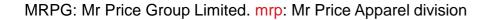


## Performance Highlights



### **Economic Overview**

- GDP growth weakened in Q2 to 1.2% y/y & -1.3% q/q
- Weak & volatile currency
- > CPI within targeted range (4.6% in Sep 15), but under pressure
- ➤ Market growth in credit granted remains muted at 4-5%
- Consumer confidence picked up, particularly in mid-high earners (now net positive).
  Q3 15 business confidence at lowest level since 2011
- ➤ HCE growth Q1 2.4% & Q2 1.2%, tracking growth in real disposable household income
- Unemployment rate up but more people employed (+712k y/y & +171k q/q)
- Difficult trading environment, particularly for businesses:
  - selling on credit
  - such as homewares, where spending is discretionary





## **Results** Overview

	Page
Demanding sales base in the prior year	7
MRPG sales growth higher than the market	7
Positive results in core RSA market	4
Africa - long term potential, short term pain	8
Responded rapidly to trade & generated a profit wedge	9,11
5 of 6 trading divisions delivered double digit profit growth, higher price point credit business underperforming	19-30
Pleasing earnings growth in tough conditions	5



## **Group Income Statement**

R'm	2015	2014	% change
Retail sales & other income (RSOI)	8 983	8 228	9.2%
Cost of sales	5 194	4 663	11.4%
Selling expenses <sup>1</sup>	1 815	1 761	3.1%
Administrative expenses <sup>1</sup>	529	562	(5.9%)
Profit from operating activities <sup>2</sup>	1 445	1 242	16.3%
Net finance income	47	38	22.2%
Profit before taxation	1 492	1 280	16.6%
Taxation	422	362	16.5%
Profit after taxation	1 070	918	16.5%
Loss attributable to minorities (mrpMobile)	6	3	
Profit attributable to shareholders (PAS)	1 076	921	16.8%
EBITDA	1 558	1 345	15.9%

- Operating profit in RSA grew by 22.6% (excl mrpFoundation, mrpMobile, mrp Australia & rest of Africa)
- → ¹ Minor reclassification between S&A expenses in FY14, net effect nil
- Includes consolidation of mrpFoundation & 100% of mrpMobile

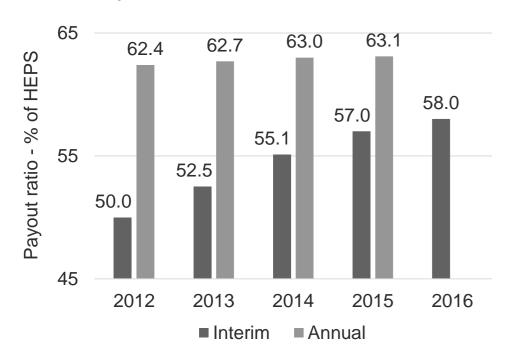


## Earnings & Dividend Per Share

Cents	2015	2014	% change
Earnings per share			
Basic	426.2	370.5	15.0%
Headline	427.6	371.1	15.2%
Diluted headline	406.8	349.0	16.6%

- Weighted average share price up 16.6% & number of shares up 1.6%
- Share options outstanding 16.6% lower

### Dividend per share



248.0

211.5

- 17.3%
- Ongoing alignment of interim & annual payout ratios
- Annual ratio likely to remain unchanged in medium term
- Since the change in control in 1986 dividends have never decreased



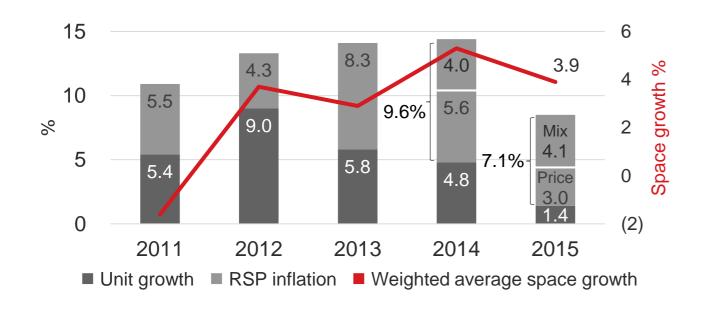
## Revenue Analysis

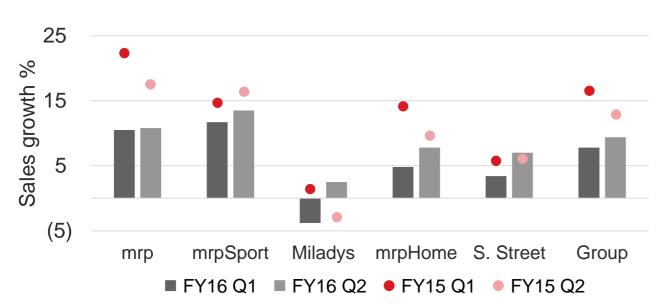
R'm	2015	2014	% change
RSA - bricks	7 738	7 147	8.3%
- online	63	45	41.8%
Non-RSA - bricks - corporate owned	698	633	10.2%
- franchise	54	49	8.8%
- online	5	9	(40.3%)
Retail sales (comp growth 4.0%)	8 558	7 883	8.6%
Financial services (page 20)	410	336	22.2%
Other <sup>1</sup>	15	9	63.8%
Other income	425	345	23.1%
Total retail sales & other income	8 983	8 228	9.2%
Finance income (bank interest)	47	38	22.2%
Total revenue	9 030	8 266	9.2%

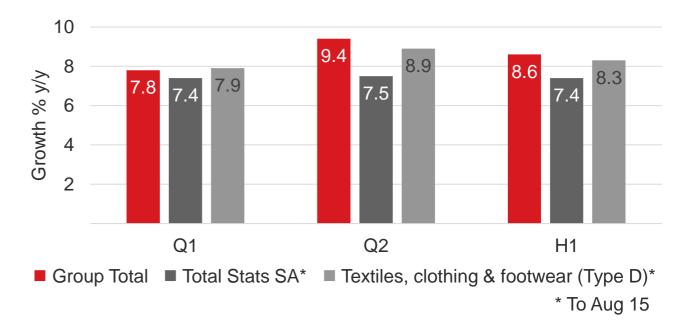
- Cash sales growth of 9.0%, higher than credit growth of 6.7%
- ➤ Total RSA sales up 8.5%, non-SA sales 9.5%
- Total online sales grew by 28.6%
- ¹ Constitutes club fees & external donations to mrpFoundation



## Sales Growth Analysis



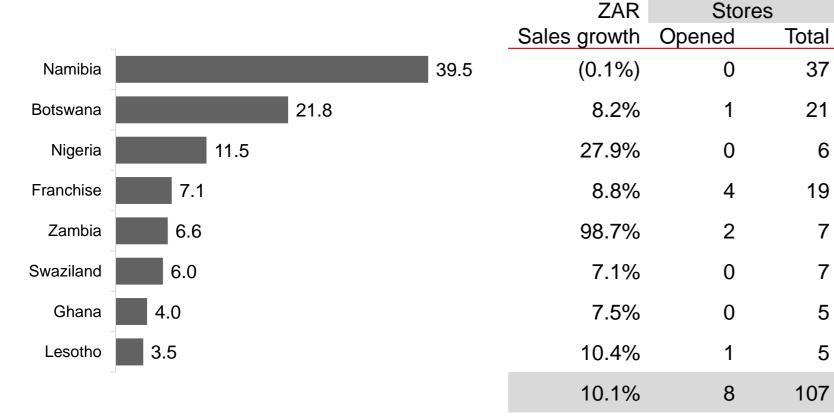




- Sales growth higher than market (total & Type D)
- High sales base in prior year, particularly mrp, mrpHome (78% of Group sales)
- Q1 sales growth impacted by timing of Easter school holidays & late onset of winter
- Q2 sales growth higher at 9.4%, but off a lower base

### Sales Growth - Africa

### Non-SA sales contribution %

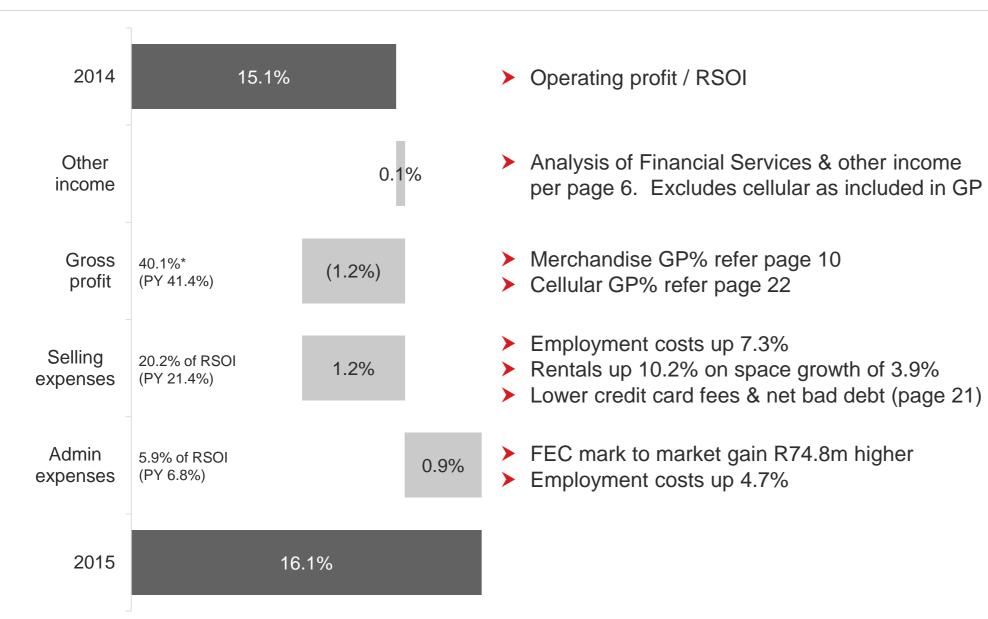


- ➤ African sales of R753m constitute 8.8% of Group sales (11.0% of mrp)
- Namibia growth in prior year high at 27.9% (comp 21.3%)
- Franchise growth 19.3% excluding Zambia (in base for 2 months)
- Mozambique to convert to corporate owned model in Apr 16

### Nigeria

- Central Bank of Nigeria (CBN) Circular Jun 15: restricted certain importers from accessing FX market to pay for goods
- Subsequently restricted processing of import documentation
- CBN advised restrictions are temporary
- New cabinet only recently appointed
- MRPG meeting with CBN Deputy Governor to urgently re-enable supply
- Naira sales growth in Jun of 42.9% dropped to -19.3% in Sep
- Closed 2 under performing stores
- Profitable in H1 but expect negative sales growth & trading loss in H2

## Continued Improvement In Operating Margin

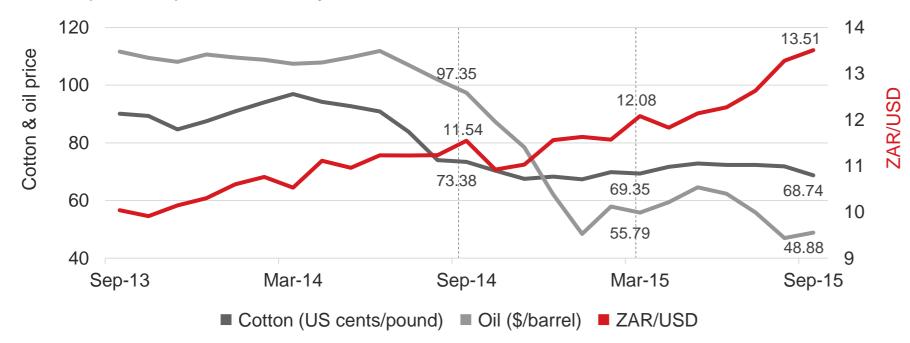


<sup>\*</sup> Calculated on retail sales & cellular income & their respective costs of sales



## Merchandise Gross Margin

### Cotton price, oil price & currency movements

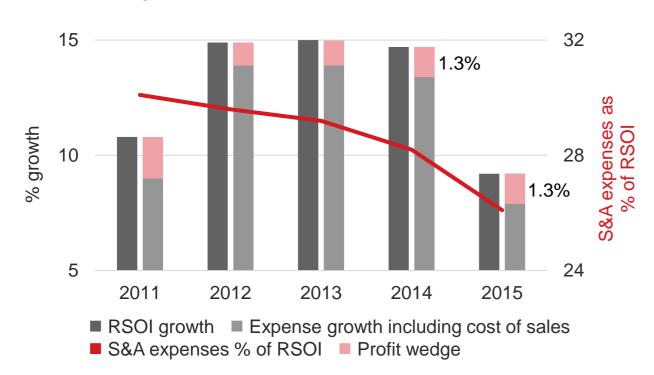


- Rand 17% weaker than Sep 14
- > FOB / factory direct sourcing transition FX differences are direct & immediate
- Merchandise gross profit margin down 1.1% to 40.7%
  - higher markdowns substantially offset by reduced carriage & shrinkage
  - drop in mrp (highest FOB component)
  - other divisions (combined) GP% in line with LY

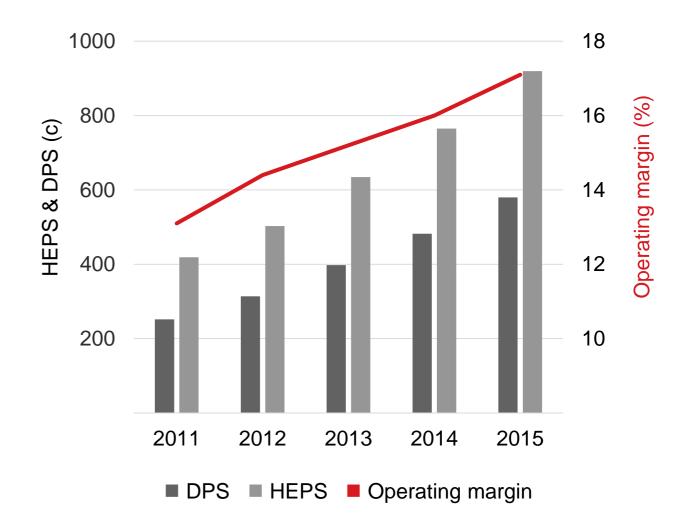


### Our Performance Culture & DNA

- MRPG identified as 1 of 6 JSE 'thriving' companies between 1997 & 2013.\* Common characteristics:
  - agility constantly innovating, speed & flexibility, able to dictate own pace
  - absorption lots of small bets, ability to 'take a punch'
- Consistently achieved operating leverage irrespective of rate of sales growth



> 29 year CAGR in annual HEPS 23.3% & Dividends 25.0%



<sup>\*</sup> Measured in 10 year cycles commencing in 1997 - Adrian Saville, Cannon Asset Managers 2014



MRPG has increased operating profit in 29 successive reporting periods

## **Financial** Position

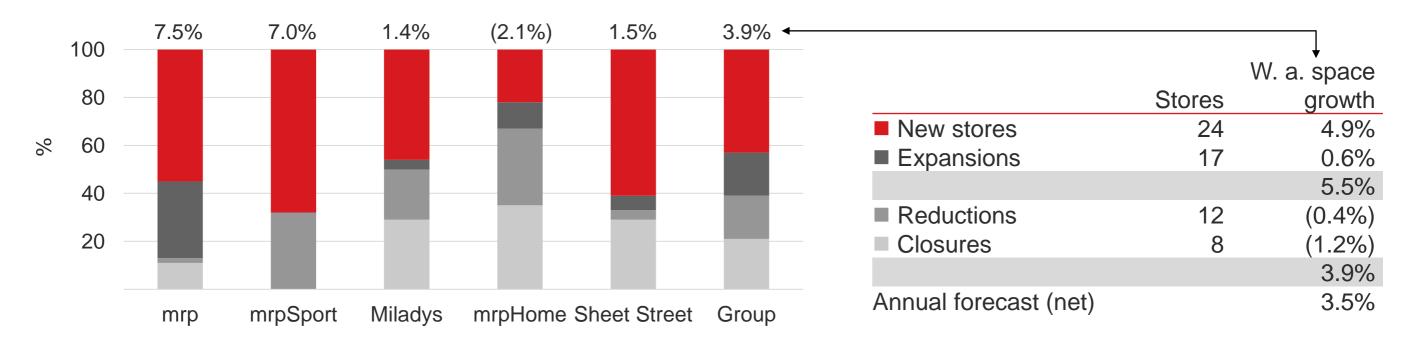
	September	March	September
R'm	2015	2015	2014
Non-current assets			
Property, plant & equipment	1 083	838	770
Intangible assets	368	328	290
Other non-current assets	153	198	185
Current assets			
Inventories	1 887	1 741	1 654
Trade & other receivables	2 037	1 874	1 771
Reinsurance assets (mainly case	sh) 184	124	163
Cash & cash equivalents	2 110	2 764	2 059
	7 822	7 867	6 892
Equity attributable to sharehold	ers 4 801	5 021	4 126
Non-current liabilities	225	213	219
Current liabilities	2 796	2 633	2 547
	7 822	7 867	6 892



## PPE & Intangibles

R'm	Total	PPE Int	angibles	_R'm	2015	2014
Opening	1 166	838	328	ĪT	42	23
Additions	399	337←—	<del></del> 62	New DC	188	22
Disposals & impairments	(7)	(3)	(4)	Stores	107	97
Depreciation & amortisation	(107)	(89)	(18)		337	142
Closing	1 451	1 083	368	H2 forecast capex	816	-

### Space worked per format



## Capital Expenditure

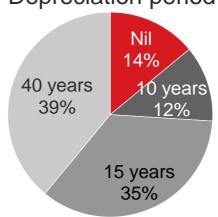
### ERP system implementation

- Merchandise planning
  - replenishment live in 3 divisions
  - full suite in mrpSport in May 16
- ERP
  - installed Oracle V14.1
  - data cleanse in progress (mrpSport completed)
  - fundamentals (masterdata) operational in Apr 16
- Business intelligence
  - production & development environments built
  - intraday sales reporting for Australia from Oracle platform
  - foundation & planning data warehouse available May 16

#### Hammarsdale Distribution Centre

- Project on track
  - 1st division go live May 17, full transition by Aug 17
  - current facilities to be decommissioned by end Q1 18
  - R1.1bn total cost
- FY18 will include an element of cost duplication
- > FY19 costs expected to be in line with current running costs (increased for inflation & unit growth)



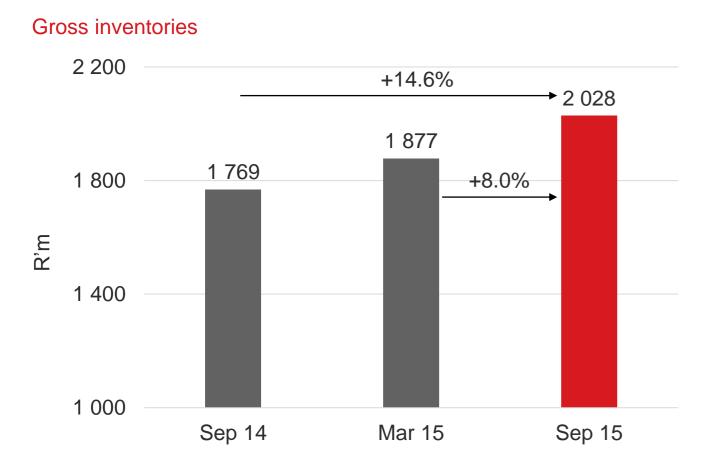




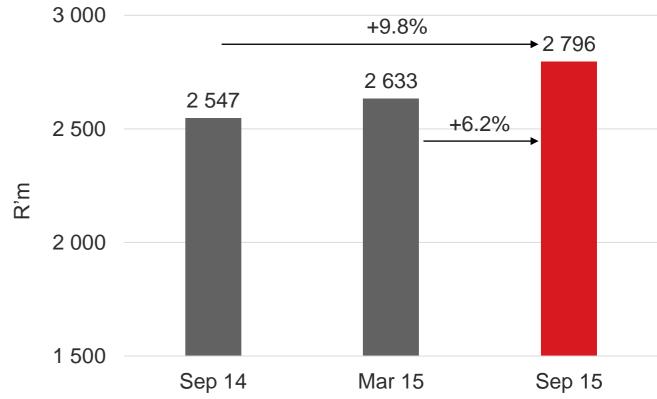
## Hammarsdale Distribution Centre



## Significant Balance Sheet Items



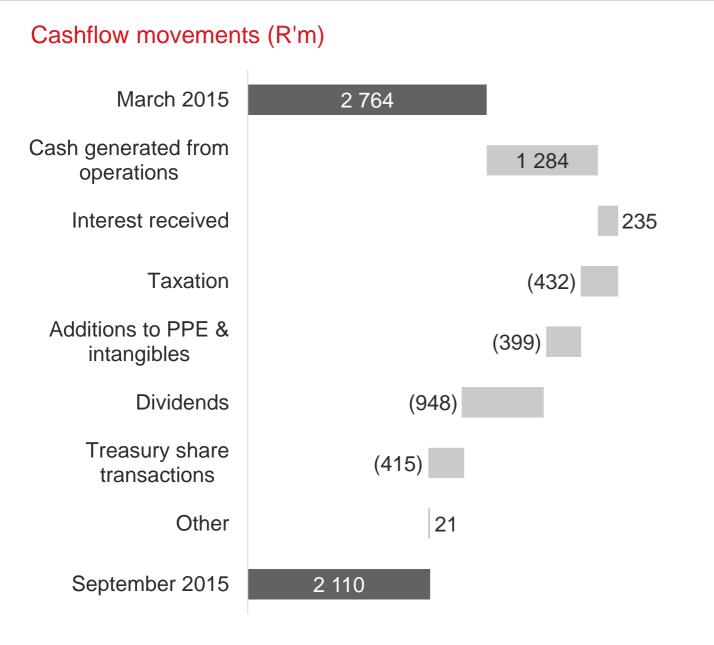




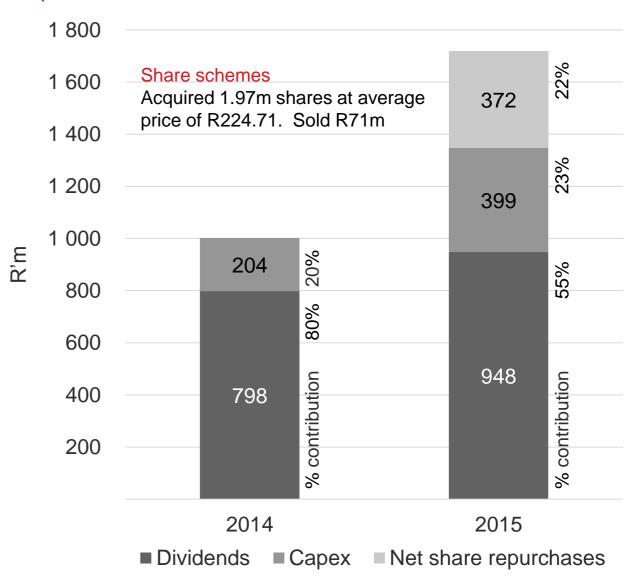
- Earlier ownership due to higher FOB purchases
- Inventory growth excluding GIT 10.0%
- Stock aging profile in line with LY

- Trade payables up 14.5%, in line with inventories
- Accruals & other payables & re-insurance liabilities at similar levels to LY

## Cash Generated & Capital Allocation



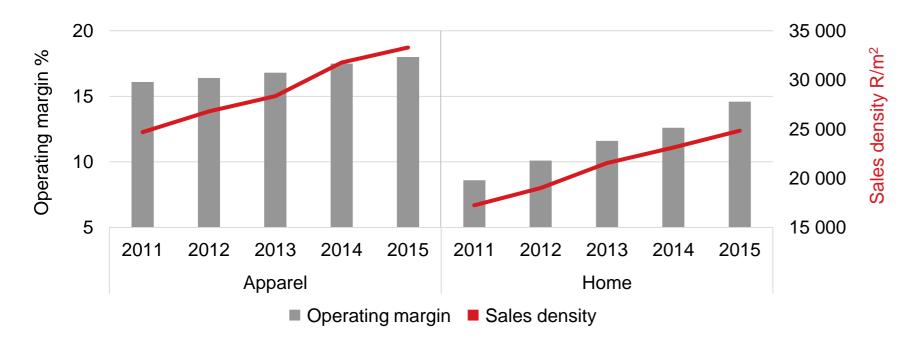
### Capital allocation



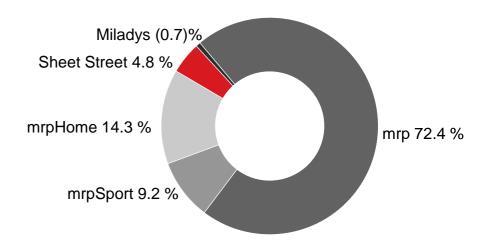


## Segmental Performance

R'm	2015	2014	% change
Retail sales & other income			
Apparel	6 616	6 007	10.1%
Home	2 293	2 150	6.6%
Operating profit			
Apparel	1 194	1 052	13.4%
Home	334	270	23.5%



### Contribution to increase in sales

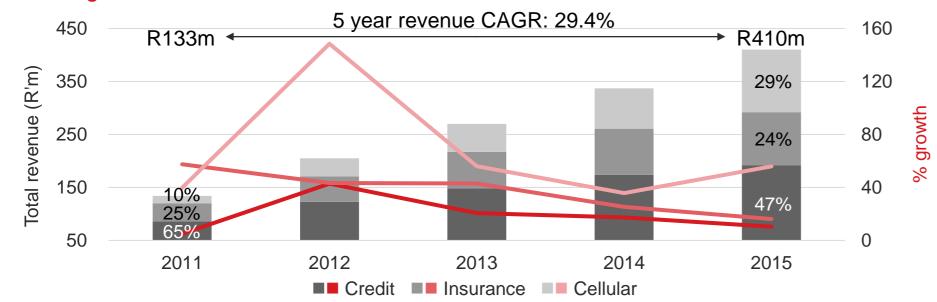


The mrp divisions represent 85% of Group sales & contributed 96% of total sales growth

# mrpmoney Revenue

R'm	2015	2014	% change
Credit - interest & charges	192	174	10.4%
Insurance	100	86	16.1%
Cellular	118	76	55.9%
- Commission	1	1	
- Airtime sales	69	65	
<ul> <li>mrpMobile (cellular MVNO)</li> </ul>	48	10	
Total revenue	410	336	22.1%

### Building a more diversified business

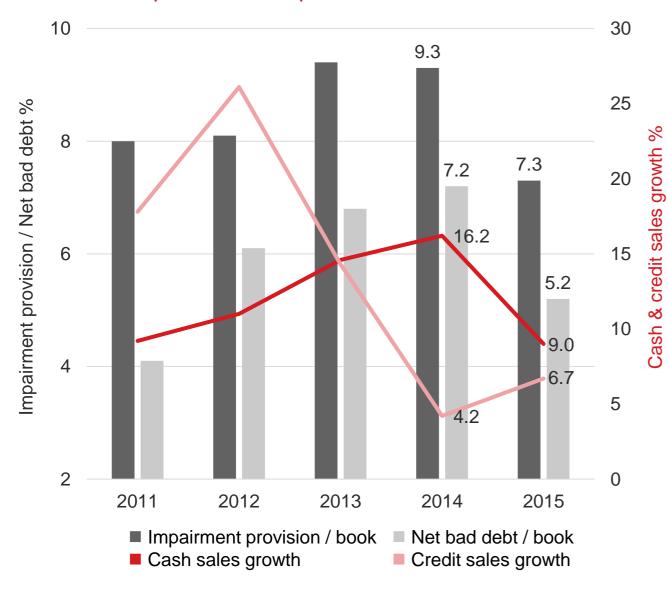


FY11-FY13: Restated to include airtime sales



# **Example 2** Credit

### Continued improvement in performance of book



- Cash sales 81.4% of total, credit 18.6%
- Gross trade receivables up 7.8% to R1.9bn
- Active accounts up 2.6% to 1.4m
- Excellent collections performance
- NCR June 2015:
  - credit granted by retailers up 10.7% q/q & 24.6% y/y
  - did not translate into book growth (flat)

### National Credit Act amendments

- Affordability assessments (effective 13 Sep 15):
  - decline in number of applications & acceptance rates (duplicate credit checks & income verification)
- Interest & charges (effective date 20 Apr 16):
  - capping of interest rate will lead to a reduction of 3.2%
  - permitted initiation & monthly service fees increased
  - MRPG introducing a value fee structure

## mrpmoney Insurance & Cellular

#### Insurance

- Good sales growth, but now being impacted by slowdown in new account growth
- Introduced new insurance products in Oct 15
- Tested sales to cash customers improving processes before scaling
- Credit life customer protection plan benefit is not compulsory:
  - represents 6% of insurance income
  - pricing (cost to balance ratio) is well below recently imposed cap

#### Cellular

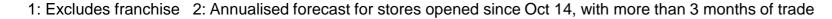
- ➤ Postpaid (contract) activations in H1 68% higher than Mar 15 closing contract base:
  - handset margin increased by 4.1%
  - services margin improved from FY15, but still negative. Will improve as ratio of new activations to total base settles
- Increasing sales capacity following successful tests of sim only top up contracts
- mrpMobile sim cards to be introduced to mrp stores
- Targeting operating profit in H2 FY16





	2015	2014	% change
Retail sales <sup>1</sup>	R5 071m	R4 582m	10.7%
Comparable sales	5.1%	15.1%	
Unit sales	67.4m	65.9m	2.2%
RSP inflation (Price: 3.4%, Mix: 4.8%)	8.2%	10.3%	
Weighted average space growth	7.5%	8.1%	
Trading density	R37 975m <sup>-2</sup>	R36 104m <sup>-2</sup>	5.2%

- > 11 new stores opened (ROGA<sup>2</sup> 104%) & 10 expanded (ROGA 239%)
- As in the past, certain merchandise areas overperformed, while in others we could have done better
- Division most impacted by trading situation in rest of Africa
- Omni channel strategy delivering excellent results
  - SA online sales up 30.9%, positive impact on store sales
  - stopped marketing & subsidising transport in markets with no stores
- > FOB & factory direct relationships now 67% of imported merchandise
- Lower gross margin % but good cost control enabled operating profit growth
- > Voted 'Coolest Clothing Store' in Sunday Times Generation Next study





# mrp International Competition

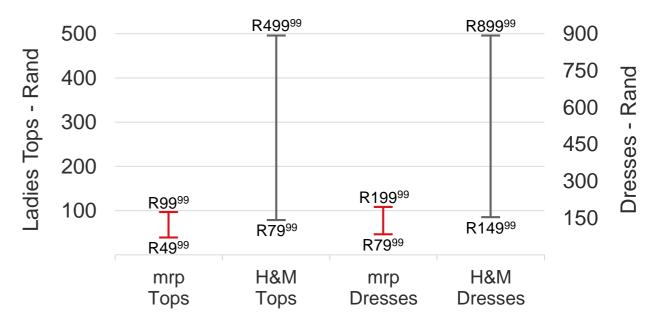
### Cotton On



No discernable pattern in mrp sales growth

### H&M

- Opened 4 500m² store in V&A Waterfront on 17 Oct 15
- Not negatively impacting mrp sales growth:
  - 3 weeks preceeding opening 11%
  - 3 weeks post opening 26%
- Price points significantly higher than mrp:



mrp has a higher contribution of merchandise at low to mid price points

<sup>\* 12</sup> month differential in growth rate prior to & post Cotton On opening

## mrp Innovation through technology



#### Store refresh

- Touch screen POS rollout underway
- Bandwidth increase to support technology based initiatives



### mrpEmpower

- Leveraging mobile technology to improve in store processes
- Visual merchandising, communication, KPI dashboard, customer feedback



### Tap n Go

- Reduced transaction times
- Rollout to selected stores after test phase



#### Mobile POS

- Reduced queues & transaction times
- Accepts mrpMoney & majority of dr & cr cards
- Store wide rollout before peak 2015 trade



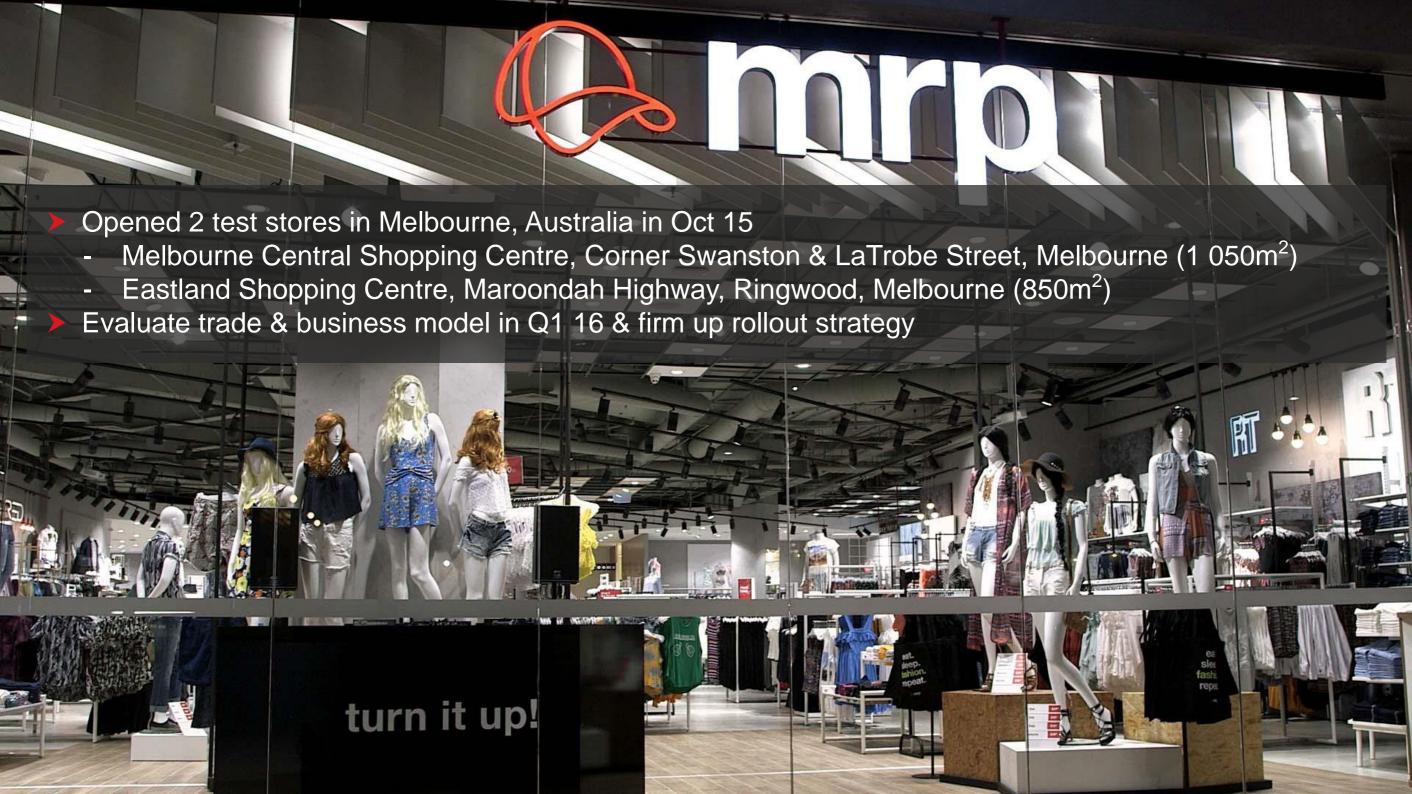
### Paperless receipting

- Reduced transaction times
- Saved 33km of paper in 6 weeks in 314 mrp stores



#### Online

- In store fulfilment shorter delivery times, lower costs
- Re-platforming will significantly reduce operating costs. Impairment in H2 ~R30m





	2015	2014	% change
Retail sales	R560m	R497m	12.6%
Comparable sales	3.6%	3.4%	
Unit sales	5.7m	5.2m	9.5%
RSP inflation (Price: 1.8%, Mix: 1.0%)	2.8%	7.8%	
Weighted average space growth	7.0%	10.8%	
Trading density	R21 382m <sup>-2</sup>	R20 342m <sup>-2</sup>	5.1%

- ➤ 3 stores opened. Exited 1 276m² unproductive space (ROGA 84.2%)
- > 1st season of own branded footwear range & introduction of higher closing price points were well received
- Significant unit growth of private brands across the business
- Introduction of new formats:
  - successful test of smaller format fitness stores (Maxed brand), now being rolled out
  - 2 own branded merchandise stores planned in Nov 15
- ➤ Good performance in apparel departments, lower growth in equipment & accessories
- Continued strong growth in operating profit



### MILADYS

	2015	2014	% change
Retail sales	R654m	R659m	(0.8%)
Comparable sales	(1.7%)	0.0%	
Unit sales	4.0m	4.3m	(5.4%)
RSP inflation (Price: 6.7%, Mix: -1.4%)	5.3%	2.7%	
Weighted average space growth	1.4%	(1.3%)	
Trading density	R22 748m <sup>-2</sup>	R22 547m <sup>-2</sup>	0.9%

- ➤ Impacted by low credit growth (56% of sales) & tough trading segment in outsizes
- Incorporating Rene Taylor (outsizes) into Miladys brand as only 2 sizes were not already being catered for, planned completion by autumn 16
- > 2 largest depts, Miladys casualwear & smartwear achieved reasonable sale growths
- > Double digit sales growth in footwear & handbags
- Although GP% maintained & cost growth below inflation, profit declined



# **mrphome**

	2015	2014	% change
Retail sales	R1 567m	R1 474m	6.3%
Comparable sales	3.4%	7.6%	
Unit sales	18.0m	18.4m	(2.0%)
RSP inflation (Price: 6.5%, Mix: 2.0%)	8.5%	16.9%	
Weighted average space growth	(2.1%)	2.3%	
Trading density	R23 828m <sup>-2</sup>	R21 831m <sup>-2</sup>	9.1%

- Opened 3 stores, expanded 4
- ➤ Exited 8 500m² unproductive space. Forecast sales for stores reduced in size R6m lower, but profit R10m higher
- ➤ Best performing departments livingroom hards & furniture. Bathroom & kids experienced lower growth
- Strong growth in e-commerce channel, now profitable
- Strong profit growth in subdued homeware environment largely through GP margin management & excellent cost control
- Progressing evaluation of foreign markets for expansion



## sheet • street

	2015	2014	% change
Retail sales	R653m	R621m	5.2%
Comparable sales	3.1%	1.5%	
Unit sales	8.5m	8.5m	0.8%
RSP inflation (Price: 3.1%, Mix: 1.2%)	4.3%	5.5%	
Weighted average space growth	1.5%	2.2%	
Trading density	R27 571m <sup>-2</sup>	R26 804m <sup>-2</sup>	2.9%

- Opened 5 new stores, ROGA 67%
- > Sales growth continues to reflect constrained spending in mid LSM target market
- Good sales performance in bathroom & bedroom (above divisional average), while livingroom underperformed
- ➤ Double digit operating profit growth due to maintaining GP% & strong cost control
- Accolades: Icon Brand award winner, Sunday Times Top Brands category winner, Daily News Your Choice - Best linen store winner



### Prospects

- Economic situation in RSA unlikely to improve in short term:
  - inflation expected to breach 6% in Q1 16
  - interest rates expected to increase by 100bpts in 2016
  - poor employment & wage increase prospects, including the public sector
  - possible further currency weakness
- ➤ H2 sales base still high, particularly Q3 (Group 13.1%, mrp 18.2%)
- Whilst trading conditions ahead are expected to be very tough, MRPG is comparatively well positioned:
  - fashion value model
  - mid to high LSM customers



### Thank You

Forthcoming market communication

- 24 November 2015 Interim results conference call (3pm)

- 15 January 2016 Q3 trading update release on SENS

- 18 January 2016 Q3 trading update conference call

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Passcode: 51199825



## **About Mr Price Group**

- ➤ A high growth, omni-channel, fashion-value retailer
- Targeting younger customers in the mid to upper LSM categories
- Retailing predominantly own branded merchandise
- 81% of sales are for cash.
- 1 166 stores & online channels offering full product assortments
- > 29 year CAGR in HEPS of 23% & DPS of 25%
- Market capitalisation of R48.9bn, ranked 37th on JSE
- Included in MSCI Emerging Markets Index
- International shareholding 51%
- 17th in Business Times Top 100 Companies, highest ranked retailer
- Ranked 3<sup>rd</sup> in Financial Mail Top Companies 2015
- ➤ Included in JSE: Top 40, Socially Responsible Investment (SRI) Index
- JSE ticker code changed from MPC to MRP

