various committees as an independent non-executive Director over the past four years, Mr Payne has a sound understanding of the Group's activities. The Group is therefore compliant with the King III recommendation in that it has appointed an independent non-executive Chairman. However, sub-Principle 45 of Principle 2.16 provides as follows:

- "45. With regard to the Chairman serving on other committees:
- 45.1 the Chairman should not be a member of the Audit Committee;
 - 45.2 the Chairman should not chair the Remuneration Committee, but may be a member of it;
 - 45.3 the Chairman should be a member of the Nominations Committee and may also be its Chairman, and
 - 45.4 the Chairman should not chair the Risk Committee but may be a member of it."



Furthermore, sub-Principle 11 of Principle 3.1 provides as follows:

- "11. the Chairman of the Board has a strategic and comprehensive role to play in guiding the Board and cannot simultaneously lead and participate objectively in the Audit Committee. The Chairman of the Board should therefore not be eligible for appointment as an Audit Committee member but may attend Audit Committee meetings by invitation."

At the time of his appointment as Chairman of the Board, Mr Payne was Chairman of the Risk and Sustainability Committee and a member of both the Audit and Compliance Committee and the Remuneration and Nominations Committee.

At the Special Corporate Governance meeting held in March 2012, the Board considered the position of Chairman of the Risk and Sustainability Committee and it concluded that Mr Payne, as a recognised industry expert, was the best qualified Director to chair this Committee. Furthermore, the Board resolved that Mr Payne would remain a member of the Remuneration and Nominations Committee but that he would resign as a member of the Audit and Compliance Committee, only attending meetings by invitation. In view of the close relationship between strategy and risk, Mr WJ Swain (Chairman of the Audit and Compliance Committee) is also a member of the Risk and Sustainability Committee.



Despite the Group no longer having an executive Chairman, the Board resolved for Mr MR Johnston to continue his position as Lead Independent Director, thereby ensuring that a balance of power and authority remains on the Board and that no one individual has unfettered power of decision making. The necessity of the position of Lead Independent Director will be reviewed on an annual basis.

In order to comply with the requirements of the new Companies Act (71 of 2008) ("the Companies Act"), which came into operation on 1 May 2011, the following steps have been taken:

- At its meeting on 17 May 2011, the Board reviewed a preliminary assessment of some provisions of the legislation that were of immediate interest to the Group;
- The Company Secretary has attended numerous updates on the Companies Act and endeavours to remain abreast of those matters relevant to the Group;
- A Group Legal Compliance Officer has been appointed from within the Group to build and improve upon the Group's legal compliance framework;
- Shareholders were afforded access to participate, through electronic means, in the Annual General Meeting of the Group held on 25 August 2011;
- At its meeting on 3 November 2011, non-executive Directors Messrs Getz and Payne addressed the Board on the issue of conflict of interest, as outlined in Section 75. The Board then established a procedure for addressing these matters;
- The Board considered and approved the specific persons who should be classified as prescribed officers;
- A Social and Ethics Committee has been established, with membership comprised of Mr K Getz as Chairman, Mr M Tembe and Mrs RM Motanyane as independent non-executive Directors. The charter of the Committee was approved by the Board in March 2012 and the inaugural committee meeting was held in May 2012; and
- The existing Memorandum of Incorporation is to be harmonised with the requirements of the Companies Act. Shareholders will be requested to approve the adoption of the new document at the upcoming Annual General Meeting. (Refer to Special Resolution 2 of the Notice of Meeting on page 194 for further details).

BOARD OF DIRECTORS

Board structure

Mr Price Group Limited has a unitary board structure. Following on the retirement of Mr McArthur, the year end membership of the Board comprised two executive, 10 non-executive and four alternate Directors (one of whom is an executive Director). Subsequent to the year end, Ms Daisy Naidoo was appointed as an additional independent non-executive Director. The Board is satisfied that it is operating at its optimal size, with an appropriate weighting of non-executive to executive Directors. Furthermore, there is a balance of retail and non-retail skills and the age profile, racial and gender demographics have been suitably adjusted over the last few years.

Board charter

The Board operates in terms of a formal charter, the purpose of which is to regulate how it conducts business in accordance with sound corporate governance principles. The objectives of the charter are to ensure that all Board members acting on the Company's behalf are aware of their duties and responsibilities and the legislation and regulations affecting their conduct. Furthermore, it seeks to ensure that sound corporate governance principles are applied in all dealings by Directors in respect of, and on behalf of, the Company. The charter sets out the specific responsibilities to be discharged by the Board members collectively and individually, and was reviewed and updated at the Special Corporate Governance meeting of the Board in March 2012. The full charter can be found on the Group's website www.mrpricegroup.com.

Board appointments

The intention is to maintain a vibrant Board that constructively challenges management's strategies and evaluates performance against established benchmarks. Balance is maintained between executive and non-executive Directors, with the majority of Directors being non-executive, most of whom are independent. It is an objective for there to be good representation of fashion-value retail experience to ensure that the key risks of inappropriate retail and fashion strategies are managed on an ongoing basis. Consideration is also given to the contribution afforded by skills and experience in other disciplines which will strengthen the decision making abilities of the Board.

Executive Directors are ideally homegrown, in that they have spent many years with the Group and are well-versed in the Group's philosophies, strategies, operating practices and culture. Appointments of executives to the Board are generally made when a senior executive has, through his or her performance, demonstrated leadership potential. The appointment recognises both proven performance and future potential. Exposure to the Board deliberations prepares executive Directors for future leadership and allows non-executive Board members to better evaluate the executive's performance and leadership qualities. External appointments are only made when suitable skills do not exist in the Company.



Non-executive Directors are appointed based on the contribution that they can make to the improved performance of the Group. A formal contract, in the form of a letter of appointment, is signed by each non-executive Director. The letter details amongst other things, the Directors' moral and fiduciary duties, their skills and ongoing training requirements, and code of conduct.

Experience of non-executive Directors is sought across various disciplines so that a balanced view can be presented. Financial skills are essential given the needs of the Audit and Compliance Committee and the increasing complexity of financial reporting. Other important skills are legal and banking. Some retail skills among non-executives are regarded as vital. During the current year, a detailed skills matrix for Board members will be finalised so as to identify where possible skills gaps exist, in order for them to be addressed.

The Remuneration and Nominations Committee continuously evaluates the Board composition, taking into account the:

- overall size;
- balance of executive to non-executive and independent to non-independent Directors;
- gender and racial demographics;
- depth of retail skill;
- mix of other skills; and
- age of existing Directors.



In the event that new appointments are sought, the Committee identifies and evaluates potential candidates for Board approval. The process is both formal and transparent.

The Group believes in the application of holistic long-term planning to its succession programmes. The Board holds the view that its current succession plan allows for the scheduled retirement of older Board members and, with the introduction of appropriately skilled and mentored new members, ensures the continuity of a vibrant and knowledgeable Board.

Ongoing training and development

There is an appropriate induction and mentoring programme for new Directors and the Board is committed to brief Directors on changes and trends in the industry, as well as the annual state of the socio-economic environment. The Board is supplied in a timely manner with information in a form and of a quality appropriate to enable it to discharge its duties. It seeks to ensure that such information remains relevant and enables it to assess the Company's quantitative performance and consider other qualitative performance issues.

Non-executive Directors are made aware of any relevant developments in the Group affairs and receive comprehensive monthly trading reports and annual strategy and risk management reviews by the trading divisions and support centres. Furthermore, the non-executive Directors are invited to attend at least one merchandise window review per year. To fulfil their responsibilities, Directors have full and unrestricted access to company information and can seek independent professional advice at the Company's cost. All Directors have access to the advice and services of the Company Secretary and unrestricted access to the Chairman.

Independence and rotation

An evaluation of non-executive Directors, in terms of the independence criteria set out in King III and the requirements of the Companies Act, was conducted at the Special Corporate Governance meeting of the Board in March 2012. The following Directors were accepted as being independent:

- Mr MR Johnston
- Mrs RM Motanyane
- Mr NG Payne
- Mr MJD Ruck
- Mrs SEN Sebotsa
- Mr WJ Swain
- Mr M Tembe

It was agreed that the following Directors should not be classified as independent:

- The Honorary Chairmen, Messrs SB Cohen and LJ Chiappini, on account of their material share holdings; and
- Mr K Getz who acts as a professional advisor to the Company.

Sub principle 66 of principle 2.18 of King III states that: "66 An independent Director should be independent in character and judgement and there should be no relationships or circumstances which are likely to affect, or could appear to affect this independence. Independence is the absence of undue influence and bias which can be affected by the intensity of the relationship between the Director and the Company rather than any particular fact such as length of service or age."

In this regard, the Board agreed that although not classified as independent, Messrs Cohen, Chiappini and Getz do act independently in their service to the Board. Furthermore, the cyclical nature of retail necessitates the need for Directors with long-serving Board experience. It is therefore not practical for Directors with more than nine years service to resign from the Board.

Mr MR Johnston, as the Lead Independent Director, regularly engages with Directors and senior executive management on corporate governance issues and other matters on which management may require guidance. In addition, a separate meeting of Directors specifically addressing corporate governance issues is held annually, under his chairmanship.

The Honorary Chairmen, as founders of the Group, continue to participate in the business and give guidance and direction in general and on strategy, merchandise and Group culture in particular. They attend most Board committee meetings as observers/invitees and offer substantial input. They operate with employment contracts, which were substantially revised in the previous year due to a restructuring of the Board. The succession plan anticipates that their involvement and remuneration will reduce over the next few years but the Board has requested their continued input and support, with one of their key roles being to ensure an orderly leadership transition and the entrenchment of the Group's core beliefs. The Board agreed that their contribution should be financially rewarded at a level commensurate with their effort.

No Directors have fixed-term employment contracts.

One third of the non-executive Directors retire by rotation every year, at which time they may be considered for re-election at the Annual General Meeting. The names of the Directors, accompanied by brief biographical details, are provided on pages 122 and 123.

Directors must disclose their Company shareholdings, other directorships and information regarding any potential conflict of interest. Directors must be recused from discussion on any matters in which they may have a conflict of interest. Non-executive Directors cannot partake in the Group's share incentive schemes. Before dealing in Company shares, Directors are obliged to obtain the written consent of the Chairman or, should the Chairman be involved in a transaction, the Lead Director.

Board review and Director performance assessment

The Board undertakes a full review and assessment of its activities by its members every second year. From this, areas for improvement in performance and goals for the succeeding year are established. Performance against these goals is then monitored by a further questionnaire at the conclusion of that year. The most recent full Board review was conducted in the financial year ended 2 April 2011. The change in chairmanship to Mr AE McArthur in August 2010 and his subsequent retirement in December 2011, resulted in there being insufficient time and focus for the progress against the "Steps to be taken" and "Goals set" to be adequately evaluated by the Chairman and the Board. To that end, a full Board review, under the new chairmanship of Mr NG Payne, shall be conducted during the current financial year. A performance evaluation on the incoming Chairman shall be performed in due course.

Board meetings

The Board meets at least four times annually to conduct its regular business and is responsible for the Group's overall strategic direction and control. An annual Special Corporate Governance meeting is held in March to:

- review and approve the Board charter;
- review and approve the mandates or charters of the various board committees, the Audit and Compliance Committee, the Social and Ethics Committee, Internal Audit and the IT Steering Committee;
- consider the re-appointment of Directors retiring by rotation;
- confirm the appointment of the Board Chairman;
- propose the Chairman and members of the Audit and Compliance Committee (subject to approval of the membership of this Committee by shareholders at the Annual General Meeting);

- confirm the Chairman and members of each other committee for the forthcoming financial year;
- define levels of materiality, reserving specific powers to the Board and delegating other matters with the necessary written authority to management;
- review and approve the Business Code of Conduct;
- approve the classification of certain associates as prescribed officers; and
- review the level of the Group's compliance with the King III provisions.

In addition to these meetings, all Board members attend annual risk management and strategy presentations by senior divisional and Group executives. In approving the Group's long-term and short-term strategies, the Board ensures a thorough analysis of the appropriate risks has been undertaken.

Generally, all Directors attend the Annual General Meeting and are available to answer shareholders' questions.

Company Secretary

During the year under review, Mr CS Yuill retired from the position of Company Secretary, which he had competently held for 26 years. Mrs HE Grosvenor, who has been with the Company for nine years, and who under the mentorship of Mr Yuill, held the position of Assistant Company Secretary for two and a half of those years, was appointed Company Secretary with effect from 1 September 2011. In compliance with the recommendations of King III, the Board believes that Mrs Grosvenor is a competent, suitably qualified and experienced Company Secretary able to provide the Board with the requisite support for its efficient functioning and discharge of its duties. Mrs Grosvenor is not a Director of the Company.

Prescribed officers

As per the requirements of the Companies Act, the Board determined that the prescribed officers are the CEO, Mr SI Bird and the CFO, Mr MM Blair. These individuals exercise general executive control and management of the business and all divisional heads report directly to them.

STATUTORY, BOARD AND MANAGEMENT COMMITTEES

To assist the Board in discharging its responsibilities for corporate governance, it functioned in the year under review with three board committees and the statutory Audit and Compliance Committee. With effect from March 2012, the Board Transformation Committee was dissolved, with the non-executive Directors from this Committee becoming members of the statutory Social and Ethics Committee, which



was constituted with effect from 1 May 2012. The details of the functioning of the Social and Ethics Committee will appear in the 2013 Annual Integrated Report. The Executive Transformation Committee will continue to meet on a bi-annual basis to develop and implement BBEE strategy and initiatives. It will report both directly to the Board and to the Social and Ethics Committee, who will jointly monitor the progress of transformation initiatives.

Responsibility for running the business and implementing strategies and policies adopted by the Board is devolved to the CEO. The Group has established an operating structure of boards and committees that facilitates cross-divisional co-operation, problem-sharing and identification of opportunities. Each committee operates in terms of a formal mandate or charter that can be viewed on the Group's website www.mrpricegroup.com. The performance of the committees and their members are annually evaluated separately in terms of self-evaluation questionnaires sent to the members for completion. An outline of the current board and management committee structures is as follows:



Secretarial, taxation, legal and investor relations are handled at Group level and group finance provides support to the trading divisions.

The Board believes that, in respect of the business specifically reserved for its decision, it has satisfactorily discharged its duties and responsibilities during the year under review.

Attendance of Directors at board and committee meetings

| Director | Status | Board | Corporate Governance | Audit and Compliance Committee | Risk and Sustainability Committee | Remuneration and Nominations Committee | Board Transformation Committee |
|--------------------------|---------------------------|-------|----------------------|--------------------------------|-----------------------------------|--|--------------------------------|
| N Abrams | Alternate non-executive | 2/4 | 0/1 | | | | |
| SI Bird | Executive | 4/4 | 1/1 | | 4/4 | | 2/2 |
| MM Blair | Executive | 4/4 | 1/1 | | 4/4 | | 2/2 |
| LJ Chiappini | Non-executive | 3/4 | 1/1 | | | | |
| TA Chiappini-Young | Alternate non-executive | 4/4 | 1/1 | | | | |
| SB Cohen | Non-executive | 4/4 | 1/1 | | | | |
| SA Ellis | Alternate executive | 4/4 | 1/1 | | 4/4 | | |
| K Getz | Non-executive | 4/4 | 1/1 | | | 4/4 | |
| MR Johnston | Independent non-executive | 4/4 | 1/1 | 4/4 | | 4/4 | |
| AE McArthur ¹ | Executive | 2/3 | | | | | 1/2 |
| RM Motanyane | Independent non-executive | 4/4 | 1/1 | | | 4/4 | 2/2 |
| NG Payne ² | Independent non-executive | 4/4 | 1/1 | 3/3 | 4/4 | 4/4 | |
| LJ Ring | Alternate non-executive | 1/4 | 1/1 | | | | |
| MJD Ruck | Independent non-executive | 4/4 | 1/1 | 4/4 | | 4/4 | 2/2 |
| SEN Sebotsa | Independent non-executive | 3/4 | 0/1 | | | | |
| WJ Swain | Independent non-executive | 4/4 | 1/1 | 4/4 | 4/4 | 4/4 | |
| M Tembe | Independent non-executive | 4/4 | 1/1 | | | | 2/2 |

¹resigned as executive Director and Chairman on 31 December 2011

² appointed as independent non-executive Chairman and resigned from the Audit and Compliance Committee on 1 January 2012

Non-attendance of meetings by Directors

Alternate Directors are not required to attend each meeting. Mr N Abrams (UK) and Professor LJ Ring (US) have attended specific meetings, and were kept updated on Board issues by receiving all Board meeting documentation.

Mrs Sebotsa was unable to attend the May 2011 Board meeting due to a conflicting commitment in her role as a Director of another public company. She was also unable to attend the Special Corporate Governance meeting in March 2012 as she was overseas, but attended the main Board meeting via teleconference.

Messrs McArthur and Chiappini were unable to attend the November Board meeting, both due to personal commitments.

The Board has always felt that Directors contribute as much outside of meetings as they contribute within the meetings, and the most important criterion for selection is skill. In addition, non-executive Directors are available to provide assistance to executive Directors throughout the year. For these reasons, remuneration is solely in the form of a retainer and no attendance fee per meeting is paid.



Financial reporting

The Directors are responsible for preparing the financial statements and other information contained in this Annual Integrated Report which, in their opinion, fairly presents the state of affairs and results of the Group's operations. The Annual Financial Statements have been prepared in accordance with International Financial Reporting Standards including IAS 34 Interim Financial Reporting and are based on appropriate accounting policies consistently applied and supported by reasonable and appropriate judgements and estimates. The Board accepts its duty to present a balanced and understandable assessment of the Company's position in reporting to shareholders. The Group's external auditor is responsible for reporting on whether the Annual Financial Statements are fairly presented.

Having due regard to the Group's current financial position and resources, together with its forecast results, cash flows and financial position in the coming year, the Directors and the external auditor confirm that the Group is a going concern.

Business code of conduct

Directors and associates are required to maintain the highest ethical standards. A Code of Conduct has been issued to every associate of the Group and its provisions are annually re-inforced under the guidance of a senior officer. During the year all senior associates of the Group were required to submit a declaration testifying to their compliance with various aspects of the Code. The Board believes that the ethical standards embodied in the Code are effectively observed within the business. Appropriate disciplinary action is applied where necessary in the event of any breach. The Code, revised to embody current best practice and governance principles, was approved at the Special Corporate Governance meeting in March 2012. A further code, setting standards and practices to which the Group expects its suppliers to adhere, is distributed to new suppliers.

Care is taken in the appointment and promotion process and in the delegation of discretionary authority to assess the integrity of associates.

The Code of Conduct is located on the Group website www.mrpricegroup.com.

Closed periods

The Group operates a closed period policy in line with the JSE Listings Requirements:

- between the end of its interim and annual financial periods and the publication of the financial results applicable to those periods. All Directors and senior associates involved in compiling the trading results and forecasts or reviewing such financial information are considered to be in a closed period from the date of dissemination of the aforementioned information to the Board immediately prior to the end of the interim and annual financial periods. This is usually about the 15th of each month;
- between the end of the third quarter, including the Christmas trading period, and the publication of a trading update pertaining to that period usually in the second week in January; and
- during any period when trading under a cautionary announcement.

During this period Directors, officers and other selected associates are prohibited from dealing in the Company's shares. Regard is also had to the JSE Listings Requirements in respect of the dealings of Directors in the Company's shares. Associates who may have access to confidential or price-sensitive information are cautioned against the possibility of insider trading in terms of the Securities Services Act.

Sponsor

Rand Merchant Bank is the Company's Sponsor and among other functions, advises the Board on compliance with the JSE Listings Requirements.





AUDIT & COMPLIANCE COMMITTEE REPORT

Mr Price Group remains committed to the principles of good governance, ethical leadership and exemplary corporate citizenship. To this end, the Audit and Compliance Committee assists and supports the Board in discharging its duties.

Composition

The Committee is constituted as a statutory Mr Price Group Limited committee in respect of its duties in terms of section 94(7) of the Companies Act (71 of 2008) and has been delegated the responsibility to provide meaningful oversight, particularly of the audit, finance, IT and compliance functions.

The committee operates in terms of a formal mandate and comprises three independent non-executive Directors: Mr WJ Swain (Chairman), Mr MR Johnston and Mr MJD Ruck. Subsequent to year end, Ms D Naidoo was appointed to this Committee.

Role

The Committee:

- assists the Board discharge its responsibility to:
 - safeguard the Group's assets;
 - operate adequate and effective systems of internal control, financial risk management and governance;
 - prepare materially accurate financial reporting information and statements in compliance with applicable legal/regulatory requirements and accounting standards;
 - monitor compliance with laws and regulations and the business code of conduct; and
 - provide oversight of the external and internal audit functions and appointments.
- provides a communication channel between the Board, the internal and external auditors and other assurance providers; and
- assists the Board monitor management's control over enterprise-wide risks.

2012 COMMITTEE HIGHLIGHTS

| Committee focus area | Actions |
|---------------------------------|---|
| Annual Integrated Report | The Committee oversees the integrated reporting process and has considered all factors and risks that may impact on the integrity of the report, including significant judgements and reporting decisions made, monitoring or enforcement actions by a regulatory body, any evidence that brings into question previously published information, forward-looking statements or information. |
| Combined assurance | The Committee has ensured that a combined assurance model is applied to provide a co-ordinated approach to all assurance activities, and in particular the Committee has: <ul style="list-style-type: none">• Ensured that the combined assurance received is appropriate to address all the significant risks facing the Company; and• Monitored the relationship between the external assurance providers and the Company. |



AUDIT & COMPLIANCE

| Committee focus area | Actions |
|---|--|
| Continuous monitoring and auditing | <p>The Committee approved a combined strategy of continuous monitoring by management and continuous auditing by Internal Audit several years ago and continues to encourage the embedding of these data analytical tools to facilitate more effective risk management across the Group.</p> <p>Continuous monitoring and auditing are methods used to perform control and risk assessments automatically on an ongoing basis. These control and risk assessments are in real-time or near real-time and allow entire populations or sub-sets of transactions to be assessed on a regular basis as opposed to a periodic review of limited samples of transactions.</p> <p>The ability exists to analyse key business systems for both anomalies at the transaction level and for data-driven indicators of control deficiencies and emerging risk.</p> |

Annual Report of the Committee

During the year under review, the Committee fulfilled its mandate by meeting four times to deal with comprehensive agendas. It received the appropriate information from internal audit, external audit, management and other sources deemed necessary to fulfil its obligations. Pursuant to these activities and the investigations it conducted, the Committee can report satisfaction with the external auditor's independence and established principles governing the auditor's employment for non-audit services.

Having given due consideration, the Committee believes that:

- Mr MM Blair, who is the Financial Director and carries the title of Chief Financial Officer, possesses the appropriate expertise and experience to meet his responsibilities and that the Company's financial function incorporates the necessary expertise, resources and experience to adequately carry out its responsibilities;
- the Company's accounting practices and the effectiveness of the internal controls have been maintained at a high standard and fully support the accuracy of the financial and related information presented to stakeholders in the integrated report;
- it has satisfactorily carried out its obligations in terms of its mandate;
- it can confirm that there were no material or frequently repeated instances of non-compliance by either the Group or the Directors during the year; and
- the Designated Auditor attended a meeting of the Committee not more than a month before the Board met to approve the integrated report to discuss matters of importance to the auditor and the Committee regarding the Company's financial statements and general affairs.

The Directors believe that the Committee has satisfied its responsibilities under its mandate. Under the sponsorship of the Committee's Chairman, a self-evaluation assessment was undertaken during the year and action to address certain issues requiring attention determined.

The Chairman of the Committee attends the Annual General Meeting and is available to answer shareholders' questions.



INTERNAL AUDIT REPORT

The Mr Price Group Internal Audit Division is an integral part of the Group's governance structure.

Composition

The centralised division, which operates in terms of a formal mandate and in full conformance to the International Professional Practices Framework for Internal Audit, was established by the Board of Directors to assist it and executive management in achieving their objectives, by providing them with reasonable assurance on the adequacy, effectiveness and efficiency of the Group's network of governance, risk management and internal control processes and systems. To that end, Internal Audit provides independent and objective assurance and consulting services, specifically designed to add value, improve the Group's operations and contribute to its success and longevity. It helps the Group to accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes.

The internal audit function comprises 27 suitably qualified and experienced associates, under the direction of the Group Audit Executive. The diversity of skills and experience within Internal Audit has enabled extensive and appropriate coverage of significant and strategy-relevant business systems, processes, functions and activities across the Group, including all aspects of information technology.

Professional positioning and recognition

In accordance with the International Standards for the Professional Practice of Internal Audit (Standards), it has been determined that Internal Audit will be subjected to an independent external quality assessment review (QAR) at least once in five years. The QAR primarily covers compliance with the Standards and Code of Ethics, organisational positioning and independence, skills and proficiency, nature and quality of work and the ability of Internal Audit to meet the Board's and management's expectations.

The first QAR was concluded in January 2007 by the Institute of Internal Auditors, South Africa (IIA, SA), at

which time the Internal Audit Division was rated as the first function in South Africa to achieve full conformance to all Standards in an independent external QAR, and was therefore placed as one of the top 8% of all quality reviews globally. The most recent review was concluded in November 2011 and the independent external team concluded that Mr Price Group Internal Audit "had sustained full conformance over a period of significant business growth, corporate governance reform, and extensive cultural changes within the Group". The IIA, SA confirmed that the division remains the only activity in South Africa with the exceptional rating of full conformance in an independent, external quality review.

"Because the Mr Price Group Internal Audit Division had sustained its professionalism and impact above and beyond the requirements of the Standards, the scope of the QAR was extended to include a comparison against two international sets of principles/criteria, i.e. the IIA Internal Audit Capability Model and Criteria for a 'Strong' Internal Audit function (United States Office of the Comptroller of the Currency). This comparison showed that the division is operating at the highest levels of both these international models. The independent, external QAR team recognised that this level of operations could only have been sustained by a combination of strategic leadership of Internal Audit, an alignment of interests and incentives, the maturity and mutual respect of the Audit and Compliance Committee, executive and senior management and the external auditors towards Internal Audit and Internal Audit's ability to deliver a highly professional audit product over time."

This review concluded that the Internal Audit Division has continued to be a leading professional activity, characterised by innovation, development of leading practices ahead of the theory or requirements to do so, wide adoption of global best practices and unequivocally demonstrating a commitment to upholding the international professional practices framework.



Independence and authority

Internal Audit is independent of all other organisational functions and reports functionally to the Audit and Compliance Committee and administratively to the Chief Executive Officer. Internal Audit has access to the Chairman of the Board, as well as free and unrestricted access to all areas within the Group.

In order to facilitate strategic positioning and alignment of Internal Audit, the Group Audit Executive has had a standing invitation to executive committee meetings for many years, including meetings of the Managing Directors, Divisional Boards, Board and Executive Transformation Committees, Board and Executive Risk and Sustainability Committees, and more recently, the Social and Ethics Committee.

Combined assurance

Internal Audit is an integral part of the Group's combined assurance model as an independent assurance provider. There is a spirit of co-operation and collaboration with management, other internal assurance providers and the Company's external auditor in order to ensure optimal coverage of the key risks and minimal duplication of effort.

There has been extensive co-ordination and sharing of information with the Company's external auditor, who continues to place reliance on internal audit work.

Annual assurance statement

Internal Audit assists the Board to achieve its objectives by providing independent, objective and reasonable assurance on the adequacy, effectiveness and efficiency of the Group's network of governance, risk management and internal control systems and processes. However, the assurance can only be reasonable and not absolute. The internal audit assurance does not supersede the Board's and management's responsibility for the design, implementation, monitoring and reporting of governance, risk management and internal controls.

Risk-based and integrated methodology

The Internal Audit Division has adopted a risk-based methodology for many years in order to ensure appropriate coverage of governance, risk management and control processes which are key to the realisation of strategic goals. The internal audit plan has therefore been informed by the Group strategies, risk registers, comprehensive risk assessment, compliance requirements and input from management, the Board and external audit. Furthermore the Internal Audit Division continues to apply an integrated audit methodology, whereby governance, risk management and controls are evaluated in all audits, as far as possible.

Audit scope

The internal audit plan approved for the year under review has been completed except for a few areas which were in the process of development or change. The Audit and Compliance Committee considered these areas at the March 2012 meeting and these audits, not considered critical, were deferred to the 2013 financial year.



Significant adhoc work was conducted during 2012 to ensure that the internal audit plan remained of strategic relevance, risk-aligned, agile and responsive to management requests and changes in systems and processes.

Internal Audit can report that there were no undue scope limitations or impairments to independence.

In its professional judgement, sufficient and appropriate audit procedures have been conducted and evidence gathered to support the accuracy of the conclusions contained in this report. The scope included:

- Evaluating whether controls are adequate, appropriate and correctly applied;
- Evaluating the risk management and governance infrastructure, frameworks, processes and practices;
- Reviewing the systems established by management to ensure compliance with policies, plans, procedures, laws and regulations that could significantly impact on operations and evaluating compliance;
- Reviewing the means of safeguarding and verifying the existence of assets;
- Appraising the economy and efficiency with which resources are employed; and
- Reviewing operations or programmes to ascertain whether results are consistent with established objectives and goals and whether the operations or programmes are being carried out as planned.

Audit scoring/grading framework

The following scoring system, well entrenched across the Group and eliciting appropriate responses, has been applied:

| Grade | Description |
|-------------------------------|---|
| Low-risk/very good (90%+) | Controls evaluated are adequate, appropriate and effectively implemented to provide reasonable assurance that risks are being managed and objectives should be met. |
| Medium-risk/adequate (75-89%) | A few specific control weaknesses were noted, but generally controls evaluated are adequate, appropriate and effectively implemented to provide reasonable assurance that risks are being managed and objectives should be met. |
| High-risk/poor (<75%) | Numerous specific control weaknesses were noted. Controls evaluated are unlikely to provide reasonable assurance that risks are being managed and objectives should be met. |

Overall opinion

Based on the work completed during 3 April 2011 to 31 March 2012, which has been carried out in accordance with the International Professional Practices Framework for Internal Audit and the approved Internal Audit Plan, and provided that management have effectively implemented the proposed actions to rectify reported control weaknesses, in the opinion of Internal Audit, except for a few specific control weaknesses noted, in all material respects, controls evaluated were generally adequate, appropriate and effective to provide reasonable assurance that risks are being managed and that the Mr Price Group objectives should be met.

Tone at the top

Internal Audit has continued to note a constructive tone at the top. Divisional management generally responds immediately and appropriately to reported weaknesses and demonstrates a willingness to adopt recommended improvements, while executive management requires, encourages and monitors quality and continuous improvement in the Group's network of governance, risk management and control systems and processes.



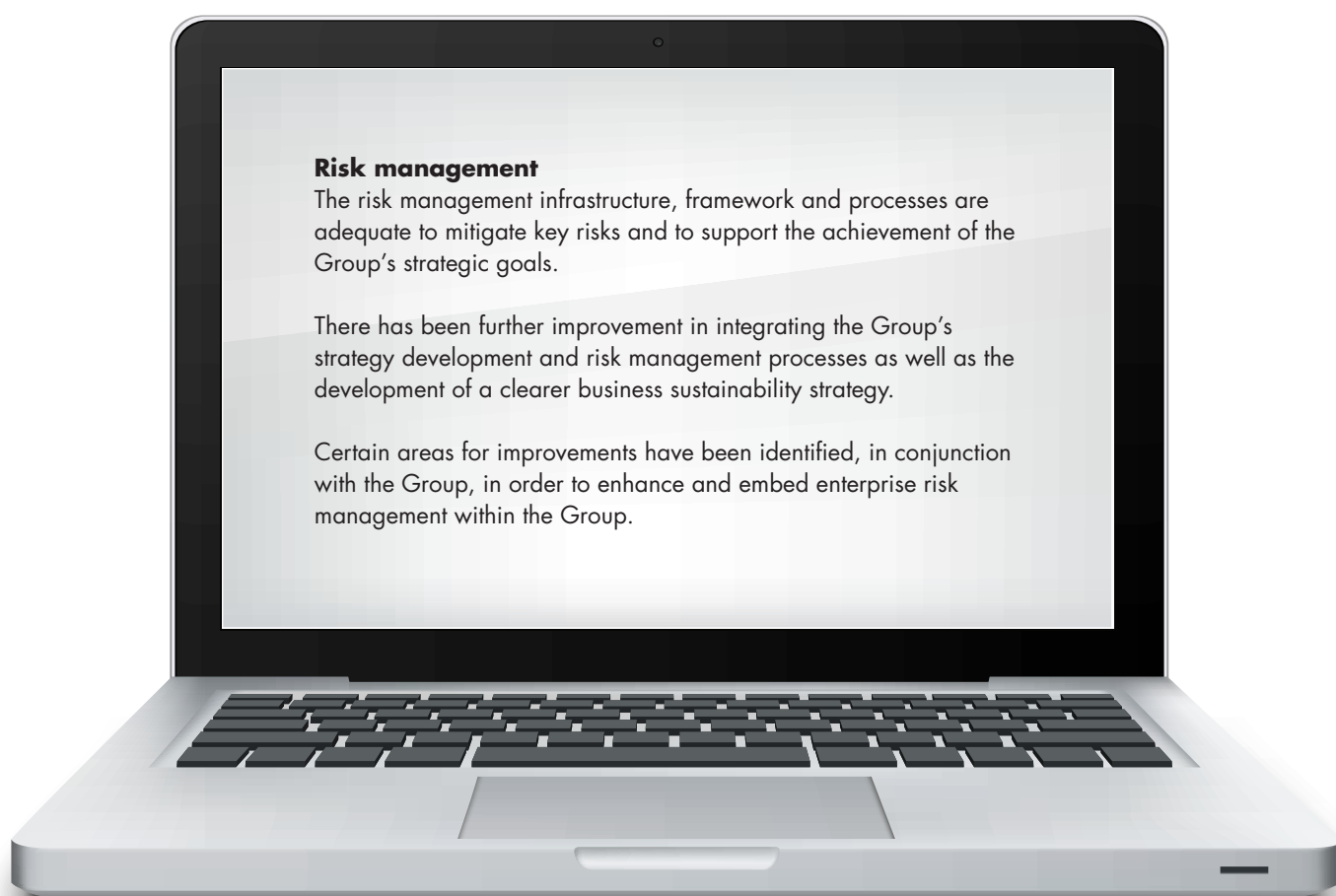
Governance

There are very good governance structures and processes in place to:

- Promote appropriate Group ethics and values;
- Ensure effective organisational performance and accountability; and
- Adequately co-ordinate communication and activities among the board, external and internal auditors and management.

The following areas are in the early implementation stage and management has identified initiatives to progress these areas over the next two years:

- Monitoring of IT performance metrics; and
- Combined assurance.



Internal controls

There has been a continued improvement in internal controls across the Group, especially in areas that have been re-audited. Isolated instances of fraud within the Group were identified, mainly at a store level, and of immaterial amounts.

| AUDIT AREA | 2012 | 2011 | 2010 | 2009 |
|--------------------|-----------------|-----------------|-----------------|-----------------|
| Corporate audits | Very Good (91%) | Very Good (91%) | Very Good (91%) | Adequate (85%) |
| IT audits | Adequate (89%) | Adequate (87%) | Very Good (92%) | Adequate (89%) |
| Operational audits | Very Good (90%) | Very good (93%) | Very good (92%) | Very good (91%) |



RISK AND SUSTAINABILITY COMMITTEE REPORT

The Board of Directors is accountable and responsible for the governance of risk and sustainability, and is satisfied that the Group's management has acted within its risk appetite.

Board commitment

The Board is committed to increasing shareholder value by operating in a manner that understands the calculated risks that are taken in order to optimise opportunities, and protect against risks and uncertainties that could threaten the achievement of its strategic objectives.

Composition

The Group's Risk & Sustainability Committee, established in May 2010, operates in terms of a formal mandate. The Committee comprises two non-executive Directors and three executive Directors, and is chaired by Mr Nigel Payne, the Group's non-executive Chairman. The Committee mandate is published on the Group website:

www.mrpricegroup.com/governance.

Role

The Committee is responsible for providing risk management oversight, including monitoring the effectiveness of the risk management framework and the Group's sustainability responsibilities. The Committee reviews key opportunities and risks, assesses risk mitigation plans and reports back to the Board. The Committee gives due consideration to the legitimate and fair expectations of all key stakeholders, resource constraints, external pressures and the drivers of the Group's sustainability.

Management is accountable to the Board for designing, implementing and monitoring the process of risk management and integrating it into the day-to-day activities of the Group. Management is also accountable for building the competencies and capacity required for a sustainable business.

Risk management

During the year under review, the Committee fulfilled its mandate by meeting four times to discuss the following key issues:

Enterprise-wide Risk Management (ERM)

Framework

The ERM Framework, which guides the Group's approach to identifying, evaluating and responding to key opportunities and risks that may impact on strategic objectives, is reviewed annually for appropriateness.

Key features include:

- Risk management is integrated into the Group's strategic process and the Group's performance management system, through Key Performance Indicators (KPI's);
- Business leadership recognises that the drivers of risk/increased volatility also offer opportunities to be optimised to increase revenue, shareholder value and satisfy the customers' needs;
- Stakeholder expectations are defined and prioritised;
- The Group's business sustainability risks are defined; and
- The concept of 'integrated thinking' has been introduced to raise awareness of the importance of risk consideration at every business decision and to warn against trying to silo risk.

Future Objectives

An important part of the ERM strategic development process is the annual review of the effectiveness and efficiency of the various components of the ERM Framework to identify gaps and opportunities for improvement. An ERM Maturity Model was used to assess the current level of ERM progress against ERM best practice, resulting in the definition of the desired level of ERM Maturity for the next five year period.

The Risk Management function is being taken to the next level with the development of the legal compliance framework and implementation of the combined assurance model.

Risk Profile

There were no undue, unexpected or unusual risks taken by the Group and no material losses were incurred during the year.

Risk Appetite

The Board has formally defined its appetite for risk, which is reviewed annually. The risk appetite was defined after considering the Group strategy, stakeholder expectations and the risk profile. The Group encourages entrepreneurial behaviour but assesses risk carefully. There were no material deviations from the Group's risk appetite in the period.

RISK AND SUSTAINABILITY

Key Business Risks and Opportunities

Key relevant business opportunities and risks were discussed comprehensively by the Committee during the year. Refer to pages 17 to 19 for a summary of the Group's Key Risks and Opportunities.

Business sustainability

The Group identified the following issues that are relevant to its ability to create and sustain value in the longer-term:

| Context | Future focus area | Key stakeholders | Page reference |
|--------------------|---|--|---|
| Value | Continue to increase efficiencies to improve margins and maintain the low cost structure. | Customers Shareholders Associates Suppliers | Activities carried out in relation to the strategic framework and strategic profit model – pages 24 and 25. |
| Logistics | Continue to improve supply chain capacity and cost efficiencies. | Associates Suppliers | Group Logistics and Distribution – page 78. |
| Systems | Information technology and business systems innovation. | Associates Suppliers | Systems – page 77. |
| Suppliers | Product sourcing and enhanced level of engagement with key suppliers. | Associates Suppliers | Supplier Engagement – pages 38 and 39. |
| Growth | Continue to sustain the sales growth through: 1. Maximising local opportunities (new locations, products and markets); 2. New channels (such as e-commerce); and 3. International research (testing owned stores in Africa). | Customers Shareholders Investor community Associates Suppliers | Reports of the CEO and CFO – pages 44 to 53, Customer and Brand Interaction – pages 34 to 37. |
| People | Grow the human capital, including: 1. Merchandise and emerging leadership development; 2. Focused development of Asian, Black and Coloured associates for middle and senior management succession; and 3. Change management processes. | Associates | Report on our People – pages 28 to 33. |
| Social | Continue to invest in the community and support sustainable BBBEE. | Shareholders Associates Suppliers Government Communities in which we operate | Transformation Committee Report - pages 100 to 105. |
| Environment | Formal Utilities Management Committee (UMC) established with a mandate to focus on key areas within utilities management for the Group. | Shareholders Associates | Refer below. |

The Group completed its second carbon footprint assessment during this reporting period. The accuracy and completeness of the calculation continues to improve due to the application of data analytics. The 2012 carbon footprint calculation is a self-assessment using in-house developed software. The carbon emission for this financial year is 141 485 tonnes CO₂e, with 96% of our carbon emission related to electricity consumption. The scopes reported on are as follows:

| Scope | Emission sources | Tonnes CO ₂ e | |
|--------------|---|--------------------------|---------|
| | | 2012 | 2011 |
| Scope 1 | Consumption of fuel of company owned vehicles | 2 593 | 2 344 |
| | Consumption of fuel for generators (stationary fuels) | 4 | 6 |
| | Refrigeration and air conditioning equipment (fugitive emissions) | 2 526 | 688 |
| Scope 2 | Consumption of purchased electricity | 136 362 | 144 554 |
| Total | | 141 485 | 147 592 |



TRANSFORMATION COMMITTEE REPORT

The Group is committed to driving social transformation and BBBEE in a way that is both meaningful and sustainable.

Mr Price gave ownership to staff long before it was fashionable to do so and prior to BBBEE legislation.

COMPOSITION

Established in March 2009, the Transformation Committee operated in terms of a formal mandate, and comprised two executive and three independent non-executive Directors. It was chaired by the CEO, Stuart Bird. This Committee was disbanded with effect from March 2012, in light of the formation of the new Social and Ethics Committee. However, the executive Transformation Committee, under the Chairmanship of Mr Bird, will continue to meet bi-annually.

The Group could have accelerated its BBBEE accreditation via an external empowerment deal, but it made the strategic decision to embrace the true broad-based intention to sustainably impact thousands of lives rather than a select few.

ROLE

The Committee monitored the Group's transformation progress and was supported by the Executive Transformation Committee, which was charged with developing and implementing the BBBEE strategy and transformation initiatives.

Independently verified by BEESCORE, a SANAS accredited verification agency, against the DTI's BBBEE generic scorecard.

BBBEE SCORECARD

| Element | Total weighting | 2012 | 2011 |
|----------------------------|-----------------|--------------|--------------|
| Ownership | 20 | 5.46 | 11.29 |
| Management | 10 | 3.68 | 2.97 |
| Employment Equity | 15 | 6.01 | 6.09 |
| Skills Development | 15 | 12.00 | 10.43 |
| Preferential Procurement | 20 | 11.20 | 17.79 |
| Enterprise Development | 15 | 8.80 | 0.77 |
| Socio-economic Development | 5 | 5.00 | 4.26 |
| Total | 100 | 52.15 | 53.60 |
| BBBEE contributor level | | 6 | 6 |

SCORECARD COMMENTARY

Ownership

The Group's score under this element of the scorecard decreased due to changes in the application of the BBBEE Codes of Good Practice associated with black ownership of less than 25%. The Group continues to achieve its score through the Mr Price Partners Share Trust, which has 95% black participants.

Management Control

Movements at Board level were the reason for the increased score on this element.

Employment Equity

The employment equity and skills development forum met six times during the year, with the focus on identifying barriers to affirmative action as well as achieving diversity. The Group remains fully compliant in the areas required by the Employment Equity and Skills Development Acts.

The Group has realistic, Board-approved employment equity goals and targets set to 2017. Through highly focused talent management programmes, key individuals are identified and developed for future positions ensuring the right skills fit by position.

Despite progress at senior, middle and lower management levels, the score has not changed significantly due to the increased targets prescribed by the BBBEE Codes of Good Practice. Scope for growth at top and senior levels is limited, due to low turnover levels and lack of skills in the suitably qualified talent pool at these levels. All divisions are encouraged to look for opportunities to fill the vacancies as they arise, in a diversified manner, in keeping with the Group philosophy.



The Group employment equity statistics for South African operations are (number of associates):

| Occupational levels | Female | | | | Male | | | | Foreign Nationals | | Total |
|-----------------------------|------------|--------------|--------------|------------|------------|--------------|------------|------------|-------------------|-----------|---------------|
| | Asian | Black | Coloured | White | Asian | Black | Coloured | White | Female | Male | |
| Top management | 1 | | | 7 | | | | 28 | | | 36 |
| Senior management | 9 | | 2 | 40 | 4 | 2 | 1 | 38 | 1 | | 97 |
| Middle management | 51 | 15 | 14 | 149 | 51 | 8 | 1 | 103 | | 1 | 393 |
| Junior management | 271 | 895 | 554 | 486 | 115 | 394 | 106 | 128 | 3 | 1 | 2 953 |
| Semi-skilled | 285 | 3 225 | 1 020 | 146 | 89 | 1 352 | 256 | 45 | 1 | 4 | 6 423 |
| Unskilled | 5 | 43 | 9 | | 11 | 53 | 1 | | | | 122 |
| Total permanent 2012 | 622 | 4 178 | 1 599 | 828 | 270 | 1 809 | 365 | 342 | 5 | 6 | 10 024 |
| Non-permanent 2012 | 147 | 3 711 | 979 | 140 | 84 | 1 685 | 398 | 69 | 7 | 20 | 7 240 |
| Total | 769 | 7 889 | 2 578 | 968 | 354 | 3 494 | 763 | 411 | 12 | 26 | 17 264 |



Skills Development

The Red Cap Academy continues to run successfully and a total of 14 681 courses have been completed through the e-learning programme this year. Please refer to the Report on our People (page 28) for more details.

| | 2012 | 2011 | 2010 |
|--|----------------|---------|---------|
| Black associates trained as percentage of total trained | 87 | 83 | 78 |
| Percentage of Asian, Black, Coloured associates trained through e-learning | 94 | 94 | 94 |
| Percentage of Asian, Black, Coloured associates on learnerships | 83 | 77 | 89 |
| Total annual number of hours allocated to learning | 246 393 | 198 345 | 145 736 |

Preferential Procurement

The Group continues to engage with its suppliers to understand their BEE status and encourages them to embrace the spirit of BBBEE. Due to the significantly increased targets prescribed by the BBBEE Codes of Good Practice, there has been a decline in the score this year despite continued efforts in this area which include increasing merchandise acquired by local manufacturers by 17% in the last year.

Enterprise Development

The Group's Enterprise Development vision is to enhance the ability of the Group to quickly respond to merchandise requirements by significantly reducing lead merchandise times through an agile and flexible local supply base.

During the year under review, the opportunity to assist a local footwear manufacturer was pursued. After extensive research and analysis, a strategic relationship with the manufacturer was formalised and funding was extended to assist them to grow their manufacturing capacity. All divisions are actively looking for opportunities to support local suppliers to achieve their vision.

The Group believes that these initiatives are critical in contributing to growing the local economy and will continue to focus on identifying further opportunities to assist local suppliers in the years ahead.

Socio-Economic Development

Social investment is important to the Group as it understands that a healthy business depends on a healthy society, and that making this contribution ultimately reflects positively on the bottom line.



| | 2012 | 2011 | % change |
|---|-------------|------|----------|
| Cash donations (R'm) | 13.0 | 10.9 | 19 |
| - RedCap Foundation | 68% | 79% | (11) |
| - Sports Development | 32% | 21% | 11 |
| Total social investment (R'm) | 13.0 | 11.4 | 14 |
| Total social investment as a percentage of the Group's net profit after taxation | 1% | 1% | - |



The RedCap Foundation has a vision for South Africa where young people create social change by being inspired, healthy and engaged citizens. The Foundation realises this vision through sustainable interventions focused on national priorities.

The Foundation's approach has been to identify potential interventions that can assist the current education system to improve the quality of education. Initially experiments and testing of innovative interventions is performed on a small scale with the ultimate objective of reaching the nation by systemically applying the interventions.



During the year under review, the RedCap Foundation continued to strive for excellence in school education, and worked tirelessly to develop content knowledge of teachers with the objective of improving learner performance in five primary schools in KwaDukuza, KwaZulu-Natal. This initiative, the RedCap Schools Project, is a five year Whole School Development approach, as the Foundation is acutely aware of the time required to bring about school reform.



A R17.5 million grant was awarded to the RedCap Foundation's JumpStart programme in March 2012. The grant was awarded through the National Treasury's Jobs Fund initiative and is administered by the Development Bank of South Africa. Funds will be dispersed over a period of three years, which will enable the RedCap Foundation to scale up its work to improve the job readiness level of 6 000 matriculants in all nine provinces.

The application includes provision for skills training targeted at the specific needs for the retail industry (including skills needed by the Group for entry level associates), thereby assisting in preparing a pool of available young people to fill new and existing vacancies over the next three years.





The Foundation has delivered on the plans to establish three Centres of Excellence in physical education and school sport, in a partnership with the National Department of Education. Schools reported improved attendance of learners, better concentration in the classroom and, for the first time, some of these learners experienced structured physical education and after school sport targeted at developing age appropriate gross motor skills in primary school children as reported in the Monitoring & Evaluation Report, 2012.

RedCap Foundation is a registered non-profit and public benefit organisation. It has already made a positive impact on more than 208 000 children and youth from impoverished communities. The Foundation publishes its own activities and annual report on the website: www.redcapfoundation.org.



During the year, the Group registered RedCap Sport, a non-profit company focused on driving sport for development programmes reaching youth from low income communities.

RedCap Sport has a vision to contribute to South African society, by using sport as a vehicle for social development and positive change.

The objective is to use sport to develop social skills, such as teamwork, healthy lifestyles, academic support and self-esteem in high school learners from marginalised communities in South Africa. Structures for sports participation are created where high school learners can participate in regular sports games within their communities.

Mr Price High Schools Soccer League

Since its inception in 2005, the Mr Price High Schools Soccer League in Mitchells Plain has significantly impacted on the lives of many young people. By removing them from a life of potential crime and creating opportunities for them to participate in structured sport, they develop their talent and are offered a healthy alternative for their after school hours.

The league was established in KwaDukuza in 2011, and then expanded in 2012. During the year, RedCap Sport established three additional high school leagues in Limpopo, Soweto and in the Northern Cape where learners, for the first time, were able to play in a structured league. All high schools in the district participate in games over an extended period of time.

The high school leagues, funded by RedCap Sport in partnership with its implementation partners and the Department of Education, supported 100 schools in five provinces, benefitting 2 000 learners and 100 teachers.

Independent impact assessments confirmed that these structures for learners to play sport regularly on a continuous basis, positively impacted on their academic performance, social behaviour, self-esteem and opportunities for a future career in sport.



REMUNERATION REPORT

This report provides an overview of the Group's remuneration philosophy, policy and practices, focusing on senior management, executive Directors and non-executive Directors.

The main areas covered are:

- Remuneration philosophy;
- Implementation of remuneration policy during the year; and
- Proposals for future remuneration policy.

The Group has comprehensively reviewed its remuneration practices in relation to King III and to maintain its competitive edge, has applied those principles appropriate for the business.

Remuneration philosophy

The Group's associates are its most vital resource. Each associate is valued for his or her role in representing the Group culture, contributing to the brand's success and preserving its entrepreneurial management style. By providing associates the room to grow and prove themselves, the Group enables ordinary people to achieve extraordinary things. Key to the Group's future growth and sustainability is the ability to attract, retain and motivate competent people.

The remuneration philosophy centres around creating partnerships with associates in the journey of continued growth. This is achieved by providing market-related base pay and benefits, attractive performance-driven incentives, recognition and reward programmes and share option schemes. Being a value retailer, the Group aims to pay basic salaries and benefits at the market median. In the case of newly appointed associates whose remuneration is below the median level, it is the intention that adjustments will be made to bring them to the median over a three year period, commensurate with their increased experience. The Group provides associates the opportunity to earn well above the median level through generous incentives. This is achieved by reaching stretch performance targets, thereby aligning associates' efforts with strong corporate performance and increased shareholder value. Each incentive measure is within the scope and control of the individual concerned with only certain executive Directors' measures including an element based on headline earnings per share.

The Group preserves its unique organisation by developing 'homegrown' talent and therefore an active succession plan is maintained to achieve internal promotion. Where external appointments are made, 'fit' with the culture is a key

consideration. External senior appointments are only made where the internal competency is absent or where an urgent need exists to fill a critical vacancy for which no internal candidate is prepared.

Driven by the principles of Passion, Value and Partnership, the Group culture encourages high performance as the key driver of business success.

Implementation of remuneration policy during the year

Remuneration policy and practices

The Directors recognise that remuneration policies and practices are of utmost importance. The Board sets the remuneration framework for all associates, as recommended by the Remuneration and Nominations Committee. Management constructs proposals based on this framework for recommendation to the Committee. The Group's remuneration policies are designed to ensure that there is an appropriate balance between long and short-term benefits and between entrepreneurship and risk.

Remuneration levels are influenced by work performance and scarcity of skills, taking into account the highly competitive environment for merchandising skills. Given that performance-related incentives form a material part of remuneration packages, ongoing performance feedback is vital. Associates annually participate in performance and career development evaluations, focusing on work achievements, learning and development needs, values and cultural alignment. Remuneration is not influenced by race, creed or gender, with the emphasis on equal pay for equal work.

Professional external agencies and services providers assist the Remuneration and Nominations Committee from time to time. Where this involves the remuneration of senior management and non-executive Directors, share option awards and remuneration of executive Directors, benchmarking comparatives are made against companies listed on the JSE, the retail sector and/or specified industries for specialist positions. Each position is strictly benchmarked against like-for-like criteria and necessary adjustments are made to ensure competitive pay. This external benchmarking

REMUNERATION

takes place every two years, with inflationary adjustments made in alternate years. In establishing an appropriate peer group for organisational benchmarking, the individual's role and business size (including market capitalisation and turnover), profit before tax, total assets, number of employees and annual salary and wage bill are taken into account. The level of the individuals' decision-making is an additional consideration. The next benchmark assessment will take place in the forthcoming financial year, for implementation on 1 April 2013.

There is strong alignment between the types of benefits offered to permanent associates. The Group can justify areas where differentiation has been applied, specifically where consideration has been given to the position's seniority and the need to attract and retain key skills.

Governance structure

Board

The Board is ultimately responsible for the remuneration philosophy, policy, practice and framework.

Remuneration and Nominations Committee

The Committee oversees the remuneration of senior management and Directors. It operates according to a formal Board mandate (refer to www.mrpricegroup.com) and comprises four independent non-executive Directors, Mr MR Johnston (Chairman), Mr NG Payne, Mr MJD Ruck and Mr WJ Swain and one non-executive Director, Mr K Getz. Mrs RM Motanyanewas a member of the Committee until March 2012. She resigned from this Committee in order to become a member of the new Social and Ethics Committee. Other executive and non-executive parties attend committee meetings where appropriate, but no individual is present when their remuneration is discussed. Meeting attendance is disclosed under Governance Structures on page 89. The Chairman attends the Annual General Meeting (AGM) and is available to answer shareholders' questions regarding the remuneration policy, its application and the Committee's activities.

Annual fees payable to committee members during the 2012 financial year and approved at the AGM in August 2011 were:

| | |
|------------|----------|
| • Chairman | R100 000 |
| • Member | R64 000 |

The Committee met four times during the year under review. In respect of its nominations activities, the philosophy guiding the Committee on Board appointments and annual evaluations is outlined in the Governance Structures report on pages 85 and 86. In satisfying its mandate in remuneration focused matters, the main activities undertaken were:

- Conducting an annual self-evaluation review. Certain improvements in the Committee's processes and operational methods were approved and steps and targets to progress the improvements agreed. The mandate was reviewed and updated at the Special Corporate Governance meeting in March 2012;
- Overseeing the establishment of, in accordance with a formal terms of reference, a Social and Ethics Committee, taking into account the statutory requirements of this Committee and the areas of focus of the other Board committees;
- Reviewing and amending the employment contracts for executive Directors, non-executive Directors and divisional Directors;
- Reviewing the current method of allocation of shares/options under the staff share schemes and proposing revised allocation formulae to the Board, in line with the recommendations received from external consultants PwC (these changes are fully detailed on pages 118 to 119 in this report);
- Reviewing the responses received from shareholders on the Remuneration Report included in the 2011 Annual Integrated Report and identifying opportunities for improvement in future disclosure; and
- Upon the retirement of Mr McArthur, considering a suitable successor for the position of Chairman of the Board and proposing the appointment of Mr Payne. The Committee then undertook a benchmarking exercise to determine suitable remuneration for Mr Payne in his new position of independent non-executive Chairman.



People Division

The People Division is an integrated team responsible for implementing and monitoring human resources policies and processes. The People Director heads the division, reporting directly to the CEO, and attends divisional board and managing Directors' meetings.

Key responsibilities include researching market trends in employee remuneration, benchmarking remuneration policies and practices to retail and other sectors and making remuneration recommendations to management. The main activities undertaken during the year under review were:

- Reviewing, revising and re-issuing executive letters of appointment to reflect current contractual and remuneration status. These were duly signed by the individuals concerned;
- Reviewing pay structures, in particular cost-to-company options. Although limited options were identified, a personalised communication to every associate indicating in detail their total cost-to-company breakdown was made. This group-wide communication will be conducted annually, allowing associates to fully understand the true value and benefit of their employment contract with the Group;
- Communicating share scheme changes to associates, and where requested, the provision of externally conducted personal financial counselling for those associates receiving substantial share scheme payouts; and
- Assisted by PE Corporate Services SA, conducting a comprehensive and in-depth salary benchmarking exercise for all positions below divisional Director level (as these were benchmarked in the previous year). This has allowed accurate external market comparisons by position, and detailed evaluation of internal remuneration equity across divisions. Importantly this revealed that, relative to the market, the Group reimburses associates in line with its stated remuneration philosophy of basic salary and benefits at the median, supplemented by performance incentives and rewards.

Employment contracts

All associates sign letters of employment, which stipulate their notice period. The contract may be terminated by either party giving written notice of one month for a store or head office associate, three months for a divisional Director and six months for executive Directors.

Despite the abovementioned provisions, either party may terminate the contract of employment without notice for any cause recognised by law or by agreement by both parties to waive the notice period. Contracts are also terminated in the event of a dismissal without the associate having an entitlement for compensation.

Employment contracts do not contain provisions relating to:

- The compensation of executives for a change of control of the Company;
- Providing 'balloon' payments on termination or retirement; or
- Restraint of trade payments.

Remuneration structure

Remuneration and reward structures comply with the remuneration philosophy and are categorised in three components:

- Fixed remuneration: base pay, medical aid benefits, car allowance (where appropriate) and retirement benefits;
- Variable remuneration: short-term performance-related incentives; and
- Long-term incentives: shares and share options.

Refer to page 115 for the breakdown of executive Directors' total remuneration for the year.

Fixed remuneration

- Basic Pay

Fixed salary and benefits are reviewed at least annually. Where the Group needs to urgently attract core skills, pay above the median would be considered without disrupting internal equity and in line with the Group's commitment to ensuring the right candidate fit. All associates are assured to earn above legislated minimum wages.

- Medical aid

Group medical aid scheme membership is offered to all full-time associates, but is not a condition of service. Due to many associates either already being on spouses' medical aid schemes or for affordability reasons, the historical take-up rate has not been high. At year end there were 3 959 associates covered by Group medical aid. Associates are approached to join the cost-effective Discovery KeyCare Plus scheme to gain access to hospital care, chronic illness benefits (including HIV/Aids care) and daily benefits including doctors and medicines. The scheme is offered to associates and contributions are linked to income levels to improve affordability.

Post-retirement medical aid benefits, which are no longer a condition of service, are available to 33 pensioners and 134 present associates who remain members of the defined benefit pension fund. These benefits are no longer available to new associates. Further information is detailed in note 29.2 on page 171.

- Retirement funds

Retirement benefits for the majority of associates employed in South Africa, Swaziland and Lesotho are provided in a funded defined benefit fund and two funded defined contribution funds. Associates employed in Namibia, Botswana and Nigeria are members of separate defined contribution funds in those countries. The defined benefit fund was closed to new entrants with effect 1 June 1997. The funds provide for pensions and related benefits for permanent associates and membership is compulsory after the first year of service. At year end 8 811 out of a total of 10 417 associates (84.6%) were members of one of the abovementioned retirement arrangements

- Vehicle allowances and expenses

These benefits, which include a motor vehicle allowance or company car, fuel, maintenance and insurance costs, are offered to certain associates whose position requires them to travel for business purposes. Certain associates that are required to travel less frequently for business purposes are reimbursed for this cost. The benefit value is commensurate with the level of seniority. No material ex-gratia payments are routinely paid.

Variable remuneration

- Performance incentives: short-term

Incentive schemes related to performance and control criteria are in place. Although challenging targets are set, the incentive schemes are potentially generous to encourage the achievement of targets that can be directly influenced by superior performance. Incentives are tied to specific areas under the individual's control as follows:

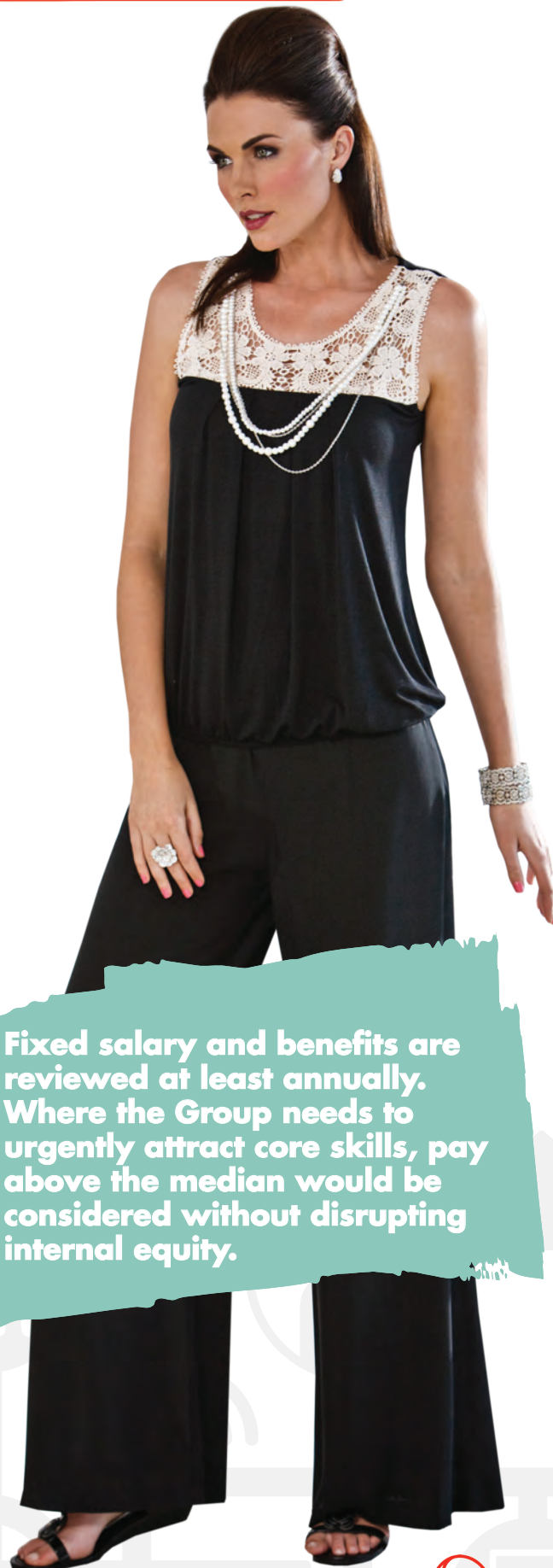
• Store associates and management

Store associates and managers are rewarded for achieving and exceeding targets in their operational areas. Store associates are measured not only on sales, but also shrinkage, inventory write-offs and other similar measures. Store managers and assistant store managers are set targets in these same areas of performance and are measured on store profits and internal audit scores. Area managers, co-ordinators and operations managers are set targets based on area or regional profits, shrinkage, timely action of markdowns and internal audit scores.

• Executive Directors and senior management

A strong relationship exists between executive incentives and long-term, sustainable value created for shareholders. The incentive portion of Directors' and senior managers' earnings are tied to financial and non-performance targets measured as a multiple of monthly salary. The achievement of predetermined targets is a function of:

Fixed salary and benefits are reviewed at least annually. Where the Group needs to urgently attract core skills, pay above the median would be considered without disrupting internal equity.



– Measurable Company performance

- dependent on the executive's work function. Targets are linked to the Group's performance (where applicable) or the executive's divisional performance and are tailored annually to ensure alignment with the key business imperatives for the year.

These awards are only made if the Group or division achieves its budgeted half year and annual profit targets, in essence this is the 'gatekeeper'. In that event, a maximum award of three months' salary is awarded. The bulk of the short-term incentive award therefore depends on exceeding budget and achieving stretch performance targets.

For the 2012 financial year, Executive Directors' targets included growth in core headline earnings per share, return on equity, return on operating assets and the Group maintaining BBBEE compliance at a predetermined level. The maximum that can be earned is equal to 12 month's basic salary.

Divisional executives were measured on divisional profitability, stock turn, shrinkage, internal audit scores, cost curtailment, profitability of franchise stores, net bad debt write-off percentage and the achievement of certain strategic key imperatives. In the case of service divisions like Systems and People, particular deliverables such as budgeted costs, service delivery, innovative business improvements and achievement of key imperatives are considered. Group Real Estate is measured relative to the success achieved in meeting divisional trading space targets, rent per square metre paid for new or renewed leases, the cost per square metre of developed store space and the introduction of energy efficient solutions. The Director of Risk and Sustainability is measured on the design and implementation of an improved risk management methodology, including setting appropriate controls and measurement criteria, as well as a reduction in the Group's carbon footprint.

The methodology also includes penalty clauses - if there is a decline in internal audit score, shrinkage or stock turn to below a certain threshold, then a negative score is allocated, reducing the overall incentive payable.

The maximum that can be earned varies between six and 12 months basic salary, depending on the associate's position and the division in which they are employed.

The incentive schemes for the 2013 financial year have been further enhanced to provide a better balance between short-term results and the achievement of key imperatives that will result in building a sustainable business.

– Personal performance

- incorporating areas of demonstrated performance contribution like leadership, innovation, effort and teamwork. Measuring these 'soft' issues necessitates more subjective judgement and is determined via individual and peer reviews. For executive Directors, there is a cap of 12 month's salary relating to personal performance, but this is only achieved in exceptional circumstances. For senior management, 'soft' awards are generally capped at two months basic salary, although in deserving circumstances, the CEO can propose a higher award. A poor personal performance evaluation can reduce or eliminate the incentive due under measurable company performance.

In setting performance targets, the Remuneration and Nominations Committee ensures targets are linked to the Group's or division's annual key imperatives, are substantially within the associate's control, do not expose the organisation to undue risk caused by reckless behaviour and that there is an appropriate balance between short-term and long-term incentivisation. Through the incentive bonus system, the Group rewards associates who have contributed to meeting short-term targets. The Company does not defer bonus payments as it is essential to attract and retain bright young talent, many of whom are at the age that they are committing to their first property purchase or financing their children's education.

Associates have to be in the Company's employ at year end to receive incentive bonuses, unless due to specific circumstances, alternative arrangements have been approved by the Remuneration and Nominations Committee.

All associates participate in a 'December bonus' scheme that generally commences at the level of 20% of an associate's monthly salary per completed year of service up to 80% (after four years), followed by an additional 20% after the completion of 10 years' service. This incentive is not guaranteed and is payable at the discretion of the Company.

Long-term incentives

The Group encourages ongoing equity ownership in the Company through share schemes, believing that associates should share in the Group's long-term success. Consequently, comprehensive share schemes have operated for many years, benefitting associates and enabling them to achieve personal financial security. All associates are either awarded options under one of the share option schemes or shares under the Mr Price Partners Share Scheme. Associates in junior positions, where staff turnover is relatively high, are

only awarded shares or options after being permanently employed for 12 months. The share schemes are subjected to an annual review to confirm their validity and affordability.

At the time of designing the new share schemes in 2006, a key factor was that the share and share option schemes would, in essence, incorporate the Group's intentions regarding the ownership criteria of broad-based black economic empowerment (BBBEE). Rather than enter into an ownership deal with external parties, the Board resolved to embrace the true spirit of BBBEE and, subject to certain qualifying criteria, included all associates in its various share and share option schemes. In this way those responsible to contributing to the Group's success become partners in the business and are rewarded for sustained high performance. Mr Richard Shezi and Mrs Natasha Nair were elected trustees by the participants in the Partners Scheme in March 2011, which serves to ensure greater understanding and enhanced two-way communication between associates, the trustees and the Board.

Under the Partners Scheme black ownership is 95% and the average value of shares held on behalf of each individual associate is R86 480. During the financial year dividends received by each associate averaged R2 470.

Another design feature of the option schemes is that they are 'rolling schemes', in that annual awards are made according to market benchmarked criteria and the timing of these awards co-incide with a tranche vesting. This mechanism spreads the market risk, avoiding the situation where all options could be out of the money, which is a disincentive to associates. The Partners Share Scheme is an upfront award of free shares, rather than a rolling scheme in order that participants are fully engaged with regard to voting rights and dividend flows.

Re-pricing of strike prices is not permitted and options are not awarded to or exercised by key personnel in the Executive and Executive Director Share Schemes during closed periods.

Share options are awarded in expectation of service over a three to seven year period and must be exercised within 90 days of vesting, failing which they lapse. However permission will be sought from shareholders to increase the exercise period to five years for the Executive Share Trust and the Executive Director Share Trust.

The strike price mechanism for all share option schemes is calculated at the lower of the 30 day volume weighted average price (VWAP) for the period preceding the offer date, or the price on the day prior to the offer.



To ensure that participants do not benefit under long-term incentive schemes in the event of poor Company performance, no shares in the Senior Management or General Staff Share Trusts will vest unless the Group achieves growth in core headline earnings per share of consumer price index (CPI) plus 1%. Permission will be sought from shareholders that this performance condition be extended to the Executive Share Trust and the Executive Director Share Trust in 2013.

In terms of specific authority received from shareholders, the Company may issue 46 548 430 shares to satisfy the requirements of its share schemes. Since the new schemes were introduced in 2006, the Company has issued 9 463 292 shares and therefore still has 37 085 138 shares that may be issued for this purpose.

The Group's policy is to purchase shares on the open market to satisfy the requirements of the various share schemes, as opposed to issuing new shares. An outline of the various schemes in operation is set out below and further details are provided on pages 153 and 154.

• **Mr Price Group Employees Share Investment Trust**

This trust facilitates the purchase of shares in the Company by associates. All permanently employed associates may participate in the scheme with contributions funded by salary deductions subject to a limit of 15% of salary and car allowance per month. The Company assists by adding another 15% to all contributions. Dividends received are used to purchase further shares on behalf of participating associates.

• **Mr Price Group Share Option Scheme**

Although there are participating associates, no further offers have been made since March 2006.

The following share schemes were launched in November 2006:

• **Mr Price Partners Share Trust (PST)**

This scheme empowers and incentivises the majority of associates, most of whom are previously-disadvantaged. Allocations to new associates are made annually in November. Participation depends on the associate having been in the Group's full-time employment for at least one year and earning R9 500 or less per month, a threshold which is reviewed annually. Originally, shares were offered to associates for no consideration on the basis of 1 250 shares

for assistant store managers and 1 000 shares for all other eligible associates. During the year under review and in line with the stipulations of the scheme rules, the Board approved a revision of the basis of allocation to ensure that the award per individual is based on a multiple of the associate's salary divided by the share price at the time of the award, thus limiting the Company's exposure. Voting rights vest with the associates and dividends accrued are paid bi-annually.

• **Mr Price General Staff Share Trust (GSST)**

This trust caters for associates who have been in the Group's full-time employment for at least one year and earn a minimum R9 501 per month, a threshold which is reviewed annually. Store managers are eligible for participation regardless of their salary level. Awards were previously made on the basis of one option per R1 of monthly basic salary, but, as in the scheme above, the Board, in line with the stipulations of the scheme rules, approved a revision of the allocation basis to ensure that the award per individual is based on a multiple of the associate's salary divided by the share price at the time of the award, thus limiting the Company's exposure.

• **Mr Price Senior Management Share Trust (SMST)**

This trust aims to motivate and retain key senior associates, as defined by management, and the quantum of options awarded depends on the associate's position. Options are subject to a performance-based reduction of the strike price on vesting, linked to the achievement of the five-year compound growth rates in divisional profits or, in the case of head office and service divisions, to a hurdle rate in Group profits. The first level of discount is only applicable in the event that the financial targets per the Group's strategic plans are met. Two levels of stretch targets above this level are also set. Executive Directors are specifically excluded from participating in this scheme.

• **Mr Price Executive Share Trust (EST)**

Certain divisional Directors and senior managers participate in this scheme. Options awarded are subject to a performance-linked reduction on the strike price on vesting, linked to a five-year compound growth rate in core headline earnings per share. The first level of discount is only applicable in the event that performance targets per the Group's strategic plans are met. Two levels of stretch targets above this level are also set. Executive Directors are specifically excluded from participating in this scheme. In the forthcoming year several amendments are proposed, refer to page 118.

• Mr Price Executive Director Share Trust (EDST)

Executive Directors of the Company are awarded options determined by the Remuneration and Nominations Committee. The face value of the awards are benchmarked to seven listed retail companies and eight other companies with a similar market capitalisation. The last benchmark was performed in 2010 and this exercise will be repeated in the 2013 financial year.

The vesting timeframes (prior to proposed changes detailed on page 118) are as follows:

| | PST | GSST | SMST | EST | EDST |
|--|------|-----------|-----------|-----------|-----------|
| Initial award (November 2006) | | | | | |
| Percentage of award vesting per tranche | 100% | 33% | 20% | 20% | 20% |
| From award date, vesting equally over years | N/A* | 5,6,7 | 3,4,5,6,7 | 3,4,5,6,7 | 3,4,5,6,7 |
| New participants (after November 2006) | | | | | |
| Percentage of award vesting per tranche | 100% | 33% | 33% | 33% | 20% |
| From award date, vesting equally over years | N/A* | 5,6,7 | 5,6,7 | 5,6,7 | 3,4,5,6,7 |
| New participants (after November 2011) | | | | | |
| Percentage of award vesting per tranche | 100% | 20% | 33% | 33% | 20% |
| From award date, vesting equally over years | N/A* | 3,4,5,6,7 | 5,6,7 | 5,6,7 | 3,4,5,6,7 |
| Upon first tranche vesting, subsequent awards vest in one lump sum after (number of years) | | 5 | 5 | 5 | 5 |

*Note: Shares offered under this scheme only vest upon the death or retirement of the associate

Concerning the vesting of shares on retirement or for other reasons for ending employment, the Mr Price Executive Director, Executive, Senior Management and General Staff Share Trusts' rules stipulate:

- Associates retiring at 65 years may retain unvested share options that will vest according to their original timeframes. However, given associates are entitled to take early retirement from the age of 50, guidelines were established taking into account the age and years' service of associates retiring before 65. These guidelines permit the retention post-retirement of unvested options on a sliding scale whereby associates can take early retirement from 50 and retain their options if they have a minimum 25 years' service, to retirement at 64 which requires 11 years' service. Retirement at 65 does not require a minimum service period. In all other retirement or dismissal situations, unvested options will lapse unless the Board exercises its discretion and permits the exercise of any or all of the unexercised options.

- In the Mr Price Partners Share Scheme, retirement causes the shares to vest unconditionally. The age and length of service guidelines detailed above have also been applied to those associates retiring before 65.

Since the inception of the new share option schemes, the Board has exercised its discretion on an exceptional basis, and has allowed four associates to retain unvested options post resignation. In using its discretion, the Board considered the associate's length of service, resignation circumstances and the vesting period remaining on all offered tranches.

In three cases, the tranche closest to maturity was retained while remaining unvested tranches were forfeited. Furthermore, no accelerated vesting of share options is permitted.

The total unvested/unexercised shares and options at balance sheet date are as follows:

| Share scheme | Number of participants | Number of options/shares | % of total options | % of issued share capital ^{*1} |
|---|------------------------|--------------------------|--------------------|---|
| Mr Price Share Option Scheme | 159 | 310 539 | 1 | 0.12 |
| Mr Price General Staff Share Trust | 1 458 | 14 161 514 | 43 | 5.35 |
| Mr Price Senior Management Share Trust | 182 | 4 862 938 | 15 | 1.84 |
| Mr Price Executive Share Trust | 30 | 3 634 900 | 11 | 1.37 |
| Mr Price Executive Director Share Trust | 5 | 3 979 100 | 12 | 1.50 |
| Sub Total | 1 834 | 26 948 991 | 82 | 10.18 |
| Mr Price Partners Share Trust | 6 549 | 6 003 333 | 18 | 2.27 |
| Total ^{*2} | 8 383 | 32 952 324 | 100 | 12.45 |

^{*1} Issued share capital includes 16 222 560 B ordinary shares convertible into ordinary shares at the instance of the B ordinary shareholder on a one-for-one basis.

^{*2} The Partners Share Trust is effectively the Group's BBBEE scheme. Excluding this scheme, the total reduces to 10.2% and the changed basis of allocation discussed above aims to reduce this to a 10% maximum.

The maximum number of options that can be awarded to any one participant in terms of all the share incentive schemes was increased to 3 000 000 last year. This was not approved for the Executive and Executive Director Share Trusts due to these resolutions, which contained several other proposed amendments, being withdrawn prior to the AGM. In order to ensure consistency across all share incentive schemes, approval will be sought at the forthcoming AGM to increase the maximum number of options that may be held by any one participant in the Mr Price Executive Share Trust and the Mr Price Executive Director Share Trust from 2 327 422 to 3 000 000 shares.

As a result of the activities carried out by both management and the Remuneration and Nominations Committee, coupled with input received from the Company's advisors, several changes to the long-term incentive plans are proposed. The benefits to both the Company and its associates have been carefully evaluated for suitability and affordability. Those changes which require shareholder approval are more fully explained on page 118 and 119 and are detailed in the notice of AGM on pages 180 to 196 of this report.

Directors' remuneration

• Executive Directors

The Remuneration and Nominations Committee annually reviews executive Directors' remuneration, set at the market median, to attract and retain the calibre required to successfully direct the Group's business. In line with the remuneration philosophy, performance-related incentives form a material part of the remuneration package and share option awards align the Directors and Group's interest in attaining profitable long-term growth.

Where appropriate, the Company enters into restraint and retention agreements with key executives (executive and divisional Directors) to secure their services. Historically, the Group has entered into 10 such contracts with certain Executive Directors and certain divisional Directors. Although the retention elements of these contracts has expired, the restraint clauses remain, stipulating that the Director concerned cannot join a competing retailer in any capacity for three years after leaving the Group. The costs associated with these contracts have been fully expensed in prior years and the Company has not entered into any such contracts in the current or previous financial years.

On 15 November 2011, the Chairman, Mr Alastair McArthur elected to take early retirement and resigned from the Board with an effective date of 1 January 2012. The Remuneration and Nominations Committee recommended the following payment in terms of the executive Director short-term incentive scheme:

- Measurable company performance - a pro rata allocation of nine month's salary out of a maximum possible 12 months, based on actual results up to 31 December 2011 and forecast results to 31 March 2012.
- Personal performance – a maximum award equal to 12 months salary was made in recognition of the achievement of two significant matters, being the resolution of all outstanding matters pertaining to the export partnerships in which the Company previously participated, and the completion of a successful transition to Mr Stuart Bird in his position as CEO.

REMUNERATION

CONTINUED

In terms of the rules of The Mr Price Executive Director Share Trust, Mr McArthur was permitted to retain his entitlement to exercise share options previously awarded to him. These shares will vest as follows:

| Date | Options | Offer Price |
|------------------|---------|-------------|
| 22 November 2012 | 327 000 | R21.15 |
| 22 November 2013 | 327 000 | R21.15 |
| 22 November 2014 | 396 000 | R32.75 |
| 22 November 2015 | 250 000 | R62.77 |

The Board is grateful to Mr McArthur for the contribution that he made to the Group over his 20 years' service, and the shareholder wealth created during his tenure as CEO and more recently as Chairman. During this period, the share price grew at a compound annual growth rate of 29.2% per annum and dividends grew at a rate of 22.7% per annum.

The emoluments of Executive Directors and prescribed officers for the year were as follows:

| R'000 | Salary | Bonus & performance related payments | Vehicle allowances and expenses | Pension contributions | Other benefits | Total 2012 | Total 2011 |
|---------------|--------|--------------------------------------|---------------------------------|-----------------------|----------------|---------------|------------|
| SI Bird | 3 553 | 6 217 | 149 | 734 | 130 | 10 783 | 8 548 |
| MM Blair | 2 624 | 4 112 | 295 | 552 | 100 | 7 683 | 7 152 |
| SA Ellis | 2 271 | 2 082 | 237 | 494 | 85 | 5 169 | 4 879 |
| AE McArthur | 2 975 | 5 850 | 233 | 620 | 34 | 9 712 | 9 693 |
| S van Niekerk | - | - | - | - | - | - | 6 029 |
| CS Yuill | - | - | - | - | - | - | 2 833 |
| Total | 11 423 | 18 261 | 914 | 2 400 | 349 | 33 347 | 39 134 |

Percentage change over prior year

(14.8%)



Details of the interest of executive Directors in share options are as follows:

| MR PRICE EXECUTIVE DIRECTOR SHARE TRUST | SI Bird ^{*1} | SI Bird ^{*2} | MM Blair | SA Ellis | AE McArthur ^{*3} | S van Niekerk ^{*3} |
|---|--------------------------|--------------------------|-------------|-------------|------------------------------|--------------------------------|
| Options held at beginning of the year | 120 000 | 1 031 000 | 652 000 | 520 000 | 1 627 000 | 470 000 |
| Weighted average price granted (Rand) | 21.15 | 37.66 | 33.64 | 26.27 | 30.37 | 22.38 |
| Granted and accepted during the year | - | 210 500 | 142 600 | 50 000 | - | - |
| Exercised or taken up during the year | 40 000 | - | 117 000 | 140 000 | 327 000 | 140 000 |
| Difference between the total acquisition price and the market price of the shares on the date of delivery (R'000) | 2 865 | - | 6 821 | 8 162 | 19 064 | 8 162 |
| Options held or accepted at end of the year | 80 000 | 1 241 500 | 677 600 | 430 000 | 1 300 000 | 330 000 |
| Weighted average price granted (Rand) | 21.15 | 44.25 | 44.82 | 33.77 | 32.69 | 22.91 |
| Closing price (Rand) | 94.34 | 94.34 | 94.34 | 94.34 | 94.34 | 94.34 |
| Latest expiry date for exercise or take up | 20/02/2014 | 25/08/2016 | 20/02/2017 | 20/02/2017 | 27/02/2016 | 20/02/2015 |

*1 The options awarded to SI Bird were awarded in terms of the Mr Price Executive Share Trust prior to his appointment as an Executive Director of the Company.

*2 Awarded under the Mr Price Group Executive Director Share Trust.

*3 Disclosure required although no longer Directors of the Company.

Make-up of executive Director's (employed at 31 March 2012) total remuneration for the year:



• Non-executive Directors

Non-executive Directors' fees, which comprise separate remuneration for Board activity and committee participation, are approved at the AGM. The fees are benchmarked against the same comparative group used for Executive Directors detailed on page 106, every two years and proposed at the median. Increases in the intervening years are linked to the Group's general inflationary salary increase percentage.

The Company does not pay an attendance fee per meeting as historically the attendance at meetings has been good and the performance of non-executive Directors is reviewed annually via peer evaluation. In addition, the Board has always felt that Directors contribute as much outside of meetings as they contribute within meetings. Proposed fees are detailed in the Notice of Meeting set out on page 193 for approval at the forthcoming AGM. Non-executive Directors do not participate in any short-term incentive schemes and do not receive share option awards.

REMUNERATION CONTINUED

The emoluments of non-executive Directors for the year were as follows:

| R'000 | Salary | Vehicle allowances and expenses | Pension contributions | Other benefits | Fees | Total 2012 | Total 2011 |
|--------------|--------|---------------------------------|-----------------------|----------------|-------|--------------|------------|
| IJ Chiappini | 1 786 | 298 | 450 | 78 | 405 | 3 017 | 2 985 |
| SB Cohen | 1 905 | 222 | 433 | 78 | 405 | 3 043 | 3 090 |
| K Getz | | | | | 254 | 254 | 225 |
| MR Johnston | | | | | 466 | 466 | 400 |
| RM Motanyane | | | | | 300 | 300 | 268 |
| NG Payne | | | | | 470 | 470 | 441 |
| IJ Ring | | | | | - | - | 71 |
| MJD Ruck | | | | | 396 | 396 | 364 |
| SEN Sebotsa | | | | | 190 | 190 | 183 |
| WJ Swain | | | | | 505 | 505 | 476 |
| M Tembe | | | | | 236 | 236 | 214 |
| Total | 3 691 | 520 | 883 | 156 | 3 627 | 8 877 | 8 717 |

Percentage change over prior year

(1.8%)

The Honorary Chairmen have employment contracts with the Company and the remuneration payable in terms of these contracts is decided by the Remuneration and Nominations Committee. Details explaining the role of the Honorary Chairmen, in support of their remuneration, are provided in the Governance Structures Report on page 86.

Analysis of the remuneration of non-executive Directors for their services as Board Committee Chairmen and members is detailed below:

| Board or Committee | 2012 Actual | | 2013 Proposed | |
|--|-------------------|---------|-------------------------|-------------------|
| | Chairman | Member | Chairman | Member |
| Main Board | N/A ^{*3} | 190 000 | 1 000 000 ^{*1} | 202 000 |
| Main Board - Honorary Chairman | 405 000 | N/A | 431 000 | N/A |
| Main Board - Lead Independent Director | N/A | 270 000 | N/A | 325 000 |
| Audit and Compliance Committee | 171 000 | 96 000 | 182 000 | 102 000 |
| Risk and Sustainability Committee | 120 000 | 80 000 | N/A ^{*1} | 85 000 |
| Remuneration and Nominations Committee | 100 000 | 64 000 | 107 000 | 68 000 |
| Social and Ethics Committee | N/A | N/A | 107 000 | 68 000 |
| Transformation Committee | Executive | 46 000 | N/A ^{*2} | N/A ^{*2} |

^{*1} A total fee for the non-executive Chairman was approved by the Remuneration and Nominations Committee in March 2012 which includes his duties as Chairman of both the Board and the Risk and Sustainability Committee.

^{*2} The Transformation Committee was dissolved in light of the formation of the Social and Ethics Committee.

^{*3} The previous Chairman was an Executive Director.



Proposals for future remuneration policy

Many of the changes made to the Remuneration Policies and Procedures are in response to constructive stakeholder engagement. The Company appreciates these external views and opinions and hopes that this interaction will continue.

Fixed remuneration: base pay, medical aid benefits, car allowance and retirement benefits

No material changes are anticipated in the forthcoming year.

Variable remuneration: short-term performance-related incentives

The incentive schemes for the 2013 financial year have been further enhanced to provide a better balance between short-term results and the achievement of key imperatives that will result in building a sustainable business. Further amendments have been made to take into account changed business conditions and areas of focus, however this will not result in any increase to the maximum level of incentives that may be awarded.

Long-term incentives: shares and share options

Mr Price General Staff Share Trust Mr Price Senior Management Share Trust Mr Price Executive Share Trust Mr Price Executive Director Share Trust

- **Change to vesting date of future awards**

The initial allocations of the 2006 share schemes were upfront awards that vested over a number of years. Recently this has changed to a smaller annual award being offered. The proposed changes seek to clarify the vesting date of 'upfront' awards, which vest over a number of years, and the vesting date of an annual award, which should vest in one lumpsum in either three or five years, depending on the share scheme.

- **Introduction of minimum performance condition requiring average growth over the vesting period of CPI plus 1% in order for shares to vest**

To ensure that participants do not benefit under long-term incentive schemes in the event of poor Company performance, no shares in the Senior Management or General Staff Share Trusts will vest unless the Group achieves growth in core headline earnings per share of greater than 1% above consumer price index (CPI). Permission will be sought from shareholders that this

performance condition be extended to the Executive Share Trust and the Executive Director Share Trust in 2013, and that the performance condition is amended for all applicable schemes to require an average increase in core headline earnings per share of CPI plus 1% over the entire vesting period, as opposed to only the year prior to vesting.

- **Introduction of a non-vesting clause due to poor personal performance**

Currently the vesting of share options for associates still employed at the vesting date is unconditional. This does not distinguish between the majority of associates whose personal performance meets or exceeds Group expectation, and those that do not meet expectations. The unintended consequence can occur in that the share schemes serve to reward and retain those associates who are not performing.

Mr Price Executive Share Trust Mr Price Executive Director Trust

- **Cumulative maximum number of options that may be awarded under all share schemes to any one participant**

The maximum cumulative number of options that can be awarded to any one participant in terms of all the share incentive schemes was increased from 2 327 422 to 3 000 000 last year. This was not approved for the Executive and Executive Director Share Trusts due to these resolutions, which contained several other proposed amendments, being withdrawn prior to the AGM. This amendment will ensure consistency across all share schemes. For purpose of clarification, this maximum number is not equal to the total number of unvested options that any one participant may hold at a point in time, but rather the total cumulative number (including shares already vested) that have been awarded since inception of the respective share schemes.

- **Extending the exercise period to five years**

Share options are awarded in expectation of service over a three to seven year period and must be exercised within 90 days of vesting, failing which they lapse. Permission will be sought from shareholders to increase the exercise period to five years for the Executive Share Trust and the Executive Director Share Trust. The partnership ethos of the Company encourages associates to hold shares until retirement, but the forced exercise of options and the resultant income tax liability defeats that objective. The retail industry is by its nature cyclical and

share values can, and have, remained depressed for extended periods. Forced disinvestment with little gain in such periods is a demotivator at a time when incentives to turn the negative trend around should be at their maximum. Extending the exercise date allows for greater retention of management and encourages longer term holding of shares, coupled with a long-term vision which would be in line with market demands. Encouraging a long-term view through equity holdings is a powerful retention tool in a sector where our most talented people are being scouted by local and international competitors and head-hunters.

- **Introduction of new long-term incentive scheme for certain executives**

Occasionally, where a certain critical skill does not exist in the business, a senior executive is appointed to the Group for a specific function. Although the appointee is an employee, his or her duration with the Company may be of a shorter term than that of a 'normal' executive, and they may leave once their role has been fulfilled, assuming they had no other role to progress to. These associates, given their seniority and skills would have added significant strategic value to the organisation, however the current mechanics of the share schemes would result in them not having benefitted from their efforts. Rather than tailor the current share schemes to cater for these 'exceptions', consideration is being given to introducing a new long-term incentive scheme.

Mr Price Executive Share Trust

- **Amendment to criteria upon which the performance based strike price reduction is calculated**

Currently the strike price is discounted based on the attainment of certain performance targets, which are based on growth in core headline earnings per share. The performance condition should rather include a combination of divisional profitability and Group performance, thereby ensuring that under-performing divisions do not benefit unfairly, as is the case with a discount based solely on Group performance.





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BOARD OF DIRECTORS



1

NIGEL PAYNE (52)
Independent non-executive Chairman
CA(SA) MBL
Board directorship since 2007
Other directorships include:
JSE Ltd, The Bidvest Group Ltd, Strate Ltd,
Bidvest Bank Ltd, BSI Steel Ltd,
Vukile Property Fund Ltd

2

STUART BIRD (52)
Chief Executive Officer
CA(SA)
18 years service

3

MARK BLAIR (46)
Chief Financial Officer
CA(SA)
6 years service

4

STEVE ELLIS (50)
Alternate to Mark Blair
Group Supply Chain Director
CA(SA)
20 years service

5

LAURIE CHIAPPINI (67)
Honorary Chairman
25 years service

6

STEWART COHEN (67)
Honorary Chairman
BCom LLB MBA
25 years service

7

BOBBY JOHNSTON (63)
Lead independent non-executive Director
CA(SA)
Board directorship since 1994
Former Chairman of JSE Ltd
Other directorships include:
JSE Ltd, Strate Ltd, PLC Nominees (Pty) Ltd,
JSE Trustees (Pty) Ltd

8

KEITH GETZ (56)
Non-executive Director
BProc LLM
Board directorship since 2005
Partner of Bernadt Vukic Potash & Getz
Other directorships include:
Spur Corporation Ltd, Steak Ranches
International BV, Spur International Ltd,
Nadesons Investments (Pty) Ltd,
BVPG Consulting (Pty) Ltd

9

DAISY NAIDOO (39)
Independent non-executive Director
CA(SA), M.Com (Tax)
Other directorships include:
Strate Limited, Hudaco Industries,
Omnia Holdings, Old Mutual boutique boards,
Mercantile Bank

10

SONJA SEBOTSA (40)
Independent non-executive Director
LLB Hons (London School of Economics and Political Science)
MA (McGill University Montreal)
Registered person with the Securities and
Futures Authority of the UK
Founding partner of Identity Partners
Board directorship since 2008
Other directorships include:
RMB Holdings Ltd, Anglo Platinum Ltd,
Discovery Holdings Ltd,
Dimension Data Holdings SA

11

JOHN SWAIN (71)
Independent non-executive Director
CA(SA)
Board directorship since 1994
Former partner of Ernst & Young
Other directorships include:
Impro Technologies (Pty) Ltd,
Kaymac Holdings (Pty) Ltd,
The Sharks (Pty) Ltd

12

MAUD MOTANYANE (60)
Independent non-executive Director
Dip Library Science, Fellow of the World
Press Institute, Member of the Institute of Directors,
Founder of Tribute Magazine and
Jikelele Media Group
Board directorship since 2008
Other directorships include:
Urban Brew Production Company, Kagiso Media Ltd,
G4 Securicor Plc, Catholic Education Trust,
Joint Education Trust, Thuthuka Productions

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BOARD OF DIRECTORS



13

MYLES RUCK (56)

Independent non-executive Director
BBusSc, PMD (Harvard)
Former CEO of Liberty Group Ltd
Board directorship since 2007
Other directorships include:
Aveng Ltd, Standard Bank Group Ltd,
The Standard Bank of South Africa Ltd,
Standard Bank Argentina SA, Thesele Group (Pty)
Ltd, Mybanjo Investments cc

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MOSES TEMBE (50)

Independent non-executive Director
BA Public Administration and Political Science
Graduate Caltex Business Management Programme (UCT)
Former Secretary General of the National
African Federated Chamber of Commerce (KZN)
Former President of Durban Chamber of
Commerce and Industry
Board directorship since 2008
Other directorships include:
Elgin Brown & Hamer (Pty) Ltd,
Durban Infrastructure Development Trust,
Crescendo Venture Capital (Pty) Ltd,
Crescendo Management Services, Tsogo Sun KZN (Pty) Ltd,
Geochem OCS (SA)(Pty) Ltd

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NEILL ABRAMS (47)

Alternate to Stewart Cohen
BA, LLB (Wits)
LLM (Cambridge)
Alternate Director since 2010
Other directorships include:
Ocado Group plc, Ocado Holdings Ltd,
Ocado Ltd, Last Mile Developments Ltd,
Jalapeno Partners Ltd,
Ocado Polska SP. Z.O.O

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TRACEY CHIAPPINI-YOUNG (40)

Alternate to Laurie Chiappini
B.Bus.Sci. (UCT)
CFA (CFA Institute) Assoc. in Applied Science (FIT)
TRIUM EMBA (LSE, NYU Stern, HEC)
Alternate Director since 2010
Other directorships include:
Cida Empowerment (Pty) Ltd, HCS (Pty) Ltd,
Soma Initiative (Pty) Ltd, Taunina (Pty) Ltd,
Tsiba Education Trust

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LARRY RING (63)

Alternate to Bobby Johnston
BSc MSC PhD
Board directorship since 1998
Chancellor Professor of Business
Mason School of Business,
The College of William and Mary,
Williamsburg, Virginia USA

CURRENT BOARD COMMITTEES

Audit and Compliance Committee

John Swain (Chairman)
Bobby Johnston
Daisy Naidoo
Myles Ruck

Remuneration and Nominations Committee

Bobby Johnston (Chairman)
Keith Getz
Nigel Payne
Myles Ruck
John Swain

Risk and Sustainability Committee

Nigel Payne (Chairman)
Stuart Bird
Mark Blair
Steve Ellis
John Swain

Social and Ethics Committee

Keith Getz (Chairman)
Maud Motanyane
Moses Tembe



DIVISIONAL HEADS



Nicci Lyne (40)

Managing Director
Mr Price Apparel



Arn de Haas (42)

Managing Director
Mr Price Home



Clint Larsson (42)

Managing Director
Mr Price Sport

TRADING DIVISIONS



Roger Maingard (47)

Managing Director
Sheet Street



Larry Simon (50)

Managing Director
Miladys



Rex Samuelson (49)

Managing Director
Financial Services

TRADING DIVISIONS

DIVISIONAL HEADS



Greg Azzopardi (51)
Managing Director
Group Real Estate

Verna Botha-Richards (44)
Group Risk and Sustainability
Director

Steve Glendinning (51)
Group People Director

SUPPORT SERVICES



Werner Pelser (39)
Group Logistics Executive

Pete van Wyk (56)
Group IT Director

Sherene Moodley (42)
Group Audit Executive

SUPPORT SERVICES



SHAREHOLDER INFORMATION

for the 52 week period ended 31 March 2012

Shareholders' diary

| | |
|----------|--|
| May | Announcement of annual results and declaration of final dividend to shareholders |
| June | Publication of 2012 Annual Integrated Report |
| | Payment of final dividend to shareholders |
| August | Annual General Meeting of shareholders |
| November | Announcement of interim dividend to shareholders |
| | Publication of Interim Report covering the 26 weeks ended 29 September 2012 |
| December | Payment of interim dividend to shareholders |

Ordinary and B ordinary share ownership as at 31 March 2012

| Holdings | Ordinary shares | | | | B ordinary shares | | | |
|---------------------|------------------------|--------|------------------|--------|------------------------|--------|------------------|--------|
| | Number of shareholders | % | Number of shares | % | Number of shareholders | % | Number of shares | % |
| 1 - 1 000 | 8 635 | 56.71 | 4 009 895 | 1.61 | 1 | 20.00 | 200 | 0.00 |
| 1 001 - 10 000 | 5 568 | 36.57 | 17 240 252 | 6.90 | | | | |
| 10 001 - 100 000 | 820 | 5.39 | 23 240 136 | 9.31 | | | | |
| 100 001 - 1 000 000 | 174 | 1.14 | 56 343 029 | 22.55 | | | | |
| 1 000 000 + | 29 | 0.19 | 148 917 098 | 59.63 | 4 | 80.00 | 14 878 338 | 100.00 |
| | 15 226 | 100.00 | 249 750 410 | 100.00 | 5 | 100.00 | 14 878 538 | 100.00 |

| Category | Ordinary shares | | | | B ordinary shares | | | |
|--|------------------------|--------|------------------|--------|------------------------|--------|------------------|--------|
| | Number of shareholders | % | Number of shares | % | Number of shareholders | % | Number of shares | % |
| Pension funds | 163 | 1.07 | 8 376 953 | 3.36 | | | | |
| Nominee companies and corporate bodies | 1 185 | 7.78 | 175 824 293 | 70.40 | | | | |
| Individuals and trusts | 13 871 | 91.10 | 44 807 430 | 17.94 | 5 | 100.00 | 14 878 538 | 100.00 |
| Staff share schemes | 7 | 0.05 | 20 741 734 | 8.30 | | | | |
| | 15 226 | 100.00 | 249 750 410 | 100.00 | 5 | 100.00 | 14 878 538 | 100.00 |

Public and non-public shareholders

At 31 March 2012, the percentage direct or indirect shareholdings of public and non-public shareholders in the listed ordinary shares of the Company was as follows:

| | Number of shareholders | % holding |
|--|------------------------|-----------|
| Public shareholders | 15 192 | 74.36 |
| Non-public shareholders | 34 | 25.64 |
| Shareholders holding more than 10%* | 7 | 16.74 |
| Directors of the Company or its subsidiaries | 20 | 0.60 |
| Trustees of employees' share schemes or retirement benefit schemes | 7 | 8.30 |

*Seven underlying shareholders constitute the overall shareholding of the Public Investment Corporation.

Major shareholders

To the Company's best knowledge and belief, the following shareholders or fund managers held discretionary beneficial interest and/or administered client portfolios amounting to 5% or more of the issued ordinary shares of the company at 31 March 2012:

| | Beneficial holding | | Portfolio administration | |
|-------------------------------|--------------------|------------|--------------------------|------------|
| | % | Shares | Discretionary % | Shares |
| Public Investment Corporation | 16.74 | 41 798 926 | - | - |
| Mr Price Share Trusts | 8.30 | 20 741 734 | - | - |
| American Funds | 0.93 | 2 332 000 | 5.22 | 13 047 613 |
| Stanlib Asset Management | 0.65 | 1 617 934 | 4.68 | 11 683 329 |

Details of the beneficial interest in B ordinary shares are reflected on page 133.

DECLARATION OF FINAL CASH DIVIDEND
for the year ended 31 March 2012

Notice is hereby given that a final gross cash dividend of 220.40 cents (187.34 cents net of dividend withholding tax) per share has been declared and awarded to the holders of ordinary and unlisted B ordinary shares. The dividend has been declared from income reserves and no secondary tax on companies credits have been used. A dividend withholding tax of 15.0% will be applicable to all shareholders who are not exempt.

The issued share capital at the declaration date is 249 750 410 listed ordinary and 14 878 538 unlisted B ordinary shares. The tax reference number is 9285/130/20/0.

The following dates are applicable:

Last date to trade 'cum' the dividend

Shares trade 'ex' the dividend

Record date

Payment to shareholders on

Friday 15 June 2012

Monday 18 June 2012

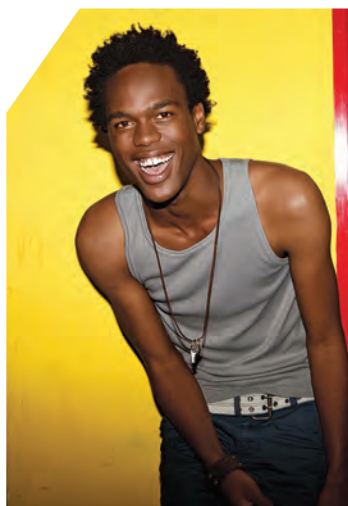
Friday 22 June 2012

Monday 25 June 2012

Shareholders may not dematerialise or rematerialise their share certificates between Monday 18 June 2012 and Friday 22 June 2012, both dates inclusive.

**Share price
performance**

Refer to page 58 for stock
exchange information.



APPROVAL OF THE ANNUAL FINANCIAL STATEMENTS
for the 52 week period ended 31 March 2012

The preparation and presentation of the Annual Financial Statements and all other information included in this Annual Integrated Report are the responsibility of the Directors. The information provided in this Annual Integrated Report has been prepared in accordance with the provisions of the Companies Act and complies with International Financial Reporting Standards. In discharging their responsibilities, both for the integrity and fairness of these statements, the Directors rely on the internal controls and the risk management procedures applied by management.

Based on the information and explanations given by management and the internal auditors and on comment by the independent auditor on the results of their statutory audit, the Directors are of the opinion that:

- the internal controls are adequate;
- the financial records may be relied upon in the preparation of the Annual Financial Statements;
- appropriate accounting policies, supported by reasonable and prudent judgements and estimates, have been applied; and
- the Annual Financial Statements fairly present the results and the financial position of the Company and the Group.

The Annual Financial Statements are prepared on the going concern basis and nothing has come to the attention of the Directors to indicate that the Company and the Group will not remain a going concern.

The Annual Financial Statements have been prepared under the supervision of Mr MM Blair, Chief Financial Officer, CA(SA).

The Annual Financial Statements of the Company and the Group which appear on pages 130 to 177 were approved by the Board of Directors on 23 May 2012 and are signed on its behalf by:



NG Payne
Chairman



SI Bird
Chief Executive Officer

COMPANY SECRETARY STATEMENT

I hereby certify that the Company has lodged with the Registrar of Companies all such returns as are required of a public company in terms of the Companies Act and that all such returns are true, correct and up to date.



HE Grosvenor
Company Secretary
23 May 2012

REPORT OF THE INDEPENDENT AUDITOR
for the 52 week period ended 31 March 2012

We have audited the consolidated and separate annual financial statements of Mr Price Group Limited, which comprise the Remuneration Report, the consolidated and separate statements of financial position as at 31 March 2012, and the consolidated and separate statements of comprehensive income, consolidated and separate statements of changes in equity and consolidated and separate cash flows for the 52 weeks then ended, and a summary of significant accounting policies and other explanatory notes, and Directors Report, as set out on pages 106 to 119 and 130 to 177.

Directors' Responsibility for the Financial Statements

The Company's Directors are responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards and the requirements of the Companies Act of South Africa, and for such internal control as the Directors determine is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the annual financial statements present fairly, in all material respects, the consolidated and separate financial position of Mr Price Group Limited as at 31 March 2012, and its consolidated and separate financial performance and consolidated and separate cash flows for the 52 weeks then ended in accordance with International Financial Reporting Standards, and the requirements of the Companies Act of South Africa.

Ernst & Young Inc.

Ernst & Young Inc.
Director – Marise Isebella Delpont
Registered Auditor
Chartered Accountant (SA)

1 Pencarrow Crescent
La Lucia Ridge Office Estate
Durban
4000

23 May 2012



REPORT OF THE DIRECTORS
for the 52 week period ended 31 March 2012

Nature of business

The main business of the Group is retail distribution through 962 corporate-owned and 28 franchised stores in Africa. The retail chains focus on clothing, footwear, sportswear, sporting goods, accessories and homewares. Refer to pages 10 and 11 for more detailed information.

Corporate governance

The Directors subscribe to the values of good corporate governance as set out in the King Report for Corporate Governance in South Africa 2009 (King III). By supporting King III, the Directors have recognised the need to conduct the business with integrity and to account to stakeholders in accordance with International Financial Reporting Standards. Specific disclosure requirements are dealt with on pages 82 to 90 of this integrated report.

Retail calendar

The Group reports on the retail calendar of trading weeks incorporating trade from Sunday to Saturday each week. Accordingly the results for the financial year under review are for a 52 week period from 3 April 2011 to 31 March 2012 (2011: 53 week period from 28 March 2010 to 2 April 2011).

Financial results

The financial results of the Company and the Group are set out in the statements of comprehensive income on page 142. An analysis of Group profit is set out in more detail on page 160 to this Annual Integrated Report.

Dividends

Ordinary and B ordinary dividends

It is the Group's policy to make two dividend payments each year, an interim in December and a final in June/July.

Interim: A cash dividend of 93.6 cents per share (2011: 76.7 cents per share) was made payable on 19 December 2011 to shareholders registered on 15 December 2011.

Final: A cash dividend of 220.4 cents per share (2011: 175.3 cents per share) has been declared payable on 25 June 2012 to shareholders registered on 22 June 2012.

Consolidated entities

The aggregate amount of Group profits and losses after taxation attributable to consolidated entities was:

| R'000 | 2012 | 2011 |
|---------|---------------|---------------|
| Profits | 90 121 | 69 969 |
| Losses | (2) | (163) |
| | <u>90 119</u> | <u>69 806</u> |

Details of the financial interest in consolidated entities are set out on page 174.

Net shareholders' equity

Authorised and issued share capital

There were no changes in the authorised share capital. During the year, 1 344 022 B ordinary shares were converted to ordinary shares on a one-for-one basis.

Subsequent events

No events, material to the understanding of this report, have occurred between the financial year end and the date of this report.

REPORT OF THE DIRECTORS

Directorate

The following changes in the directorate of the Company took place during the year:

In terms of the Company's Articles of Association, SB Cohen, MR Johnston, SEN Sebotsa, WJ Swain and M Tembe resigned as Directors and were re-elected at the Annual General Meeting of the Company on 25 August 2011.

Mr AE McArthur, who held the position of executive Chairman, retired from the Board effective 31 December 2011. Mr NG Payne was appointed independent, non-executive Chairman with effect from 1 January 2012. Ms D Naidoo was appointed to the Board in May 2012.

Particulars of the present Directors are provided on pages 122 and 123. None of the Directors have long-term service contracts with the Company or any of its consolidated entities.

Emoluments

Details of emoluments paid to executive and non-executive Directors are set out in the Remuneration Report on pages 106 to 119.



Interest in shares of the Company

At the financial year end the Directors were interested in the Company's issued shares as follows:

| | 2012 | | | | 2011 | | | | | |
|------------------------------|-------------------|---------------------|-------------------|-------------|------|-------------------|---------------------|-------------------|-------------|------|
| | Direct beneficial | Indirect beneficial | Held by associate | Total | % | Direct beneficial | Indirect beneficial | Held by associate | Total | % |
| Ordinary shares | | | | | | | | | | |
| SI Bird | 211 384 | - | - | 211 384 | 0.08 | 211 384 | - | - | 211 384 | 0.09 |
| MM Blair | 30 512 | 26 324 | 800 | 57 636 | 0.02 | 30 512 | - | - | 30 512 | 0.01 |
| IJ Chiappini | - | 303 011 | - | 303 011 | 0.12 | - | 600 011 | - | 600 011 | 0.24 |
| TA Chiappini-Young | 199 | - | - | 199 | 0.00 | 199 | - | - | 199 | 0.00 |
| SB Cohen | 490 | 14 013 | 44 588 | 59 091 | 0.02 | 490 | 14 013 | 44 588 | 59 091 | 0.02 |
| SA Ellis | 116 853 | 67 248 | - | 184 101 | 0.07 | 116 853 | 67 248 | - | 184 101 | 0.07 |
| K Getz | - | - | 20 000 | 20 000 | 0.01 | - | - | 20 000 | 20 000 | 0.01 |
| MR Johnston | - | - | 91 250 | 91 250 | 0.04 | - | - | 91 250 | 91 250 | 0.04 |
| AE McArthur ¹ | - | - | - | - | - | 627 | - | - | 627 | 0.00 |
| IJ Ring | 2 500 | - | 2 500 | 5 000 | 0.00 | 2 500 | - | 2 500 | 5 000 | 0.00 |
| SEN Sebotsa | 1 000 | - | - | 1 000 | 0.00 | 1 000 | - | - | 1 000 | 0.00 |
| WJ Swain | - | 611 670 | - | 611 670 | 0.24 | - | 611 670 | - | 611 670 | 0.25 |
| | | | | 1 544 342 | 0.60 | | | | 1 814 845 | 0.73 |
| Total issued ordinary shares | | | | 249 750 410 | | | | | 248 406 388 | |

| | Direct beneficial | Indirect beneficial | Held by associate | 2012 Total | % | Direct beneficial | Indirect beneficial | Held by associate | 2011 Total | % |
|--------------------------------|----------------------|------------------------|----------------------|---------------|-------|----------------------|------------------------|----------------------|---------------|-------|
| B ordinary shares | | | | | | | | | | |
| U Chiappini | - | 6 717 108 | - | 6 717 108 | 45.15 | - | 7 017 208 | - | 7 017 208 | 43.26 |
| SB Cohen | - | 6 717 108 | - | 6 717 108 | 45.15 | - | 7 017 208 | - | 7 017 208 | 43.26 |
| MR Johnston | - | - | 46 504 | 46 504 | 0.31 | - | - | 46 504 | 46 504 | 0.29 |
| AE McArthur ¹ | - | - | - | - | - | - | 744 022 | - | 744 022 | 4.59 |
| | | | | 13 480 720 | 90.61 | | | | 14 824 942 | 91.40 |
| Total B ordinary shares | | | | 14 878 538 | | | | | 16 222 560 | |

Notes:

1. Retired as a Director on 31 December 2011.
2. During the year, 1 344 022 B ordinary shares were converted to ordinary shares on a one-for-one basis.
3. There have been no changes in the above interests between the year end and the date of approval of these financial statements.
4. The 1 397 818 B ordinary shares not detailed above belong to:
 - (a) trusts (1 397 618 shares) of which Mr MR Johnston's major children are beneficiaries. MR Johnston has no direct or indirect beneficial ownership in these shares and has relinquished all voting rights thereto; and
 - (b) Mr AE McArthur (200 shares).



STATEMENT OF ACCOUNTING POLICIES
for the 52 week period ended 31 March 2012

The annual financial statements have been prepared on the historic cost and going concern bases, except where indicated otherwise in a policy below. The annual financial statements are prepared in accordance with International Financial Reporting Standards ('IFRS').

Unless otherwise indicated, any references to the Group include the Company.

1. Consolidation

Consolidated entities (which include special purpose entities such as staff share trusts and insurance cell captives) are defined as entities in which the Group has the power to govern the financial and operating policies of the entity so as to gain benefit from its activities. Consolidated entities are consolidated from the date on which control is transferred to the Group and are no longer consolidated from the date control ceases. A change in ownership of a subsidiary, without a loss of control, is accounted for as an equity transaction.

The Group uses the acquisition method of accounting to account for business combinations. The consideration transferred for the acquisition of a subsidiary is the fair values of the assets transferred, the liabilities incurred and the equity interests issued by the Group. The consideration transferred includes the fair value of any asset or liability resulting from a contingent consideration arrangement. Acquisition related costs are expensed as incurred. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date. On an acquisition-by-acquisition basis, the Group recognises any non-controlling interest in the acquiree either at fair value or at the non-controlling interest's proportionate share of the acquiree's net assets.

Investments in subsidiaries are accounted for at cost less impairment. Cost is adjusted to reflect changes in consideration arising from contingent consideration amendments. Cost also includes directly attributable costs of investment. The excess of the consideration transferred, the amount of any non-controlling interest in the acquiree and the acquisition-date fair value of any previous equity interest in the acquiree over the fair value of the Group's share of the identifiable net assets acquired is recorded as goodwill. If this is less than the fair value of the net assets of the subsidiary acquired in the case of a bargain purchase, the difference is recognised directly in the income statement.

Intercompany transactions, balances and unrealised gains/losses on transactions between Group companies are eliminated.

2. Property, plant and equipment

Capitalised leased office buildings are recognised at the fair value of the buildings at date of commencement of the lease agreement, or if lower, the present value of the minimum lease payments. The buildings are depreciated over the shorter of the period of the finance lease and useful life of the buildings.

Buildings occupied in the normal course of the business are recognised at cost less accumulated depreciation and impairment losses.

Furniture, fittings, equipment, vehicles, computer equipment and improvements to leasehold premises are stated at historic cost less accumulated depreciation and any accumulated impairment and are depreciated, on the straight line basis to their expected residual values, over the estimated useful lives of the assets concerned which are as follows:

| | |
|---|---|
| Furniture, fittings, equipment and vehicles | Five to 14 years |
| Computer equipment | Three to five years |
| Improvements to leasehold premises | Over period of lease subject to a maximum of 10 years |
| Buildings | Twenty years |

The assets' expected residual values, estimated useful lives, and depreciation policy are reviewed, and adjusted if appropriate, on an annual basis. Changes in the estimated useful life or expected pattern of consumption of future benefits embodied in the asset are accounted for by changing the depreciation period or method, as appropriate, and are treated as changes in accounting estimates.

3. Intangible assets

Computer software

Acquired software not regarded as an integral part of hardware is capitalised at historic cost and is amortised on the straight line basis over its estimated useful life (two to five years), from the date of it being commissioned into the Group.

All other costs that are directly associated with the production of identifiable software controlled by the Group, and that are expected to generate economic benefits exceeding one year, are recognised as part of the cost of the intangible assets. Direct costs include the software development employee costs. Costs associated with developing software are recognised as an expense as incurred if it is not expected that they will provide future economic benefits to the Group.

Goodwill

Goodwill represents the excess of the cost of acquisition over the fair value of the net identifiable assets of the acquired consolidated entity or operation at date of acquisition, and is carried at cost less accumulated impairment losses.

Trademarks

Trademarks are initially recorded at historic cost. Trademarks acquired in a business combination are recognised at fair value at the acquisition date. Trademarks have a finite useful life and are carried at cost less accumulated amortisation and net of accumulated impairment. Amortisation is calculated on a straight line basis to allocate the cost of trademarks over their estimated useful lives which do not exceed 20 years.

Customer lists

Acquired customer lists are initially recorded at historic cost and are carried at cost less accumulated amortisation. Amortisation is calculated on a straight line basis to allocate the cost of the lists over the period from which it is expected to generate revenue (four to six years).

Changes in the estimated useful life or expected pattern of consumption of future benefits embodied in intangible assets are accounted for by changing the amortisation period or method, as appropriate, and are treated as changes in accounting estimates.

4. Impairment and derecognition of non-financial assets

Assets, other than financial assets, goodwill and intangible assets not yet brought into use, are tested for indicators of impairment on an annual basis. Should such an indicator exist, the asset is then tested for impairment.

Separately recognised goodwill and intangible assets not yet brought into use are tested for impairment annually or more frequently if changes in circumstances indicate that the carrying amount may be impaired.

The amount of the impairment is determined by assessing the recoverable amount of the asset or cash generating unit to which the asset relates. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. In determining fair value less costs to sell, recent market transactions are taken into account, if available. If no such transactions can be identified, an appropriate valuation model is used. These calculations are corroborated by valuation multiples, quoted share prices for publicly traded subsidiaries or other fair value indicators. Where the recoverable amount of the asset or cash generating unit or group of cash generating units is less than the carrying amount, an impairment loss is recognised in the income statement.

When an impairment loss subsequently reverses, the carrying amount of the asset or cash generating unit is increased to the revised estimate of its recoverable amount, but only to the extent of the carrying amount that would have been determined had no impairment loss been recognised previously. Impairments are reversed in the income statement in the period that the indicator of such reversal is in existence, unless the relevant asset is carried at a revalued amount, in which case the reversal is treated as a revaluation increase. Impairments to goodwill are never reversed.

The derecognition of a non-financial asset takes place upon disposal or when it is no longer expected to generate any further economic benefits. Any derecognition gain/loss is recorded in the income statement in the period of derecognition.

5. Inventories

Inventories are valued at the lower of cost or net realisable value.

Cost is determined on the following bases:

- The cost of merchandise purchased for resale is determined using the weighted average method; and
- Consumables are valued at invoice cost on a first-in, first-out basis.

Costs include the charges incurred in bringing inventories to their present location and condition and are net of discounts from suppliers.

Net realisable value is the estimated selling price in the ordinary course of business, less applicable variable selling expenses.

6. Taxation

The taxation expense represents the sum of current taxation, secondary taxation on companies and deferred taxation. Taxation rates that have been enacted or substantively enacted by the reporting date are used to determine the taxation balances.

Current taxation

The taxation currently payable is based on the taxable profit for the year, which differs from the profit for the year in the income statement as it excludes both items of income or expense that are taxable or deductible in other years and those items that are never taxable or deductible. Current income taxation relating to items recognised directly in equity is also recognised in other comprehensive income or equity and not in profit or loss.

Secondary taxation on companies (STC)

STC is provided for on the amount by which dividends paid exceed dividends received for all dividends declared up to 31 March 2012.



Deferred taxation

Deferred taxation is provided for all temporary differences (other than temporary differences created on initial recognition which are not part of a business combination and at the time of the transaction no taxation or accounting effect has been recognised and goodwill for which amortisation is not deductible for accounting purposes) arising between the tax bases of assets and liabilities and their carrying amounts on the statement of financial position. Deferred taxation relating to items recognised outside profit and loss is recognised outside profit and loss. Deferred taxation items are recognised in correlation to the underlying transaction either in comprehensive income or directly in equity.

Deferred taxation assets are only recognised to the extent that it is probable that the temporary differences will reverse in the foreseeable future and that future taxable profit will be available to allow all or part of the deferred taxation asset to be utilised. Deferred income tax is provided on temporary differences arising on investments in consolidated entities and associates, except for deferred income tax liabilities where the timing of the reversal of the temporary difference is controlled by the Group and it is probable that the temporary difference will not reverse in the foreseeable future.

The carrying amount of deferred taxation assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow all or part of the asset to be recovered.

7. Provisions

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the obligation can be made. Provisions are reviewed at each reporting date and adjusted to reflect current best estimates.

8. Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable, and is recognised when it is probable that the economic benefits associated with the transaction will flow to the Group and the amount of revenue can be reliably measured. Revenue is shown net of estimated customer returns, discounts and value added taxation (VAT) and after eliminating sales within the Group.

Retail sales

Retail sales comprise net income from the sale of merchandise and are recognised when the significant risks and rewards of ownership pass to the customer.

Premium income

Premiums are recognised when due in terms of the relevant contract and are shown before the deduction of commission and claims, which are recognised in administrative and other operating expenses.

Service fee revenue

Revenue from a contract to provide services is recognised in the month in which the service charge accrues. Service fee revenue is derived from the provision of information technology and debtor management services.

Club fees

Club fees are recognised in the month in which the customer charge accrues.

Interest

Interest received is recognised on a time proportion basis at the effective interest rate as imputed in the contract.

Rental income

Rental income in respect of operating leases is recognised on a straight line basis over the lease period.

Dividend income

Dividend income includes the value of cash dividends received and surpluses distributed by a staff share trust and cumulative preference dividends distributed by a consolidated entity. Dividends are recognised when the right to receive payment has been established.

Amortisation of long-term receivables

Amortisation income is recognised using the effective interest rate implicit in the cash flows of the receivable.

Fees

Fees represent fee income from consolidated entities in respect of various administrative and operating functions performed on their behalf. Fees are recognised when the charge accrues.

9. Leases

Assets held in terms of finance leases, which transfer to the Group substantially all the risks and rewards of ownership, are capitalised at the inception of the lease at the fair value of the leased item or, if lower, the present value of the minimum lease payments. The corresponding liability to the lessor is recognised as a finance lease obligation. Lease payments are apportioned between finance charges and a reduction of the lease liability so as to achieve a constant rate of interest on the remaining balance of the liability.

Operating lease payments are recognised as an expense on a straight line basis over the term of the lease. Contingent rentals (including turnover clause rentals) arising under operating leases are recognised as an expense in the period in which liability is accrued.

10. Borrowing costs

Borrowing costs are capitalised where they are directly attributable to the acquisition, construction or production of a qualifying asset. All other borrowing costs are expensed in the period in which they occur.

11. Dividends to shareholders

Dividends in respect of equity instruments, and secondary taxation on companies ensuing therefrom, are recorded in the period in which the dividend is paid and are charged directly to equity and included in the taxation charge, respectively.

12. Foreign currencies*Functional and presentation currency*

Items included in the financial statements of the Group's foreign consolidated entities are measured using the currency of the primary economic environment in which the entity operates ('functional currency'). The consolidated financial statements are presented in Rands, which is the Group's functional and presentation currency.

Transactions and balances

Transactions in foreign currencies are translated to the functional currency using the spot exchange rates prevailing at the dates of the transactions. Monetary assets and liabilities designated in foreign currencies are translated using the spot exchange rates prevailing at the reporting date. Non monetary items are translated at historic rates or, where applicable, at the rate prevailing on the date of revaluation. All exchange differences are recognised in income in the period in which they occur.

Group companies

The results and position of consolidated entities that have a functional currency that differs from the presentation currency are translated into the presentation currency as follows:

- Assets and liabilities for each statement of financial position presented are translated at the closing rate at the date of that statement of financial position;
- Income statement items are translated at the average rate for the period (unless this average is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expenses are translated at the rate on the dates of the transactions); and
- All resulting exchange differences are recognised as a separate component of other comprehensive income.

On disposal of the consolidated entity, the accumulated exchange differences in other comprehensive income are recognised in the income statement.

13. Financial instruments

Financial assets and financial liabilities are recognised on the statement of financial position when the Group becomes a party to the contractual provisions of the instrument. Financial instruments are initially recognised at fair value plus transaction costs for all financial assets not carried at fair value through profit or loss. Financial assets carried at fair value through profit or loss are initially recognised at fair value, and transaction costs are expensed in the income statement. Subsequent measurement is made in accordance with the specific instrument provisions of IAS 39 Financial Instruments: Recognition and Measurement. Where a legally enforceable right of offset exists for recognised financial assets and liabilities, and the Group intends to settle on a net basis, or to realise the asset and settle the liability simultaneously, the related asset and liability are offset.

Financial assets are reviewed annually for any evidence of impairment, and any impairment loss is recognised immediately in the income statement.

Long-term receivables

Long-term receivables are classified as a 'loan or receivable' and are recorded at fair value at inception using the effective interest rate implicit in the cash flows of the receivable. This effective interest rate is established by considering the market rate of interest for a similar investment on the date of each contribution. The long-term receivables are carried at amortised cost.

The deferred receivables, which are classified as a 'loan or receivable', are represented by advances to the participants in the Deferred Implementation Share Scheme and are recoverable when participants exercise their right to take up the shares.

The annual amortised cost adjustments are reflected in the income statement.



Trade and other receivables

Trade receivables, which generally have six to 12 month terms and are recognised and carried at amortised cost, namely the original invoice amount plus associated costs and interest charges to date, less any impairment allowance for uncollectible amounts, are classified as 'loans and receivables'. Provision is made when there is objective evidence that the Group will have difficulty collecting the debts. Various economic factors and changes in the delinquency of payments are considered indicators that the trade receivables are impaired. The carrying amount of the asset is reduced through the use of an allowance account, and the amount of the loss is recognised in the income statement within selling expenses. Bad debts are written off in the income statement when it is considered that the Group will be unable to recover the debt and it has been handed over for collection. Subsequent recoveries of amounts previously written off are credited against selling expenses in the income statement.

Other receivables are initially measured at fair value and are subsequently measured at amortised cost using the effective interest rate method and are carried net of any accumulated impairment.

Cash and cash equivalents

Cash and cash equivalents comprise cash at banks and on hand and short-term deposits with an original maturity of three months or less, net of bank overdrafts. Cash and cash equivalents are classified as receivables originated by the enterprise and are measured at amortised cost.

Derivative financial instruments

The Group uses derivative financial instruments such as forward exchange contracts to hedge its risks associated with foreign currency fluctuations. Derivative financial instruments are initially recognised at fair value on the date the contract is entered into and are subsequently measured at fair value, which is calculated with reference to current forward exchange contracts with equivalent maturity periods. Gains or losses arising from fair value adjustments are taken directly to the income statement.

Trade and other payables

Trade payables, which are primarily settled on 30 day terms, are carried at cost, being the fair value of the consideration to be paid in the future for goods and services rendered. These are subsequently measured at amortised cost using the effective interest rate method.

Other payables are initially measured at fair value and are subsequently measured at amortised cost using the effective interest rate method.

Loans and borrowings

Loans and borrowings are initially recognised at the fair value of the consideration received plus directly attributable transaction costs. They are subsequently measured at amortised cost using the effective interest rate method.

Financial guarantees

Financial guarantees are initially recognised at their fair value and are subsequently measured at the higher of:

- The amount of the obligation under the contract, as determined in accordance with IAS 37 Provisions, Contingent Liabilities and Contingent Assets; and
- The amount initially recognised less, where appropriate, cumulative amortisation recognised.

Amounts owing by/to consolidated entities

Consolidated entity balances are initially recognised at the fair value of the consideration received, and are subsequently measured at amortised cost using the effective interest rate method. Current amounts owing are settled on 30 day terms.

Impairments and derecognition

Financial assets are reviewed annually for any evidence of impairment. Provision is made for impairment if, and only if, there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset and that loss event (or events) has an impact on the estimated future cash flows of the financial asset or group of financial assets that can be reliably measured.

For loans and receivables, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have not been incurred), discounted at the financial asset's original effective interest rate. The carrying amount is reduced and the amount of the loss is recognised in the income statement. If the loan has a variable rate, the discount rate for measuring any impairment loss is the current effective interest rate under the contract. If considered practical, the impairment may be measured on the basis of an instrument's fair value using an observable market price.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be objectively related to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed in the income statement.

The derecognition of a financial asset takes place when the contractual rights to the cash flows from the asset expire, or it transfers the financial asset and substantially all the risk and rewards of ownership to another entity. Any derecognition gain/loss is recorded in the income statement in the period of derecognition. The Group derecognises financial liabilities when the Group's obligations are discharged, cancelled or they expire.

14. Employee benefits

Short-term employee benefits

Short-term employee benefits are recognised in the period of service. Short-term employee benefits paid in advance are treated as prepayments and are expensed over the period of the benefit.

Post retirement benefits

Defined benefit retirement fund and post retirement medical aid fund

The costs of providing benefits under the defined retirement benefit fund and the obligation for post retirement medical aid benefits (which is limited to members of the defined benefit retirement fund) is determined using the projected unit credit actuarial valuation method. Actuarial gains or losses, which can arise from differences between expected and actual outcomes, or changes in actuarial assumptions, are recognised immediately in other comprehensive income. Any increase in the present value of plan liabilities expected to arise from employee service during the period is charged to operating profit.

The defined benefit fund asset reflected in the statement of financial position represents the present value of the defined benefit asset as adjusted for unrecognised past service costs and as reduced by the fair value of scheme assets. The asset resulting from this calculation is limited to past service costs, plus the present value of available refunds and reductions in future contributions to the plan.

Past service costs are recognised immediately to the extent that benefits have already vested, and are otherwise amortised on a straight line basis over the average period until the benefits become vested.

Defined contribution retirement fund

Payments to defined contribution retirement funds are expensed as they accrue in terms of services provided by employees.

Share-based payments

The Group operates share incentive schemes for the granting of non-transferable options or shares to associates (employees). Equity-settled share-based payments in terms of the schemes are measured at fair value (excluding the impact of any non-market vesting conditions) at the date of the grant, which is expensed over the period of vesting of the grant, with a corresponding adjustment to equity. Fair value is actuarially determined using a binomial valuation model. At each reporting date the estimate of the number of options that are expected to vest is revised, and the impact of this revision is recognised on a cumulative catch-up basis in the income statement, with a corresponding adjustment to equity. Assumptions used in the respective valuations are detailed in note 9.6. Upon vesting, the amount remaining in the share-based payment reserve relating to any such vested tranche is transferred within equity to retained earnings.

Restraints of trade

Restraints of trade payments are expensed over the contractual periods from which benefits are expected.

Performance incentives

The Group recognises a liability and expense for performance incentives which include a component based on formulae which take into consideration the profit for the year and other operational and strategic targets.

15. Treasury shares

Shares in Mr Price Group Limited held by the staff share trusts are classified as treasury shares and are eliminated from issued share capital on consolidation.

16. Segment reporting

The Group's retailing operations are reported within two operating segments, namely the Apparel and Home divisions. Group service divisions are reported in the Central Services segment. The Group presents information about geographical areas based on retail sales and other income.

17. Cost of sales

Cost of sales comprise the direct cost of merchandise sold and incorporates the cost of distribution, inventory losses and provisions for markdowns less discounts received from suppliers.

18. Selling expenses

Selling expenses comprise the cost incurred in the marketing and advertising of merchandise, store operations and the provision of credit facilities.

19. Administrative and other operating expenses

These expenses comprise costs related to the operation of the support functions within the Group other than those included in selling expenses.



CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
as at 31 March 2012

| | | Group | | Company | |
|---|-------|------------------|------------------|------------------|------------------|
| | Notes | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| Assets | | | | | |
| Non-current assets | | 743 404 | 607 681 | 956 900 | 818 569 |
| Property, plant and equipment | 3 | 539 463 | 459 634 | 485 455 | 448 095 |
| Intangible assets | 4 | 102 909 | 79 164 | 97 759 | 74 014 |
| Consolidated entities | 5 | | | 277 562 | 231 644 |
| Long-term receivables | 6 | 9 700 | 338 | 9 700 | - |
| Defined benefit fund asset | 29 | 15 575 | 20 241 | 15 575 | 20 241 |
| Deferred taxation assets | 16 | 75 757 | 48 304 | 70 849 | 44 575 |
| Current assets | | 3 551 664 | 3 253 456 | 3 610 811 | 3 377 052 |
| Inventories | 7 | 1 168 191 | 953 666 | 1 116 454 | 919 224 |
| Trade and other receivables | 8 | 1 182 895 | 931 278 | 1 174 742 | 925 889 |
| Current amounts owing by consolidated entities | 5 | | | 454 460 | 377 196 |
| Cash and cash equivalents | | 1 200 578 | 1 368 512 | 865 155 | 1 154 743 |
| Total assets | | 4 295 068 | 3 861 137 | 4 567 711 | 4 195 621 |
| Equity and liabilities | | | | | |
| Equity attributable to shareholders | | 2 779 516 | 2 394 184 | 2 536 740 | 2 229 659 |
| Issued capital | 9 | 107 | 111 | 107 | 111 |
| Capital reserves | 10 | 140 122 | 167 272 | 114 014 | 146 070 |
| Treasury share transactions | 11 | (868 883) | (662 841) | (971 223) | (717 879) |
| Retained income | | 3 536 461 | 2 909 725 | 3 403 937 | 2 806 161 |
| Foreign currency translation reserve | 12 | (22 348) | (19 064) | | |
| Defined benefit fund actuarial gains and losses | 13 | (10 095) | (4 804) | (10 095) | (4 804) |
| Insurance reserve | 14 | 4 152 | 3 785 | | |
| Non-current liabilities | | 194 474 | 179 010 | 191 446 | 176 558 |
| Lease obligations | 15 | 171 116 | 160 519 | 168 804 | 158 811 |
| Deferred taxation liabilities | 16 | 716 | 744 | - | - |
| Long-term provisions | 17 | 7 883 | 4 810 | 7 883 | 4 810 |
| Post retirement medical benefits | 29 | 14 759 | 12 937 | 14 759 | 12 937 |
| Current liabilities | | 1 321 078 | 1 287 943 | 1 839 525 | 1 789 404 |
| Trade and other payables | 18 | 1 234 918 | 1 241 624 | 1 210 666 | 1 221 444 |
| Current amounts owing to consolidated entities | 5 | | | 551 454 | 526 416 |
| Current provisions | 17 | 5 960 | 3 227 | 5 960 | 3 227 |
| Current portion of lease obligations | 15 | 29 298 | 37 742 | 28 720 | 36 823 |
| Taxation | | 50 902 | 5 350 | 42 725 | 1 494 |
| Total equity and liabilities | | 4 295 068 | 3 861 137 | 4 567 711 | 4 195 621 |

| | Notes | Group | | Company | |
|---|-------|------------------------|-----------------|-------------------|---------------|
| | | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| Revenue | | 12 122 180 | 10 973 327 | 12 047 338 | 10 954 320 |
| Retail sales and other revenue | | 12 062 447 | 10 913 094 | 11 994 017 | 10 901 288 |
| Interest received | | 59 733 | 60 233 | 53 321 | 53 032 |
| Retail sales and other revenue | | 12 062 447 | 10 913 094 | 11 994 017 | 10 901 288 |
| Retail sales | | 11 766 765 | 10 673 364 | 11 609 620 | 10 531 969 |
| Interest on trade receivables | | 197 194 | 163 965 | 196 457 | 163 369 |
| Income from consolidated entities | | | | 162 160 | 179 023 |
| Premium income | | 70 544 | 47 714 | - | 164 |
| Club fees | | 12 412 | 12 092 | 12 176 | 11 896 |
| Service fee revenue | | 8 232 | 7 091 | 8 232 | 7 091 |
| Other revenue | | 7 300 | 8 868 | 5 372 | 7 776 |
| Costs and expenses | | 10 320 624 | 9 483 552 | 10 243 359 | 9 413 616 |
| Cost of sales | | 6 843 063 | 6 201 640 | 6 858 817 | 6 212 904 |
| Selling expenses | | 2 645 495 | 2 505 393 | 2 575 138 | 2 439 943 |
| Administrative and other operating expenses | | 832 066 | 776 519 | 809 404 | 760 769 |
| Profit from operating activities | 19 | 1 741 823 | 1 429 542 | 1 750 658 | 1 487 672 |
| Finance costs | | (15 347) | (5 571) | (40 588) | (31 541) |
| Finance interest received | | 59 739 | 60 233 | 53 321 | 53 032 |
| Profit before taxation | | 1 786 215 | 1 484 204 | 1 763 391 | 1 509 163 |
| Taxation | 20 | 569 114 | 473 950 | 534 410 | 443 558 |
| Profit attributable to shareholders | | 1 217 101 | 1 010 254 | 1 228 981 | 1 065 605 |
| Earnings per share | | cents per share | cents per share | % change | |
| Basic | 21 | 500.9 | 412.3 | 21.5 | |
| Headline | 21 | 503.0 | 418.9 | 20.1 | |
| Diluted basic | 21 | 462.5 | 382.7 | 20.9 | |
| Diluted headline | 21 | 464.5 | 388.8 | 19.4 | |



CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
for the 52 week period ended 31 March 2012

| | Notes | Group | | Company | |
|---|-------|---------------|---------------|---------------|---------------|
| | | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| Profit attributable to shareholders | | 1 217 101 | 1 010 254 | 1 228 981 | 1 065 605 |
| Other comprehensive income | | | | | |
| Currency translation adjustments | 12 | (3 284) | (3 941) | | |
| Defined benefit fund actuarial (losses)/gains | 13 | (7 348) | 868 | (7 348) | 868 |
| Deferred taxation thereon | 13 | 2 057 | (243) | 2 057 | (243) |
| Total comprehensive income for the year attributable to shareholders, net of taxation | | 1 208 526 | 1 006 938 | 1 223 690 | 1 066 230 |



| | | Group | | Company | |
|---|-------|---------------|---------------|---------------|---------------|
| | Notes | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| Cash flows from operating activities | | | | | |
| Operating profit before working capital changes | 24.1 | 1 854 288 | 1 535 455 | 1 856 198 | 1 590 765 |
| Working capital changes | 24.2 | (517 843) | (210 002) | (500 821) | (217 637) |
| Cash generated from operations | | 1 336 445 | 1 325 453 | 1 355 377 | 1 373 128 |
| Interest on trade receivables | | 197 194 | 163 965 | 196 457 | 163 369 |
| Net finance income received | | 42 189 | 59 521 | 10 760 | 25 893 |
| Taxation paid | 24.3 | (516 826) | (444 241) | (485 236) | (411 594) |
| Net cash inflows from operating activities | | 1 059 002 | 1 104 698 | 1 077 358 | 1 150 796 |
| Cash flows from investing activities | | | | | |
| Net outflows in respect of long-term receivables | 24.4 | (9 369) | - | (9 700) | - |
| Investment in subsidiary | | - | - | (45 919) | - |
| Replacement of intangible assets | | (5 775) | (4 945) | (5 775) | (4 945) |
| Additions to intangible assets | | (43 458) | (28 893) | (43 458) | (23 743) |
| Replacement of property, plant and equipment | | (126 075) | (71 921) | (122 130) | (70 667) |
| Additions to property, plant and equipment | | (126 091) | (49 815) | (81 464) | (45 906) |
| Proceeds on disposal of property, plant and equipment | | 524 | 531 | 516 | 531 |
| Net cash outflows from investing activities | | (310 244) | (155 043) | (307 930) | (144 730) |
| Cash flows from financing activities | | | | | |
| Decrease in short-term liability | | (9 698) | (268) | (9 698) | (268) |
| Decrease in net current amounts owing to/by consolidated entities | 24.5 | | | (52 226) | (14 560) |
| Decrease in long-term liability | | - | (9 698) | - | (9 698) |
| Dividends to shareholders | 24.6 | (670 381) | (512 308) | (711 588) | (538 520) |
| Grants to staff share trusts | | | | (260 222) | (204 380) |
| Treasury share transactions | | (233 296) | (225 752) | (25 282) | (41 649) |
| Net cash outflows from financing activities | | (913 375) | (748 026) | (1 059 016) | (809 075) |
| Net (decrease)/increase in cash and cash equivalents | | (164 617) | 201 629 | (289 588) | 196 991 |
| Cash and cash equivalents at beginning of the year | | 1 368 512 | 1 170 743 | 1 154 743 | 957 752 |
| Exchange losses | | (3 317) | (3 860) | | |
| Cash and cash equivalents at end of the year | | 1 200 578 | 1 368 512 | 865 155 | 1 154 743 |



STATEMENT OF CHANGES IN EQUITY - GROUP
for the 52 week period ended 31 March 2012

| R'000 | Notes | Share capital | Share premium | Reserve fund | Payments reserve | Investment trust | At cost | Share transactions | Share trusts | Translation reserve | Share-based gains and losses | Insurance reserve | Retained income | Total |
|---|---|---------------|---------------|--------------|------------------|------------------|-----------|--------------------|--------------|---------------------|------------------------------|-------------------|-----------------|------------------|
| Balance at 27 March 2010 | | | | | | | | | | | | | | |
| Total comprehensive income | | | | | | | | | | | | | | |
| Profit for the year | | | | | | | | | | | | | | |
| Other comprehensive income: | | | | | | | | | | | | | | |
| 12 | Currency translation adjustments | 114 | 11 672 | 300 | 107 174 | 7 140 | (366 586) | (114 583) | 30 580 | (15 123) | (5 429) | 3 003 | 2 412 561 | 2 070 823 |
| 14 | Increase in insurance reserve | | | | | | | | | | | | | |
| 13 | Defined benefit fund actuarial losses | | | | | | | | | | | | | |
| 13 | Deferred taxation thereon | | | | | | | | | (3 941) | 625 | 782 | 1 009 472 | 1 006 938 |
| Conversion of B ordinary to ordinary share capital | | | | | | | | | | | | | | |
| 11 | Treasury shares acquired | (3) | 3 | | | | (219 654) | | | | | | | (219 654) |
| 11 | Taxation relating to grants to share trusts | | | | | | | | 13 743 | | | | | 13 743 |
| 11 | Effect of consolidation of staff share trusts | | | | | 2 456 | (2 456) | | | | | | | - |
| 11 | Deficit on treasury share transactions | | | | | | 2 213 | (64 538) | | | | | | (62 325) |
| 9.6 | Recognition of share-based payments | | | | 38 527 | | | | | | | | | 38 527 |
| 11 | Treasury shares sold | | | | | | 58 440 | | | | | | | 58 440 |
| 22 | 2010 final dividend to shareholders | | | | | | | | | | | | (319 771) | (319 771) |
| 22 | 2011 interim dividend to shareholders | | | | | | | | | | | | (192 537) | (192 537) |
| Balance at 2 April 2011 | | | | | | | | | | | | | | |
| Total comprehensive income | | | | | | | | | | | | | | |
| Profit for the year | | | | | | | | | | | | | | |
| Other comprehensive income: | | | | | | | | | | | | | | |
| 12 | Currency translation adjustments | 111 | 11 675 | 300 | 145 701 | 9 596 | (528 043) | (179 121) | 44 323 | (19 064) | (4 804) | 3 785 | 2 909 725 | 2 394 184 |
| 14 | Increase in insurance reserve | | | | | | | | | (3 284) | (5 291) | 367 | 1 216 734 | 1 208 526 |
| 13 | Defined benefit fund actuarial gains | | | | | | | | | | | | | |
| 13 | Deferred taxation thereon | | | | | | | | | | | | | |
| Conversion of B ordinary to ordinary share capital | | | | | | | | | | | | | | |
| 9.4 | Treasury shares acquired | (4) | 4 | | | | (260 222) | | | | | | | - |
| 11 | Taxation relating to grants to share trusts | | | | | | | | 32 160 | | | | | (260 222) |
| 11 | Effect of consolidation of staff share trusts | | | | | 4 906 | (4 906) | | | | | | | 32 160 |
| 11 | Deficit on treasury share transactions | | | | | | | (80 591) | | | | | | - |
| 9.6 | Recognition of share-based payments | | | | 48 323 | | | | | | | | | (80 591) |
| Share-based payments reserve released to retained income for vested options | | | | | | | | | | | | | | |
| 11 | Treasury shares sold | | | | (80 383) | | | | | | | | 80 383 | 48 323 |
| 22 | 2011 final dividend to shareholders | | | | | | 107 517 | | | | | | | (80 591) |
| 22 | 2012 interim dividend to shareholders | | | | | | | | | | | | (436 347) | (436 347) |
| Balance at 31 March 2012 | | | | | | | | | | | | | | |
| 107 | | 107 | 11 679 | 300 | 113 641 | 14 502 | (685 654) | (259 712) | 76 483 | (22 348) | (10 095) | 4 152 | 3 536 461 | 2 779 516 |

STATEMENT OF CHANGES IN EQUITY - COMPANY
for the 52 week period ended 31 March 2012

Treasury share transactions

| R'000 | Notes | Share capital | Share premium | Capital redemption reserve fund | Share-based payments reserve | Treasury shares at cost | Deficit on treasury share transactions | Taxation relating to grants to share trusts | Defined benefit fund actuarial gains and losses | Retained income | Total |
|---|-------|---------------|---------------|---------------------------------|------------------------------|-------------------------|--|---|---|------------------|------------------|
| Balance at 27 March 2010 | | 114 | 66 | 300 | 106 963 | (409 497) | (106 676) | 30 580 | (5 429) | 2 279 076 | 1 895 497 |
| Total comprehensive income | | | | | | | | | 625 | 1 065 605 | 1 066 230 |
| Profit for the year | | | | | | | | | | 1 065 605 | 1 065 605 |
| Other comprehensive income: | | | | | | | | | 625 | | 625 |
| Defined benefit fund actuarial losses | 13 | | | | | | | | 868 | | 868 |
| Deferred taxation thereon | 13 | | | | | | | | (243) | | (243) |
| Conversion of B ordinary to ordinary share capital | | (3) | 3 | | | (204 380) | | | | | (204 380) |
| Grants to staff share trusts | 11 | | | | | | (41 649) | | | | (41 649) |
| Deficit on treasury share transactions | 11 | | | | | | | 13 743 | | | 13 743 |
| Taxation relating to grants to share trusts | 11 | | | | | | | | | | 13 743 |
| Recognition of share-based payments | 9.6 | | | | 38 738 | | | | | (335 550) | 38 738 |
| 2010 final dividend to shareholders | 22 | | | | | | | | | (202 970) | (335 550) |
| 2011 interim dividend to shareholders | 22 | | | | | | | | | | (202 970) |
| Balance at 2 April 2011 | | 111 | 69 | 300 | 145 701 | (613 877) | (148 325) | 44 323 | (4 804) | 2 806 161 | 2 229 659 |
| Total comprehensive income | | | | | | | | | (5 291) | 1 228 981 | 1 223 690 |
| Profit for the year | | | | | | | | | | 1 228 981 | 1 228 981 |
| Other comprehensive income: | | | | | | | | | (5 291) | | (5 291) |
| Defined benefit fund actuarial gains | 13 | | | | | | | | (7 348) | | (7 348) |
| Deferred taxation thereon | 13 | | | | | | | | 2 057 | | 2 057 |
| Conversion of B ordinary to ordinary share capital | 9.4 | (4) | 4 | | | (260 222) | | | | | (260 222) |
| Grants to staff share trusts | 11 | | | | | | (25 282) | | | | (25 282) |
| Deficit on treasury share transactions | 11 | | | | | | | 32 160 | | | 32 160 |
| Taxation relating to grants to share trusts | 11 | | | | | | | | | | 32 160 |
| Recognition of share-based payments | 9.6 | | | | 48 323 | | | | | | 48 323 |
| Share-based payments reserve released to retained income for vested options | | | | | (80 383) | | | | | 80 383 | - |
| 2011 final dividend to shareholders | 22 | | | | | | | | | (463 895) | (463 895) |
| 2012 interim dividend to shareholders | 22 | | | | | | | | | (247 693) | (247 693) |
| Balance at 31 March 2012 | | 107 | 73 | 300 | 113 641 | (874 099) | (173 607) | 76 483 | (10 095) | 3 403 937 | 2 536 740 |



1. Adoption of new Standards and changes in accounting policies

The following new Standards and Interpretations were adopted during the year and did not lead to any changes in the Group's accounting policies, except as detailed in note 1.1:

| Statement, Interpretation or Standard | Effective for annual periods beginning on or after |
|---|--|
| • IAS 24 Related Party Disclosures (revised) | 1 January 2011 |
| • IFRS 1 First-time Adoption of International Financial Reporting Standards – Limited Exemption from Comparative IFRS 7 Disclosures for First-time adopters (amendment) | 1 July 2010 |
| • IFRIC 14 The Limit on a Defined Benefit Asset, Minimum Funding Requirements and their Interaction – Prepayments of a Minimum Funding Requirement (amendment) | 1 January 2011 |
| • Improvements to IFRSs | Mainly 1 January 2011 |

1.1 Changes in accounting policies

IAS 24 Related Party Transactions (revised):

The IASB issued an amendment to IAS 24 that clarifies the definitions of a related party. The new definitions emphasise a symmetrical view of related party relationships and clarifies the circumstances in which persons and key management personnel affect related party relationships of an entity. In addition, the amendment introduces an exemption from the general related party disclosure requirements for transactions with government and entities that are controlled, jointly controlled or significantly influenced by the same government as the reporting entity. The adoption of the amendment did not have any impact on the financial position or performance of the Group as the definitions were already applied according to these amendments, and the Group is not government related.

IFRIC 14 Prepayments of a Minimum Funding Requirement (amendment):

The amendment removes an unintended consequence when an entity is subject to minimum funding requirements and makes an early payment of contributions to cover such requirements. The amendment permits a prepayment of future service costs by the entity to be recognised as a pension asset. This had no impact in the current year.

IFRS 7 Financial Instruments – Disclosures (clarification of disclosures):

The amendment emphasises the interaction between quantitative and qualitative disclosures and the nature and extent of risks associated with financial instruments. The amendments to quantitative and credit risk disclosures:

- Clarify that only financial assets with carrying amounts that do not reflect the maximum exposure to credit risk need to provide further disclosure of the amount that represents the maximum exposure to such risk;
- Require, for all financial assets, disclosure of the financial effect of collateral held as security and other credit enhancements, including the amount that best represents the maximum exposure to credit risk (e.g. a description of the extent to which collateral mitigates credit risk);
- Remove the disclosure requirement of the collateral held as security, other credit enhancements and an estimate of their fair value for financial assets that are past due but not impaired, and financial assets that are individually determined to be impaired;
- Remove the requirement to specifically disclose financial assets renegotiated to avoid becoming past due or impaired; and
- Clarify that the additional disclosure required for financial assets obtained by taking possession of collateral or other credit enhancements are only applicable to assets held at the reporting date.

The Group reflects the revised disclosure requirements in the notes to the annual financial statements.

IAS 1 Presentation of Financial Statements:

The amendment clarifies that an entity may present an analysis of each component of other comprehensive income either in the statement of changes in equity or in the notes to the financial statements. The Group provides these disclosures in the statement of changes in equity.

1.2 Statements, Interpretations or Standards

At the date of authorisation of these financial statements, the following Statements, Interpretations and Standards were in issue but not yet effective:

| Statement, Interpretation or Standard | Effective for annual periods beginning on or after |
|--|---|
| • IAS 1 Financial Statement Presentation – Presentation of Items of Other Comprehensive Income | 1 July 2012 |
| • IAS 12 Income Taxes – Recovery of Underlying Assets | 1 January 2012 |
| • IAS 19 Employee Benefits (Amendment) | 1 January 2013 |
| • IAS 27 Separate Financial Statements (as revised in 2011) | 1 January 2013 |
| • IAS 28 Investments in Associates and Joint Ventures (as revised in 2011) | 1 January 2013 |
| • IFRS 1 First-time Adoption of International Financial Reporting Standards (Amendment) – Severe Hyperinflation and Removal of Fixed Dates for First-time Adopters | 1 July 2011 |
| • IFRS 7 Financial Instruments: Disclosures (Amendment) – Transfers of Financial Assets | 1 July 2011 |
| • IFRS 7 Financial Instruments: Disclosures (Amendment) – Disclosures – Offsetting Financial Assets and Financial Liabilities | 1 January 2013 |
| • IFRS 9 Financial Instruments: Classification and Measurement | 1 January 2015 |
| • IFRS 10 Consolidated Financial Statements | 1 January 2013 |
| • IFRS 11 Joint Arrangements | 1 January 2013 |
| • IFRS 12 Disclosure of Involvement with Other Entities | 1 January 2013 |
| • IFRS 13 Fair Value Measurement | 1 January 2013 |

The directors anticipate that the adoption of the above in future periods will have no material financial impact on the financial statements of the Group and will only result in additional disclosure requirements with the exception of IFRS 9. The impact of this new statement is currently being assessed. These Statements, Interpretations and Standards will be adopted at the respective effective dates.

2. Significant accounting estimates

Estimation uncertainty

The key assumptions concerning the future and other key sources of information uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are set out as follows:

Employee benefits actuarially determined

The costs of the defined benefit pension fund plan, the post retirement medical benefit fund and share-based payments are determined actuarially. The actuarial valuations involve making assumptions regarding various factors (as detailed in notes 9.5, 9.6 and 29). Due to the long-term nature of these liabilities, such estimates are subject to uncertainty.

Provision for net realisable value of inventory

The provision for net realisable value of inventory represents management's estimate of the extent to which merchandise on hand at the reporting date will be sold below cost. This estimate takes into consideration past trends, evidence of impairment at year end and an assessment of future saleability, which takes into account fashionability and seasonal changes.

Provision for impairment of trade receivables

The provision for impairment of trade receivables represents management's estimate of the extent to which trade receivables at the reporting date will not be subsequently recovered. This estimate takes into consideration past trends and makes an assessment of additional risk factors, which are likely to impact recoverability.



3. Property, plant and equipment

Owned

Cost

Accumulated depreciation and impairment

Net carrying amount

Leased

Cost

Accumulated depreciation

Net carrying amount

Total net carrying amount

| Group | | Company | |
|------------------|-----------|------------------|-----------|
| 2012 | 2011 | 2012 | 2011 |
| R'000 | R'000 | R'000 | R'000 |
| 1 291 198 | 1 214 333 | 1 221 420 | 1 189 576 |
| (751 735) | (756 117) | (735 965) | (742 899) |
| 539 463 | 458 216 | 485 455 | 446 677 |
| 26 654 | 26 654 | 26 654 | 26 654 |
| (26 654) | (25 236) | (26 654) | (25 236) |
| - | 1 418 | - | 1 418 |
| 539 463 | 459 634 | 485 455 | 448 095 |

An analysis of the movement of property, plant and equipment is shown on pages 175 and 176.



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| | Group | | Company | |
|--|-----------------|----------|------------------|-----------|
| | 2012 | 2011 | 2012 | 2011 |
| | R'000 | R'000 | R'000 | R'000 |
| 4. Intangible assets | | | | |
| Cost or carrying amount | 179 409 | 152 868 | 174 259 | 147 718 |
| Accumulated amortisation and impairment | (76 500) | (73 704) | (76 500) | (73 704) |
| Net carrying amount | 102 909 | 79 164 | 97 759 | 74 014 |
| An analysis of the movement of intangible assets is shown on page 177. | | | | |
| 5. Consolidated entities | | | | |
| Carrying value of shares | | | 230 995 | 228 564 |
| Ordinary shares at cost | | | 2 641 | 210 |
| Preference shares at carrying value | | | 228 354 | 228 354 |
| Carrying value of long-term loans | | | 46 567 | 3 080 |
| Long-term loans at cost | | | 47 643 | 4 156 |
| Impairment provisions | | | (1 076) | (1 076) |
| The loans are unsecured, bear interest at rates of up to 15% per annum and have no fixed dates of repayment. | | | | |
| | | | 277 562 | 231 644 |
| Net current amounts owing to consolidated entities | | | (96 994) | (149 220) |
| Current amounts owing by consolidated entities | | | 454 460 | 377 196 |
| Current amounts owing to consolidated entities | | | (551 454) | (526 416) |
| Current amounts are interest free and are settled within 12 months. | | | | |
| | | | 180 568 | 82 424 |
| An analysis of the financial interest in consolidated entities is shown on page 174. | | | | |



| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| 6. Long-term receivables | | | | |
| 6.1 Deferred receivables | | | | |
| Carrying value of receivables | - | 338 | | |
| Advances made | - | 332 | | |
| Less: accumulated net amortised cost adjustments | - | 6 | | |
| Beginning of the year | 6 | 6 | | |
| During the year | (6) | - | | |
| <p>These amounts were due by employees of the Group in terms of the rules of the Deferred Implementation Share Scheme. In compliance with IAS 39 Financial Instruments: Recognition and Measurement, the advances were measured at initial recognition using market rates of interest at the date of each advance which ranged from 11.5% to 23.5%.</p> | | | | |
| 6.2 Enterprise development loan | | | | |
| Loan to accredited supplier | 9 700 | - | 9 700 | - |
| Total loan | 10 000 | - | 10 000 | - |
| Less: amount to be received in the next financial year transferred to trade and other receivables | (300) | - | (300) | - |
| <p>The Company loaned R10 million to a long-standing supplier as part of an enterprise development initiative to assist in the construction of a footwear factory with enhanced capacity. The sum is repayable in monthly instalments of R100 000 commencing in January 2013. The monthly instalment will increase by 7.0% annually.</p> | | | | |
| | 9 700 | 338 | 9 700 | - |
| 7. Inventories | | | | |
| Merchandise purchased for resale | 1 153 814 | 943 470 | 1 102 077 | 909 028 |
| Consumable stores | 14 377 | 10 196 | 14 377 | 10 196 |
| | 1 168 191 | 953 666 | 1 116 454 | 919 224 |
| The write-down of inventories provided for in the valuation of merchandise purchased for resale was | | | | |
| | 99 327 | 79 705 | 96 573 | 78 355 |

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| | | Group | | Company | |
|--|-----------------------|------------------|----------|------------------|----------|
| | | 2012 | 2011 | 2012 | 2011 |
| | | R'000 | R'000 | R'000 | R'000 |
| 8. Trade and other receivables | | | | | |
| Trade receivables (net) | | 1 109 952 | 760 917 | 1 103 631 | 756 768 |
| Prepayments | | 37 275 | 95 198 | 37 228 | 94 760 |
| Other receivables | | 35 668 | 15 891 | 33 883 | 15 089 |
| Short-term portion of contributions to export partnerships | | - | 59 272 | - | 59 272 |
| | | 1 182 895 | 931 278 | 1 174 742 | 925 889 |
| 8.1 Gross trade receivables | | 1 223 831 | 835 187 | 1 217 317 | 830 718 |
| Impairment provision | | (113 879) | (74 270) | (113 686) | (73 950) |
| Net trade receivables | | 1 109 952 | 760 917 | 1 103 631 | 756 768 |
| The ageing of the gross trade receivables is as follows: | | | | | |
| | Days from transaction | | | | |
| Current | 30 | 893 395 | 631 053 | 888 552 | 627 713 |
| Status 1 | 60 | 170 902 | 108 509 | 170 001 | 107 879 |
| Status 2 | 90 | 68 030 | 42 695 | 67 673 | 42 473 |
| Status 3 | 120 | 44 522 | 25 576 | 44 260 | 25 453 |
| Status 4 | 150 | 31 193 | 17 784 | 31 104 | 17 686 |
| Status 5 | 180 | 15 789 | 9 570 | 15 727 | 9 514 |
| | | 1 223 831 | 835 187 | 1 217 317 | 830 718 |

Interest is charged on outstanding accounts in accordance with the National Credit Act (NCA) and has fluctuated in accordance with legislated changes to the repo rate.

The Group has provided for receivables in all ageing status levels based on estimated irrecoverable amounts from the sale of merchandise, determined by reference to past default experience.

Before accepting any new credit customer, the Group uses an external credit scoring system to assess the potential customer's credit quality and defines credit limits by customer, while ensuring compliance with the requirements of the NCA. Limits and scoring are reviewed at least annually in accordance with the requirements of the NCA and upon request by a customer. Due to the nature of the business, there are no customers that represent more than 5% of the total balance of trade receivables. The Group does not have any balances which are past due date and have not been provided for, as the provisioning methodology applied takes the entire debtor population into consideration.

| | | Group | | Company | |
|---|--|------------------|----------|------------------|----------|
| | | 2012 | 2011 | 2012 | 2011 |
| | | R'000 | R'000 | R'000 | R'000 |
| 8.2 Movement in the impairment provision | | | | | |
| Balance at beginning of the year | | (74 270) | (73 212) | (73 950) | (73 115) |
| Impairment losses net of losses reversed | | (39 609) | (1 058) | (39 736) | (835) |
| Balance at end of the year | | (113 879) | (74 270) | (113 686) | (73 950) |

In determining the recoverability of trade receivables, the Group considers any changes in credit quality of the receivables up to reporting date. The concentration of credit risk is limited, as the customer base is large and unrelated. Each ageing category of the net trade receivables are illustrated below:

| | | Group | | Company | |
|-----------------------|-----------------------|----------------|--------|----------------|--------|
| | | 2012 | 2011 | 2012 | 2011 |
| | | R'000 | R'000 | R'000 | R'000 |
| | Days from transaction | | | | |
| Current and impaired | 30 | 10 915 | 10 867 | 10 897 | 10 818 |
| Past due and impaired | | | | | |
| Status 1 | 60 | 16 658 | 12 571 | 16 631 | 12 507 |
| Status 2 | 90 | 20 107 | 13 997 | 20 076 | 13 940 |
| Status 3 | 120 | 26 784 | 17 662 | 26 742 | 17 607 |
| Status 4 | 150 | 22 465 | 10 268 | 22 423 | 10 218 |
| Status 5 | 180 | 16 950 | 8 905 | 16 917 | 8 860 |
| | | 113 879 | 74 270 | 113 686 | 73 950 |



| | Group | | Company | |
|--|---------------|---------------|---------------|---------------|
| | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| 8. Trade and other receivables (continued) | | | | |
| 8.3 Other receivables | | | | |
| The expected maturity for other receivables is as follows: | | | | |
| On demand | 2 700 | 6 383 | 2 700 | 6 383 |
| Less than three months | 24 564 | 3 837 | 22 943 | 3 250 |
| Three months to one year | 8 404 | 5 671 | 8 240 | 5 456 |
| | 35 668 | 15 891 | 33 883 | 15 089 |

| | | | | |
|--|------------|------------|------------|------------|
| 9. Share capital | | | | |
| 9.1 Authorised | | | | |
| 323 300 000 ordinary shares of 0.025 cent each | 81 | 81 | 81 | 81 |
| 19 700 000 B ordinary shares of 0.3 cent each | 59 | 59 | 59 | 59 |
| | 140 | 140 | 140 | 140 |
| 150 000 5.5% cumulative preference shares of R2 each | 300 | 300 | 300 | 300 |
| Total authorised share capital | 440 | 440 | 440 | 440 |
| 9.2 Issued | | | | |
| Ordinary | | | | |
| 249 750 410 (2011: 248 406 388) ordinary shares of 0.025 cent each | 62 | 62 | 62 | 62 |
| B ordinary | | | | |
| 14 878 538 (2011: 16 222 560) B ordinary shares of 0.3 cent each | 45 | 49 | 45 | 49 |
| Total issued share capital | 107 | 111 | 107 | 111 |

9.3 The B ordinary shares are unlisted and are convertible into ordinary shares on a one-for-one basis at the instance of the B ordinary shareholders. The voting rights attached to the ordinary and B ordinary shares are in the same ratio as the par value of the respective shares. In the event of a poll, ordinary shareholders are entitled to one vote per share and B ordinary shareholders to 12 votes per share.

9.4 During the year, 1 344 022 issued B ordinary shares were converted into issued ordinary shares on a one-for-one basis.

9.5 Share Trusts and Share Purchase Schemes

The company operates six share trusts, a share option scheme and a deferred implementation share scheme for the benefit of associates, including executive Directors, employed by the Company and its consolidated entities. In terms of the deeds of trust, ordinary shares in Mr Price Group Limited may be acquired by the trust or awarded under the option schemes for the benefit of associates in the Group, including Directors. These share schemes are more fully detailed in the Remuneration Report on pages 111 to 114.

Details of shares and options held in terms of the deed of trust and the schemes are as follows:

9.5.1 The Mr Price Group Share Trust

This trust is currently dormant.

9. Share capital (continued)

9.5 Share Trusts and Share Purchase Schemes (continued)

9.5.2 The Mr Price Group Deferred Implementation Share Scheme

Ordinary shares in Mr Price Group Limited

| | Group | |
|--------------------------|-----------------|---------------|
| | 2012 | 2011 |
| | shares | shares |
| Beginning of the year | 75 000 | 75 000 |
| Taken up by participants | (75 000) | - |
| End of the year | - | 75 000 |

Deferred receivables which result from the operation of this scheme are detailed in note 6.1. There will be no further options issued under this scheme.

9.5.3 The Mr Price Group Share Option Scheme

Options over ordinary shares in Mr Price Group Limited

| | Group | |
|-----------------------------|------------------|----------------|
| | 2012 | 2011 |
| | options | options |
| Beginning of the year | 862 076 | 2 217 635 |
| Surrendered by participants | (19 500) | (209 674) |
| Options exercised | (532 037) | (1 145 885) |
| End of the year | 310 539 | 862 076 |

Options held at the beginning of the year were exercisable at prices between R2.80 and R21.20 per share in a period between three years and 10 years after the dates of the offers which commenced in May 1989. No new options were granted during the year under this scheme due to the introduction of the share schemes detailed in note 9.5.4. No further options will be issued under this scheme.

The vesting period of the options is detailed on page 113.

Option prices have been restated where necessary to recognise subdivisions and capitalisation issues. The share options under the scheme have all vested and have a weighed average option price of R12.09.



NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
for the 52 week period ended 31 March 2012

9.5.4 Five share trusts were established in November 2006 to replace The Mr Price Group Share Option Scheme.

Details of these trusts are as follows:

| Trust name | Mr Price Executive Director Share Trust | Mr Price Executive Share Trust | Mr Price Senior Management Share Trust | Mr Price General Staff Share Trust | Mr Price Partners Share Trust | Group total |
|--|---|--------------------------------------|--|--|-------------------------------------|-----------------|
| Award type | Options | Options | Options | Options | Shares | |
| Options/shares at 27 March 2010 | 4 079 000 | 3 114 800 | 4 749 250 | 13 840 823 | 6 300 000 | 32 083 873 |
| New options/shares granted | 945 000 | 689 000 | 1 036 312 | 3 287 245 | 1 498 250 | 7 455 807 |
| Surrendered by participants | - | - | (345 903) | (2 167 825) | (1 190 500) | (3 704 228) |
| Options/shares exercised | (724 000) | (502 200) | (688 000) | - | (47 000) | (1 961 200) |
| Options/shares at 2 April 2011 | 4 300 000 | 3 301 600 | 4 751 659 | 14 960 243 | 6 560 750 | 33 874 252 |
| New options/shares granted* | 403 100 | 897 500 | 994 331 | 1 801 272 | 645 083 | 4 741 286 |
| Surrendered by participants | - | (82 000) | (245 052) | (1 539 592) | (1 151 750) | (3 018 394) |
| Options/shares exercised | (724 000) | (482 200) | (638 000) | (1 060 409) | (50 750) | (2 955 359) |
| Options/shares at 31 March 2012 | 3 979 100 | 3 634 900 | 4 862 938 | 14 161 514 | 6 003 333 | 32 641 785 |
| * New options/shares were granted during the current year at a strike price (per share): The strike price was determined by the lower of the 30 day volume-weighted average price and the closing share price on the business day prior to the award. | R76.49 | R64.01- R76.49 | R58.40 - R76.49 | R65.27- R89.43 | N/A | R58.40 - R89.43 |
| The vesting periods of the options/shares are detailed on page 113. | | | | | | |
| The earliest opportunity at which share options are exercisable falls within financial years ending: | | | | | | |
| Number of options | | | | | | |
| 2013 | 818 000 | 482 200 | 723 332 | 2 362 287 | N/A | 4 385 819 |
| 2014 | 818 000 | 538 866 | 879 999 | 2 995 779 | N/A | 5 232 644 |
| 2015 | 807 000 | 803 999 | 1 008 080 | 2 692 385 | N/A | 5 311 464 |
| 2016 | 1 039 000 | 765 001 | 1 071 481 | 2 598 215 | N/A | 5 473 697 |
| 2017 | 497 100 | 803 166 | 1 026 594 | 2 348 720 | N/A | 4 675 580 |
| 2018 | - | 136 832 | 98 741 | 899 192 | N/A | 1 134 765 |
| 2019 | - | 104 836 | 54 711 | 264 936 | N/A | 424 483 |
| | 3 979 100 | 3 634 900 | 4 862 938 | 14 161 514 | N/A | 26 638 452 |
| Weighted average prices: | | | | | | |
| 2013 | R21.76 | R21.15 | R21.15 | R24.47 | N/A | R23.16 |
| 2014 | R21.76 | R21.13 | R21.13 | R21.72 | N/A | R21.66 |
| 2015 | R32.02 | R31.61 | R31.61 | R29.26 | N/A | R30.43 |
| 2016 | R53.03 | R51.65 | R51.65 | R41.03 | N/A | R47.28 |
| 2017 | R67.04 | R70.43 | R70.43 | R56.50 | N/A | R63.33 |
| 2018 | - | R69.35 | R69.35 | R58.83 | N/A | R61.00 |
| 2019 | - | R75.70 | R75.70 | R71.00 | N/A | R72.87 |
| Number of years over which shares are expected to vest unconditionally | N/A | N/A | N/A | N/A | 39 | 39 |

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| Group | | Company | |
|-------|-------|---------|-------|
| 2012 | 2011 | 2012 | 2011 |
| R'000 | R'000 | R'000 | R'000 |

9. Share capital (continued)

9.6 Share-based payments

Share-based payments relating to equity-settled share-based payment transactions in terms of the Share Option Schemes (refer notes 9.5.3 to 9.5.4)

| | | | |
|---------------|--------|---------------|--------|
| 48 323 | 38 527 | 48 323 | 38 738 |
|---------------|--------|---------------|--------|

Share-based payments are measured at fair value (excluding the impact of any non-market vesting conditions) at the date of the grant, which is expensed over the period of vesting. The fair value of each option grant is estimated at the date of the grant using an actuarial binomial option pricing model.

The assumptions supporting inputs into the model for options granted during the year are as follows:

| | Mr Price Executive Director Share Trust | Mr Price Executive Share Trust | Mr Price Senior Management Share Trust | Mr Price General Staff Share Trust | Mr Price Partners Share Trust |
|---------------------------------|---|--------------------------------|--|------------------------------------|-------------------------------|
| • Weighted average strike price | R76.49 | R76.21 | R76.22 | R71.43 | R0.00 |
| • Expected volatility (%) | 27.67 - 33.54 | 27.67 - 34.19 | 27.67 - 34.27 | 31.57 - 33.26 | N/A |
| • Expected option life | 5 years | 5 years | 5 years | 7 years | 39 years |
| • Risk-free interest rate (%) | 6.35 - 7.95 | 6.35 - 8.04 | 6.35 - 8.58 | 7.15 - 8.58 | 5.76 - 9.63 |
| • Expected dividend yield (%) | 3.48 | 3.48 - 3.66 | 3.48 - 3.78 | 3.48 - 3.78 | N/A |

The expected volatility was determined based on the historical volatility of the Company's share price over the expected lifetime of each grant. The expected life of the options has been determined taking into account the restrictions on non-transferability and exercise and management's best estimate of probable exercise behaviour.

The risk-free rate used is the yield on zero-coupon South African government bonds which have a term consistent with the expected option life.

In the calculation of the fair value of the options, allowance is not made for non-market conditions (such as forfeitures and leavers) during the vesting period. Adjustment for these conditions is made in the annual expense charge, with an allowance for forfeitures being made in the vesting period at rates varying between 0% and 15% compounded per annum.

9.7 The Mr Price Group Employees Share Investment Trust

The Company administers a staff share purchase scheme which facilitates the purchase of shares in the Company for the benefit of employees, including executive Directors, employed by the Company and its consolidated entities. The acquisition of shares is funded by contributions from participants (employees) while the Company is authorised to provide additional funding of up to 15% of the contributions made. The 15% contribution made by the Company is expensed in the year incurred as an associate cost. In terms of guidance issued by the JSE Limited, the Company has consolidated the Trust as it was created to incentivise and reward the employees of the Group. In the Trust's annual financial statements it has assets, being Mr Price Group Limited shares, to be given to the participants in the future. These shares are registered in the name of the Trust and not the employees. In addition, the financial statements show a liability for the shares to be given to employees when they request them. In the Group financial statements, the Mr Price Group Limited shares are reflected as treasury shares as they have not yet been transferred to the employees, while the amounts received for the shares to be given to employees are treated as equity transactions in terms of paragraphs 16 and 22 of IAS 32. Accordingly, the treasury shares will be used to settle the obligation to employees, but are shown as treasury shares until they are transferred into the name of the employee, or sold on their behalf. The employees have a claim against the Company until the shares are delivered to them, and therefore while the treasury shares have been earmarked to settle the Trust's obligation to employees, the obligation is not regarded as meeting the derecognition criteria. As noted above this obligation is regarded in the Group financial statements as equity and not a financial liability.

9.8 Unissued share capital

The unissued share capital, required for the purposes of carrying out the terms of the various share trusts and schemes, is under the control of the Directors until the conclusion of the forthcoming Annual General Meeting.



| | Group | | Company | |
|--|---------------|---------------|---------------|---------------|
| | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| 10. Capital reserves | | | | |
| 10.1 Share premium account | 11 679 | 11 675 | 73 | 69 |
| Beginning of the year | 11 675 | 11 672 | 69 | 66 |
| Conversion of B ordinary to ordinary shares | 4 | 3 | 4 | 3 |
| 10.2 Participants in staff share investment trust (note 9.7) | 14 502 | 9 596 | | |
| Beginning of the year | 9 596 | 7 140 | | |
| Net movement for the year | 4 906 | 2 456 | | |
| 10.3 Capital redemption reserve fund | | | | |
| Arising on the redemption of 5.5% cumulative preference shares | 300 | 300 | 300 | 300 |
| 10.4 Share-based payments reserve | 113 641 | 145 701 | 113 641 | 145 701 |
| Beginning of the year | 145 701 | 107 174 | 145 701 | 106 963 |
| Recognition of share-based payments for the year | (32 060) | 38 527 | (32 060) | 38 738 |
| Share-based payments for options/shares granted in prior years | 37 820 | 25 643 | 37 820 | 25 854 |
| Share-based payments for options/shares granted in current year | 5 825 | 5 968 | 5 825 | 5 968 |
| Adjustment for forfeitures | 4 678 | 6 916 | 4 678 | 6 916 |
| Share-based payments reserve transferred to retained income for options that have vested from inception to date | (80 383) | - | (80 383) | - |
| The above equity account represents cumulative share-based payment charges that have been credited to equity net of transfers to retained income for options that have vested. | | | | |
| Total capital reserves | 140 122 | 167 272 | 114 014 | 146 070 |
| 11. Treasury share transactions | | | | |
| 20 707 018 (2011: 19 784 112) ordinary shares in Mr Price Group Limited held by staff share trusts | (685 654) | (528 043) | | |
| Balance at beginning of the year | (528 043) | (366 586) | | |
| Treasury shares acquired | (260 222) | (219 654) | | |
| Treasury shares sold | 107 517 | 58 440 | | |
| Mr Price Group Employees Share Investment Trust (note 9.7) | (4 906) | (2 456) | | |
| Other | - | 2 213 | | |
| Deficit on treasury share transactions | (259 712) | (179 121) | (173 607) | (148 325) |
| Balance at beginning of the year | (179 121) | (114 583) | (148 325) | (106 676) |
| Current year movement arising from the take-up of vested options | (80 591) | (64 538) | (25 282) | (41 649) |
| Taxation relating to grants to share trusts | 76 483 | 44 323 | 76 483 | 44 323 |
| Balance at beginning of the year | 44 323 | 30 580 | 44 323 | 30 580 |
| Current year movement | 32 160 | 13 743 | 32 160 | 13 743 |
| Grants by Company to staff share trusts | | | (874 099) | (613 877) |
| Balance at beginning of the year | | | (613 877) | (409 497) |
| Grants made during the year | | | (260 222) | (204 380) |
| | (868 883) | (662 841) | (971 223) | (717 879) |

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| Group | | Company | |
|-------|-------|---------|-------|
| 2012 | 2011 | 2012 | 2011 |
| R'000 | R'000 | R'000 | R'000 |

12. Foreign currency translation reserve

| | | |
|---|----------|----------|
| Beginning of the year | (19 064) | (15 123) |
| Currency translation adjustments for the year | (3 284) | (3 941) |
| End of the year | (22 348) | (19 064) |

The foreign currency translation reserve comprises the cumulative translation adjustments arising on the consolidation of the foreign subsidiaries in Botswana and Nigeria.

13. Defined benefit fund actuarial gains and losses

| | | | | |
|---------------------------------------|----------|---------|----------|---------|
| Beginning of the year | (4 804) | (5 429) | (4 804) | (5 429) |
| Current year actuarial (losses)/gains | (7 348) | 868 | (7 348) | 868 |
| Deferred taxation thereon | 2 057 | (243) | 2 057 | (243) |
| End of the year | (10 095) | (4 804) | (10 095) | (4 804) |

Refer to note 29 for details of the recognition of defined benefit fund actuarial gains and losses.

| Group | |
|-------|-------|
| 2012 | 2011 |
| R'000 | R'000 |

14. Insurance reserve

| | | |
|-----------------------|-------|-------|
| Beginning of the year | 3 785 | 3 003 |
| Increase in reserve | 367 | 782 |
| End of the year | 4 152 | 3 785 |

The Group acts as a medium for the offering of insurance products to its customers, for which it earns commission.

The principal risk that the insurance cells face is that the actual claims and benefit payments, or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the cells is to ensure that sufficient reserves are available to cover these potential liabilities.

The main risks that the insurance cells are exposed to are as follows:

- Mortality risk: the risk of loss arising due to policyholder death experience differing from that expected;
- Morbidity risk: the risk of loss arising due to policyholder health experience differing from that expected;
- Expense risk: the risk of loss arising from expense experience differing from that expected; and
- Policyholder decision risk: risk of loss arising due to policyholder experiences (lapses and surrenders) differing from that expected.

The risk structure per product is as follows:

Guardrisk Insurance Company Limited (Cell number 136)

| | % of insured risk | |
|---|------------------------|-------------------------------------|
| | Mr Price Group Limited | Guardrisk Insurance Company Limited |
| Customer Protection Plan | 100 | - |
| Funeral Plan | 100 | - |
| 360 degrees Protection Plan | 70 | 30 |
| A2B Commuter Personal Accident Plan | 70 | 30 |
| Medinet Critical Illness and Hospitalisation Plan | 70 | 30 |



14. Insurance reserve (continued)

Guardrisk Life Limited (Cell number 048)

Mr Price Group Limited bears 100% of the risk for all products, except motor vehicle insurance where the aggregate excess and stop loss on own damage are insured through Chartis.

The reserves in respect of these insurance cells are maintained in accordance with legislation governing financial service providers. The long-term insurance cell maintains an Incurred But Not Reported (IBNR) reserve equal to a claims factor (minimum 33%) applied to three months of net premiums (i.e. gross premiums less commissions and administration fees). The short-term cells are required to maintain a solvency ratio equal to 25% of net premiums and an IBNR reserve equal to 7% of the annual risk premium, that is reflected in the statement of financial position under trade and other payables. The long and short-term cells have cumulative current assets of R50.8 million (2011: R38.2 million) and current liabilities of R15.3 million (2011: R17.3 million). During the year a dividend of R20 million (2011: R41.7 million) was paid by the cells to the Company.

Premium income and claims history:

| | 2012 | 2011 | 2010 | 2009 |
|---|--------|--------|--------|--------|
| Premium income (R'000) | 70 544 | 47 714 | 36 845 | 23 111 |
| Number of claims | 2 043 | 2 038 | 1 850 | 436 |
| Claim costs (R'000) | 5 300 | 4 200 | 4 600 | 2 700 |
| Claim costs as a percentage of premium income | 7.5% | 8.8% | 12.5% | 11.7% |

| | Group | | Company | |
|--|-------|-------|---------|-------|
| | 2012 | 2011 | 2012 | 2011 |
| | R'000 | R'000 | R'000 | R'000 |

15. Lease obligations

15.1 Capitalised finance lease

| | | | | |
|--|---|--------|---|--------|
| Minimum lease payments | - | 10 469 | - | 10 469 |
| Within one year | - | 10 469 | - | 10 469 |
| After one year but less than five years | - | - | - | - |
| Less: interest charges | - | (771) | - | (771) |
| Present value of lease obligation | - | 9 698 | - | 9 698 |
| The present value of the lease obligation is due as follows: | - | 9 698 | - | 9 698 |
| Within one year | - | 9 698 | - | 9 698 |
| After one year but less than five years | - | - | - | - |

The finance lease, recognised in respect of the loan entered into to fund the initial cost of building the Group's head office, came to an end on 31 January 2012. The Group exercised its option to extend occupation of the head office building for a further 15 years. This lease has been classified as an operating lease.

15.2 Straight line operating lease liability

| | | | | |
|---|----------|----------|----------|----------|
| Total lease obligations | 200 414 | 188 563 | 197 524 | 185 936 |
| Less: amounts due for settlement within 12 months | (29 298) | (37 742) | (28 720) | (36 823) |
| Capitalised finance lease | - | (9 698) | - | (9 698) |
| Straight line lease liability | (29 298) | (28 044) | (28 720) | (27 125) |
| Total long-term portion of lease obligations | 171 116 | 160 519 | 168 804 | 158 811 |

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| | Group | | Company | |
|---|-----------|-----------|-----------|-----------|
| | 2012 | 2011 | 2012 | 2011 |
| | R'000 | R'000 | R'000 | R'000 |
| 16. Deferred taxation | | | | |
| Attributable to: | | | | |
| Prepayments | 6 558 | 25 565 | 6 558 | 25 565 |
| Provisions | (70 033) | (41 209) | (69 941) | (41 081) |
| Other temporary differences | (24 362) | (26 308) | (21 129) | (24 215) |
| Defined benefit fund asset | 4 362 | 5 668 | 4 362 | 5 668 |
| Grants to staff share trusts | 64 608 | 41 550 | 64 608 | 41 550 |
| Straight line operating lease liability | (56 174) | (52 826) | (55 307) | (52 062) |
| | (75 041) | (47 560) | (70 849) | (44 575) |
| Beginning of the year | (47 560) | (68 183) | (44 575) | (64 598) |
| Movements during the year | (27 481) | 20 623 | (26 274) | 20 023 |
| Prepayments | (19 007) | 23 748 | (19 007) | 23 748 |
| Provisions | (28 824) | (3 860) | (28 860) | (3 678) |
| Other temporary differences | 1 946 | (14 554) | 3 086 | (15 244) |
| Defined benefit fund actuarial (losses)/gains | (1 306) | 965 | (1 306) | 965 |
| Grants to staff share trusts | 23 058 | 18 143 | 23 058 | 18 143 |
| Straight line operating lease liability | (3 348) | (3 819) | (3 245) | (3 911) |
| End of the year | (75 041) | (47 560) | (70 849) | (44 575) |
| Deferred taxation liabilities | 716 | 744 | - | - |
| Deferred taxation assets | (75 757) | (48 304) | (70 849) | (44 575) |
| | (75 041) | (47 560) | (70 849) | (44 575) |
| 17. Provisions | | | | |
| Onerous lease contracts | | | | |
| Balance at beginning of the year | 8 037 | 12 850 | 8 037 | 12 850 |
| Provision raised/(released) during the year | 5 806 | (4 813) | 5 806 | (4 813) |
| Balance at end of the year | 13 843 | 8 037 | 13 843 | 8 037 |
| Long-term | 7 883 | 4 810 | 7 883 | 4 810 |
| Current | 5 960 | 3 227 | 5 960 | 3 227 |
| | 13 843 | 8 037 | 13 843 | 8 037 |
| The provision for onerous lease contracts represents the present value of the future lease payments that the Group is presently obligated to make under non-cancellable onerous operating lease contracts, less revenue expected to be earned on the lease, including estimated future sub-lease revenue, where applicable. The estimate may vary as a result of changes in the utilisation of the leased premises and sub-lease arrangements where applicable. The unexpired terms of the leases range from one to five years. | | | | |
| 18. Trade and other payables | | | | |
| Trade payables | 647 630 | 625 741 | 647 334 | 625 413 |
| Other payables | 587 288 | 615 883 | 563 332 | 596 031 |
| | 1 234 918 | 1 241 624 | 1 210 666 | 1 221 444 |



| Group | | Company | |
|-------|-------|---------|-------|
| 2012 | 2011 | 2012 | 2011 |
| R'000 | R'000 | R'000 | R'000 |

19. Profit from operating activities

Arrived at after (crediting)/charging the following:

| | | | | |
|---|-----------|-----------|-----------|-----------|
| Income from consolidated entities | | | (162 160) | (179 024) |
| Dividend income | | | (97 112) | (124 902) |
| Fees | | | (64 564) | (53 957) |
| Finance income | | | (484) | (165) |
| Amortisation of intangible assets (page 177) | 25 488 | 24 238 | 25 488 | 24 238 |
| Associate costs | 1 396 576 | 1 267 535 | 1 370 424 | 1 246 831 |
| Salaries, wages and other benefits | 1 264 281 | 1 153 872 | 1 239 718 | 1 134 299 |
| Share-based payments (note 9.6) | 48 323 | 38 527 | 48 323 | 38 738 |
| Defined contribution pension funds expense | 81 801 | 73 285 | 80 212 | 71 943 |
| Defined benefit pension fund net expense | 335 | 295 | 335 | 295 |
| Current service cost | 2 880 | 2 481 | 2 880 | 2 481 |
| Interest cost | 6 000 | 5 633 | 6 000 | 5 633 |
| Expected return on fund assets | (8 545) | (7 819) | (8 545) | (7 819) |
| Post retirement medical aid benefits (note 29.2) | 1 836 | 1 556 | 1 836 | 1 556 |
| Current service cost | 688 | 583 | 688 | 583 |
| Interest cost | 1 148 | 973 | 1 148 | 973 |
| Auditors' remuneration | 5 406 | 3 727 | 5 164 | 3 538 |
| Audit fees | 5 279 | 3 610 | 5 064 | 3 446 |
| Other services | 127 | 117 | 100 | 92 |
| Consulting fees | 12 688 | 14 307 | 12 528 | 14 264 |
| Technical services | 12 479 | 14 237 | 12 468 | 14 237 |
| Administrative and other services | 209 | 70 | 60 | 27 |
| Defined benefit fund asset movement | (2 680) | (2 578) | (2 680) | (2 578) |
| Depreciation of property, plant and equipment (pages 175 and 176) | 164 522 | 170 763 | 158 425 | 167 156 |
| Impairment of property, plant and equipment (page 175) | 237 | 2 274 | 237 | 2 274 |
| Movement in provisions (note 17) | 5 806 | (4 813) | 5 806 | (4 813) |
| Net amortised cost adjustment of deferred receivables (note 6.1) | 6 | - | | |
| Net loss on disposal and scrapping of property, plant and equipment | 7 088 | 19 266 | 7 056 | 19 184 |
| Net (gains)/losses on foreign exchange | (8 616) | 21 078 | (8 616) | 21 078 |
| Forward exchange contracts | (7 658) | 21 027 | (7 658) | 21 027 |
| Transactions | (958) | 51 | (958) | 51 |
| Operating lease rentals | 912 734 | 876 957 | 883 967 | 852 213 |
| Land and buildings | 885 009 | 850 737 | 856 366 | 826 134 |
| Equipment | 17 926 | 17 182 | 17 843 | 17 110 |
| Motor vehicles | 9 799 | 9 038 | 9 758 | 8 969 |

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| | Group | | Company | |
|--|-----------------|--------------|-----------------|----------|
| | 2012 | 2011 | 2012 | 2011 |
| | R'000 | R'000 | R'000 | R'000 |
| 20. Taxation | | | | |
| 20.1 South African and foreign taxation | | | | |
| 20.1.1 South African taxation | | | | |
| This year | 550 872 | 457 504 | 525 989 | 434 864 |
| Current | | | | |
| Normal taxation | 526 627 | 396 994 | 502 575 | 378 533 |
| Secondary taxation on companies | 64 509 | 53 197 | 62 509 | 49 030 |
| Deferred | | | | |
| Current year temporary differences | (40 264) | 7 313 | (39 095) | 7 301 |
| Prior years | (215) | - | (215) | - |
| Current | 3 875 | - | 3 875 | - |
| Deferred | (4 090) | - | (4 090) | - |
| 20.1.2 Foreign taxation | | | | |
| This year | 18 457 | 16 594 | 8 636 | 8 694 |
| Current | 18 496 | 15 986 | 8 636 | 8 694 |
| Deferred | (39) | 608 | - | - |
| Prior years | - | (148) | - | - |
| Current | - | (126) | - | - |
| Deferred | - | (22) | - | - |
| Total taxation | 569 114 | 473 950 | 534 410 | 443 558 |
| <p>In addition to the above, current normal taxation and deferred taxation amounting to R55.2 million (2011: R31.9 million) and R21.0 million (2011: R18.4 million) respectively have been credited and charged to equity relating to the grants to staff share trusts (refer note 11). Deferred income taxation of R2.1 million (2011: R0.2 million) has been charged to the statement of comprehensive income.</p> | | | | |
| 20.2 Reconciliation of taxation rate | % | % | % | % |
| Standard rate | 28.0 | 28.0 | 28.0 | 28.0 |
| Adjusted for: | | | | |
| Secondary taxation on companies | 3.6 | 3.6 | 3.5 | 3.2 |
| Exempt income | (0.2) | - | (1.8) | (2.3) |
| Capital gains taxation | 0.3 | - | 0.3 | - |
| Net adjustment to contributions to export partnerships | - | 0.1 | - | 0.1 |
| Other | 0.2 | 0.2 | 0.3 | 0.4 |
| Effective taxation rate | 31.9 | 31.9 | 30.3 | 29.4 |



21. Earnings per ordinary and B ordinary share

21.1 Reconciliation of earnings

The calculation of basic and headline earnings per share is based on:

| | Group | |
|--|---------------|---------------|
| | 2012 R'000 | 2011 R'000 |
| Basic earnings – profit attributable to shareholders | 1 217 101 | 1 010 254 |
| Loss on disposal, scrapping and impairment of property, plant and equipment and intangible assets | 7 325 | 21 540 |
| Taxation | (2 051) | (5 395) |
| Headline earnings | 1 222 375 | 1 026 399 |

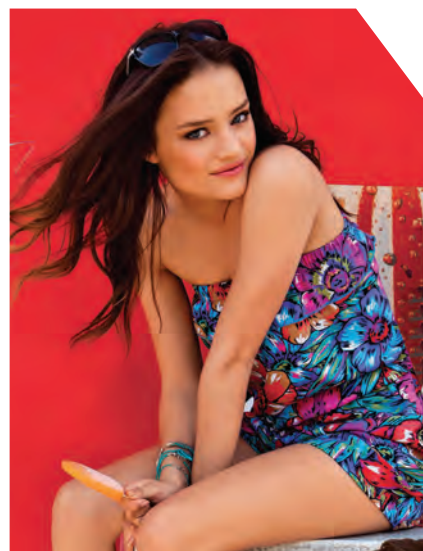
21.2 Number of shares

The weighted average number of shares in issue is 242 996 303 (2011: 245 023 570).

21.3 Dilution impact

Diluted earnings per share is calculated by adjusting the weighted average number of shares outstanding to assume conversion of all potential dilutive shares, which currently comprise share options and shares. A calculation is made in order to determine the number of shares that could have been issued at fair value (determined as the average annual market price of the shares) based on the monetary value of the subscription rights attached to outstanding options.

| | Group | |
|--|----------------|----------------|
| | 2012 Shares | 2011 Shares |
| Number of shares per basic earnings per share calculation | 242 996 303 | 245 023 570 |
| Weighted average number of ordinary shares under option deemed to have been issued for no consideration | 20 144 027 | 18 938 241 |
| Number of shares for calculation of diluted earnings per share | 263 140 330 | 263 961 811 |



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22. Dividends to shareholders

Ordinary and B ordinary shares

| | Group | | Company | |
|---|-----------------|---------------|----------------|---------------|
| | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| Prior year final dividend: 175.3 cents per share (2011: 126.8 cents per share) | 436 347 | 319 771 | 463 895 | 335 550 |
| Dividend paid by Partners Share Trust | 10 812 | 7 585 | 463 895 | 335 550 |
| Less: dividend received on shares held by staff share trusts | (38 360) | (23 364) | | |
| | 234 034 | 192 537 | 247 693 | 202 970 |
| Interim dividend: 93.6 cents per share (2011: 76.7 cents per share) | 247 693 | 202 970 | 247 693 | 202 970 |
| Dividend paid by Partners Share Trust | 5 355 | 4 266 | | |
| Less: dividend received on shares held by staff share trusts | (19 014) | (14 699) | | |
| Total net dividend to shareholders | 670 381 | 512 308 | 711 588 | 538 520 |

In respect of the current year, the Board of Directors propose that on the 25 June 2012, a cash dividend of 220.4 cents per share be paid to shareholders who are registered on the "Record date" of 22 June 2012. This dividend has not been reflected as a liability in these financial statements. The total estimated dividend to be paid by the Company is R583.2 million.

23. Directors' emoluments

The emoluments received by the Directors from the Company were:

| | Company | |
|--|---------------|---------------|
| | 2012 R'000 | 2011 R'000 |
| Executive Directors | | |
| Salaries | 11 423 | 13 277 |
| Bonuses and performance related payments | 18 261 | 16 576 |
| Vehicle allowances and expenses | 914 | 1 255 |
| Pension contributions | 2 400 | 2 811 |
| Other material benefits | 349 | 5 215 |
| | 33 347 | 39 134 |
| Non-executive Directors | | |
| Salaries | 3 691 | 3 691 |
| Fees | 3 627 | 3 452 |
| Vehicle allowances and expenses | 520 | 506 |
| Pension contributions | 883 | 892 |
| Other material benefits | 156 | 176 |
| | 8 877 | 8 717 |

Details of individual Director's emoluments and share incentive scheme transactions are disclosed on pages 115 to 117.



24. Notes to the statements of cash flows

| | Group | | Company | |
|---|---------------|---------------|---------------|---------------|
| | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| 24.1 Operating profit before working capital changes | | | | |
| Profit before taxation | 1 786 215 | 1 484 204 | 1 763 391 | 1 509 163 |
| Adjustments for: | | | | |
| Depreciation of property, plant and equipment | 164 522 | 170 763 | 158 425 | 167 156 |
| Amortisation of intangible assets | 25 488 | 24 238 | 25 488 | 24 238 |
| Loss on disposal and scrapping of property, plant and equipment | 7 088 | 19 266 | 7 056 | 19 184 |
| Impairment of property, plant and equipment | 237 | 2 274 | 237 | 2 274 |
| Net finance income | (44 392) | (54 662) | (12 733) | (21 491) |
| Interest on trade receivables | (197 194) | (163 965) | (196 457) | (163 369) |
| Other non-cash items | 112 324 | 53 337 | 110 791 | 53 610 |
| Straight line operating lease liability movement | 11 851 | 13 765 | 11 588 | 13 967 |
| Share option expenses | 48 323 | 38 527 | 48 323 | 38 738 |
| Amortisation of long-term receivables | 6 | - | - | - |
| Impairment of export partnerships | - | 4 226 | - | 4 226 |
| Other | 52 144 | (3 181) | 50 880 | (3 321) |
| | 1 854 288 | 1 535 455 | 1 856 198 | 1 590 765 |
| 24.2 Working capital changes | | | | |
| Increase in trade and other receivables | (291 226) | (112 923) | (288 589) | (111 485) |
| Increase in inventories | (234 147) | (18 995) | (215 448) | (20 188) |
| Increase/(decrease) in trade and other payables | 7 530 | (78 084) | 3 216 | (85 964) |
| | (517 843) | (210 002) | (500 821) | (217 637) |
| 24.3 Taxation paid | | | | |
| Amounts unpaid at beginning of the year | (42 210) | (58 419) | (43 081) | (61 545) |
| Taxation | 5 350 | 9 764 | 1 494 | 3 053 |
| Deferred | (47 560) | (68 183) | (44 575) | (64 598) |
| | 569 114 | 473 950 | 534 410 | 443 558 |
| Amounts charged to the income statements | 613 507 | 466 051 | 577 595 | 436 257 |
| Taxation | (44 393) | 7 899 | (43 185) | 7 301 |
| Deferred | | | | |
| Amounts charged to equity | (34 217) | (13 500) | (34 217) | (13 500) |
| Taxation | (55 218) | (31 886) | (55 218) | (31 886) |
| Deferred taxation | 21 001 | 18 386 | 21 001 | 18 386 |
| | 24 139 | 42 210 | 28 124 | 43 081 |
| Amounts unpaid at end of the year | (50 902) | (5 350) | (42 725) | (1 494) |
| Taxation | 75 041 | 47 560 | 70 849 | 44 575 |
| Deferred taxation | | | | |
| Amounts paid | 516 826 | 444 241 | 485 236 | 411 594 |
| 24.4 Net outflows in respect of long-term receivables | | | | |
| Loan to accredited supplier | 9 700 | - | 9 700 | - |
| Decrease in deferred receivables | (331) | - | - | - |
| Net amounts paid | 9 369 | - | 9 700 | - |

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| | Group | | Company | |
|---|-----------|-----------|-----------|-----------|
| | 2012 | 2011 | 2012 | 2011 |
| | R'000 | R'000 | R'000 | R'000 |
| 24. Notes to the statements of cash flows (continued) | | | | |
| 24.5 Amounts owing to/(by) consolidated entities | | | | |
| Increase in current amounts owing to consolidated entities | | | 25 038 | 3 440 |
| Increase in current amounts owing by consolidated entities | | | (77 264) | (18 000) |
| | | | (52 226) | (14 560) |
| 24.6 Dividends to shareholders | | | | |
| Dividends to ordinary and B ordinary shareholders | 711 588 | 538 520 | 711 588 | 538 520 |
| Less: dividends on shares held by staff share trusts | (57 374) | (38 063) | | |
| Add: dividends paid by Partners Share Trust | 16 167 | 11 851 | | |
| | 670 381 | 512 308 | 711 588 | 538 520 |
| 25. Capital expenditure | | | | |
| The capital expenditure authorised by the Directors of the Company or its consolidated entities but not provided for in the financial statements amounts to | 310 904 | 304 683 | 310 904 | 304 683 |
| of which contracts have been placed for | 115 397 | 60 840 | 114 783 | 60 840 |
| The above capital expenditure is expected to be financed from future cash flows. | | | | |
| 26. Operating lease commitments | | | | |
| Future minimum rentals payable under non-cancellable leases, which predominantly relate to land and buildings, are as follows: | | | | |
| Within one year | 851 710 | 827 694 | 826 971 | 805 353 |
| After one year but less than five years | 1 882 871 | 1 748 614 | 1 822 686 | 1 704 353 |
| More than five years | 508 768 | 508 716 | 503 003 | 501 058 |
| | 3 243 349 | 3 085 024 | 3 152 660 | 3 010 764 |

27. Financial guarantees

The Company had previously provided support to the purchasers of the Hub chains as security for operating lease obligations. The business was subsequently resold in 2008 and the Company has been irrevocably indemnified by the new owner in respect of any amount that may be payable as a result of previously providing these guarantees. The probability of incurring any expense in this regard is considered to be remote.



28. Financial risk management

The Group is exposed, directly and indirectly, to market risk, including, primarily, changes in interest rates and currency exchange rates and uses derivatives and other financial instruments in connection with its risk management activities.

The Board of Directors carries the ultimate responsibility for the overseeing of the Group's risk management framework. The Board has a Risk and Sustainability Committee and is responsible for the overall process of risk management. The Committee meets at least four times per year and assists the Board who is accountable for designing, implementing and monitoring the process of risk management and integrating it into the daily activities of the Group.

28.1 Capital and treasury risk management

The Group is a cash-based business. The Group monitors capital through a process of analysing the underlying cash flows, which in turn drives the residual capital structure, consisting of share capital, share premium, reserves and retained income as quantified in the statement of changes in equity.

The Group manages its capital to ensure that it will be able to maintain healthy capital ratios in order to sustain its business and maximise shareholder value. Any adjustments are made in light of economic conditions and may include adjusting dividend cover or returning capital to shareholders.

Due to its level of net cash resources, the Group has no material borrowings. Cash reserves are available to meet current working capital and capital investment requirements.

The treasury function is administered at Group level where strategies for the funding of working capital requirements and capital expenditure projects are implemented, taking into account cash flow projections and expected movements in interest rates. The Group has a policy of remaining highly liquid in order to have the available cash flow to fund expansion of existing businesses and any possible new ventures.

An interest sensitivity analysis for cash and cash equivalents has not been disclosed as the amounts involved are considered immaterial.

28.2 Foreign exchange risk management

28.2.1 Investment in foreign operations

The Group is directly exposed to exchange rate fluctuations through its investments in operations outside South Africa. All amounts lent to consolidated entities are rand denominated. The Group's investment exposure to currency fluctuations is limited to the Botswana and Nigeria subsidiaries as the other African countries in which the Group is invested have currencies that are pegged to the rand.

The analysis below details the Group's sensitivity to a 10% increase and decrease in the rand against the pula and naira respectively and its effect on equity for the year. The sensitivity analysis adjusts their translation at year end for a 10% change in the exchange rate.

Group

| | | 2012 R'000 | 2011 R'000 |
|---|------|---------------|---------------|
| Rate variance - pula | +10% | 916 | 850 |
| | -10% | (916) | (850) |
| Rate variance - naira | +10% | 161 | - |
| | -10% | (161) | - |
| Group - total foreign exchange exposure | +10% | 1 077 | 850 |
| | -10% | (1 077) | (850) |

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| Group | Company |
|----------------|----------------|
| 2012 2011 | 2012 2011 |

28. Financial risk management (continued)

28.2.2 Transactions in foreign currencies

Historically, the Group's policy has been to not directly import merchandise but it is indirectly exposed to currency movements to the extent that purchases of merchandise with import content are made from suppliers. Direct importing is done on a limited basis with all transactions being covered by forward exchange contracts (FECs). FECs are used to address limited cases of direct exposure and forward rand denominated commitments are negotiated with local suppliers.

At year end forward exchange contract commitments were:

| | | | | |
|--|--------|--------|--------|--------|
| Current liability US\$'000 | 25 714 | 27 307 | 25 714 | 27 307 |
| Exchange rate R/US\$ - average contract rate | R7.859 | R7.234 | R7.859 | R7.234 |
| Exchange rate R/US\$ - year end closing rate | R7.705 | R6.786 | R7.705 | R6.786 |

The contracts will mature within periods varying up to six months after year end and translates to R201.6 million (2011: R187.5 million) at the market rate of an equivalent contract at year end.

With reference to these FECs, the analysis below details the Group's sensitivity to a 10% increase and decrease in the rand against the dollar and its effect on income for the year, assuming no change in retail selling prices. The sensitivity analysis includes only outstanding dollar denominated FECs and adjusts their translation at year end for a 10% change in the exchange rate.

| | | Group | | Company | |
|---------------|------|----------|----------|----------|----------|
| | | 2012 | 2011 | 2012 | 2011 |
| | | R'000 | R'000 | R'000 | R'000 |
| Rate variance | +10% | (20 159) | (18 749) | (20 159) | (18 749) |
| | -10% | 20 159 | 18 749 | 20 159 | 18 749 |

28.3 Credit risk management

Credit risk is concentrated principally in periodic short-term cash investments, in trade receivables and loans to consolidated entities. The Group deposits short-term cash surpluses only with major banks of high quality credit standing. The granting of credit to trade debtors is controlled with statistical scoring models and performance parameters which are reviewed on a regular basis. The maximum exposure in respect of trade debtors and the Group's risk management policies regarding trade receivables are disclosed in note 8.

The analysis below details the Group's sensitivity to a 1% increase and decrease in the interest rate charged to debtors and its effect on income for the year.

| | | Group | | Company | |
|---------------|-----|----------|---------|----------|---------|
| | | 2012 | 2011 | 2012 | 2011 |
| | | R'000 | R'000 | R'000 | R'000 |
| Rate variance | +1% | 10 324 | 8 355 | 10 285 | 8 323 |
| | -1% | (10 324) | (8 355) | (10 285) | (8 323) |

At 31 March 2012 the Group did not consider there to be any significant concentration of credit risk for which it had not adequately provided.



| Group | | Company | |
|-------|-------|---------|-------|
| 2012 | 2011 | 2012 | 2011 |
| R'000 | R'000 | R'000 | R'000 |

28. Financial risk management (continued)

28.4 Liquidity management

The Group manages liquidity risk by maintaining adequate reserves, banking facilities and by continuously monitoring forecast and actual cash flows. The Group has significant cash reserves and minimal borrowings which will enable it to borrow funds externally should it require to do so to meet any working capital or possible expansion requirements.

As a consequence of banking legislation which requires fees to be paid relative to the size of the facility, the Group has only entered into limited loan facility arrangements to the extent that fees are not payable. The year end position was as follows:

| | | | | |
|----------------------------------|---------|---------|---------|---------|
| Total facilities | 445 000 | 444 000 | 445 000 | 444 000 |
| Less: drawn down portion | - | - | - | - |
| Total undrawn banking facilities | 445 000 | 444 000 | 445 000 | 444 000 |

There is no foreseeable need to enter into borrowings based on the Group's existing cash resources and expected future cash flows. Furthermore, due to the Group's strong financial position, should further borrowings be required, the Group should be able to obtain any necessary funding at short notice, subject to bank approval.

Borrowing powers

In terms of the Company's Articles of Association, borrowing powers at year end were limited to 150% of Group equity attributable to shareholders

Actual borrowings outside the Group at year end were

| | | | | |
|--------------------------------|-----------|-----------|---------|-----------|
| At year end bank balances were | 1 198 096 | 1 364 996 | 862 773 | 1 152 471 |
| Net cash resources were | 1 198 096 | 1 355 298 | 862 773 | 1 142 773 |

Included in Group cash resources is an amount of R50.6 million (2011: R37.9 million) relating to the insurance cell captives from which the Company may only draw fee and dividend income.

The table below details the Group's expected maturity for its non-derivative financial liabilities:

| | On demand | Less than three months | Three months to one year | One to five years | Total |
|---------------------------|-----------|------------------------|--------------------------|-------------------|-----------|
| Group (R'000) | | | | | |
| 2012 | | | | | |
| Trade and other payables | 234 074 | 922 246 | 78 598 | - | 1 234 918 |
| 2011 | | | | | |
| Capitalised finance lease | - | 2 094 | 8 375 | - | 10 469 |
| Trade and other payables | 179 111 | 949 657 | 112 856 | - | 1 241 624 |
| | 179 111 | 951 751 | 121 231 | - | 1 252 093 |
| Company (R'000) | | | | | |
| 2012 | | | | | |
| Trade and other payables | 229 437 | 905 273 | 75 956 | - | 1 210 666 |
| 2011 | | | | | |
| Capitalised finance lease | - | 2 094 | 8 375 | - | 10 469 |
| Trade and other payables | 174 365 | 935 242 | 111 837 | - | 1 221 444 |
| | 174 365 | 937 336 | 120 212 | - | 1 231 913 |

The Group expects to meet its obligations from existing cash reserves and from operating cash flows. The Group's derivative financial liabilities comprise forward exchange contracts which are disclosed in note 28.2.2.

28. Financial risk management (continued)

28.5 Fair value hierarchy

As at 31 March 2012 the Group held financial instruments measured at fair value in the form of foreign exchange contracts. The Group used the following hierarchy for determining and disclosing the fair value of financial instruments by valuation technique:

Level 1: quoted (unadjusted) prices in active markets for identical assets or liabilities;

Level 2: other techniques for which all inputs which have a significant effect on the recorded fair value are observable, either directly or indirectly; and

Level 3: techniques which use inputs which have a significant effect on the recorded fair value that are not based on observable market data.

The fair value of forward exchange contracts is measured using Level 1 techniques. There have been no transfers between the levels during the year (refer to note 28.2.2).

Fair value of financial instruments

The estimated fair values of recognised financial instruments approximate their carrying amounts.

29. Retirement benefits

29.1 Pension schemes

29.1.1 Membership

The funds are registered in terms of the Pension Funds Act and provide for pensions and related benefits for all permanent employees. Membership is compulsory after the first year of service. Membership details are disclosed in the Remuneration Report on page 114.

29.1.2 Contributions

In the case of the Group defined benefit fund, pensions are based on length of service and highest average annual salary earned over two years during the last 10 years of employment. The members are required to contribute to the funds mainly at the rate of 7.5% of their pensionable remuneration while the employer is required to contribute to the defined contribution funds mainly at the rate of 11.0% of pensionable remuneration and to the defined benefit fund mainly at the rate of 17.1% of pensionable remuneration (excluding disability benefits). In the case of the defined benefit fund, the employer rate has been calculated based on the Projected Unit Credit method.

29.1.3 Valuations

Defined benefit pension fund

In terms of the Pension Funds Act the defined benefit fund should be actuarially valued every three years. In the statutory valuation as at 31 December 2008, past service liabilities were determined by valuing all future payments expected to be made out of the fund in respect of benefits accrued up to the valuation date. The actuarial valuation of assets was R66.3 million and the liability for accrued benefits, including a solvency reserve of R6.8 million, was R62.8 million, resulting in a funding level of 105.5% and a distributable surplus of R3.5 million. The possible conversion of the fund's benefit structure from defined benefit to defined contribution is currently being investigated. It is expected that the distributable surplus could be required to fund such a conversion and accordingly it has been retained in the employer surplus account. The valuation took into account the minimum benefits payable on a member's exit from the fund after 1 January 2004, in terms of the Pension Funds Second Amendment Act of 2001. In the opinion of the actuary the fund was in a sound financial position. The results of the valuation carried out as at 31 December 2011 are expected to be received in July 2012.



Group and Company
2012 **2011**
R'000 **R'000**

29. Retirement benefits (continued)

29.1 Pension schemes (continued)

29.1.3 Valuations (continued)

The funded status of the defined benefit retirement fund, actuarially calculated annually at reporting date in terms of IAS 19, is as follows:

| | | |
|------------------------|----------|----------|
| Benefit obligation | (75 910) | (63 539) |
| Plan assets | 91 485 | 83 780 |
| Net benefit plan asset | 15 575 | 20 241 |

The amounts recognised in the income statement are detailed in note 19.

| | | |
|---------------------------------|-------|--------|
| Estimated return on plan assets | 9 301 | 11 699 |
|---------------------------------|-------|--------|

The following main assumptions were used in performing the calculation:

- Discount rate - 8.25% per annum (2011: 9.00% per annum)
- Rate of return on assets - 9.25% per annum (2011: 10.00% per annum)
- Future salary increases - 6.50% per annum (2011: 6.75% per annum)

Movements in the present value of the defined benefit obligation in the current period were as follows:

| | | |
|---|---------|---------|
| Defined benefit obligation at beginning of the year | 63 539 | 57 975 |
| Current service cost | 2 880 | 2 481 |
| Member contributions | 963 | 969 |
| Interest cost | 6 000 | 5 633 |
| Actuarial loss | 8 102 | 3 012 |
| Benefits paid | (4 777) | (5 826) |
| Risk premiums | (797) | (705) |
| Defined benefit obligation at end of the year | 75 910 | 63 539 |

Movements in the present value of the plan assets in the current period were as follows:

| | | |
|--|---------|---------|
| Fair value of plan assets at beginning of the year | 83 780 | 74 770 |
| Expected return on assets | 8 545 | 7 819 |
| Contributions | 3 978 | 3 842 |
| Risk premiums | (797) | (705) |
| Benefits paid | (4 777) | (5 826) |
| Actuarial gain | 756 | 3 880 |
| Fair value of plan assets at end of the year | 91 485 | 83 780 |

FINANCIALS

CONTINUED

Group and Company
2012 **2011**
% **%**

The estimated asset composition of the fair value of total plan assets is as follows:

| | | |
|----------------------------------|--------------|-------|
| Cash | 14.3 | 12.5 |
| South African equities | 45.4 | 53.1 |
| South African bonds | 11.6 | 14.8 |
| South African property and other | 4.4 | 3.1 |
| International assets | 24.3 | 16.5 |
| | 100.0 | 100.0 |

The amounts for the current and previous four periods are as follows (R'000):

| | 2012 | 2011 | 2010 | 2009 | 2008 |
|----------------------------|-----------------|-------------|-------------|-------------|-------------|
| Defined benefit obligation | (75 910) | (63 539) | (57 975) | (47 642) | (48 487) |
| Plan assets | 91 485 | 83 780 | 74 770 | 66 651 | 77 119 |
| Net plan asset | 15 575 | 20 241 | 16 795 | 19 009 | 28 632 |

Defined contribution funds

The defined contribution funds were previously valuation exempt in terms of Regulation 2 of the Pension Funds Act but were subject to annual actuarial reviews. This valuation exemption has been withdrawn in terms of the regulations of the Pension Funds Second Amendment Act of 2001. The most recent statutory valuations were undertaken as at 1 December 2006 and in the opinion of the actuary the funds were in a sound financial position. The fund was granted valuation exemption by the Financial Services Board on 22 April 2010 until 31 December 2012. The most recent interim actuarial review was conducted as at 31 December 2008 and in the opinion of the actuary the funds were in a sound financial position.

29.2 Post retirement medical benefits

The obligation of the Group to pay medical aid contributions for members who have retired is no longer part of the conditions of employment for new associates. A limited number of pensioners and current associates who remain members of the defined benefit pension fund are entitled to this benefit. The entitlement to the benefit for current associates is dependent upon the associate remaining in service until retirement age. An actuarial valuation, in terms of IAS 19, of the Group's liability at 31 March 2011 for this future benefit was undertaken. Valuations are undertaken every three years. The main assumptions used in performing these valuations are reviewed annually. Any detection of a material variation in a main assumption would give rise to a new valuation. The obligation for post retirement medical aid benefits is unfunded. The following main assumptions were used in performing the valuation at 31 March 2011:

Liability was based on current membership
Health care cost inflation - 8.0% per annum
Discount rate - 9.25% per annum
Average retirement age - 62 years
Continuation at retirement - 100%

Group and Company
2012 **2011**
R'000 **R'000**

Activity during the year was as follows:

| | | |
|---|---------------|--------|
| Benefit obligation at beginning of the year | 12 937 | 11 393 |
| Net increase in provision during the year | 1 822 | 1 544 |
| Provision in income statement | 1 836 | 1 556 |
| Contributions | (14) | (12) |
| Benefit obligation at end of the year | 14 759 | 12 937 |

The amounts for the current and previous four periods are as follows (R'000):

| | 2012 | 2011 | 2010 | 2009 | 2008 |
|----------------------------|---------------|-------------|-------------|-------------|-------------|
| Defined benefit obligation | 14 759 | 12 937 | 11 393 | 9 962 | 8 610 |



| Group | | Company | |
|-------|-------|---------|-------|
| 2012 | 2011 | 2012 | 2011 |
| R'000 | R'000 | R'000 | R'000 |

30. Related party transactions

30.1 Directors

Refer to the Report of the Directors on pages 132 and 133 in respect of transactions with Directors.

30.2 Compensation of key management personnel

| | | | | |
|----------------------------------|---------------|--------|---------------|--------|
| Short-term employee benefits | 67 735 | 56 051 | 67 735 | 56 051 |
| Post employment pension benefits | 7 534 | 6 332 | 7 534 | 6 332 |
| Share-based payments | 9 920 | 10 041 | 9 920 | 10 041 |
| | 85 189 | 72 424 | 85 189 | 72 424 |

The above compensation includes amounts paid to executive senior management personnel and excludes amounts paid to Directors as disclosed in the Remuneration Report.

30.3 Transactions with related parties

The following transactions were entered into with individuals, who meet the definition of close family members to key management personnel, or entities over which such individuals are deemed to have a controlling influence:

| Related party | Transaction type | | | | |
|------------------------------|---------------------|---------------|--------|---------------|--------|
| Oceanet (Pty) Ltd | Lease rental | - | 3 083 | - | 3 083 |
| Spike Apparel CC | Inventory purchased | - | 371 | - | 371 |
| International Supply Company | Inventory purchased | 11 126 | 13 469 | 11 126 | 13 469 |
| | | 11 126 | 16 923 | 11 126 | 16 923 |

Legal fees of R1.9 million (2011: R0.3 million) were paid or payable to attorneys Bernadt, Vukic, Potash & Getz of which Mr K Getz, a non-executive Director, is a partner.

Consulting fees of R0.3 million (2011: R0.5 million) were paid to Prof. LJ Ring, an alternate non-executive Director.

Amounts owed to related parties at year end:

| | | | | |
|-------------------------------|-----|----|-----|----|
| Related party | | | | |
| International Supply Company | 176 | 1 | 176 | 1 |
| Bernadt, Vukic, Potash & Getz | 93 | 80 | 93 | 80 |
| | 269 | 81 | 269 | 81 |

30.4 Participants in staff share trusts

Refer to notes 9.5 and 9.7 in respect of transactions with participants in the staff share trusts.

30.5 Post retirement benefit funds

Refer to notes 19 and 29 in respect of transactions with post retirement benefit funds.

FINANCIALS

CONTINUED

Company
2012 **2011**
R'000 **R'000**

30. Related party transactions (continued)

30.6 Inter group transactions

The following transactions occurred between the Company and its consolidated entities:

Sales

391 248 327 831

Refer to note 19 for income received from consolidated entities.

31. Segmental reporting

31.1 Business segments

For management purposes, the Group is organised into business units based on their products and services, and has three reportable segments as follows:

- The Apparel segment retails clothing, sportswear, footwear, sporting equipment and accessories;
- The Home segment retails homewares; and
- The Central Services segment provides services to the trading segments including information technology, internal audit, human resources, group real estate and finance.

Management monitors the operating results of its business units separately for the purpose of making decisions about resource allocation and for performance assessment. Segment performance is evaluated based on operating profit or loss. Net finance interest and income taxes are managed on a Group basis and are not allocated to operating segments.

| R'000 | Apparel | | Home | | Central Services | | Eliminations | | Total | |
|-------------------------------------|------------------|-----------|------------------|-----------|------------------|-----------|------------------|-----------|-------------------|------------|
| | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| Retail sales and other revenue | 8 672 866 | 7 782 964 | 3 379 054 | 3 119 944 | 145 628 | 115 541 | (135 101) | (105 355) | 12 062 447 | 10 913 094 |
| External | 8 672 866 | 7 782 964 | 3 379 054 | 3 119 944 | 10 527 | 10 186 | - | - | 12 062 447 | 10 913 094 |
| Internal | - | - | - | - | 135 101 | 105 355 | (135 101) | (105 355) | - | - |
| Profit from operating activities | 1 515 330 | 1 302 340 | 373 583 | 271 218 | (147 090) | (144 016) | - | - | 1 741 823 | 1 429 542 |
| Net finance income | | | | | | | | | 44 392 | 54 662 |
| Profit before taxation | | | | | | | | | 1 786 215 | 1 484 204 |
| Taxation | | | | | | | | | 569 114 | 473 950 |
| Profit attributable to shareholders | | | | | | | | | 1 217 101 | 1 010 254 |
| Divisional assets | 2 101 961 | 1 607 267 | 656 593 | 612 817 | 1 536 514 | 1 641 053 | - | - | 4 295 068 | 3 861 137 |
| Divisional liabilities | 908 315 | 863 723 | 450 573 | 456 824 | 160 306 | 148 888 | (3 642) | (2 482) | 1 515 552 | 1 466 953 |
| Capital expenditure | 123 637 | 78 846 | 42 685 | 14 910 | 135 077 | 61 818 | - | - | 301 399 | 155 574 |
| Depreciation and amortisation | 85 926 | 87 926 | 42 804 | 46 801 | 61 280 | 60 274 | - | - | 190 010 | 195 001 |

31.2 Geographical segments

| R'000 | South Africa | | Other Africa | | Total | |
|---------------------|-------------------|------------|----------------|---------|-------------------|------------|
| | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| Revenue | 11 513 067 | 10 443 068 | 549 380 | 470 026 | 12 062 447 | 10 913 094 |
| Assets | 4 074 110 | 3 697 586 | 220 958 | 163 551 | 4 295 068 | 3 861 137 |
| Capital expenditure | 291 978 | 151 619 | 9 421 | 3 955 | 301 399 | 155 574 |

Other Africa represents all other African countries in which the Group operates, other than South Africa.



FINANCIAL INTEREST IN CONSOLIDATED ENTITIES
for the 52 week period ended 31 March 2012

| | | Issued capital | | Carrying value of shares | | Indebtedness less impairment provisions | |
|--|-------|----------------|----------------|--------------------------|---------------|---|---------------|
| | Notes | 2012 Shares | 2011 Shares | 2012 R'000 | 2011 R'000 | 2012 R'000 | 2011 R'000 |
| Operating subsidiaries | | | | | | | |
| Specialty Stores (Botswana) (Pty) Limited | 1 | 100 | 100 | - | - | 40 940 | 23 852 |
| Mr Price (Lesotho) (Pty) Limited | 2 | 1 000 | 1 000 | 1 | 1 | 4 209 | 5 729 |
| Mr Price Group (Namibia) (Pty) Limited | 3 | 100 | 100 | - | - | 60 742 | 48 897 |
| Mr Price Chain Stores International Limited | 4 | 500 000 | - | 2 439 | - | 12 210 | - |
| Mr Price Credit Finance Company (Pty) Limited | 5 | 100 | 100 | 228 354 | 228 354 | (234 834) | (243 560) |
| Millews Fashions (Johannesburg) (Pty) Limited | 6 | 28 000 | 28 000 | - | - | 46 569 | 1 839 |
| Associated Credit Specialists (Pty) Limited | 7 | 100 | 100 | - | - | 13 705 | 7 662 |
| Share trusts | | | | | | | |
| Mr Price Group Staff Share Trust and Share Purchase Scheme | | | | | | - | 331 |
| Mr Price Group Employees Share Investment Trust | | | | | | (74) | (527) |
| Mr Price Executive Director Share Trust | | | | | | 536 | 11 |
| Mr Price Executive Share Trust | | | | | | 1 329 | 930 |
| Mr Price Senior Management Share Trust | | | | | | 2 398 | 1 819 |
| Mr Price General Staff Share Trust | | | | | | 275 | 11 |
| Mr Price Partners Share Trust | | | | | | 32 | 11 |
| Cell captives | | | | | | | |
| Guardrisk Insurance Company Limited (Cell number 136) | | 20 | 20 | 100 | 100 | - | - |
| Guardrisk Life Limited (Cell number 048) | | 20 | 20 | 100 | 100 | 1 536 | 6 863 |
| Dormant subsidiaries | | | | | | | |
| Raava Jewellers (Namibia) (Pty) Limited | | 100 | 100 | 1 | 1 | - | - |
| Retail Shop Fitting Services (Pty) Limited | 8 | - | 1 600 | - | 8 | - | (8) |
| Hughes Extension 17 Township (Pty) Limited | | 100 | 100 | - | - | - | - |
| Total | | | | 230 995 | 228 564 | (50 427) | (146 140) |

Notes:

- Operates Mr Price Apparel, Mr Price Home, Miladys and Sheet Street stores in Botswana.
- Operates Mr Price Apparel and Sheet Street stores in Lesotho.
- Operates Mr Price Apparel, Mr Price Home, Miladys, Sheet Street and Mr Price Sport stores in Namibia.
- Operates a Mr Price Apparel store in Nigeria.
- Previously financed the trade receivables of the Mr Price Group.
- Develops and leases premises to Group operations.
- Recovers overdue debts from credit customers.
- This Company was deregistered during the year.
- The Company owns 100% of the equity and preference share capital (where applicable) of all subsidiaries and cell captives.

ANALYSIS OF THE MOVEMENT OF
OWNED PROPERTY, PLANT AND EQUIPMENT
for the 52 week period ended 31 March 2012

FINANCIALS
CONTINUED

| | Furniture, fittings, equipment and vehicles | | Computer equipment | | Improvements to leasehold premises | | Buildings | | Total | |
|--|---|-----------|-----------------------|----------|--|----------|-----------|------|-----------|-----------|
| R'000 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| Group | | | | | | | | | | |
| Net carrying amount at beginning of the year | 413 142 | 474 542 | 35 804 | 42 615 | 9 270 | 10 131 | - | - | 458 216 | 527 288 |
| Cost or carrying amount | 1 058 092 | 1 050 940 | 121 107 | 114 690 | 35 134 | 32 603 | - | - | 1 214 333 | 1 198 233 |
| Accumulated depreciation and impairment | (644 950) | (576 398) | (85 303) | (72 075) | (25 864) | (22 472) | - | - | (756 117) | (670 945) |
| Current year movements | | | | | | | | | | |
| Additions | 181 760 | 105 460 | 25 608 | 13 647 | 5 647 | 2 629 | 39 151 | - | 252 166 | 121 736 |
| Disposals and scrapping | (7 485) | (19 388) | (127) | (3) | - | - | - | - | (7 612) | (19 391) |
| Impairments | (237) | (2 274) | - | - | - | - | - | - | (237) | (2 274) |
| Exchange differences | 34 | (81) | - | - | - | - | - | - | 34 | (81) |
| Depreciation | (137 587) | (145 117) | (19 894) | (20 455) | (3 691) | (3 490) | (1 932) | - | (163 104) | (169 062) |
| Net carrying amount at end of the year | 449 627 | 413 142 | 41 391 | 35 804 | 11 226 | 9 270 | 37 219 | - | 539 463 | 458 216 |
| Made up as follows: | | | | | | | | | | |
| Net carrying amount | 449 627 | 413 142 | 41 391 | 35 804 | 11 226 | 9 270 | 37 219 | - | 539 463 | 458 216 |
| Cost or carrying amount | 1 079 116 | 1 058 092 | 133 944 | 121 107 | 38 987 | 35 134 | 39 151 | - | 1 291 198 | 1 214 333 |
| Accumulated depreciation and impairment | (629 489) | (644 950) | (92 553) | (85 303) | (27 761) | (25 864) | (1 932) | - | (751 735) | (756 117) |
| Company | | | | | | | | | | |
| Net carrying amount at beginning of the year | 402 292 | 465 892 | 35 787 | 42 598 | 8 598 | 8 652 | - | - | 446 677 | 517 142 |
| Cost or carrying amount | 1 046 458 | 1 042 736 | 118 806 | 112 351 | 24 312 | 21 780 | - | - | 1 189 576 | 1 176 867 |
| Accumulated depreciation and impairment | (644 166) | (576 844) | (83 019) | (69 753) | (15 714) | (13 128) | - | - | (742 899) | (659 725) |
| Current year movements | | | | | | | | | | |
| Additions | 172 574 | 100 297 | 25 373 | 13 647 | 5 647 | 2 629 | - | - | 203 594 | 116 573 |
| Disposals and scrapping | (7 445) | (19 306) | (127) | (3) | - | - | - | - | (7 572) | (19 309) |
| Impairment | (237) | (2 274) | - | - | - | - | - | - | (237) | (2 274) |
| Depreciation | (134 096) | (142 317) | (19 893) | (20 455) | (3 018) | (2 683) | - | - | (157 007) | (165 455) |
| Net carrying amount at end of the year | 433 088 | 402 292 | 41 140 | 35 787 | 11 227 | 8 598 | - | - | 485 455 | 446 677 |
| Made up as follows: | | | | | | | | | | |
| Net carrying amount | 433 088 | 402 292 | 41 140 | 35 787 | 11 227 | 8 598 | - | - | 485 455 | 446 677 |
| Cost or carrying amount | 1 061 793 | 1 046 458 | 131 462 | 118 806 | 28 165 | 24 312 | - | - | 1 221 420 | 1 189 576 |
| Accumulated depreciation and impairment | (628 705) | (644 166) | (90 322) | (83 019) | (16 938) | (15 714) | - | - | (735 965) | (742 899) |

Details of buildings:

Remainder of portion 4 of Erf 11383 Richards Bay Registration Division GV, Province of Kwa-Zulu Natal, in extent 1 832 square metres.

Remaining extent of Erf 4749 Bethlehem District, Bethlehem Province, Free State, in extent of 3 538 square metres.



ANALYSIS OF THE MOVEMENT OF
 LEASED PROPERTY, PLANT AND EQUIPMENT
 for the 52 week period ended 31 March 2012

| Buildings | |
|-----------|-------|
| 2012 | 2011 |
| R'000 | R'000 |

Group and Company

Net carrying amount at beginning of the year
 Cost
 Accumulated depreciation

| | |
|----------|----------|
| 1 418 | 3 119 |
| 26 654 | 26 654 |
| (25 236) | (23 535) |

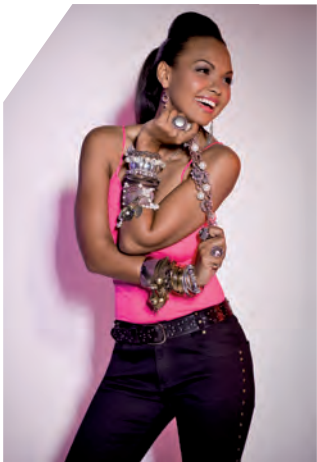
Current year movement
 Depreciation

| | |
|---------|---------|
| (1 418) | (1 701) |
| - | 1 418 |

Net carrying amount at end of the year

Made up as follows:
 Net carrying amount
 Cost
 Accumulated depreciation

| | |
|----------|----------|
| - | 1 418 |
| 26 654 | 26 654 |
| (26 654) | (25 236) |



ANALYSIS OF THE MOVEMENT OF
INTANGIBLE ASSETS
for the 52 week period ended 31 March 2012

FINANCIALS
CONTINUED

| | Computer software | | Customer lists | | Goodwill | | Trademarks | | Total | |
|---|-------------------|----------|----------------|----------|----------|-------|------------|----------|----------|----------|
| R'000 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| Group | | | | | | | | | | |
| Net carrying amount at beginning of the year | 57 693 | 52 553 | 15 416 | 16 493 | 5 734 | 584 | 321 | 340 | 79 164 | 69 970 |
| Cost or carrying amount | 101 731 | 82 523 | 27 186 | 21 983 | 5 734 | 584 | 18 217 | 18 217 | 152 868 | 123 307 |
| Accumulated amortisation and impairment | (44 038) | (29 970) | (11 770) | (5 490) | - | - | (17 896) | (17 877) | (73 704) | (53 337) |
| Current year movements | | | | | | | | | | |
| Additions arising from external development/acquisition | 38 178 | 18 396 | 6 713 | 5 203 | - | 5 150 | - | - | 44 891 | 28 749 |
| Additions arising from internal development | 4 342 | 5 089 | - | - | - | - | - | - | 4 342 | 5 089 |
| Disposals | - | (406) | - | - | - | - | - | - | - | (406) |
| Amortisation | (17 832) | (17 939) | (7 637) | (6 280) | - | - | (19) | (19) | (25 488) | (24 238) |
| Net carrying amount at end of the year | 82 381 | 57 693 | 14 492 | 15 416 | 5 734 | 5 734 | 302 | 321 | 102 909 | 79 164 |
| Made up as follows: | | | | | | | | | | |
| Net carrying amount | 82 381 | 57 693 | 14 492 | 15 416 | 5 734 | 5 734 | 302 | 321 | 102 909 | 79 164 |
| Cost or carrying amount | 121 558 | 101 731 | 33 900 | 27 186 | 5 734 | 5 734 | 18 217 | 18 217 | 179 409 | 152 868 |
| Accumulated amortisation and impairment | (39 177) | (44 038) | (19 408) | (11 770) | - | - | (17 915) | (17 896) | (76 500) | (73 704) |
| Company | | | | | | | | | | |
| Net carrying amount at beginning of the year | 57 693 | 52 553 | 15 416 | 16 493 | 584 | 584 | 321 | 340 | 74 014 | 69 970 |
| Cost or carrying amount | 101 731 | 82 523 | 27 186 | 21 983 | 584 | 584 | 18 217 | 18 217 | 147 718 | 123 307 |
| Accumulated amortisation and impairment | (44 038) | (29 970) | (11 770) | (5 490) | - | - | (17 896) | (17 877) | (73 704) | (53 337) |
| Current year movements | | | | | | | | | | |
| Additions arising from external development/acquisition | 38 178 | 18 396 | 6 713 | 5 203 | - | - | - | - | 44 891 | 23 599 |
| Additions arising from internal development | 4 342 | 5 089 | - | - | - | - | - | - | 4 342 | 5 089 |
| Disposals | - | (406) | - | - | - | - | - | - | - | (406) |
| Amortisation | (17 832) | (17 939) | (7 637) | (6 280) | - | - | (19) | (19) | (25 488) | (24 238) |
| Net carrying amount at end of the year | 82 381 | 57 693 | 14 492 | 15 416 | 584 | 584 | 302 | 321 | 97 759 | 74 014 |
| Made up as follows: | | | | | | | | | | |
| Net carrying amount | 82 381 | 57 693 | 14 492 | 15 416 | 584 | 584 | 302 | 321 | 97 759 | 74 014 |
| Cost or carrying amount | 121 558 | 101 731 | 33 900 | 27 186 | 584 | 584 | 18 217 | 18 217 | 174 259 | 147 718 |
| Accumulated amortisation and impairment | (39 177) | (44 038) | (19 408) | (11 770) | - | - | (17 915) | (17 896) | (76 500) | (73 704) |

The goodwill raised in the prior year relates to the acquisition of Associated Credit Specialists, a debt collection business.



ADMINISTRATION AND CONTACT DETAILS

Company Secretary and registered office

HE Grosvenor
Upper Level, North Concourse,
65 Masabalala Yengwa Avenue,
Durban, 4001.
PO Box 912, Durban, 4000.

Registration number

1933/004418/06

Domicile and country of incorporation

Republic of South Africa

Transfer secretaries

Computershare Investor Services (Proprietary) Limited,
70 Marshall Street,
Johannesburg, 2001.
PO Box 61051, Marshalltown, 2107.

Independent auditor

Ernst & Young Inc.

Bankers

ABSA Bank Limited
The Standard Bank of South Africa Limited
First National Bank (A division of FirstRand Bank Limited)

Sponsor

Rand Merchant Bank
(A division of FirstRand Bank Limited)

Legal advisers

Bernadt Vukic Potash & Getz
Shepstone & Wylie
Adams & Adams

Corporate, Mr Price Apparel, Mr Price Home, Mr Price Sport, Sheet Street, Mr Price International, RedCap Foundation and RedCap Sport

Upper Level, North Concourse,
65 Masabalala Yengwa Avenue, Durban, 4001.
Private Bag X04, Snell Parade, Durban, 4074.

Miladys

30 Station Drive, Durban, 4001.
PO Box 3562, Durban, 4000.

Financial Services

380 Dr Pixley Kaseme Street
Durban, 4001.
PO Box 4996, Durban, 4000.

Whistle Blowers

PO Box 51006, Musgrave, 4062.

Phone numbers

| | | |
|------------------------|---|----------------|
| Corporate | : | (031) 310 8000 |
| Mr Price Apparel | : | (031) 310 8638 |
| Mr Price Home | : | (031) 310 8809 |
| Mr Price Sport | : | (031) 310 8545 |
| Sheet Street | : | (031) 310 8310 |
| Miladys | : | (031) 313 5500 |
| Customer Care line | : | 0800 212 535 |
| Financial Services | : | (031) 367 3311 |
| Account Services | : | 0861 066 639 |
| RedCap Foundation | : | (031) 310 8609 |
| Mr Price International | : | (031) 310 8038 |
| Whistle Blowers | : | 0860 005 111 |

Fax numbers

| | | |
|--------------------|---|----------------|
| Corporate | : | (031) 304 3725 |
| Mr Price Apparel | : | (031) 304 3358 |
| Mr Price Home | : | (031) 328 4138 |
| Mr Price Sport | : | (031) 306 9347 |
| Sheet Street | : | (031) 310 8317 |
| Miladys | : | (031) 313 5620 |
| Financial Services | : | (031) 306 0164 |
| RedCap Foundation | : | (031) 328 4609 |

Websites

| | | |
|--------------------|---|---|
| Corporate | : | www.mrpricegroup.com |
| Mr Price Apparel | : | www.mrprice.co.za |
| Mr Price Sport | : | www.mrpricesport.com |
| Miladys | : | www.miladys.co.za |
| Mr Price Home | : | www.mrpricehome.co.za |
| Sheet Street | : | www.sheetstreet.co.za |
| RedCap Foundation | : | www.redcapfoundation.org |
| Mr Price blog | : | www.inthefashionloop.com |
| Financial Services | : | www.mrpricemoney.co.za |
| Whistle Blowers | : | www.whistleblowing.co.za |
| Careers | : | www.mrpricegroup.careers.com/ |
| Twitter | : | www.twitter.com/#!/mrpricefashion/ |
| Facebook | : | www.facebook.com/mrpriceofficial |

DEFINITIONS

| | |
|--|---|
| Comparable sales | - Like-for-like location store sales, excluding expanded and relocated stores |
| Current ratio | - Current assets as a ratio of current liabilities |
| EBITDA margin | - Earnings before interest, taxation, depreciation and amortisation as a percentage of retail sales |
| Gross margin | - Gross profit as a percentage of retail sales |
| Inventory turn | - Cost of sales as a ratio of average inventories |
| Net asset turn | - Retail sales as a ratio of equity and interest-bearing long-term liabilities |
| Operating margin percentage | - Profit from operating activities as a percentage of retail sales |
| Quick ratio | - Current assets less inventories as a ratio of current liabilities |
| Return on average shareholders equity | - Headline earnings attributable to ordinary and B ordinary shareholders as a percentage of average equity attributable to shareholders |
| Return on capital employed | - Profit before net finance income as a percentage of average equity attributable to shareholders and interest-bearing loan finance |
| Return on net worth | - Profit attributable to shareholders as a percentage of equity attributable to shareholders |
| Return on operating assets | - Profit from operating activities as a percentage of average equity attributable to shareholders, interest-bearing loan finance, deferred taxation liability attributable to export partnerships less contributions to export partnerships |
| Sales density | - Retail sales per weighted average net square metre |



Notice is hereby given that the 79th Annual General Meeting of shareholders will be held in the boardroom of Mr Price Group Limited ("the Company"), Upper Level, North Concourse, 65 Masabalala Yengwa Avenue (previously NMR Avenue), Durban on Thursday 30 August 2012 at 14h30. The following business will be conducted and resolutions proposed, considered and, if deemed fit, passed with or without modification:

1. Ordinary resolution No. 1 – Adoption of the Annual Financial Statements

"Resolved that the Annual Financial Statements for the year ended 31 March 2012, incorporating the Report of the Directors and the Report of the Audit and Compliance Committee, having been considered, be adopted."

2. Ordinary resolution Nos. 2.1 to 2.3 – Re-election of Directors retiring by rotation

"Resolved that Mr LJ Chiappini, Mr NG Payne, Mrs RM Motanyane and Mrs SEN Sebotsa retire by rotation in terms of the Company's Memorandum of Incorporation, and to re-elect each by way of a separate vote, the following non-executive Directors who being eligible, offer themselves for re-election:

- 2.1 Mr LJ Chiappini
- 2.2 Mr NG Payne
- 2.3 Mrs RM Motanyane."

Abbreviated biographical details of the above Directors are set out on pages 122 and 123 of this Annual Integrated Report. Mrs Sebotsa will retire from the Board and will not offer herself for re-election at this point in time, due to other work commitments.

3. Ordinary resolution No. 3 – Re-election of retiring Director

"Resolved to re-elect independent non-executive Director Ms D Naidoo who, in respect of her recent appointment by the Directors to the Board, retires by rotation in terms of the Company's Memorandum of Incorporation, but being eligible, offers herself for re-election."

Abbreviated biographical details of Ms Naidoo are set out on page 122 of this Annual Integrated Report.

4. Ordinary resolution No. 4 – Re-election of independent auditor and designated auditor

"Resolved that, as recommended by the Audit and Compliance Committee, Ernst & Young Inc. be re-elected as the independent registered auditor of the Company and that Ms MI Delpoit be appointed as the designated registered auditor to hold office for the ensuing year."

5. Ordinary resolution Nos. 5.1 to 5.4 – Election of members of the Audit and Compliance Committee

"Resolved that, subject to the passing of ordinary resolution No. 3, the following independent non-executive Directors be elected, each by way of a separate vote, as members of the Audit and Compliance Committee of the Company for the period from 31 August 2012 until the conclusion of the next Annual General Meeting of the Company:

- 5.1 Mr MR Johnston;
- 5.2 Ms D Naidoo;
- 5.3 Mr MJD Ruck; and
- 5.4 Mr WJ Swain."

Abbreviated biographical details of the above Directors are set out on pages 122 and 123 of this Annual Integrated Report.

6. Ordinary resolution No. 6 - Non-binding advisory vote on the Remuneration Policy of the Company

"Resolved that in terms of the recommendations of the King Code of Governance for South Africa 2009 (King III), the Remuneration Policy of the Company, as set out on pages 106 to 119 of this Annual Integrated Report under the heading "Remuneration Report" be and is hereby adopted."

Preamble

The Group seeks to amend and update its share schemes as a result of:

- feedback received from shareholders;
- benchmarking the efficacy and appropriateness of the share scheme mechanisms;
- the need to make the share schemes sustainable and affordable to the Company; and
- seeking to ensure the schemes still act as a tool to attract and retain passionate partners across all levels of employment in the Group.

Further detail on the nature of the changes being sought can be found in the Remuneration Report on pages 118 and 119.

7. Ordinary resolution No. 7 - Amendments to the Mr Price General Staff Share Trust (part 1)

"Resolved that the Mr Price General Staff Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:
"1.1.13B "Initial Allocation pre 2011" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2011;"
- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:
"1.1.13C "Initial Allocation pre 2012" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;"

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- inserting the following new clause 1.1.13D after clause 1.1.13C of the Rules, which new clause 1.1.13D reads as follows:
 1.1.13D "Initial Large Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.13E after clause 1.1.13D of the Rules, which new clause 1.1.13E reads as follows:
 "1.1.13E "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1C. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- amending clause 1.1.36 of the Rules by inserting the words "the First Vesting Date ex 2012, the Second Vesting Date ex 2012, the Third Vesting Date ex 2012, the Fourth Vesting Date ex 2012, the Fifth Vesting Date ex 2012, Initial Small Allocation Vesting Date ex 2012, Subsequent Large Allocation Vesting Date ex 2012, Subsequent Small Allocation Vesting Date ex 2012 " after the reference to "the Fifth Vesting Date ex November 2011" as it appears in clause 1.1.36 of the Rules;
- amending clause 8.1 of the Rules by deleting the words "Initial Allocation" as they appear in line 1 of clause 8.1 of the Rules and inserting the words "Initial Allocation pre 2011" in place thereof;
- inserting the following new clause 8.1B after clause 8.1A of the Rules, which new clause 8.1B reads as follows:
 "8.1B Subject to the provisions of clauses 8.9 and 8.10 below, Options forming part of any Initial Large Allocation ex 2012 shall only be capable of being exercised in terms hereof (during the Exercise Period) on the basis of:
 8.1B.1 20% (twenty percent) thereof as at the 3rd (third) anniversary of the Option Date ("First Vesting Date ex 2012");
 8.1B.2 20% (twenty percent) thereof as at the 4th (fourth) anniversary of the Option Date ("Second Vesting Date ex 2012");
 8.1B.3 20% (twenty percent) thereof as at the 5th (fifth) anniversary of the Option Date ("Third Vesting Date ex 2012");
 8.1B.4 20% (twenty percent) thereof as at the 6th (sixth) anniversary of the Option Date ("Fourth Vesting Date ex 2012");
 8.1B.5 20% (twenty percent) thereof as at the 7th (seventh) anniversary of the Option Date ("Fifth Vesting Date ex 2012")."
- inserting the following new clause 8.1C after clause 8.1B of the Rules, which new clause 8.1C reads as follows:
 "8.1C Subject to the provisions of clauses 8.9 and 8.10 below, Options forming part of any Initial Small Allocation ex 2012 shall only be capable of being exercised in terms hereof as at the third anniversary of the Option Date ("Initial Small Allocation Vesting Date")."
- deleting clause 8.3 of the Rules and inserting the following new clause 8.3 in place thereof:
 "8.3 Subject to the provisions of clause 8.7, 8.8 and 8.9 below, in respect of any Options forming part of any future allocations (being any allotment subsequent to the Initial Allocation pre 2012) such Options shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date ("Subsequent Vesting Date")."
- inserting the following new clause 8.3A after clause 8.3 of the Rules, which new clause 8.3A reads as follows:
 "8.3A Subject to the provisions of clauses 8.9 and 8.10 below, in respect of any Options forming part of any allocations subsequent to any Initial Large Allocation ex 2012 such Options shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date. ("Subsequent Large Allocation Vesting Date ex 2012")."
- inserting the following new clause 8.3B after clause 8.3A of the Rules, which new clause 8.3B reads as follows:
 "8.3B Subject to the provisions of clauses 8.9 and 8.10 below, in respect of any Options forming part of any allocations subsequent to any Initial Small Allocation ex 2012 such Options shall only be capable of being exercised in terms hereof as at the third anniversary of the Option Date ("Subsequent Small Allocations Vesting Date ex 2012")."

Reason and effect

The reason for and effect of the amendments is to allow initial small allocations of options to vest in one single tranche three years from the offer date, or for initial large allocations to vest in five equal tranches in three, four, five, six and seven years from allocation. All offers subsequent to an initial small allocation vest in a single tranche three years from the offer date and all offers subsequent to an initial large allocation vest in a single tranche five years from the offer date. It is anticipated that initial large allocations would only be made in exceptional circumstances to attract key associates.

8. Ordinary resolution No. 8 - Amendments to the Mr Price General Staff Share Trust (part 2)

"Resolved that the Mr Price General Staff Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.1A after clause 1.1.1 of the Rules, which new clause 1.1.1A reads as follows:
 "1.1.1A "Allocations ex 2012" means any or all of Initial Large Allocation ex 2012, Initial Small Allocation ex 2012, and/or Subsequent Allocations ex 2012;"
- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:
 "1.1.13B "Initial Allocation pre 2011" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2011;"



- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:
"1.1.13C "Initial Allocation pre 2012" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;"
- inserting the following new clause 1.1.13D after clause 1.1.13C of the Rules, which new clause 1.1.13D reads as follows:
"1.1.13D "Initial Large Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.13E after clause 1.1.13D of the Rules, which new clause 1.1.13E reads as follows:
"1.1.13E "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1C. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.17A after clause 1.1.17 of the Rules, which new clause 1.1.17A reads as follows:
"1.1.17A "Option Date ex 2012" means the effective date of the award of an Option from time to time as determined by the Board as and from 1 November 2012;"
- inserting the following new clause 1.1.31A after clause 1.1.31 of the Rules, which new clause 1.1.31A reads as follows:
"1.1.31A "Subsequent Allocations ex 2012" means any allocations subsequent to the Initial Allocation. Initial Allocation ex November 2011, any Initial Allocation to any Key Associate, Initial Large Allocation ex 2012 or the Initial Small Allocation ex 2012 of any Options awarded as and from 1 November 2012;"
- inserting the following new clause 1.1.35B after clause 1.1.35A of the Rules, which new clause 1.1.35B reads as follows:
"1.1.35B "Vesting Condition ex 2012" means an increase in the Core HEPS of not less than 1% (one percent) above CPI calculated in respect of each Vesting Period (as defined in clause 1.1.37 below) in the following manner (upon which the Vesting Condition shall be deemed to have been met), if between the financial year preceding the Option Date ex 2012 and the financial year preceding the relevant Vesting Date there is an average increase in the Core HEPS of not less than 1% (one percent) above CPI;"
- inserting the following new clause 1.1.37 after clause 1.1.36 of the Rules, which new clause 1.1.37 reads as follows:
"1.1.37 "Vesting Period" means the period commencing on the Option Date ex 2012 and terminating on the relevant Vesting Date;"
- inserting the words "and clauses 8.9 and 8.10" after the words "clause 8.8" at the start of clause 8.2 of the Rules;
- inserting the words "and clauses 8.9 and 8.10" after the words "clause 8.8" at the start of clause 8.3 of the Rules;
- inserting the words "and clauses 8.9 and 8.10" after the words "clause 8.8" at the start of clause 8.4 of the Rules;
- amending clause 8.8 of the Rules by deleting the words "exercised rights" as they appear in line 6 of clause 8.8 and inserting the words "rights of exercise" in place thereof;
- inserting the following new clause 8.9 after clause 8.8 of the Rules, which new clause 8.9 reads as follows:
"8.9 In respect of any Allocation ex 2012, such Options shall be subject to the Vesting Condition ex 2012 being met as at each stipulated Vesting Date. If such Vesting Condition ex 2012 is not met as at such stipulated Vesting Date, the relevant percentage rights of exercise of such Option applicable to such stipulated Vesting Date shall lapse. For the avoidance of any doubt, any or all of the remaining rights under such Option shall however not be affected or prejudiced by the provisions hereof unless any subsequent Vesting Condition ex 2012 is not met as at any other stipulated Vesting Date."

Reason and effect

The reason for and effect of the amendments is to ensure that no options offered under the scheme would be entitled to vest if a minimum Group performance target of core HEPS growing at a rate of 1% above CPI for the duration of the vesting period was not achieved.

9. Ordinary resolution No. 9 - Amendments to the Mr Price General Staff Share Trust (part 3)

"Resolved that the Mr Price General Staff Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.1A after clause 1.1.1 of the Rules, which new clause 1.1.1A reads as follows:
"1.1.1A "Allocations ex 2012" means any or all of Initial Large Allocation ex 2012, Initial Small Allocation ex 2012, and/or Subsequent Allocations ex 2012;"
- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:
"1.1.13B "Initial Allocation pre 2011" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2011;"
- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:
"1.1.13C "Initial Allocation pre 2012" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;"
- inserting the following new clause 1.1.13D after clause 1.1.13C of the Rules, which new clause 1.1.13D reads as follows:

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- “1.1.13D “Initial Large Allocation ex 2012” means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;”
- inserting the following new clause 1.1.13E after clause 1.1.13D of the Rules, which new clause 1.1.13E reads as follows:

“1.1.13E “Initial Small Allocation ex 2012” means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1C. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;”
- inserting the following new clause 1.1.18A after clause 1.1.18 of the Rules, which new clause 1.1.18A reads as follows:

“1.1.18A “Poor Performer” means any Participant determined to be a poor performer by the Remuneration Committee whose determination shall be final and binding on the Participant and the Company. The Remuneration Committee shall in its discretion determine whether a Participant is a poor performer provided that (without limiting its discretion) in making such determination the Remuneration Committee shall take into account (to the extent determined by the Remuneration Committee in the exercising of its discretion):

 - 1.1.18A.1 any recommendation by management and the Board;
 - 1.1.18A.2 any performance reviews or counseling of such Participant;
 - 1.1.18A.3 any written notifications to the Participant regarding underperformance in any relevant period under review;
 - 1.1.18A.4 the extent to which the Participant had failed to comply with any operating procedures, financial targets or written criteria or standards of the Company at all relevant times;
 - 1.1.18A.5 the nature and consistency of any failure of the Participant to meet the Company’s criteria for reasonable or good performance;
 - 1.1.18A.6 failure to meet any key performance indicators set by the Company for such Participant for any relevant period or any key performance indicators relating to the division in which the Participant is employed or any key performance indicators relating to the Company or in any written document or agreement to which the Participant is subject;”
- inserting the following new clause 1.1.18B after clause 1.1.18A of the Rules, which new clause 1.1.18B reads as follows:

“1.1.18B “Performance Vesting Condition” means the Participant not being determined to be a Poor Performer;”
- inserting the following new clause 1.1.31A after clause 1.1.31 of the Rules, which new clause 1.1.31A reads as follows:

“1.1.31A “Subsequent Allocations ex 2012” means any allocations subsequent to the Initial Allocation, Initial Allocation ex November 2011, any Initial Allocation to any Key Associate, Initial Large Allocation ex 2012 or the Initial Small Allocation ex 2012 of any Options awarded as and from 1 November 2012;”
- inserting the words “and clauses 8.9 and 8.10” after the words “clause 8.8” at the start of clause 8.2 of the Rules;
- inserting the words “and clauses 8.9 and 8.10” after the words “clause 8.8” at the start of clause 8.3 of the Rules;
- inserting the words “and clauses 8.9 and 8.10” after the words “clause 8.8” at the start of clause 8.4 of the Rules;
- inserting the following new clause 8.10 after clause 8.9 of the Rules, which new clause 8.10 shall read as follows:

“8.10 In respect of any Allocation ex 2012, such Options shall be subject to the Participant not being determined to be a Poor Performer on or before each stipulated Vesting Date. If such Participant is determined as being a Poor Performer then the Performance Vesting Condition is deemed not to have been met as at each stipulated Vesting Date and the relevant percentage rights of exercise of such Option applicable to such stipulated Vesting Date shall lapse. For the avoidance of any doubt, any or all of the remaining rights under such Option shall however not be affected or prejudiced by the provisions hereof unless any subsequent Performance Vesting Condition is not met as at any other stipulated Vesting Date.”

Reason and effect

The reason for and effect of the amendments is to prevent the vesting of share options in the event of poor performance on the part of the participating associate. Such performance would be objectively measured by the Remuneration Committee.

In the event that ordinary resolutions 7 to 9 are not all passed, the Mr Price General Staff Share Scheme Rules will be adjusted accordingly so as to correctly accommodate, purely from a technical perspective, those clauses contained in the resolutions which were passed. Further details on the operation of the Mr Price General Staff Share Scheme can be found in the Remuneration Report on pages 106 to 119.



10. Ordinary resolution No. 10 – Amendments to the Mr Price Senior Management Share Trust (part 1)

“Resolved that the Mr Price Senior Management Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:
 “1.1.13B “Initial Allocation pre 2012” means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;”
- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:
 “1.1.13C “Initial Large Allocation ex 2012” means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;”
- inserting the following new clause 1.1.13D after clause 1.1.13C of the Rules, which new clause 1.1.13D reads as follows:
 “1.1.13D “Initial Small Allocation ex 2012” means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;”
- amending clause 1.1.38 of the Rules by inserting the words “the First Vesting Date ex 2012, the Second Vesting Date ex 2012, the Third Vesting Date ex 2012, the Subsequent Large Allocation Vesting Date ex 2012, the Subsequent Small Allocation Vesting Date ex 2012” after the reference to “the Third Vesting Date” as it appears in clause 1.1.38 of the Rules;
- amending clause 8.1 of the Rules by deleting the words “Initial Allocation” as they appear in line 1 of clause 8.1 of the Rules and inserting the words “Initial Allocation pre 2011” in place thereof;
- inserting the following new clause 8.1A after clause 8.1 of the Rules, which new clause 8.1A reads as follows:
 “8.1A Subject to the provisions of clauses, 8.8 and 8.9 below, Options forming part of any Initial Large Allocation ex 2012 shall only be capable of being exercised in terms hereof (during the Exercise Period) on the basis of:
 8.1A.1 33.33% (thirty three point three three percent) thereof as at the 5th (fifth) anniversary of the Option Date (“First Vesting Date ex 2012”);
 8.1A.2 33.33% (thirty three point three three percent) thereof as at the 6th (sixth) anniversary of the Option Date (“Second Vesting Date ex 2012”);
 8.1A.3 33.33% (thirty three point three three percent) thereof as at the 7th (seventh) anniversary of the Option Date (“Third Vesting Date ex 2012”);”
- inserting the following new clause 8.1B after clause 8.1A of the Rules, which new clause 8.1B reads as follows:
 “8.1B Subject to the provisions of clauses 8.8 and 8.9 below, Options forming part of any Initial Small Allocation ex 2012 shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date (“Initial Small Allocation Vesting Date”).”
- deleting clause 8.2 of the Rules and inserting the following new clause 8.2 in place thereof:
 “8.2 Subject to the provisions of clauses 8.7, 8.8 and 8.9 below, in respect of any Options forming part of any future allocations (being any allotment subsequent to the Initial Allocation pre 2012,) such Options shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date (“Subsequent Vesting Date”).”
- inserting the following new clause 8.2A after clause 8.2 of the Rules which new clause 8.2A reads as follows:
 “8.2A Subject to the provisions of clauses 8.8 and 8.9 below, in respect of any Options forming part of any allocations subsequent to any Initial Large Allocation ex 2012 such Options shall only be capable of being exercised in terms hereof as at the third anniversary of the Option Date (“Subsequent Large Allocation Vesting Date ex 2012”).”
- inserting the following new clause 8.2B after clause 8.2A of the Rules which new clause 8.2B reads as follows:
 “8.2B Subject to the provisions of clauses 8.9 and 8.10 below, in respect of any Options forming part of any allocations subsequent to any Initial Small Allocation ex 2012 such Options shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date (“Subsequent Small Allocations Vesting Date ex 2012”).”

Reason and effect

The reason for and effect of the amendments is to allow initial small allocations of options to vest in one single tranche five years from the offer date, or for initial large allocations to vest in three equal tranches in five, six and seven years from allocation. All offers subsequent to an initial small allocation vest in a single tranche five years from the offer date and all offers subsequent to an initial large allocation vest in a single tranche three years from the offer date. It is anticipated that initial large allocations would only be made in exceptional circumstances to attract key associates.

11. Ordinary resolution No. 11 – Amendments to the Mr Price Senior Management Share Trust (part 2)

“Resolved that the Mr Price Senior Management Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.1A after clause 1.1.1 of the Rules, which new clause 1.1.1A reads as follows:
 “1.1.1A “Allocations ex 2012” means any or all of Initial Large Allocation ex 2012, Initial Small Allocation ex 2012, and/or Subsequent Allocations ex 2012;”

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- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:
 "1.1.13B "Initial Allocation pre 2012" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;"
- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:
 "1.1.13C "Initial Large Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.13D after clause 1.1.13C of the Rules, which new clause 1.1.13D reads as follows:
 "1.1.13D "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.16A after clause 1.1.16 of the Rules, which new clause 1.1.16A reads as follows:
 "1.1.16A "Option Date ex 2012" means the effective date of the award of an Option from time to time as determined by the Board as and from 1 November 2012;"
- inserting the following new clause 1.1.31A after clause 1.1.31 of the Rules, which new clause 1.1.31A reads as follows:
 "1.1.31A "Subsequent Allocations ex 2012" means any allocations subsequent to the Initial Allocation or Initial Large Allocation ex 2012 or the Initial Small Allocation ex 2012 of any Options awarded as and from 1 November 2012;"
- inserting the following new clause 1.1.37B after clause 1.1.37A of the Rules, which new clause 1.1.37B reads as follows:
 "1.1.37B "Vesting Condition ex 2012" means an increase in the Core HEPS of not less than 1% (one percent) above CPI calculated in respect of each Vesting Period (as defined in clause 1.1.39 below) in the following manner (upon which the Vesting Condition ex 2012 shall be deemed to have been met) if between the financial year preceding the Option Date ex 2012 and the financial year preceding the relevant Vesting Date there is an average increase in the Core HEPS of not less than 1% (one percent) above CPI;"
- inserting the following new clause 1.1.39 after clause 1.1.38 of the Rules, which new clause 1.1.39 reads as follows:
 "1.1.39 "Vesting Period" means the period commencing on the Option Date ex 2012 and terminating on the relevant Vesting Date;"
- inserting the words ", clause 8.8 and clause 8.9" after the words "clause 8.7" in clause 8.3 of the Rules;
- amending clause 8.7 of the Rules by deleting the words "exercised rights" as they appear in line 5 of clause 8.7 and inserting the words "rights of exercise" in place thereof;
- inserting the following new clause 8.8 after clause 8.7 of the Rules which new clause 8.8 reads as follows:
 "8.8 In respect of any Allocation ex 2012, such Options shall be subject to the Vesting Condition ex 2012 being met as at each stipulated Vesting Date. If such Vesting Condition ex 2012 is not met as at such stipulated Vesting Date, the relevant percentage rights of exercise of such Option applicable to such stipulated Vesting Date shall lapse. For the avoidance of any doubt, any or all of the remaining rights under such Option shall however not be affected or prejudiced by the provisions hereof unless any subsequent vesting condition is not met as at any other stipulated Vesting Date.";

Reason and effect

The reason for and effect of the amendments is to ensure that no options offered under the scheme would be entitled to vest if a minimum Group performance target of core HEPS growing at a rate of 1% above CPI for the duration of the vesting period was not achieved.

12. Ordinary resolution No. 12 – Amendments to the Mr Price Senior Management Share Trust (part 3)

"Resolved that the Mr Price Senior Management Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.1A after clause 1.1.1 of the Rules, which new clause 1.1.1A reads as follows:
 "1.1.1A "Allocations ex 2012" means any or all of Initial Large Allocation ex 2012, Initial Small Allocation ex 2012, and/or Subsequent Allocations ex 2012;"
- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:
 "1.1.13B "Initial Allocation pre 2012" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;"
- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:
 "1.1.13C "Initial Large Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"



- inserting the following new clause 1.1.13D after clause 1.1.13C of the Rules, which new clause 1.1.13D reads as follows:
 "1.1.13D "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.19A after clause 1.1.19 of the Rules, which new clause 1.1.19A reads as follows:
 "1.1.19A "Poor Performer" means any Participant determined to be a poor performer by the Remuneration Committee whose determination shall be final and binding on the Participant and the Company. The Remuneration Committee shall in its discretion determine whether a Participant is a poor performer provided that (without limiting its discretion) in making such determination the Remuneration Committee shall take into account (to the extent determined by the Remuneration Committee in the exercising of its discretion):
 1.1.19A.1 any recommendation by management and the Board;
 1.1.19A.2 any performance reviews or counseling of such Participant;
 1.1.19A.3 any written notifications to the Participant regarding underperformance in any relevant period under review;
 1.1.19A.4 the extent to which the Participant had failed to comply with any operating procedures, financial targets or written criteria or standards of the Company at all relevant times;
 1.1.19A.5 the nature and consistency of any failure of the Participant to meet the Company's criteria for reasonable or good performance;
 1.1.19A.6 failure to meet any key performance indicators set by the Company for such Participant for any relevant period or any key performance indicators relating to the division in which the Participant is employed or any key performance indicators relating to the Company or in any written document or agreement to which the Participant is subject;"
- inserting the following new clause 1.1.19B after clause 1.1.19A of the Rules, which new clause 1.1.19B reads as follows:
 "1.1.19B "Performance Vesting Condition" means the Participant not being determined to be a Poor Performer;"
- inserting the words ", clause 8.8 and clause 8.9" after the words "clause 8.7" in clause 8.3 of the Rules;
- inserting the following new clause 8.9 after clause 8.8 of the Rules, which new clause 8.9 shall read as follows:
 "8.9 In respect of any Allocation ex 2012, such Options shall be subject to the Participant not being determined to be a Poor Performer on or before each stipulated Vesting Date. If such Participant is determined as being a Poor Performer then the Performance Vesting Condition is deemed not to have been met as at each stipulated Vesting Date and the relevant percentage rights of exercise of such Option applicable to such stipulated Vesting Date shall lapse. For the avoidance of any doubt, any or all of the remaining rights under such Option shall however not be affected or prejudiced by the provisions hereof unless any subsequent Performance Vesting Condition is not met as at any other stipulated Vesting Date."

Reason and effect

The reason for and effect of the amendments is to prevent the vesting of share options in the event of poor performance on the part of the participating associate. Such performance would be objectively measured by the Remuneration Committee.

In the event that ordinary resolutions 10 to 12 are not all passed, the Mr Price Senior Management Share Scheme Rules will be adjusted accordingly so as to correctly accommodate, purely from a technical perspective, those clauses contained in the resolutions which were passed. Further details on the operation of the Mr Price Senior Management Share Scheme can be found in the Remuneration Report on pages 106 to 119.

13. Ordinary resolution No. 13 – Amendments to the Mr Price Executive Share Trust (part 1)

"Resolved that the Mr Price Executive Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.13A after clause 1.1.13 of the Rules, which new clause 1.1.13A reads as follows:
 "1.1.13A "Initial Allocation pre 2012" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;"
- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:
 "1.1.13B "Initial Large Allocation ex 2012" means any Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:
 "1.1.13C "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- amending clause 8.1 of the Rules by deleting the words "Initial Allocation" in line 1 of clause 8.1 of the Rules and inserting the words "Initial Allocation pre 2012" in place thereof;

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- inserting the following new clause 8.1A after clause 8.1 of the Rules, which new clause 8.1A reads as follows:

"8.1A Subject to the provisions of clauses 8.7 and 8.8 below, Options forming part of any Initial Large Allocation ex 2012 shall only be capable of being exercised in terms hereof (during the Exercise Period) on the basis of:

8.1A.1 33.33% (thirty three point three three percent) thereof as at the 5th (fifth) anniversary of the Option Date ("First Vesting Date ex 2012");

8.1A.2 33.33% (thirty three point three three percent) thereof as at the 6th (sixth) anniversary of the Option Date ("Second Vesting Date ex 2012");

8.1A.3 33.33% (thirty three point three three percent) thereof as at the 7th (seventh) anniversary of the Option Date ("Third Vesting Date ex 2012");
- inserting the following new clause 8.1B after clause 8.1A of the Rules, which new clause 8.1B reads as follows:

"8.1B Subject to the provisions of clauses 8.7 and 8.8 below, Options forming part of any Initial Small Allocation ex 2012 shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date ("Initial Small Allocation Vesting Date")."
- deleting clause 8.2 of the Rules and inserting the following new clause 8.2 in place thereof:

"8.2 Subject to the provisions of clauses 8.7 and 8.8 below, in respect of any Options forming part of any future allocations (being any allotment subsequent to the Initial Allocation pre 2012, such Options shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date ("Subsequent Vesting Date")."
- inserting the following new clause 8.2A after clause 8.2 of the Rules, which new clause 8.2A reads as follows:

"8.2A Subject to the provisions of clauses 8.7 and 8.8 below, in respect of any Options forming part of any allocations subsequent to any Initial Large Allocation ex 2012 such Options shall only be capable of being exercised in terms hereof as at the third anniversary of the Option Date ("Subsequent Large Allocation Vesting Date ex 2012")."
- inserting the following new clause 8.2B after clause 8.2A of the Rules, which new clause 8.2B reads as follows:

"8.2B Subject to the provisions of clauses 8.7 and 8.8 below, in respect of any Options forming part of any allocations subsequent to any Initial Small Allocation ex 2012 such Options shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date ("Subsequent Small Allocations Vesting Date ex 2012")."

Reason and effect

The reason for and effect of the amendments is to allow initial small allocations of options to vest in one single tranche five years from the offer date, or for initial large allocations to vest in three equal tranches in five, six and seven years from allocation. All offers subsequent to an initial small allocation vest in a single tranche five years from the offer date and all offers subsequent to an initial large allocation vest in a single tranche three years from the offer date. It is anticipated that initial large allocations would only be made in exceptional circumstances to attract key associates.

14. Ordinary resolution No. 14 – Amendments to the Mr Price Executive Share Trust (part 2)

"Resolved that the Mr Price Executive Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.1A after clause 1.1.1 of the Rules, which new clause 1.1.1A reads as follows:

"1.1.1A "Allocations ex 2012" means any or all of Initial Large Allocation ex 2012, Initial Small Allocation ex 2012, and/or Subsequent Allocations ex 2012;"
- inserting the following new clause 1.1.6A after clause 1.1.6 of the Rules, which new clause 1.1.6A reads as follows:

"1.1.6A "Core HEPS" means the core headline earnings per share of Mr Price, which excludes the profits and/or losses of non-core activities, as determined by the Board;"
- inserting the following new clause 1.1.6B after clause 1.1.6A of the Rules, which new clause 1.1.6B reads as follows:

"1.1.6B "CPI" means the consumer price index in respect of the Republic of South Africa as notified by the Central Statistics Services (or its successor) from time to time. Should the Consumer Price Index cease to be published, then the Auditors shall be empowered to determine an alternative similar index to be the CPI for the purposes hereof."
- inserting the following new clause 1.1.13A after clause 1.1.13 of the Rules, which new clause 1.1.13A reads as follows:

"1.1.13A "Initial Allocation pre 2012" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;"
- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:

"1.1.13B "Initial Large Allocation ex 2012" means any Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:

"1.1.13C "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"



- inserting the following new clause 1.1.16A after clause 1.1.16 of the Rules, which new clause 1.1.16A reads as follows:
"1.1.16A "Option Date ex 2012" means the effective date of the award of an Option from time to time as determined by the Board as and from 1 November 2012;"
- inserting the following new clause 1.1.29A after clause 1.1.29 of the Rules, which new clause 1.1.29A reads as follows:
"1.1.29A "Subsequent Allocations ex 2012" means any allocations subsequent to the Initial Allocation, the Initial Large Allocation ex 2012 or the Initial Small Allocation ex 2012 of any Options awarded as and from 1 November 2012;"
- inserting the following new clause 1.1.33A after clause 1.1.33 of the Rules, which new clause 1.1.33A reads as follows:
"1.1.33A "Vesting Condition" means an increase in the Core HEPS of not less than 1% (one percent) above CPI calculated in respect of each Vesting Period (as defined in clause 1.1.35 below) in the following manner (upon which the Vesting Condition shall be deemed to have been met) if between the financial year preceding the Option Date ex 2012 and the financial year preceding the relevant Vesting Date there is an average increase in the Core HEPS of not less than 1% (one percent) above CPI;"
- inserting the words "the First Vesting Date ex 2012, the Second Vesting Date ex 2012, the Third Vesting Date ex 2012, Initial Small Allocation Vesting Date ex 2012, Subsequent Large Allocation Vesting Date ex 2012, Subsequent Small Allocation Vesting Date ex 2012 " after the reference to "the Third Vesting Date" as it appears in clause 1.1.34 of the Rules;"
- inserting the following new clause 1.1.35 after clause 1.1.34 of the Rules, which new clause 1.1.35 reads as follows:
"1.1.35 "Vesting Period" means the period commencing on the Option Date ex 2012 and terminating on the relevant Vesting Date;"
- amending clause 8.1 of the Rules by deleting the word "Initial Allocation" in line 1 of clause 8.1 of the Rules and inserting the words "Initial Allocation pre 2012" in place thereof;
- inserting the following new clause 8.7 after clause 8.6 of the Rules, which new clause 8.7 reads as follows:
"8.7 In respect of any Allocation ex 2012, such Options shall be subject to the Vesting Condition being met as at each stipulated Vesting Date. If such Vesting Condition is not met as at such stipulated Vesting Date, the relevant percentage rights of exercise of such Option applicable to such stipulated Vesting Date shall lapse. For the avoidance of any doubt, any or all of the remaining rights under such Option shall however not be affected or prejudiced by the provisions hereof unless any subsequent vesting condition is not met as at any other stipulated Vesting Date."

Reason and effect

The reason for and effect of the amendments is to ensure that no options offered under the scheme would be entitled to vest if a minimum Group performance target of core HEPS growing at a rate of 1% above CPI for the duration of the vesting period was not achieved.

15. Ordinary resolution No. 15 – Amendments to the Mr Price Executive Share Trust (part 3)

"Resolved that the Mr Price Executive Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.13A after clause 1.1.13 of the Rules, which new clause 1.1.13A reads as follows:
"1.1.13A "Initial Allocation pre 2012" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2012;"
- inserting the following new clause 1.1.13B after clause 1.1.13A of the Rules, which new clause 1.1.13B reads as follows:
"1.1.13B "Initial Large Allocation ex 2012" means any Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.13C after clause 1.1.13B of the Rules, which new clause 1.1.13C reads as follows:
"1.1.13C "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.16A after clause 1.1.16 of the Rules, which new clause 1.1.16A reads as follows:
"1.1.16A "Option Date ex 2012" means the effective date of the award of an Option from time to time as determined by the Board as and from 1 November 2012
- inserting the following new clause 1.1.18A after clause 1.1.18 of the Rules, which new clause 1.1.18A reads as follows:
"1.1.18A "Poor Performer" means any Participant determined to be a poor performer by the Remuneration Committee whose determination shall be final and binding on the Participant and the Company. The Remuneration Committee shall in its discretion determine whether a Participant is a poor performer provided that (without limiting its discretion) in making such determination the Remuneration Committee shall take into account (to the extent determined by the Remuneration Committee in the exercising of its discretion):
 - 1.1.18A.1 any recommendation by management and the Board;
 - 1.1.18A.2 any performance reviews or counseling of such Participant;
 - 1.1.18A.3 any written notifications to the Participant regarding underperformance in any relevant period under review;

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- 1.1.18A.4 the extent to which the Participant had failed to comply with any operating procedures, financial targets or written criteria or standards of the Company at all relevant times;
- 1.1.18A.5 the nature and consistency of any failure of the Participant to meet the Company's criteria for reasonable or good performance;
- 1.1.18A.6 failure to meet any key performance indicators set by the Company for such Participant for any relevant period or any key performance indicators relating to the division in which the Participant is employed or any key performance indicators relating to the Company or in any written document or agreement to which the Participant is subject;"
- inserting the following new clause 1.1.18B after clause 1.1.18A of the Rules, which new clause 1.1.18B reads as follows:
"1.1.18B "Performance Vesting Condition" means the Participant not being determined to be a Poor Performer;"
- amending clause 8.1 of the Rules by deleting the word "Initial Allocation" in line 1 of clause 8.1 of the Rules and inserting the words "Initial Allocation pre 2012" in place thereof;
- inserting the following new clause 8.8 after clause 8.7 of the Rules, which new clause 8.8 shall read as follows:
"8.8 In respect of any Allocation ex 2012, such Options shall be subject to the Participant not being determined to be a Poor Performer on or before each stipulated Vesting Date. If such Participant is determined as being a Poor Performer then the Performance Vesting Condition is deemed not to have been met as at each stipulated Vesting Date and the relevant percentage rights of exercise of such Option applicable to such stipulated Vesting Date shall lapse. For the avoidance of any doubt, any or all of the remaining rights under such Option shall however not be affected or prejudiced by the provisions hereof unless any subsequent Performance Vesting Condition is not met as at any other stipulated Vesting Date."."

Reason and effect

The reason for and effect of the amendments is to prevent the vesting of share options in the event of poor performance on the part of the participating associate. Such performance would be objectively measured by the Remuneration Committee.

16. Ordinary resolution No. 16 – Amendments to the Mr Price Executive Share Trust (part 4)

"Resolved that the Mr Price Executive Share Scheme Rules be and are hereby amended by:

- deleting clause 7.4.1 of the Rules and inserting the following clause 7.4.1 in place thereof which new clause 7.4.1 reads as follows:
"7.4.1 to the extent that it is not exercised within 5 (five) years of the Vesting Date of such Option (or any part thereof);"
- deleting clause 8.3 of the Rules and inserting the following new clause 8.3 in place thereof which new clause 8.3 reads as follows:
"8.3 Subject to the provisions of clauses 8.7 and 8.8 below, an Option must be exercised within 5 (five) years of the Vesting Date of such Option (or any part thereof) ("Option Exercise Date")."

Reason and effect

The reason for and effect of the amendments is to extend the period of exercise for vested options from 90 days to five years. Currently, all exercised options need to be exercised within 90 days of vesting, whereafter they are forfeited. The amendments, which are in line with the recommendations resulting from an external review of the Group's long-term income structures, would ensure that participants are not forced to exercise options during periods of share price weakness.

17. Ordinary resolution No. 17 – Amendments to the Mr Price Executive Share Trust (part 5)

"Resolved that the Mr Price Executive Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.17A after clause 1.1.17 of the Rules, which new clause 1.1.17A reads as follows:
"1.1.17A "Performance Criteria" means performance criteria linked to such aspects of the financial performance of the Group or any part thereof (including any division), as determined by the Remuneration Committee;"
- inserting the words "and Performance Criteria" after the words "in HEPS" in clause 1.1.18 of the Rules."

Reason and effect

The reason for and effect of the amendments is to allow the Board to amend the performance criteria determining strike price discounts. Currently strike price discounts are only linked to the Group's Core HEPS (headline earnings per share) performance. It is the intention of the Board to base performance conditions on a combination of divisional profitability and Group performance. This would ensure that underperforming divisions do not benefit unfairly, as is the case with a discount based solely on Group performance.

18. Ordinary resolution No. 18 – Amendments to the Mr Price Executive Share Trust (part 6)

"Resolved that the Mr Price Executive Share Trust Deed and Scheme Rules be and are hereby amended by:

- deleting clause 6.5 of the Rules and inserting the following new clause 6.5 in place thereof which new clause 6.5 reads as follows:
"6.5 The maximum number of Shares that may be acquired by any one Participant in terms of all the Mr Price Incentive Schemes shall be 3 000 000 ordinary shares;"
- deleting clause 17.3 of the Trust Deed and inserting the following new clause 17.3 in place thereof which new clause 17.3 reads as follows:



- "17.3 The maximum number of Shares that may be acquired by any one Participant in terms of all the Mr Price Incentive Schemes shall be 3 000 000 ordinary shares."."

Reason and effect

The reason for and effect of the amendments is to increase, in line with the Mr Price Partners Share Scheme, Mr Price General Staff Share Scheme and Mr Price Senior Management Share Scheme, the maximum allocation to 3 000 000 shares which can be granted to any participant across the combined Mr Price Share Schemes. This is inclusive of options which have already vested and been exercised.

In the event that ordinary resolutions 13 to 18 are not all passed, the Mr Price Executive Share Scheme Rules will be adjusted accordingly so as to correctly accommodate, purely from a technical perspective, those clauses contained in the resolutions which were passed. Further details on the operation of the Mr Price Executive Share Scheme can be found in the Remuneration Report on pages 106 to 119.

19. Ordinary resolution No.19 – Amendments to the Mr Price Executive Director Share Trust (part 1)

"Resolved that the Mr Price Executive Director Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.12A after clause 1.1.12 of the Rules, which new clause 1.1.12A reads as follows:
"1.1.12A "Initial Allocation pre 2011" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2011;"
- inserting the following new clause 1.1.12B after clause 1.1.12A of the Rules, which new clause 1.1.12B reads as follows:
"1.1.12B "Initial Large Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.12C after clause 1.1.12B of the Rules, which new clause 1.1.12C reads as follows:
"1.1.12C "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- amending clause 1.1.30 of the Rules by inserting the words "the First Vesting Date ex 2012, the Second Vesting Date ex 2012, the Third Vesting Date ex 2012, the Fourth Vesting Date ex 2012, the Fifth Vesting Date ex 2012, Initial Small Allocation Vesting Date ex 2012, Subsequent Vesting Date, " after the reference to "the Fifth Vesting Date" as it appears in clause 1.1.30 of the Rules;
- amending clause 8.1 of the Rules by deleting the word "Initial Allocation" in line 1 of clause 8.1 of the Rules and inserting the words "Initial Allocation pre 2012" in place thereof;
- deleting clause 8.1A (previously numbered 8.2A) of the Rules and inserting the following new clause 8.1A in place thereof:
"8.1A Subject to the provisions of clauses 8.6 and 8.7 below, Options forming part of any Initial Large Allocation ex 2012 shall only be capable of being exercised in terms hereof (during the Exercise Period) on the basis of:
8.1A.1 20% (twenty percent) thereof as at the 3rd (third) anniversary of the Option Date ("First Vesting Date ex 2012");
8.1A.2 20% (twenty percent) thereof as at the 4th (fourth) anniversary of the Option Date ("Second Vesting Date ex 2012");
8.1A.3 20% (twenty percent) thereof as at the 5th (fifth) anniversary of the Option Date ("Third Vesting Date ex 2012");
8.1A.4 20% (twenty percent) thereof as at the 6th (sixth) anniversary of the Option Date ("Fourth Vesting Date ex 2012");
8.1A.5 20% (twenty percent) thereof as at the 7th (seventh) anniversary of the Option Date ("Fifth Vesting Date ex 2012")."
- renumbering clause 8.2A as clause 8.1A;
- inserting the following new clause 8.1B after clause 8.1A of the Rules, which new clause 8.1B reads as follows:
"8.1B Subject to the provisions of clauses 8.6 and 8.7 below, Options forming part of any Initial Small Allocation ex 2012 shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date ("Initial Small Allocation Vesting Date")."
- deleting clause 8.1C of the Rules and inserting the following new clause 8.1C in place thereof:
"8.1C Subject to the provisions of clauses 8.6 and 8.7 below, in respect of any Options forming part of any future allocations (being any allotment subsequent to the Initial Allocation, Initial Small Allocation ex 2012 or the Initial Large Allocation ex 2012) such Options shall only be capable of being exercised in terms hereof as at the fifth anniversary of the Option Date ("Subsequent Vesting Date")."

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Reason and effect

The reason for and effect of the amendments is to allow initial small allocations of options to vest in one single tranche five years from the offer date, or for initial large allocations to vest in five equal tranches in three, four, five, six and seven years from allocation. All offers subsequent to an initial small or large allocation vest in a single tranche five years from the offer date. It is anticipated that initial large allocations would only be made in exceptional circumstances to attract key associates.

20. Ordinary resolution No. 20 – Amendments to the Mr Price Executive Director Share Trust (part 2)

“Resolved that the Mr Price Executive Director Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.1A after clause 1.1.1 of the Rules, which new clause 1.1.1A reads as follows:
 “1.1.1A “Allocations ex 2012” means any or all of Initial Large Allocation ex 2012, Initial Small Allocation ex 2012, and/or Subsequent Allocations ex 2012;”
- inserting the following new clause 1.1.6A after clause 1.1.6 of the Rules, which new clause 1.1.6A reads as follows:
 “1.1.6A “Core HEPS” means the core headline earnings per share of Mr Price, which excludes the profits and/or losses of non-core activities, as determined by the Board;”
- inserting the following new clause 1.1.6B after clause 1.1.6A of the Rules, which new clause 1.1.6B reads as follows:
 “1.1.6B “CPI” means the consumer price index in respect of the Republic of South Africa as notified by the Central Statistics Services (or its successor) from time to time. Should the Consumer Price Index cease to be published, then the Auditors shall be empowered to determine an alternative similar index to be the CPI for the purposes hereof.”
- inserting the following new clause 1.1.12A after clause 1.1.12 of the Rules, which new clause 1.1.12A reads as follows:
 “1.1.12A “Initial Allocation pre 2011” means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2011;”
- inserting the following new clause 1.1.12B after clause 1.1.12A of the Rules, which new clause 1.1.12B reads as follows:
 “1.1.12B “Initial Large Allocation ex 2012” means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;”
- inserting the following new clause 1.1.12C after clause 1.1.12B of the Rules, which new clause 1.1.12C reads as follows:
 “1.1.12C “Initial Small Allocation ex 2012” means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;”
- inserting the following new clause 1.1.14A after clause 1.1.14 of the Rules, which new clause 1.1.14A reads as follows:
 “1.1.14A “Option Date ex 2012” means the effective date of the award of an Option from time to time as determined by the Board as and from 1 November 2012;”
- inserting the following new clause 1.1.24A after clause 1.1.24 of the Rules, which new clause 1.1.24A reads as follows:
 “1.1.24A “Subsequent Allocations ex 2012” means any allocations subsequent to the Initial Allocation, the Initial Large Allocation ex 2012 and the Initial Small Allocation ex 2012 of any Options awarded as and from 1 November 2012;”
- inserting the following new clause 1.1.29A after clause 1.1.29 of the Rules, which new clause 1.1.29A reads as follows:
 “1.1.29A “Vesting Condition” means an increase in the Core HEPS of not less than 1% (one percent) above CPI calculated in respect of each Vesting Period (as defined in clause 1.1.31 below) in the following manner (upon which the Vesting Condition shall be deemed to have been met) if between the financial year preceding the Option Date ex 2012 and the financial year preceding the relevant Vesting Date there is an average increase in the Core HEPS of not less than 1% (one percent) above CPI;”
- inserting the following new clause 1.1.31 after clause 1.1.30 of the Rules, which new clause 1.1.31 reads as follows:
 “1.1.31 “Vesting Period” means the period commencing on the Option Date ex 2012 and terminating on the relevant Vesting Date;”
- inserting the words “subject to the provisions of clauses 8.6 and 8.7 below,” at the beginning of clause 8.2 of the Rules;
- inserting the following new clause 8.6 after clause 8.5 of the Rules, which new clause 8.6 reads as follows:
 “8.6 In respect of any Allocation ex 2012, such Options shall be subject to the Vesting Condition being met as at each stipulated Vesting Date. If such Vesting Condition is not met as at such stipulated Vesting Date, the relevant percentage rights of exercise of such Option applicable to such stipulated Vesting Date shall lapse. For the avoidance of any doubt, any or all of the remaining rights under such Option shall however not be affected or prejudiced by the provisions hereof unless any subsequent vesting condition is not met as at any other stipulated Vesting Date.”



Reason and effect

The reason for and effect of the amendments is to ensure that no options offered under the scheme would be entitled to vest if a minimum Group performance target of core HEPS growing at a rate of 1% above CPI for the duration of the vesting period was not achieved.

21. Ordinary resolution No. 21 – Amendments to the Mr Price Executive Director Share Trust (part 3)

"Resolved that the Mr Price Executive Director Share Scheme Rules be and are hereby amended by:

- inserting the following new clause 1.1.1A after clause 1.1.1 of the Rules, which new clause 1.1.1A reads as follows:
 "1.1.1A "Allocations ex 2012" means any or all of Initial Large Allocation ex 2012, Initial Small Allocation ex 2012, and/or Subsequent Allocations ex 2012;"
- inserting the following new clause 1.1.12A after clause 1.1.12 of the Rules, which new clause 1.1.12A reads as follows:
 "1.1.12A "Initial Allocation pre 2011" means any Initial Allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme before 1 November 2011;"
- inserting the following new clause 1.1.12B after clause 1.1.12A of the Rules, which new clause 1.1.12B reads as follows:
 "1.1.12B "Initial Large Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1A. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.12C after clause 1.1.12B of the Rules, which new clause 1.1.12C reads as follows:
 "1.1.12C "Initial Small Allocation ex 2012" means any allocation awarded for the first time to any Eligible Employee in terms of the Share Scheme as and from 1 November 2012, which allocation shall vest in accordance with the provisions of clause 8.1B. The number of Options comprising such allocation and the classification thereof as an Initial Large Allocation or an Initial Small Allocation shall be determined by the Remuneration Committee from time to time;"
- inserting the following new clause 1.1.14A after clause 1.1.14 of the Rules, which new clause 1.1.14A reads as follows:
 "1.1.14A "Option Date ex 2012" means the effective date of the award of an Option from time to time as determined by the Board as and from 1 November 2012;"
- inserting the following new clause 1.1.15A after clause 1.1.15 of the Rules, which new clause 1.1.15A reads as follows:
 "1.1.15A "Poor Performer" means any Participant determined to be a poor performer by the Remuneration Committee whose determination shall be final and binding on the Participant and the Company. The Remuneration Committee shall in its discretion determine whether a Participant is a poor performer provided that (without limiting its discretion) in making such determination the Remuneration Committee shall take into account (to the extent determined by the Remuneration Committee in the exercising of its discretion):
 1.1.15A.1 any recommendation by management and the Board;
 1.1.15A.2 any performance reviews or counseling of such Participant;
 1.1.15A.3 any written notifications to the Participant regarding underperformance in any relevant period under review;
 1.1.15A.4 the extent to which the Participant had failed to comply with any operating procedures, financial targets or written criteria or standards of the Company at all relevant times;
 1.1.15A.5 the nature and consistency of any failure of the Participant to meet the Company's criteria for reasonable or good performance;
 1.1.15A.6 failure to meet any key performance indicators set by the Company for such Participant for any relevant period or any key performance indicators relating to the division in which the Participant is employed or any key performance indicators relating to the Company or in any written document or agreement to which the Participant is subject;"
- inserting the following new clause 1.1.15B after clause 1.1.15A of the Rules, which new clause 1.1.15B reads as follows:
 "1.1.15B "Performance Vesting Condition" means the Participant not being determined to be a Poor Performer;"
- inserting the words "subject to the provisions of clauses 8.6 and 8.7 below," at the beginning of clause 8.2 of the Rules;
- inserting the following new clause 8.7 after clause 8.6 of the Rules, which new clause 8.7 shall read as follows:
 "8.7 In respect of any Allocation ex 2012, such Options shall be subject to the Participant not being determined to be a Poor Performer on or before each stipulated Vesting Date. If such Participant is determined as being a Poor Performer then the Performance Vesting Condition is deemed not to have been met as at each stipulated Vesting Date and the relevant percentage exercised rights of such Option applicable to such stipulated Vesting Date shall lapse. For the avoidance of any doubt, any or all of the remaining rights under such Option shall however not be affected or prejudiced by the provisions hereof unless any subsequent Performance Vesting Condition is not met as at any other stipulated Vesting Date."

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Reason and effect

The reason for and effect of the amendments is to prevent the vesting of share options in the event of poor performance on the part of the participating associate. Such performance would be objectively measured by the Remuneration Committee.

22. Ordinary resolution No.22 – Amendment to the Mr Price Executive Director Share Trust (part 4)

"Resolved that the Mr Price Executive Director Share Scheme Rules be and are hereby amended by:

- deleting clause 7.4.1 of the Rules and inserting the following new clause 7.4.1 in place thereof which new clause 7.4.1 reads as follows:
 "7.4.1 to the extent that it is not exercised within 5 (five) years of the Vesting Date of such Option (or any part thereof) ("Exercise Period")."

Reason and effect

The reason for and effect of the amendments is to extend the period of exercise for vested options from 90 days to five years. Currently, all exercised options need to be exercised within 90 days of vesting, whereafter they are forfeited. The amendments, which are in line with the recommendations resulting from an external review of the Group's long-term income structures, would ensure that participants are not forced to exercise options during periods of share price weakness.

23. Ordinary resolution No.23 – Amendments to the Mr Price Executive Director Share Trust (part 5)

"Resolved that the Mr Price Executive Director Share Trust Deed and Scheme Rules be and are hereby amended by:

- deleting clause 6.5 of the Rules and inserting the following new clause 6.5 in place thereof which new clause 6.5 reads as follows:
 "6.5 The maximum number of Shares that may be acquired by any one Participant in terms of all the Mr Price Incentive Schemes shall be 3 000 000 ordinary shares."
- deleting clause 17.3 of the Trust Deed and inserting the following new clause 17.3 in place thereof which new clause 17.3 reads as follows:
 "17.3 The maximum number of Shares that may be acquired by any one Participant in terms of all the Mr Price Incentive Schemes shall be 3 000 000 ordinary shares."

Reason and effect

The reason for and effect of the amendments is to increase, in line with the Mr Price Partners Share Scheme, Mr Price General Staff Share Scheme and Mr Price Senior Management Share Scheme, the maximum allocation to 3 000 000 shares which can be granted to any participant across the combined Mr Price Share Schemes. This is inclusive of options which have already vested and been exercised.

In the event that ordinary resolutions 19 to 23 are not all passed, the Mr Price Executive Director Share Scheme Rules will be adjusted accordingly so as to correctly accommodate, purely from a technical perspective, those clauses contained in the resolutions which were passed. Further details on the operation of the Mr Price Executive Director Share Scheme can be found in the Remuneration Report on pages 106 to 119.

The Share Trust Deeds and Schemes Rules for the share schemes addressed in resolutions 7 to 23 will be available for inspection by the shareholders of the Company at the Company's principle place of business for a period of not less than 14 (fourteen) days prior to this meeting.

24. Special Resolution No 1 – Remuneration of Directors

"Resolved that the annual remuneration of each non-executive Director of the Company be approved, as a special resolution in terms of Section 66 of the Companies Act 2008 ("the Act"), with effect from 1 April 2012 as follows:

| | | |
|------|--|------------|
| 1.1 | Independent non-executive Chairman of the Company ¹ | R1 000 000 |
| 1.2 | Honorary Chairman of the Company ² | R431 000 |
| 1.3 | Lead Director of the Company | R325 000 |
| 1.4 | Other Director of the Company | R202 000 |
| 1.5 | Chairman of the Audit and Compliance Committee | R182 000 |
| 1.6 | Member of the Audit and Compliance Committee | R102 000 |
| 1.7 | Member of the Risk and Sustainability Committee | R85 000 |
| 1.8 | Chairman of the Remuneration and Nominations Committee | R107 000 |
| 1.9 | Member of the Remuneration and Nominations Committee | R68 000 |
| 1.10 | Chairman of the Social and Ethics Committee | R107 000 |
| 1.11 | Member of the Social and Ethics Committee | R68 000." |

Notes

1. The Chairman's fee is inclusive of a fee for his services as Chairman of the Risk and Sustainability Committee.
2. In addition to the above fee structure, the Honorary Chairmen have employment contracts with the Company and the remuneration payable in terms of these contracts is decided by the Remuneration and Nominations Committee and is reported retrospectively in the Annual Integrated Report.



Reason and effect

The reason for and effect of special resolutions number 1.1 to 1.11 is to grant the Company the authority to pay fees to its non-executive Directors for their services as Directors, in line with the recommendations of King III and the Act.

25. Special resolution No. 2 – Adoption of the amended Memorandum of Incorporation

“Resolved that the Memorandum of Incorporation (“MOI”) of the Company, as harmonised with the requirements of the Act, having been considered, be adopted, which MOI has been initialled by the Company Secretary for identification purposes.”

The full MOI is available upon request from the Company Secretary, who can be reached via the email address: hgrosvenor@mrpricegroup.com.

Reason and effect

The reason for and effect of special resolution number 2 is to replace the existing MOI (consisting of the Company’s original Memorandum of Association and its Articles of Association) with a document which is fully aligned to the requirements of the Act and which has been approved by the JSE Limited (“JSE”).

26. Special resolution No. 3 – General authority to repurchase shares

“Resolved that the Board of Directors of the Company be and is hereby authorised, by way of a renewable general authority, to approve the purchase from time to time of its own issued ordinary shares by the Company, or approve the purchase of ordinary shares in the Company by any consolidated entity of the Company upon such terms and conditions and in such amounts as the Directors of the Company may from time to time determine, but always subject to the provisions of the Act, the MOI and the Listings Requirements of the JSE, when applicable, and any other relevant authority, provided that:

- a) authorisation thereto has been given by the MOI;
- b) a resolution has been passed by the Board of Directors confirming that the Board has authorised the general repurchase, that the Company passed the solvency and liquidity test and that since the test was done, there have been no material changes to the financial position of the Group;
- c) the Company is authorised by shareholders in terms of a special resolution of the Company in a general meeting, which authorisation shall be valid only until the next Annual General Meeting, provided it shall not extend beyond 15 months from the date of passing of this special resolution;
- d) the general repurchase of securities will be effected through the order book operated by the JSE trading system and done without any prior understanding or arrangement between the Company and the counter party (reported trades prohibited);
- e) in determining the price at which the Company’s ordinary shares are acquired by the Company in terms of this general authority, the maximum premium at which such ordinary shares may be acquired will be 10% of the weighted average of the market value of the Company’s securities over the five business days immediately preceding the date of the repurchase of such ordinary shares by the Company. The JSE should be consulted for a ruling if the Company’s securities have not traded in such five business day period;
- f) the acquisition of ordinary shares in aggregate in any one financial year does not exceed 20% of the Company’s issued ordinary share capital in that financial year;
- g) the Company or consolidated entity are not repurchasing securities during a prohibited period as defined in paragraph 3.67 of the Listings Requirements of the JSE unless they have in place a repurchase programme where the dates and quantities of the Company’s securities to be traded during the relevant period are fixed (not subject to any variation) and full details of the programme have been disclosed in an announcement on SENS prior to the commencement of the prohibited period;
- h) when the Company has cumulatively repurchased 3% of the initial number of the relevant class of securities, and for each 3% in aggregate of the initial number of that class acquired thereafter, an announcement will be made;
- i) at any point in time, the Company will only appoint one agent to effect any repurchase(s) on its behalf;
- j) any such general repurchases are subject to exchange control regulations and approval at that point in time; and
- k) the number of shares purchased and held by a consolidated entity or consolidated entities of the Company shall not exceed 10% in the aggregate of the number of issued shares in the Company at the relevant times.”

Reason and effect

The reason for and effect of the special resolution is to authorise the Company and/or any consolidated entity of the Company, by way of general approval, to acquire the Company’s issued shares on the terms and conditions and in such amounts to be determined from time to time by the Directors of the Company, subject to the limitations set out above.

Statement of Board’s intention

The Directors of the Company have no specific intention to effect the provisions of the special resolution but will, however, continually review the Group’s position, having regard to prevailing circumstances and market conditions, in considering whether to effect the provisions of the special resolution.

Statement of Directors

As at the date of this Report, the Company’s Directors undertake that, having considered the effect of repurchasing the maximum number of shares (as contemplated in special resolution number 3), they will not implement any such repurchase unless for a period of 12 months following the date of the general repurchase:

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- a) the Company and the Group are in a position to repay their debts in the ordinary course of business;
- b) the assets of the Company and the Group, being fairly valued in accordance with International Financial Reporting Standards, are in excess of the liabilities of the Company and the Group;
- c) the share capital and reserves of the Company and the Group are adequate for ordinary business purposes;
- d) the available working capital is adequate to continue the ordinary business purposes of the Company and the Group; and
- e) upon entering the market to proceed with the repurchase, the Company's sponsor has confirmed the adequacy of the Company's and the Group's working capital for the purposes of undertaking a repurchase of shares in writing to the JSE.

Additional disclosure in terms of the Listings Requirements of the JSE Section 11.26

The Listings Requirements of the JSE require the following disclosures, which are provided elsewhere in the Annual Integrated Report, of which this notice forms part, as set out below:

- Directors and management - pages 122 to 125
- Major shareholders of the Company - page 126
- Directors' interests in securities - pages 132 and 133
- Share capital of the Company - page 152

Litigation statement

In terms of section 11.26 of the Listings Requirements of the JSE, the Directors, whose names are given on pages 122 and 123 of the Annual Integrated Report of which this notice forms part, are not aware of any legal or arbitration proceedings, including proceedings that are pending or threatened, that may have or have had in the recent past, being at least the previous 12 months, a material effect on the Company's financial position.

Directors' responsibility statement

The Directors, whose names are given on pages 122 and 123 of the Annual Integrated Report, collectively and individually accept full responsibility for the accuracy of the information pertaining to the abovementioned resolutions and certify that to the best of their knowledge and belief there are no facts that have been omitted which would make any statement false or misleading, and that all reasonable enquiries to ascertain such facts have been made and that the abovementioned resolutions contain all information required by law and the Listings Requirements of the JSE.

Material change

Other than the facts and developments reported on in the Annual Integrated Report, there have been no material changes in the financial position of the Company and its consolidated entities since the date of signature of the audit report.

27. Special resolution No. 4 – Financial assistance to related or inter-related Company

"Resolved that the Directors, in terms of and subject to the provision of Section 45 of the Act, be authorised to cause the Company to provide any financial assistance to any Company or Corporation which is related or inter-related to the Company."

Reason and effect

The reason for and effect of this special resolution is to grant the Directors of the Company the authority to cause the Company to provide financial assistance to any Company or Corporation which is related or inter-related to the Company. This may be necessary as there are current subsidiary Companies which have loans. In addition, if the Group was to acquire a new distribution centre, it would be housed in a separate Company which would require funding and capital. It does not authorise the provision of financial assistance to a Director or Prescribed Officer of the Company.

28. To transact such other business as may be transacted at an Annual General Meeting

Voting and proxies

Shareholders who have not dematerialised their shares or who have dematerialised their shares with 'own name' registration are entitled to attend and vote at the meeting and are entitled to appoint a proxy or proxies to attend, speak and vote in their stead. The person so appointed need not be a shareholder. Proxy forms must be forwarded to reach the Company's transfer secretaries, Computershare Investor Services (Proprietary) Limited, 70 Marshall Street, Johannesburg, 2001 or be posted to the transfer secretaries at PO Box 61051, Marshalltown, 2107 to be received by them not less than 24 hours before the time fixed for the holding of the meeting (excluding Saturdays, Sundays and public holidays). Proxy forms must only be completed by shareholders who have not dematerialised their shares or who have dematerialised their shares with 'own name' registration.

On a show of hands, every shareholder of the Company present in person or represented by proxy shall have one vote only. On a poll, every shareholder of the Company holding an ordinary share shall have one vote for every ordinary share held in the Company by such shareholder and every shareholder holding a B ordinary share shall have 12 votes per share for every B ordinary share held in the Company by such shareholder. Shareholders who have dematerialised their shares, other than those shareholders who have dematerialised their shares with 'own name' registration, should contact their CSDP or broker in the manner and time stipulated in their agreement:

- to furnish them with their voting instructions; and
- in the event that they wish to attend the meeting, to obtain the necessary authority to do so.

Voting percentages required for the passing of resolutions:

- Ordinary resolutions numbers 1 to 6: more than 50% of votes cast
- Ordinary resolutions numbers 7 to 23: more than 75% of votes cast
- Special resolution numbers 1 to 4: more than 75% of votes cast



Participation in the meeting

The Board of Directors of the Company has determined that the record date for the purpose of determining which shareholders of the Company are entitled to receive notice of the 79th Annual General Meeting is Friday, 22 June 2012 and the record date for purposes of determining which shareholders of the Company are entitled to participate in and vote at the Annual General Meeting is Friday, 24 August 2012. Only shareholders who are registered in the register of members of the Company on Friday, 24 August 2012 will be entitled to participate in and vote at the Annual General Meeting. Accordingly, the last day to trade in order to be entitled to participate in and vote at the Annual General Meeting is Friday, 17 August 2012.

In compliance with the provisions of the Act, the Company intends to offer shareholders reasonable access through electronic facilities to participate in the Annual General Meeting. Shareholders, through means of conference call and webcast facilities, will be able to listen to the proceedings and raise questions should they wish to do so and are invited to indicate their intention to make use of these facilities by registering online at www.mrpricegroup.com. Information enabling participation in the call and webcast facilities will be sent via email to those shareholders who have registered.

Voting will not be possible via the electronic facilities and shareholders wishing to vote their shares will need to be represented at the meeting either in person, by proxy or by letter of representation, as provided for in this Notice of Meeting.

Equity securities held by a share trust or scheme will not have their votes at the Annual General Meeting taken into account for the purposes of resolutions proposed in terms of the JSE Listings Requirements.

Kindly note that meeting participants (including proxies) are required to provide reasonably satisfactory identification before being entitled to attend or participate in a shareholders' meeting. Forms of identification include valid identity documents, driver's licenses and passports.

Shareholders are encouraged to attend the Annual General Meeting.

By order of the board

HE Grosvenor
Company Secretary
23 May 2012

Registered office:

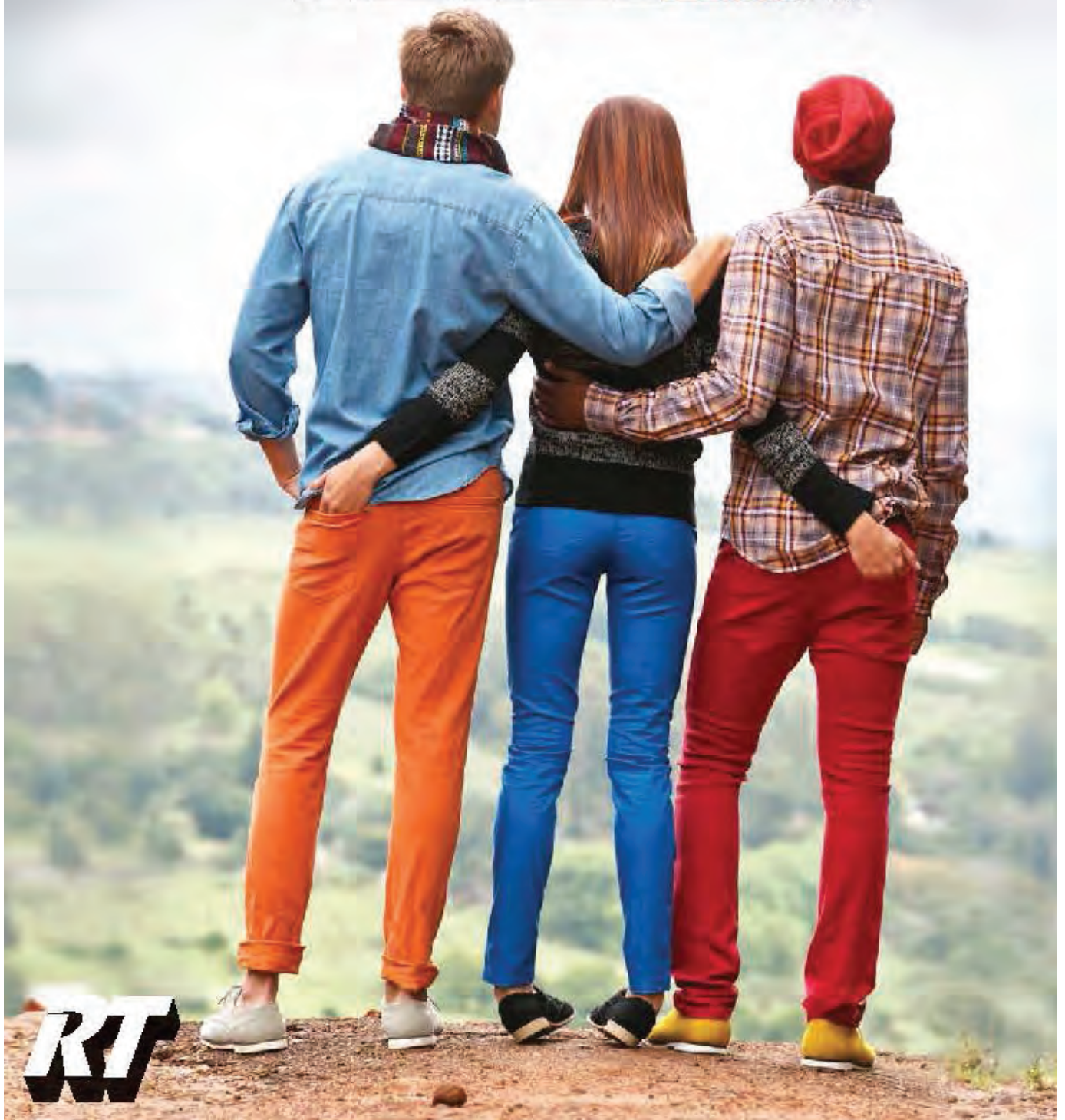
Upper Level, North Concourse, 65 Masabalala Yengwa Avenue (previously NMR Avenue), Durban, 4001.

Transfer secretaries:

Computershare Investor Services (Proprietary) Ltd, 70 Marshall Street, Johannesburg, 2001.
PO Box 61051, Marshalltown, 2107.

IF IT **FEELS RIGHT,**
I JUST **GO WITH IT.**

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only regret the chances we didn't take

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FORM OF PROXY FOR USE BY MR PRICE GROUP LIMITED ORDINARY SHAREHOLDERS

(Registration number 1933/004418/06) (Incorporated in the Republic of South Africa) ('Mr Price' or 'the Company')

For use by Mr Price ordinary shareholders ('ordinary shareholders') at the 79th Annual General Meeting of the Company to be held in the boardroom of Mr Price Group Limited at Upper Level, North Concourse, 65 Masabalala Yengwa Avenue, Durban, on Thursday 30 August 2012 at 14h30 (See note 1 overleaf).

I/We _____
of address _____
being the holder/s of _____ ordinary shares in the company, hereby appoint
(see instruction 1 overleaf):

1. _____ or failing him/her,
2. _____ or failing him/her,
3. the Chairman of the meeting,

as my/our proxy to attend, speak and vote for me/us and on my/our behalf or to abstain from voting at the Annual General Meeting of the Company and at any adjournment thereof, as follows (see note 3 and instruction 2 overleaf):

| as my/our proxy to attend, speak and vote for me/us and on my/our behalf or to abstain from voting at the Annual General Meeting of the Company and at any adjournment thereof, as follows (see note 3 and instruction 2 overleaf): | | | Insert an 'X' or the number of ordinary shares you wish to vote | | |
|---|--|------------|---|---------|---------|
| | | | In favour of | Against | Abstain |
| 1. Ordinary resolution No. 1 Adoption of the Annual Financial Statements. | | | | | |
| 2. Ordinary resolution Nos. 2.1 to 2.3 Re-election of Directors retiring by rotation. | | | | | |
| 2.1 | Mr LJ Chiappini | | | | |
| 2.2 | Mr NG Payne | | | | |
| 2.3 | Mrs RM Motanyane | | | | |
| 3. Ordinary resolution No. 3 Re-election of retiring Director Ms D Naidoo. | | | | | |
| 4. Ordinary resolution No. 4 Re-election of independent auditor and designated auditor. | | | | | |
| 5. Ordinary resolution Nos. 5.1 to 5.4 Election of members of the Audit and Compliance Committee: | | | | | |
| 5.1 | Mr MR Johnston | | | | |
| 5.2 | Ms D Naidoo | | | | |
| 5.3 | Mr MJD Ruck | | | | |
| 5.4 | Mr WJ Swain | | | | |
| 6. Ordinary resolution No. 6 Non-binding advisory vote on the Remuneration Policy of the Company. | | | | | |
| Mr Price General Staff Share Trust | | | | | |
| 7. Ordinary resolution No. 7 Amendment to allow for variable vesting periods. | | | | | |
| 8. Ordinary resolution No. 8 Amendment to cause vesting to be conditional upon a growth in HEPS. | | | | | |
| 9. Ordinary resolution No. 9 Amendment to prevent vesting in the event of poor performance. | | | | | |
| Mr Price Senior Management Share Trust | | | | | |
| 10. Ordinary resolution No. 10 Amendment to allow for variable vesting periods. | | | | | |
| 11. Ordinary resolution No. 11 Amendment to cause vesting to be conditional upon a growth in HEPS. | | | | | |
| 12. Ordinary resolution No. 12 Amendment to prevent vesting in the event of poor performance. | | | | | |
| Mr Price Executive Share Trust | | | | | |
| 13. Ordinary resolution No. 13 Amendment to allow for variable vesting periods. | | | | | |
| 14. Ordinary resolution No. 14 Amendment to cause vesting to be conditional upon a growth in HEPS. | | | | | |
| 15. Ordinary resolution No. 15 Amendment to prevent vesting in the event of poor performance. | | | | | |
| 16. Ordinary resolution No. 16 Amendment to extend the period of exercise for vested options from 90 days to five years. | | | | | |
| 17. Ordinary resolution No. 17 Amendment to allow the Board to amend the performance criteria determining strike price discounts. | | | | | |
| 18. Ordinary resolution No. 18 Amendment to increase the maximum allocation of shares to 3 000 000. | | | | | |
| Mr Price Executive Director Share Trust | | | | | |
| 19. Ordinary resolution No. 19 Amendment to allow for variable vesting. | | | | | |
| 20. Ordinary resolution No. 20 Amendment to cause vesting to be conditional upon a growth in HEPS. | | | | | |
| 21. Ordinary resolution No. 21 Amendment to prevent the vesting in event of poor performance. | | | | | |
| 22. Ordinary resolution No. 22 Amendment to extend the period of exercise for vested options from 90 days to five years. | | | | | |
| 23. Ordinary resolution No. 23 Amendment to increase the maximum allocation of shares to 3 000 000. | | | | | |
| 24. Special resolution Nos. 1.1 to 1.11 To approve the remuneration of non-executive Directors, namely: | | | | | |
| 1.1 | Independent non-executive Chairman of the Company | R1 000 000 | | | |
| 1.2 | Honorary Chairman of the Company | R431 000 | | | |
| 1.3 | Lead Director of the Company | R325 000 | | | |
| 1.4 | Other Director of the Company | R202 000 | | | |
| 1.5 | Chairman of the Audit and Compliance Committee | R182 000 | | | |
| 1.6 | Member of the Audit and Compliance Committee | R102 000 | | | |
| 1.7 | Member of the Risk and Sustainability Committee | R85 000 | | | |
| 1.8 | Chairman of the Remuneration and Nominations Committee | R107 000 | | | |
| 1.9 | Member of the Remuneration and Nominations Committee | R68 000 | | | |
| 1.10 | Chairman of the Social and Ethics Committee | R107 000 | | | |
| 1.11 | Member of the Social and Ethics Committee | R68 000 | | | |



| | Insert an 'X' or the number of ordinary shares you wish to vote | | |
|--|---|---------|---------|
| | In favour of | Against | Abstain |
| 25. Special resolution No. 2. Adoption of the amended Memorandum of Incorporation | | | |
| 26. Special resolution No. 3. To enable the Company or any consolidated entity of the Company to acquire the Company's issued ordinary shares. | | | |
| 27. Special resolution No. 4. To enable the provision of financial assistance to related or inter-related Companies or Corporations. | | | |
| Signed at _____ on _____ 2012 | | | |
| Signature/s _____ | | | |
| Assisted by me (where applicable) _____ | | | |
| Please read the notes and instructions below | | | |

NOTES:

- Attendance and voting at meetings and appointing of proxies is only automatically open to shareholders who have not dematerialised their shares or who have dematerialised their shares and registered them in their own name. All other shareholders should contact their CSDP or broker to make the relevant arrangements to attend and vote at the meeting.
- An ordinary shareholder entitled to attend and vote at the meeting is entitled to appoint one or more proxies to attend, speak, and vote in his/her stead. A proxy need not be an ordinary shareholder of the company.
- Every ordinary shareholder present in person or by proxy and entitled to a vote at the meeting shall, on a show of hands, have one vote only, irrespective of the number of shares such ordinary shareholder holds and, in the event of a poll, every ordinary share in the company shall have one vote.

INSTRUCTIONS ON SIGNING AND LODGING THIS FORM OF PROXY:

- An ordinary shareholder may insert the name of a proxy or the names of two alternative proxies of the ordinary shareholder's choice in the space/s provided overleaf, with or without deleting 'the Chairman of the meeting', but any such deletion must be initialled by the ordinary shareholder. Should this space be left blank, the proxy will be exercised by the Chairman of the meeting. The person whose name appears first on the form of proxy and who is present at the meeting will be entitled to act as proxy to the exclusion of those whose names follow.
- An ordinary shareholder's voting instructions to the proxy must be indicated by the insertion of an 'X' or, alternatively, the number of ordinary shares such ordinary shareholder wishes to vote, in the appropriate spaces provided overleaf. Failure to do so will be deemed to authorise the proxy to vote or to abstain from voting at the meeting as he/she thinks fit in respect of all the ordinary shareholder's ordinary shares. An ordinary shareholder or his/her proxy is not obliged to use all the ordinary shares held by the ordinary shareholder, but the total number of ordinary shares voted, or those in respect of which abstention is recorded, may not exceed the total number of ordinary shares held by the ordinary shareholder.
- A minor must be assisted by his/her parent or guardian unless the relevant documents establishing his/her legal capacity are produced or have been registered by the transfer secretaries.
- To be valid the completed form of proxy must be lodged with the transfer secretaries of the Company, Computershare Investor Services (Proprietary) Limited, 70 Marshall Street, Johannesburg, 2001, (PO Box 61051, Marshalltown, 2107), to be received by them not later than Wednesday, 29 August 2012 at 14h30.
- Documentary evidence establishing the authority of a person signing this form of proxy in a representative capacity must be attached to this form of proxy unless previously recorded by the transfer secretaries or waived by the Chairman of the meeting.
- The completion and lodging of this form of proxy will not preclude the relevant ordinary shareholder from attending the Annual General Meeting and speaking and voting in person thereat to the exclusion of any proxy appointed in terms hereof, should such ordinary shareholder wish to do so.
- The appointment of a proxy in terms of this form of proxy is revocable in the terms of the provisions of section 58 (a) (c), read with section (5), of the Companies Act, and accordingly a shareholder may revoke the proxy appointment by cancelling in writing, or making a later inconsistent appointment of a proxy, and delivering a copy of the revocation instrument to the proxy and to the Company.
- The completion of any blank spaces overleaf need not be initialled. Any alterations or corrections to this form of proxy must be initialled by the signatory/ies.
- The Chairman of the meeting may accept any form of proxy which is completed, other than in accordance with these instructions and notes, provided that the Chairman is satisfied as to the manner in which an ordinary shareholder wishes to vote.

