





#### Overview of retail environment

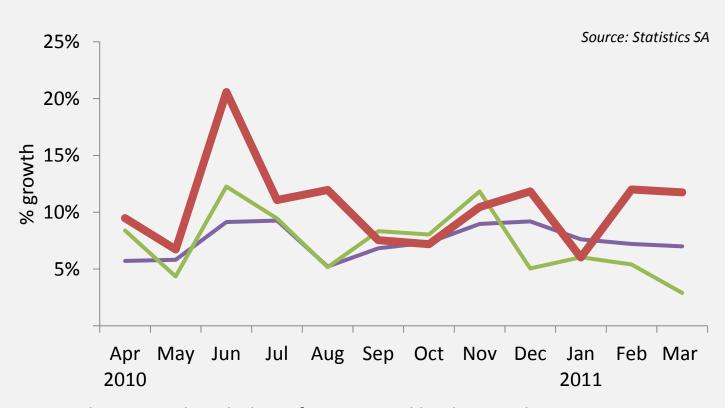
- Increase in retail sales in real terms for 14 consecutive months
- Positive growth in GDP for six consecutive quarters
- Interest rates lowest in three decades
- Strong Rand helping offset impact of high oil price and increases in merchandise input prices
- CPI remains within target range but will be impacted by transport, utilities and food
- Unemployment remains high at 25%
- Formal sector average monthly earnings up by 11.4% (year to November 2010)







# South African retail sales growth

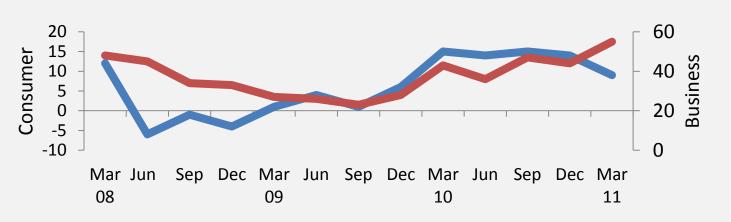


- Retailers in textiles, clothing, footwear and leather goods
- Total SA retail sales
- Mr Price Group





#### **Business and consumer confidence**



#### Consumer

- Relatively high historically
- Outlook on own finances and economy, and willingness to purchase all dropped
- High earners (>R5 000) decreased while low earners unchanged

#### Business

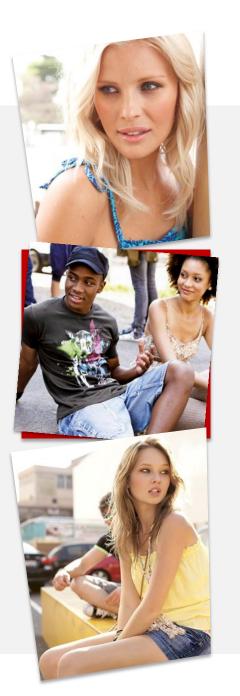
- More companies optimistic than pessimistic - 1<sup>st</sup> time in three years
- Motor and wholesale up, retail slightly down and no sign of recovery in building sector
- Jump in 1<sup>st</sup> Q suggests strong GDP growth probably sustained Source: BER





# Celebrating our 25th anniversary





# **2011 Group highlights**

	2011	2010	Growth
Retail sales Comparable sales	R10.7 bn	R9.5 bn	12.9 %
<ul> <li>Including expanded and relocated</li> </ul>			
stores in like-for-like locations			11.0 %
<ul> <li>Excluding the above* - 53 weeks</li> </ul>			10.2 % 7.8 %
- 52 weeks RSP inflation			7.8 % 3.0 %
Units sold	<b>183</b> m	167 m	9.9 %
Weighted average space growth (net)			0.7 %

Note: 2011 Group information represents 53 trading weeks (2010: 52 trading weeks) unless otherwise stated

\* Basis disclosed in remainder of presentation





# **2011 Group income statement**

R'm	2011	2010	Growth
Retail sales	10 673	9 454	13 %
Cost of sales	6 202	5 685	9 %
Gross profit - Rand	4 471	3 769	19 %
- %	41.9%	39.9%	
Other income	240	214	12 %
Selling expenses	2 505	2 313	8 %
Administrative/other expenses	772	678	14 %
Profit from operating activities	1 434	992	45 %
Operating margin	13.4%	10.5%	
Net finance income	55	37	49 %
Export partnerships	(4)	(165)	(97 %)
Profit before taxation	1 484	864	72 %
Taxation	474	190	149 %
Profit attributable to shareholders	1 010	674	50 %
EBITDA - Rand	1 625	1 007	61%
- %	15.2%	10.7%	
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# **Operating margin analysis**

Operating margin la	ast year	10.5 %
Gross profit:	Input margin	1.2 %
	Markdowns	1.0 %
	Other	(0.2 %)
Store expenses:	Employment	0.2 %
	Occupancy	0.3 %
	Other	0.5 %
Administrative and	central costs	(0.1 %)
Operating margin t	<b>his year</b> (52 weeks: 13.2%)	13.4 %

% of sales	2011	2010
Depreciation	1.6%	1.7%
Employment costs	11.9%	11.8%
Occupancy costs	8.0%	8.3%
Total expenses	30.7%	31.6%





# Sales and operating profit growth

Sales	1 <sup>st</sup> half 26 weeks	2 <sup>nd</sup> half 26 weeks	<b>Full year</b> 52 weeks
Apparel	11.4%	10.4%	10.8%
Home	10.0%	9.7%	9.8%
Total	11.0%	10.2%	10.5%
Operating profit			
Apparel	34.4%	22.3%	27.1%
Home	1 785.7%	79.4%	153.7%
Total	57.4%	29.7%	39.3%

- Recovery of underperforming divisions commenced in 2<sup>nd</sup> half of 2010 financial year
- 2<sup>nd</sup> half 2011 up against higher base





# **Earnings per share**

	2011	2010	Growth
53 weeks			
Basic earnings per share	<b>412.3</b> c	<b>273.5</b> c	51%
Headline earnings per share	<b>418.9</b> c	<b>276.9</b> c	51%
Core headline earnings per share	<b>420.6</b> c	285.7 c	47%
52 weeks			
Basic earnings per share	<b>396.7</b> c		45%
Headline earnings per share	<b>403.3</b> c		46%
Core headline earnings per share	405.0 c		42%

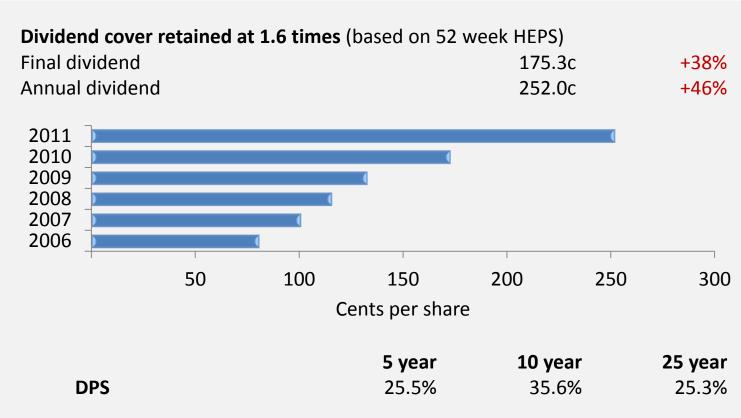
Fully diluted HEPS 388.8c vs consensus earnings estimate 365.9c

Impact of 53<sup>rd</sup> week amounts 15.6c (3.7% of core HEPS)





# Dividends per share



- 25 year CAGR in dividends per share and share price exceed 25%
- In the past 25 years dividends per share have never decreased
- Potential reduction in dividend cover for final dividend F2012



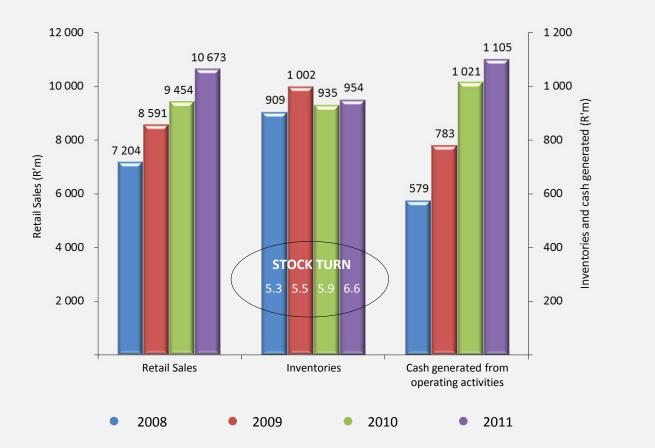


# **Financial position**

R'm		2011	2010
Non-curre	nt assets		
Property, p	plant and equipment	460	530
Intangible	and other assets	148	156
Current as	sets		
Inventorie	S	954	935
Trade and	other receivables	931	818
Cash and c	cash equivalents	1 368	1 171
	·	3 861	3 610
Equity attr	ibutable to shareholders	2 394	2 071
Non-curre	nt liabilities	179	201
Current lia	bilities	1 288	1 338
		3 861	3 610
Return on :	Net worth	42.2%	32.5%
	Average shareholders equity	46.0%	35.6%
	Operating assets	63.8%	52.4%



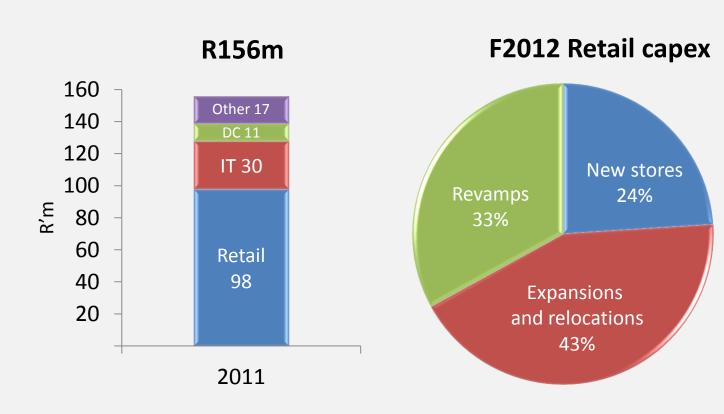
# **Project Redgold**



Over the last four years inventory up 5% and sales up 48%

# **Capital expenditure**





Projected capex spend for F2012 - R305m, of which retail spend is R181m





#### Trade receivables

	2011	2010	Growth
Gross trade receivables	R820 m	R788 m	3.9 %
Net bad debts as % of credit sales*	2.1 %	3.7 %	
Ned bad debts as % debtors*	4.5 %	7.0 %	
Impairment provision (% of debtors)	9.1 %	9.1 %	

<sup>\*</sup> Excludes collection costs, movement in provision

#### **Independent benchmarking:**

Mr Price Money, Miladys and Sheet Street occupy the top three positions in the industry in terms of '% current balance'





## Trade receivables (cont.)

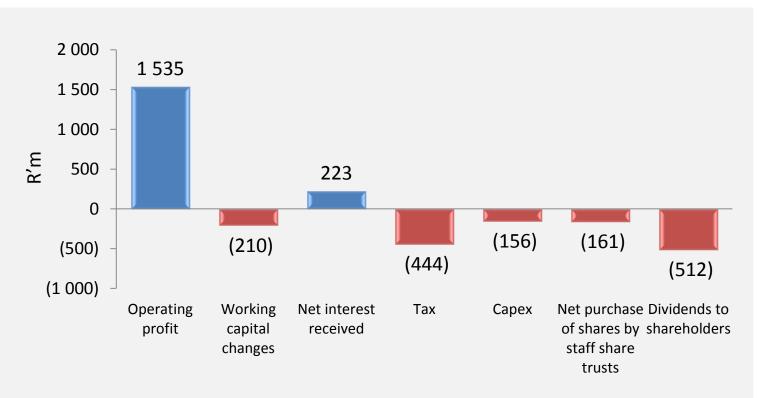
	2011	2010	Growth
Number of active accounts	1 034 k	903 k	14.5 %
Average credit limit	R2 228	R2 378	(6.3 %)
Average balance	R792	R873	(9.2 %)
% able to purchase	89 %	88 %	
New application approval rate	41 %	38 %	

Average debtor credit limits and balances are less than half the industry average





# Cash flow – significant items



Cash sales 83.8% (2010: 83.9%)





## Finweek Top 200 Review – March 2011

	Measure	Ranking on JSE
Market capitalisation	R16.5bn	59
Profit after tax	R694m	62
Internal rate of return	32.8%	23
Return on equity	42.7%	26
Return on average total assets	27.2%	49
Interest cover	188 times	20
Cash flow to debt	4.3 times	32

Above information is based on audited 2010 results







# **Segmental performance – Apparel**

All segmental and divisional information is based on 52 weeks for both periods, or 26 weeks for the 2<sup>nd</sup> half

	2011	2010	Growth
Retail sales	<b>R7.4</b> bn	R6.7 bn	10.8 %
Retail sales and other income	<b>R7.6</b> bn	<b>R6.9</b> bn	10.9 %
Comparable sales - year			6.3 %
- 2 <sup>nd</sup> half			6.1 %
Unit sales			7.6 %
RSP inflation			3.1 %
Weighted average space growth			3.0 %
Trading density	R23 017m <sup>-2</sup>	R21 369m <sup>-2</sup>	7.7 %
Operating margin	16.7 %	14.6 %	
Number of stores	578	588	

**Apparel constitutes 71% of group sales** 



## **Mr Price**

	2011	2010	Growth
Retail sales	<b>R5.9</b> bn	R5.2 bn	11.8 %
Comparable sales - year			7.5 %
- 2 <sup>nd</sup> half			7.3 %
Unit sales			8.6 %
RSP inflation			3.1 %
Weighted average space growth			5.3 %
Trading density	R28 094m <sup>-2</sup>	R26 414m <sup>-2</sup>	6.4 %
Stock turn (times)	7.2	7.0	
Number of stores	340	338	





# **Highlights**

	2013	2010	
	Market Contribution		Market
	share	to sales	share
Clothing	13.4%	86%	13.4%
Footwear	8.5%	14%	7.7%
Total	12.4%	100%	12.3%

- Per AMPS, division increased its overall shopper numbers by 16% and those in its target market by 30%
- Per Bateleur Khanya, Mr Price remains South Africa's most loved and most frequented retailer (four years running)
- International consultants designing a new look store first store to open by November
- Planning to open 10 to 15 new stores in F2012 and expand ±12 000m<sup>2</sup> in high density stores





# **Mr Price Sport**

	2011	2010	Growth
Retail sales	R542 m	R437 m	24.0 %
Comparable sales - year			7.1 %
- 2 <sup>nd</sup> half			7.1 %
Unit sales			25.1 %
RSP inflation			(0.7 %)
Weighted average space growth			5.2 %
Trading density	R12 241m <sup>-2</sup>	R10 382 m <sup>-2</sup>	17.9 %
Stock turn (times)	5.1	3.8	
Number of stores	40	36	







# **Highlights**

Sales exceeded R500 million in just over four years

#### % contribution to sales

Total	100%
Equipment and accessories	33%
Footwear	15%
Apparel	52%

- Enhancements to procurement process and leveraging off group purchasing power strengthened value offer
- Opened first store outside South Africa (Namibia)
- Tests of smaller stores (600m²) proving successful total potential footprint now 80 to 100 stores
- Plan to open seven stores in F2012
- Targeting double digit operating margin in next three years





# **Miladys**

	2011	2010	Growth
Retail sales	<b>R1.0</b> bn	R1.0 bn	0.2 %
Comparable sales - year			0.9 %
- 2 <sup>nd</sup> half			0.7 %
Unit sales			(15.9 %)
RSP inflation			18.7 %
Weighted average space growth			(4.4 %)
Trading density	R14 834m <sup>-2</sup>	R14 158m <sup>-2</sup>	4.8 %
Stock turn (times)	6.4	6.7	
Number of stores	198	214	

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# **Highlights**

	2011	2010	
	Market Contribution		Market
	share	to sales	share
Outerwear	4.8%	65%	5.4%
Intimatewear	2.9%	10%	2.6%
Footwear	3.1%	13%	3.4%
Accessories	8.8%	10%	10.2%
Cosmetics	0.4%	2%	0.1%
Total	3.8%	100%	4.1%

- Per AMPS, 7% increase in brand recall among customers surveyed
- Significant changes to merchandise sourcing and planning processes. As anticipated, this caused disruption, but will result in future benefits
- Despite poor sales performance, operating profit increase was due to a higher gross profit margin and tight expense control
- Continued increase in new account applications
- Clearer about the target market and their merchandise requirements in terms of fashionability and value

  MILADYS





# **Segmental performance - Home**

	2011	2010	Growth
Retail sales	R3.0 bn	R2.7 bn	9.8 %
Retail sales and other income	<b>R3.1</b> bn	R2.8 bn	9.9 %
Comparable sales - year			11.2 %
- 2 <sup>nd</sup> half			12.2 %
Unit sales			7.5 %
RSP inflation			2.8 %
Weighted average space growth			(2.9 %)
Trading density	R15 847m <sup>-2</sup>	R13 909m <sup>-2</sup>	13.9 %
Operating margin	8.5 %	3.6 %	
Number of stores	359	374	

Recovery of Home chains commenced in 2<sup>nd</sup> half F2010, therefore higher base than 1<sup>st</sup> half





## **Mr Price Home**

	2011	2010	Growth
Retail sales	<b>R2.1</b> bn	R1.9 bn	9.6 %
Comparable sales - year			11.2 %
- 2 <sup>nd</sup> half			11.1 %
Unit sales			8.0 %
RSP inflation			2.3 %
Weighted average space growth			(2.9 %)
Trading density	R14 729m <sup>-2</sup>	R12 925m <sup>-2</sup>	14.0 %
Stock turn (times)	5.8	4.7	
Number of stores	130	136	





# **Highlights**

Domestic textiles
Household utensils
Accessories and décor
Total

2011		2010
Market	Contribution	Market
Share	to sales	share
27.3%	55%	25.9%
20.2%	13%	19.7%
12.6%	32%	13.5%
19.3%	100%	19.5%

- Bateleur Khanya research reflected Mr Price Home as the most loved and most frequented homewares retailer
- Per AMPS, division showed a 8% growth in customers in target market. Increase of 25% in middle income black market
- Improvement in gross margin and control of expenses has driven significant improvement in operating margin
- Plan to open a net 10 stores in F2012, but space growth will be flat as the division exits unproductive space
- Division aims to achieve a double digit operating margin within the next two years

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## **Sheet Street**

	2011	2010	Growth
Retail sales	<b>R933</b> m	R846 m	10.3 %
Comparable sales - year			11.1 %
- 2 <sup>nd</sup> half			14.3 %
Unit sales			6.5 %
RSP inflation			3.8 %
Weighted average space growth			(3.0 %)
Trading density	R19 040m <sup>-2</sup>	R16 715m <sup>-2</sup>	13.9 %
Stock turn (times)	5.9	4.8	
Number of stores	229	238	

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sheet street



# **Highlights**

	2011	2010	
	Market Contribution		Market
	share	to sales	share
Domestic textiles	21.0%	84%	20.1%
Accessories and décor	3.3%	16%	3.5%
Total	9.8%	100%	9.8%

- Per Bateleur Khanya, voted second most loved and third most known and most shopped textile brand
- Winner of Ask Afrika Orange Award for best service Home and Décor category
- Higher gross margin % as a result of improvements in resourcing and reduced markdowns (more than halved)
- Plan to open 10 stores in F2012, but space growth will be marginal
- Focused on achieving a double digit operating margin within the next two years



sheet stree



#### **Mr Price International**

- African footprint now 67 stores: 43 owned, 24 franchise
- Sales to franchisees: R94m
- Approval for bond store granted, phase-in has commenced
- Strategic focus is on corporate owned stores in areas where critical mass can be achieved - Nigeria, Angola and Ghana
- Initial growth will be slow as property is a significant limiting factor at present
- Plan to open five Mr Price and three Mr Price Home franchise stores in F2012
- Seven of the ten fastest growing economies in the world over the next five years will be in Sub-Saharan Africa (Source: RMB)





#### **Economic outlook**

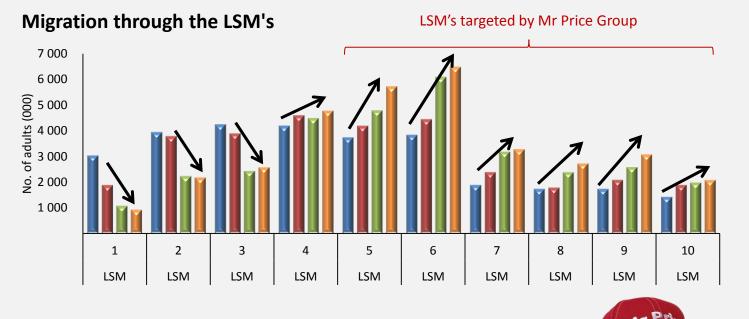
- Recent data indicates that the recovery remains fragile
- Real GDP growth of 3% to 4% in medium term
- Interest rate cycle may change in 2<sup>nd</sup> half
- Reserve bank recently raised its inflation outlook –
   expected to breach the 6% level in Q4 2011
- Job creation remains a challenge, however social grants are opening up many new locations to trade





# **Prospects**

- Rise in living standards for most South Africans will continue to benefit industries catering to consumers
- Trend has recently been driven by rising real incomes rather than debt



**■** 2003 **■** 2006 **■** 2009 **■** 2010

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Source: Investec



# Focus going forward

- Accelerate growth in categories where we are underpenetrated
- Identifying space opportunities plan to open 40 to 50 stores in F2012. Closing space growth to be 4% to 5%
- International country research completed, focus is now 'on the ground'
- Development of supply chain blueprint with industry experts
- Select and commence implementation of a human capital management system
- International roadshows to commence in 2<sup>nd</sup> half in recognition of the increase in foreign shareholding to 30%

The group aims to be internationally competitive in order to take advantage of any suitable opportunities and grow our local market share

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